

BIRLA INSTITUTE OF TECHNOLOGY & SCIENCE, PILANI WORK INTEGRATED LEARNING PROGRAMMES

COURSE HANDOUT

Part A: Content Design

Course Title	Introduction to DevOps
Course No(s)	CSI ZG514 / SE ZG514
Credit Units	4
Course Author	Sonika Rathi
Version No	v1.0
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Course Description

This course introduces the need for Devops, the evolution of Devops. It focuses on how Devops is influencing the software development lifecycle from the perspective of process, people and technology. It also focuses on version control, configuration management and automating them. This course also helps us to gain understanding between agile and Devops, how the cloud and DevOps work together to help businesses achieve their transformation.

Course Objectives

Course	se Objectives		
No	Objective		
CO1	To learn the key ideas and techniques to bring development and operations together to produce higher-quality software and deliver it more quickly.		
CO2	To learn the core principles, business and technical terms used in DevOps from perspective of business and IT teams		
CO3	To gain knowledge of the Principles and practices of the DevOps Lifecycle including Continuous Integration, Continuous Inspection, Continuous delivery, Continuous deployment and Continuous monitoring.		
CO4	To understand the usage of tools and technologies used for implementing DevOps.		

Text Book(s)

No	Author(s), Title, Edition, Publishing House		
T1	DevOps: A Software Architect's Perspective (SEI Series in Software Engineering)		
	by Len Bass, Ingo Weber, Liming Zhu, Publisher: Addison Wesley (18 May 2015).		
T2	Continuous Delivery: Reliable Software Releases through Build, Test, and Deployment		
	Automation by Jez Humble, David Farley. Publisher: Addison Wesley, 2011		

Reference Book(s) & other resources

No	Author(s), Title, Edition, Publishing House
R1	Effective DevOps: Building A Culture of Collaboration, Affinity, and Tooling at Scale by Jennifer

	Davis , Ryn Daniels. Publisher: O'Reilly Media, June 2016			
R2	The DevOPS Handbook: How to Create World-Class Agility, Reliability, and Security in			
	Technology Organizations by Gene Kim, Patrick Debois, John Willis, Jez Humble, John Allspaw.			
	Publisher: IT Revolution Press (October 6, 2016)			
R3	Web Resources:			
	https://jenkins.io/			
	https://xebialabs.com/solutions/devops/			
	https://www.ibm.com/ibm/devops/us/en/casestudies/#all			
	https://git-scm.com/			
	https://hub.docker.com/			
	https://www.atlassian.com/git/tutorials/comparing-workflows			
	https://www.tutorialspoint.com/puppet/			
	https://www.tutorialspoint.com/chef/			

Content Structure

No	Title of the Module	References
M0	Module 0: Foundational Terminology and Concepts	T2-Chapter 1
	 Software development lifecycle The Waterfall approach Agile Methodology Operational Methodologies: ITIL Development, Testing, Release, and Deployment Concepts Provisioning, Version Control Test Driven Development, Feature Driven Development Behavior-driven development (This module is to set the stage uniformly for all participants and will be covered based on the set of individuals enrolling for the course)	R1-chapter 4
M1	Module 1: Why and What is DevOps? Problems of Delivering Software Principles of Software Delivery Need for DevOps Evolution of DevOps DevOps Practices The Continuous DevOps LifeCycle Process (Continuous Integration, Continuous Inspection, Continuous Deployment, Continuous Delivery, Continuous Monitoring) DevOps Culture Case Study- (IBM/Facebook/NetFlix)	T1- Chapter 1 T2- Chapter 1 R1- Chapter 2,3
M2	Module 2: DevOps Dimensions Three dimensions of DevOps – People, Process, Technology/Tools DevOps- Process DevOps and Agile Agile methodology for DevOps Effectiveness Flow Vs Non-Flow based Agile processes	T1- Chapter1, 2,3 T2 – Chapter 6 R1- Chapter 11 R2 – Chapter 1, 3

	 Choosing the appropriate team structure: Feature Vs Component teams Enterprise Agile frameworks and their relevance to DevOps Behavior driven development, Feature driven Development Cloud as a catalyst for DevOps DevOps – People Team structure in a DevOps Transformation to Enterprise DevOps culture Building competencies, Full Stack Developers Self-organized teams, Intrinsic Motivation Technology in DevOps(Infrastructure as code, Delivery Pipeline, Release Management) Tools/technology as enablers for DevOps 	
M3	Module 3: Source Code Management (Using GIT as an example tool) Version control system and its types Introduction to GIT GIT Basics commands (Creating Repositories, clone, push, commit, review) Git workflows- Feature workflow, Master workflow, Centralized workflow Feature branching Managing Conflicts Tagging and Merging Best Practices- clean code	T2-Chapter 2,14 R3- 4, 6
M4	Module 4: Continuous build and code quality Manage Dependencies Automate the process of assembling software components with build tools Use of Build Tools- Maven, Gradle Unit testing Enable Fast Reliable Automated Testing Setting up Automated Test Suite – Selenium Continuous code inspection - Code quality Code quality analysis tools- sonarqube	T1- Chapter 5 T2- Chapter 4, 6, 13 R2-Chapter 3
M5	Module 5: Continuous Integration and Continuous Delivery Implementing Continuous Integration-Version control, automated build, Test Prerequisites for Continuous Integration Continuous Integration Practices Team responsibilities Using Continuous Integration Software (Jenkins as an example tool) Jenkins Architecture Integrating Source code management, build, testing tools etc., with Jenkins - plugins Artefacts management Setting up the Continuous Integration pipeline Continuous delivery to staging environment or the preproduction environment Self-healing systems	T2- Chapter 3, 15 R2- Chapter 3 R3-1
M6	Module 6: Continuous Deployment Deployment pipeline Human-free deployments Implementing and Automating the deployment process Deploying it to testing environments Releasing software into production Environment-based release patterns	T1- Chapter 6, 12 T2- Chapter 10 R2- Chapter 3, 4

	 Rolling Back Deployments and Zero-Downtime Releases Blue/Green Deployment Rolling Upgrade The canary release pattern- Dark Launches 	
M7	Module 7: Continuous Monitoring Need for continuous monitoring Goals of monitoring Challenges of monitoring under continuous change Alert management Analytics Continuous customer feedback and optimization Use of ELK (Elasticsearch, Logstash, and Kibana) Stack	T1- Chapter 7 R1- Chapter 11
M8	Module 8: Configuration Management Infrastructure as code Managing Infrastructure and Environments(Production, pre-production, Test, Developer Environment) Environment provisioning Automating and Managing Server Provisioning Configuration management tools- Chef, Puppet Managing on-demand infrastructure, Auto scaling	T2- Chapter 2, 11 R1- Chapter 14
M9	Module 9: Virtualization and Containerization Virtualization vs Containerization Containerization using Dockers Docker Images Micro-services and Containerization Current Trends- Kubernetes, DevOps on Cloud, Function-As-A-Service (AWS Lambda)	T1- chapter 13 R3- 5

Learning Outcomes:

No	Learning Outcomes	
LO1	Explain the need for DevOps and list down the primary benefits of DevOps from perspective of business and IT teams	
L02	List the ways in which DevOps uses new tools/technologies to deliver quality software more rapidly.	
LO3	Illustrate the practices of version control and configuration management.	
LO4	Summarize the essentials of continuous integration (CI) and outline the principles and practices of continuous delivery (CD)	
LO5	Implement an automated deployment pipeline and create a DevOps toolchain	

Part B: Contact Session Plan

Academic Term	FIRST SEMESTER 2022-2023
Course Title	Introduction to DevOps
Course No	CSI ZG514 / SE ZG514
Lead Instructor	SONIKA RATHI

Glossary of Terms

- 1. Contact Hour (CH) stands for a hour long live session with students conducted either in a physical classroom or enabled through technology. In this model of instruction, instructor led sessions will be for 22 CH.
 - a. Pre CH = Self Learning done prior to a given contact hour
 - b. During CH = Content to be discussed during the contact hour by the course instructor
 - c. Post CH = Self Learning done post the contact hour
- 2. Contact Hour (CS) stands for a two-hour long live session with students conducted either in a physical classroom or enabled through technology. In this model of instruction, instructor led sessions will be for 11 CS.
 - a. Pre CS = Self Learning done prior to a given contact session
 - b. During CS = Content to be discussed during the contact session by the course instructor
 - c. Post CS = Self Learning done post the contact session
- 3. RL stands for Recorded Lecture or Recorded Lesson. It is presented to the student through an online portal. A given RL unfolds as a sequences of video segments interleaved with exercises
- 4. SS stands for Self-Study to be done as a study of relevant sections from textbooks and reference books. It could also include study of external resources.
- 5. LE stands for Lab Exercises
- 6. HW stands for Home Work.
- 7. M stands for module. Module is a standalone quantum of designed content. A typical course is delivered using a string of modules. M2 means module 2.

Teaching Methodology (Flipped Learning Model)

The pedagogy for this course is centered around flipped learning model in which the traditional class-room instruction is replaced with recorded lectures to be watched at home as per the student's convenience and the erstwhile home-working or tutorials become the focus of classroom contact sessions. Students are expected to finish the home works on time.

Contact Session Plan

- Each Module (M#) covers an independent topic and module may encompass more than one Recorded Lecture (RL) or Lecture Segment (LS).
- Contact Sessions (2hrs each week) are scheduled alternate weeks after the student watches all Recorded Lectures (RLs) of the specified Modules (listed below) during the previous week
- In the flipped learning model, Contact Sessions are meant for in-classroom discussions on cases, tutorials/exercises or responding to student's questions/clarification--- may encompass more than one Module/RLs/CS topic.
- Contact Session topics listed in course structure (numbered CSx.y) may cover several RLs; and as per the pace of instructor/students' learning, the instructor may take up

more than one CS topic during each of the below sessions.

Detailed Structure

Introductory Video/Document: << Introducing the faculty, overview of the course, structure and organization of topics, guidance for navigating the content, and expectations from students>>

- Each of the sub-modules of **Recorded Lectures** (indicated by RLx.y / LS x.y / LSx.yVz) shall delivered via **30 60mins videos** followed by:
- Contact session (CSx.y) of 2Hr each for illustrating the concepts discussed in the videos with exercises, tutorials and discussion on case-problems (wherever appropriate); contact sessions (CS) may cover more than one recorded-lecture (RL) videos.

Course Contents

<From content structure in Part A of this document. Detail the plan of delivery across each contact hour or each contact session. 1 contact session = 2 contact hours>

Time	Туре	Description	References		
	Module 1 Why and What is DevOps?				
Pre-CH/CS	RL 1.1 RL1.2	RL1.1 Foundational Terminology and Concepts RL1.1.1 Agile Methodology RL1.1.2 Operational Methodologies: ITIL RL 1.2 Software Delivery RL2.1.1 Problems of Delivering Software RL 2.1.2 Principles of Software Delivery RL 1.3 About DevOps RL2.2.1 Need for DevOps RL2.2.2 Evolution of DevOps RL2.2.2 DevOps Practices			
During CH/CS	CS 1	 The Waterfall approach advantages and disadvantages DevOps Define the stages of a DevOps evolution DevOps practices in organizations The Continuous DevOps LifeCycle Process (Continuous Integration, Continuous Inspection, Continuous Deployment, Continuous Delivery, Continuous Monitoring) Case Study- (IBM/Facebook/NetFlix) 	T2-Chapter 1 R1-Chapter 4		
Post- CH/CS	HW/Lab				
Lab Reference					
Module 2 DevOps Dimensions					
Pre-CH/CS	RL 2.1 RL 2.2 RL 2.3	RL2.1 Pillars of DevOps RL2.1.1 Three dimensions of DevOps – People, Process, Technology/Tools RL2.1.2 DevOps Misconception RL2.1.3 Agile Methodology - Scrum			

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		 RL2.2 DevOps- Process RL2.2.1 DevOps and Agile RL2.2.2 Agile methodology for DevOps Effectiveness Behavior Driven Development, Feature Driven Development and Test Driven Development RL2.3 DevOps – People RL2.3.1 Team structure in a DevOps RL2.3.2 Transformation to Enterprise DevOps culture RL2.3.3 DevOps Culture RL2.4 DevOps-Tools RL2.4.1 Tools and Technology in DevOps RL2.4.2 Cloud as a catalyst for DevOps 	
During CH/CS	CS2	 DevOps- Process Agile methodology for DevOps Effectiveness Flow Vs Non-Flow based Agile processes Choosing the appropriate team structure: Feature Vs Component teams Enterprise Agile frameworks and their relevance to DevOps Discuss (with examples and practical insights) Test Driven Development, Feature Driven Development, Behavior-driven development Cloud as a catalyst for DevOps DevOps – People Building competencies, Full Stack Developers Self-organized teams, Intrinsic Motivation Technology in DevOps(Infrastructure as code, Delivery Pipeline, Release Management) Tools/technology as enablers for DevOps Discuss on Cloud as a catalyst for DevOps 	T1 - Chapter 2, R1 - Chapter 4 Web technology for developers - https://develop er.mozilla.org/ en- US/docs/Web
Post- CH/CS	HW/Lab		
Lab Reference			
	Module	3 Source Code Management (Using GIT as an example tool)	
Pre-CH/CS	RL3.1 RL3.2	RL 3.1 Introduction to Version Control RL3.1.1 Evolution of Version Control RL3.1.2 Version control system and its types RL 3.2 Introduction to GIT RL3.2.1 About GIT RL3.2.1 GIT Basics commands RL3.3 GIT workflows RL3.3.2 Centralized workflow RL3.4 Clean Code Management RL3.4.1 Best Practices of Clean Code	
During CH/CS	CS 3	 Centralized Version Control Systems Distributed Version Control Systems 	T1 - Chapter 3, R1 - Chapter 5

	 Overview of GIT Git Feature branching Managing Conflicts using GIT Tagging and Merging operations in GIT Benefits of Clean code 		
Post- CH/CS	HW/Lab	Create a project in GIT and perform basic operations	
Lab Reference	Lab Capsule 3	Module 3 Lab Sheet Source Code Management	
		Module 4 Continuous build and code quality	
Pre-CH/CS	RL4.1 RL4.2	RL 4.1 Manage Dependencies RL 4.1.1 What is Dependency? RL 4.1.2 Common Dependency Problems RL 4.2 Build Management RL 4.2.1 Introduction to build RL 4.2.2 Build Tools – Maven and Gradle RL 4.3 DevOps approach for Testing RL 4.3.1 Traditional Vs. Unit Testing RL 4.3.2 Automated Test Suite – Selenium RL 4.4 Need for Code Inspection & Analysis RL 4.4.1 Continuous code inspection - Code quality RL 4.4.2 Code quality analysis tools- sonarqube	
During CH/CS	CS 4	 Automate the process of assembling software components with build tools Use of Build Tools- Maven, Gradle Outline Unit testing in DevOps Enable Fast Reliable Automated Testing Setting up Automated Test Suite – Selenium Effectiveness of Code quality in Continuous Code Inspection Code quality analysis using sonarqube 	T1 - Chapter 4, R1 - Chapter 6, 7, 8, 9, 10, 11
Post- CH/CS	HW/Lab	Understand the workflow of Selenium and sonarqube	
Lab Reference	Lab Capsule 4	Module 4 Lab Sheet2 – Continuous build and code quality	
	Modu	ale 5 Continuous Integration and Continuous Delivery	
Pre-CH/CS	RL 5.1	RL 5.1 Implementing Continuous Integration RL5.1.1 Continuous Integration RL5.1.2 Using Continuous Integration Software RL5.2 Continuous Integration System RL5.2.1 Introduction to Jenkins RL5.2.2 Preparing your Jenkins environment RL5.2.3 Integrating Source code management, build, testing tools etc., with Jenkins - plugins RL5.2.4 Jenkins Pipeline RL5.3 Artifacts management	
During	CS5	 RL5.3.1 Importance of Artifact Management Overview of Continuous Integration-Version 	T1 - Chapter 5,
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CH/CS		control, automated build, Test Prerequisites for Continuous Integration Continuous Integration Practices Team responsibilities Using Continuous Integration Software (Jenkins as an example tool) Jenkins Architecture Overview of Artifacts management Setting up the Continuous Integration pipeline Continuous delivery to staging environment or the pre-production environment Self-healing systems	R1 - Chapter 12, 13
Post- CH/CS	HW/Lab	Implementation of CI using Jenkins	
Lab Reference	Lab Capsule 5	Module 5 Lab Sheet- Continuous Integration	
	•	Module 6 Continuous Deployment	
Pre-CH/CS	RL 6.1 RL 6.2 RL 6.3	RL6.1 Continuous Deployment RL6.1.1 Introduction to Continuous Deployment RL6.1.2 Importance of Automated Release Management RL6.1.3 Deployment Pipeline RL6.1.4 Pros and Cons of Continuous Deployment RL6.2 Strategies of managing Deployment RL6.2.1 Blue/Green Deployment RL6.2.1 Rolling Upgrade	
During CH/CS	CS6	 Human-free deployments Implementing and Automating the deployment process Deploying it to testing environments Releasing software into production Environment-based release patterns Rolling Back Deployments and Zero-Downtime Releases Case study on Blue/Green Deployment Illustrate Rolling Upgrade with real time examples The canary release pattern- Dark Launches 	T1 - Chapter 7, R1 - Chapter 14
Post- CH/CS	HW/Lab	Implement CI/CD Pipeline using Jenkins	
Lab Reference	Lab Capsule 6	Module 6 Lab Sheet- Continuous Delivery and Continuous Deployment	
	•	Module 7 Continuous Monitoring	
Pre-CH/CS	RL 7.1 RL 7.2	RL7.1 Introduction to Continuous Monitoring RL7.1.1 Monitoring :: Let the system work for you RL7.1.2 Importance of Monitoring in DevOps RL7.1.3 Monitoring Tools in DevOps RL7.2 Introduction to ELK RL7.2.1 Use of ELK	

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During CH/CS	CS7	 Need for continuous monitoring Goals of monitoring Challenges of monitoring under continuous change Alert management Analytics Continuous customer feedback and optimization Overview of ELK (Elasticsearch, Logstash, and Kibana) Stack 	R1 - Chapter 21
Post- CH/CS	HW/Lab		
Lab Reference			
		Module 8 Configuration Management	
Pre-CH/CS	RL 8.1 RL 8.2	RL8.1 Infrastructure as a code RL8.1.1 Introduction to Infrastructure as a code RL8.1.2 Automation in Infrastructure Management RL8.2 Configuration Management RL8.2.1 Importance of Configuration Management RL8.2.2 On-demand Infrastructure Management RL8.2.3 CM Tools- Puppet & Chef RL8.2.4 CM Tools- Ansible (Agentless)	
During CH/CS	CS8	 Managing Infrastructure and Environments(Production, pre-production, Test, Developer Environment) Environment provisioning Automating and Managing Server Provisioning Enterprise solutions Chef, Puppet and Ansible Managing on-demand infrastructure, Auto scaling 	T1 - Chapter 9, R1 - Chapter 23 PHP http://php.net/m anual/en/getting -started.php
Post- CH/CS	HW/Lab	****	
Lab Reference			
		Module 9 Virtualization and Containerization	
Pre-CH/CS	RL 9.1	 RL9.1 Virtualization and Containerization RL9.1.1 Introduction to Virtualization RL9.1.2 Introduction to Containerization RL9.1.3 Containerization using Dockers RL9.2 Micro-services and Function as a Service RL9.2.1 Overview of Micro-services RL9.2.2 Introduction to AWS Lambda RL9.2.3 Current Trends 	
During CH/CS	CS9	 Virtualization vs Containerization Dockers and Docker Images Micro-services and Containerization Current Trends- Kubernetes, DevOps on Cloud, Function-As-A-Service (AWS Lambda) 	T1 - Chapter 9, R1 - Chapter 23
Post- CH/CS	HW/Lab		

Lab Reference			
CS10 : Review Session			

Course Contents

The above contact session and topics can be adapted for non-specific and specific WILP programs depending on the requirements and class interests.

Lab Details

Title	Access URL
Lab Setup Instructions	To be developed
Lab Capsules	To be developed
Additional References	

Select Topics and Case Studies from business for experiential learning

Topic No.	Select Topics in Syllabus for experiential learning	Access URL
1)	Version Control using GIT Creating repositories in GIT, Exercises to demonstrate the use of GIT operations and commands(Push, pull, clone etc.,) Creating branches and merging branches using GIT	R3
2)	Installation of Jenkins and Configuration of Jenkins to work with different version control, build and testing tools	R3
3)	Create jobs and projects in Jenkins	R3
4)	Demonstration of continuous integration with Jenkins through source code polling and build triggers	R3
5)	Demonstrate continuous inspection with Jenkins using sonarqube to ensure code quality	R3
6)	Demonstration of continuous deployment/delivery to staging/production environment with Jenkins.	R3

Evaluation Scheme

Legend: EC = Evaluation Component

No	Name	Туре	Duration	Weight	Day, Date, Session, Time
	Quiz-1		*	5%	August 16-30, 2022
EC-1	Quiz-2		*	5%	September 16-30, 2022
	Assignment		*	20%	October 16-30, 2022
EC-2	Mid-Semester Test	Open Book	2 hours	30%	Sunday, 25/09/2022 (Evening)
EC-3	Comprehensive Exam	Open Book	2 hours	40%	Sunday, 27/11/2022 (Evening)

Note - Evaluation components can be tailored depending on the proposed model.

Important Information

Syllabus for Mid-Semester Test (Open Book): Topics in Weeks 1-8

Syllabus for Comprehensive Exam (Open Book): All topics given in plan of study

Evaluation Guidelines:

- 1. EC-1 consists of either two Assignments or three Quizzes. Announcements regarding the same will be made in a timely manner.
- 2. For Closed Book tests: No books or reference material of any kind will be permitted. Laptops/Mobiles of any kind are not allowed. Exchange of any material is not allowed.
- 3. For Open Book exams: Use of prescribed and reference text books, in original (not photocopies) is permitted. Class notes/slides as reference material in filed or bound form is permitted. However, loose sheets of paper will not be allowed. Use of calculators is permitted in all exams. Laptops/Mobiles of any kind are not allowed. Exchange of any material is not allowed.
- 4. If a student is unable to appear for the Regular Test/Exam due to genuine exigencies, the student should follow the procedure to apply for the Make-Up Test/Exam. The genuineness of the reason for absence in the Regular Exam shall be assessed prior to giving permission to appear for the Make-up Exam. Make-Up Test/Exam will be conducted only at selected exam centres on the dates to be announced later.

It shall be the responsibility of the individual student to be regular in maintaining the self-study schedule as given in the course handout, attend the lectures, and take all the prescribed evaluation components such as Assignment/Quiz, Mid-Semester Test and Comprehensive Exam according to the evaluation scheme provided in the handout.