

# Ho Tran Hoai Thuong (Anna)

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## EDUCATION

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Apr 2024 – Current

(Graduating in May 2027)

### **Diploma in Applied Artificial Intelligence, Temasek Polytechnic**

- Machine Learning for Developers
- Cloud Technologies for AI
- Robotic Process Automation
- Data Structures & Algorithms
- Mobile App Development

Jan 2020 – Dec 2023

### **GCE 'O' Levels, Compassvale Secondary School**

- Achieved 6 credits including distinctions in Mathematics, Electronics, Science and Humanities.

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## SKILLS

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### **Technical/Domain Skills**

- Developed a predictive machine-learning model in Python to analyze employee attrition, achieving approximately 90 % accuracy.
- Utilized AWS cloud services to deploy and manage data pipelines, demonstrating understanding of scalable AI infrastructure.
- Engineered an end-to-end Robotic Process Automation (RPA) workflow using UiPath to track adverse financial news and notify stakeholders automatically.
- Applied software-engineering and AI concepts to deliver data-driven solutions integrating analytics, machine-learning models, and cloud computing.

### **Generic Skills**

- Demonstrated strong initiative and curiosity by seeking guidance proactively when faced with challenges, ensuring task completion and continuous learning.
- Initiated team conversations to build rapport and foster a collaborative, inclusive environment that encouraged open idea-sharing.
- Maintained a positive and professional attitude under pressure, meeting deadlines even during peak academic periods.
- Adapted quickly to new technologies and workflows.

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## WORK EXPERIENCE

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April 2025 – Aug 2025

### **Crew Member, McDonald's**

- Assisted in preparing and packing customer orders efficiently to maintain fast service during peak hours.

- Collaborated with team members across kitchen and counter operations to ensure timely delivery of meals.

Jan 2021 – Apr 2022

**Operation Assistant (Part-time), VietMama**

- Assisted in daily restaurant operations, including taking orders, serving food, and handling customer payments, ensuring efficient service and positive customer experience.

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## AWARDS / ACHIEVEMENTS

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2024-2027

**TP Scholarship Award, Temasek Polytechnic**

Awarded for outstanding academic performance, leadership potential, and commitment to excellence in the Diploma in Applied Artificial Intelligence.

2024

**Director's List, Temasek Polytechnic**

Recognized for achieving top academic results within the School of Informatics & IT.

2024

**Post-Secondary Category 3rd Place, Pratt & Whitney Singapore Invention Convention**

Designed a sustainable cooling vest integrated with a mobile app to monitor worker comfort in hot environments.

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## CO-CURRICULAR ACTIVITIES

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2025

**Vice President, Applied Artificial Intelligence (AAI) Student Interest Group**

**Temasek Polytechnic**

- Oversaw the planning and execution of club activities promoting AI awareness and skill development among members.
- Led a team to organize AI workshops and promote awareness.

2022-2023

**Vice Chairperson, National Police Cadet Corps (NPCC) Compassvale Secondary School**

- Supervised 75 cadets during training sessions, maintaining discipline and fostering teamwork.
- Organized leadership camps and community outreach programs, strengthening responsibility and cooperation.

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## REFERENCES

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Available upon request

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