

Ho Tran Hoai Thuong (Anna)

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EDUCATION

Apr 2024 – Current

(Graduating in May 2027)

Diploma in Applied Artificial Intelligence, Temasek Polytechnic

- Machine Learning for Developers
- Cloud Technologies for AI
- Robotic Process Automation
- Data Structures & Algorithms
- Mobile App Development

Jan 2020 – Dec 2023

GCE 'O' Levels, Compassvale Secondary School

- Achieved 6 credits including distinctions in Mathematics, Electronics, Science and Humanities.

SKILLS

Technical/Domain Skills

- Developed a predictive machine-learning model in Python to analyze employee attrition, achieving approximately 90 % accuracy.
- Utilized AWS cloud services to deploy and manage data pipelines, demonstrating understanding of scalable AI infrastructure.
- Engineered an end-to-end Robotic Process Automation (RPA) workflow using UiPath to track adverse financial news and notify stakeholders automatically.
- Applied software-engineering and AI concepts to deliver data-driven solutions integrating analytics, machine-learning models, and cloud computing.

Generic Skills

- Demonstrated strong initiative and curiosity by seeking guidance proactively when faced with challenges, ensuring task completion and continuous learning.
- Initiated team conversations to build rapport and foster a collaborative, inclusive environment that encouraged open idea-sharing.
- Maintained a positive and professional attitude under pressure, meeting deadlines even during peak academic periods.
- Adapted quickly to new technologies and workflows.

WORK EXPERIENCE

April 2025 – Aug 2025

Crew Member, McDonald's

- Assisted in preparing and packing customer orders efficiently to maintain fast service during peak hours.

- Collaborated with team members across kitchen and counter operations to ensure timely delivery of meals.

Jan 2021 – Apr 2022

Operation Assistant (Part-time), VietMama

- Assisted in daily restaurant operations, including taking orders, serving food, and handling customer payments, ensuring efficient service and positive customer experience.

AWARDS / ACHIEVEMENTS

2024-2027

TP Scholarship Award, Temasek Polytechnic

Awarded for outstanding academic performance, leadership potential, and commitment to excellence in the Diploma in Applied Artificial Intelligence.

2024

Director's List, Temasek Polytechnic

Recognized for achieving top academic results within the School of Informatics & IT.

2024

Post-Secondary Category 3rd Place, Pratt & Whitney Singapore Invention Convention

Designed a sustainable cooling vest integrated with a mobile app to monitor worker comfort in hot environments.

CO-CURRICULAR ACTIVITIES

2025

Vice President, Applied Artificial Intelligence (AAI) Student Interest Group

Temasek Polytechnic

- Oversaw the planning and execution of club activities promoting AI awareness and skill development among members.
- Led a team to organize AI workshops and promote awareness.

2022-2023

Vice Chairperson, National Police Cadet Corps (NPCC) Compassvale Secondary School

- Supervised 75 cadets during training sessions, maintaining discipline and fostering teamwork.
- Organized leadership camps and community outreach programs, strengthening responsibility and cooperation.

REFERENCES

Available upon request

