

#### Safe Harbor Statement

The following is intended to outline our general product direction. It is intended for information purposes only, and may not be incorporated into any contract. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decisions. The development, release, and timing of any features or functionality described for Oracle's products remains at the sole discretion of Oracle.



## Agenda

- Why UX is Important?
- UX One Vision
- What is UX One?
- What's Included?
- Leverage UX One

# Why is UX Important?



## Why is UX Important?



- Simplifies Tasks
- Improves Quality
- Improves User Satisfaction
- Easier to Get Buy-in



# **UX One Vision**

#### The JD Edwards UX Vision

Alert → Analyze → Act



 Personalization and Configuration over Customization





Access Anywhere, Anytime















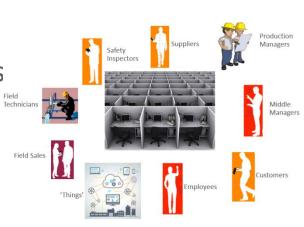


## JD Edwards UX Objectives

- Make JDE easier, more modern
  - Deliver a UX that makes it easier for our customers to adopt
  - Deliver a UX that makes it easier for users to do their jobs
  - Deliver a UX that makes it easier to configure and personalize



- Think outside the cube
  - Deliver a UX that enables new roles and non-traditional users
  - Support lite-touch interactions



# What is UX One?



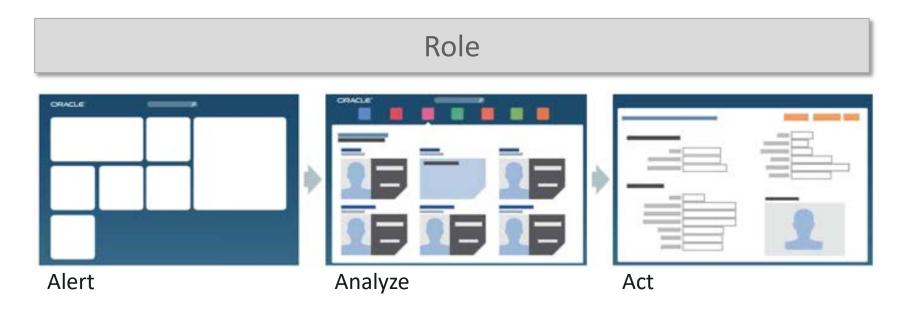
### JD Edwards UX One



Combines the latest advancements of the JD Edwards <u>user</u> <u>experience centering around the Alert, Analyze, Act design principles</u>. Alert, Analyze, Act allows all types of users to work the way they want and be more efficient.

Includes a set of <u>role-based solutions</u> across the broad portfolio of JD Edwards products as well as a <u>set of tools for citizen developers</u> to create their own.

#### **UX One Includes Role-Based Solutions**



Systematic implementation of the Alert-Analyze-Act model over a broad cross-section of our core areas of application functionality.

#### **UX** One

#### Alert, Analyze, Act is Persona Driven

- What is the role?
- What do they do?
- Where do they work?
- How are they measured?
- Who do they collaborate with?

User Profile: Maintenance Manager

Role Summary	The Maintenance Manager manages a team that performs the maintenance of equipment for a plant or work site. The work is done in an office as well as in the plant or at work sites. This role spends about 50% of their day on the system reviewing data from maintenance activities. This data will determine what action the manager must take as well as additional analysis or action needed by his/her maintenance supervisors or maintenance technicians. On a periodic basis he/she will establish equipment maintenance budgets.
Essential Tasks/Functions	Manages maintenance activities for an area within a plant or work sites
	Monitors equipment downtime
	Monitors and minimizes equipment costs (i.e. labor and materials)
	Implements and maintains the preventive maintenance program for his/her area of responsibility
	Monitors equipment TCO and assists with repair/rebuild/replace decisions
	Develops and manages budgets for equipment costs
	Provides direction, development and leadership to supervisors and technicians
Success Criteria, KPIs, Metrics	Efficient utilization of staff
	Equipment Cost Analysis shows a low TCO for equipment
	Budget to actual variances are low
	Downtime is minimal
	Work is completed in a timely fashion.
	Preventive maintenance program effectiveness
	□ PM Backlog (P12071)
	□ Work with Cost Summary (P122101)
	□ Work with Equipment Orders (P13220)
	□ Work with Locations (P12215)
	□ Work with Status History (P1307)
	□ Work with Unscheduled Maintenance ( P13UM)
	□ Work with PM Schedules (P1207)
	□ Planning Workbench (P13700)
Core JDE Programs	□ Failure Analysis (P17766)
	G Faulinment Darte List Search and Select (D12017S)



## Each Day the Maintenance Manager...

- Monitors:
  - Schedule compliance (overdue PMs and work orders)
  - Keeps an eye out for down critical equipment
- Reviews, approves and corrects:
  - Work orders and PMs
  - Purchase/requisition orders
  - Time cards
- Analyzes:
  - Work order and equipment costs
  - Equipment failures looking for trends
- Performs issue resolution as needed

**ALERT** 

**ANALYZE** 

**ACT** 

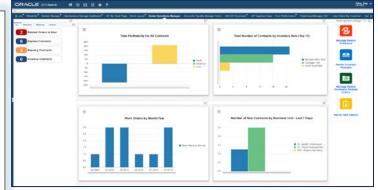


## UX One Leverages JD Edwards Citizen Developer Tools

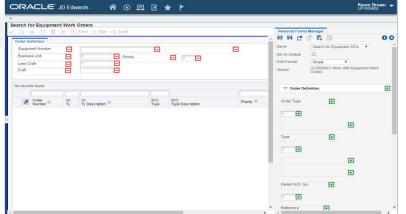
#### **JD Edwards Configuration and Personalization**

#### **One View Reports Watch lists** PM Key Metrics Analysis All Matches Warning Critical Average % Due by Service Type 3 Order Expedite Past Due Orders 25 Past Due Vouchers ■ 200-002 ■ 200-007 ■ 200-008 ■ 200-008 ■ 200-019 ■ 200-011 ■ 200-021 ■ 200-003 ■ 200-004 ■ 200-008 ■ 200-006 ■ 200-108 ■ 200-200 ■ 200-117 ■ 200-200 ■ 200-170 # of PM's by Service Type Expired Contracts 22 New Work Orders Recent Fatal Incidents 21 Recent OSHA Incidents **List View Grid Formats** Overdue Open Cases 174 Quantity Backordered

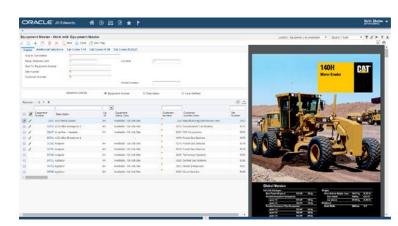
#### **Page Composer**



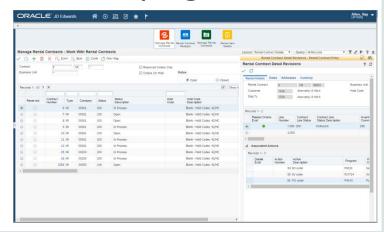
#### **Form Personalization**



#### CafeOne

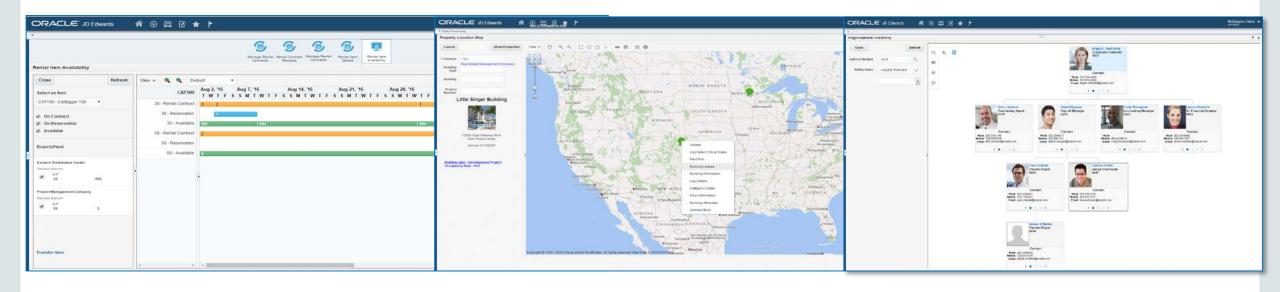


#### **Springboard**





## UX One Leverages Modern User Interface Controls



Calendar, Gantt, Maps, Diagram, Hierarchy, Charts, etc.

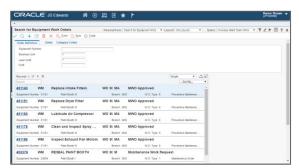


## JD Edwards UX One Solution Components

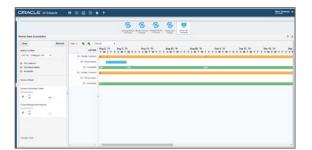
Role-Based Landing Pages



Simplified Forms



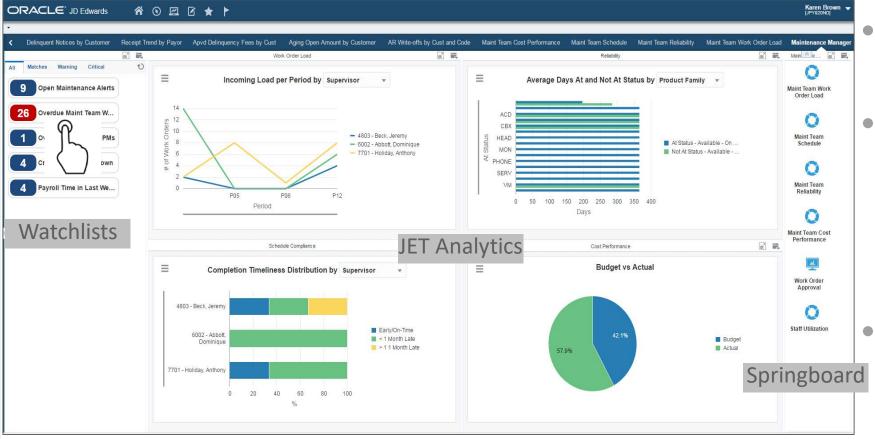
Modern User Interfaces





## JD Edwards UX One – Maintenance Manager

Improve Equipment Maintenance Through Greater Visibility

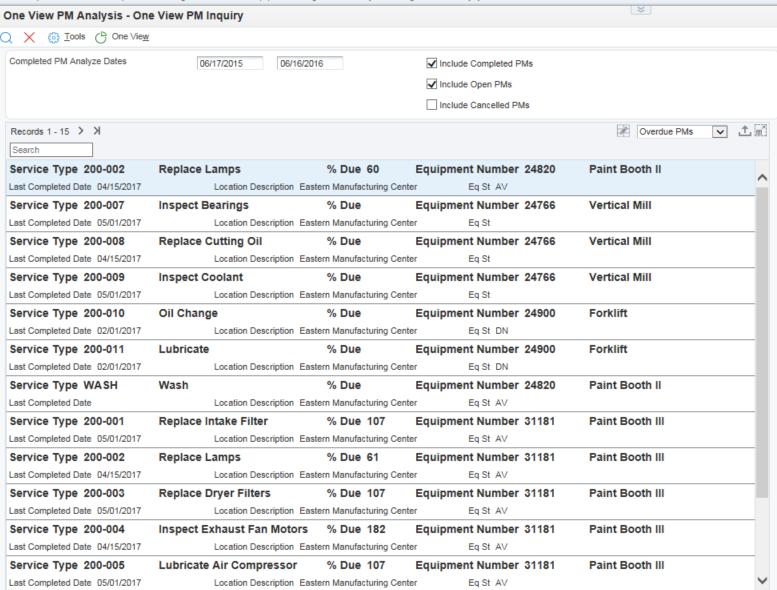


- Immediately see what needs attention.
- At a glance, see work load, schedule compliance, reliability, or cost performance information.
- Drill deeper with the touch of a button.

**UX One starts with a Landing Page** 



▼ EnterpriseOne Menus > Capital Asset Management > Plant & Equipment Management > Daily Processing > Plant & Equipment Maintenance



Equipment Master Revisions - Equipment Master Revisions - SWM ? 3 **Equipment Master Revisions** < 3 24820 Equipment Number Paint Booth II Customer / Equipment Customer Manufacturing/Distribution Com Site Number \* Customer Number 200 Manufacturing/Distribution Com Default Country Country Registration Status Terms Accepted Flag Equipment Unit Number PB2 Serial Number Paint Center Parent Number 24651 Branch Inventory Item Number Product Model Product Family Parts List Number 24820 More Descriptions CafeOne Layouts

~

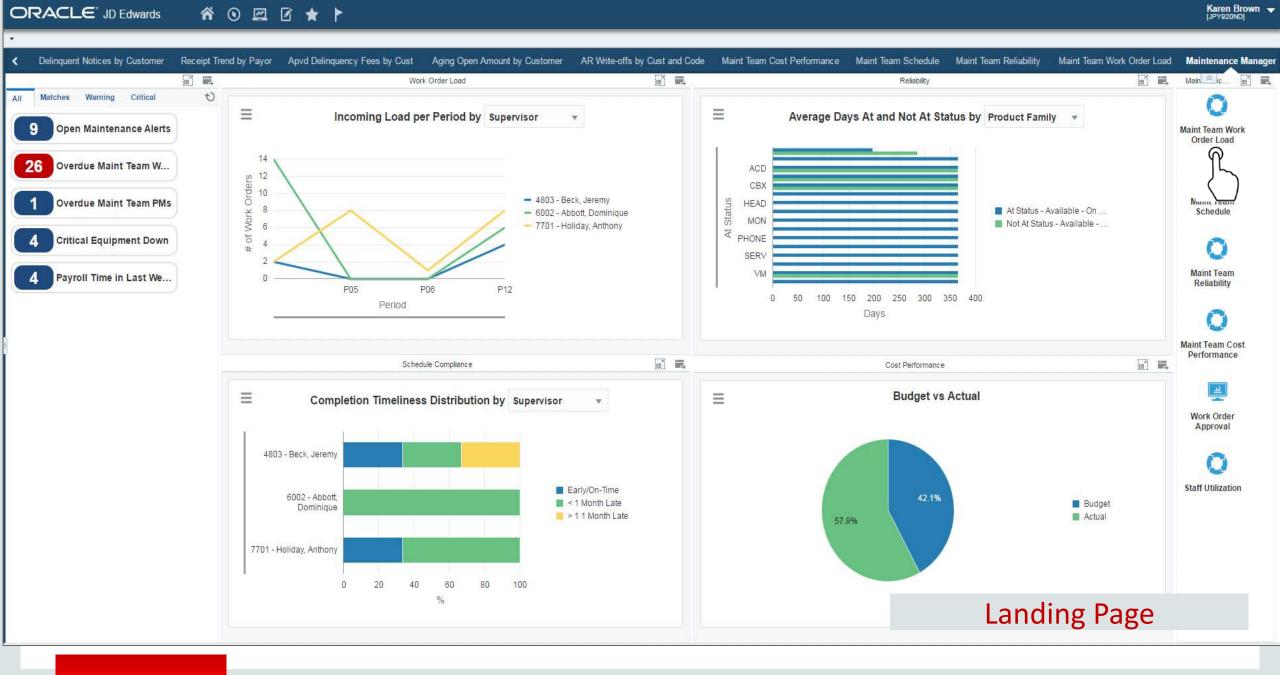
Query: All Records

Layout: UX Storyboard

<

List View Grid Formats

4 100% ▼









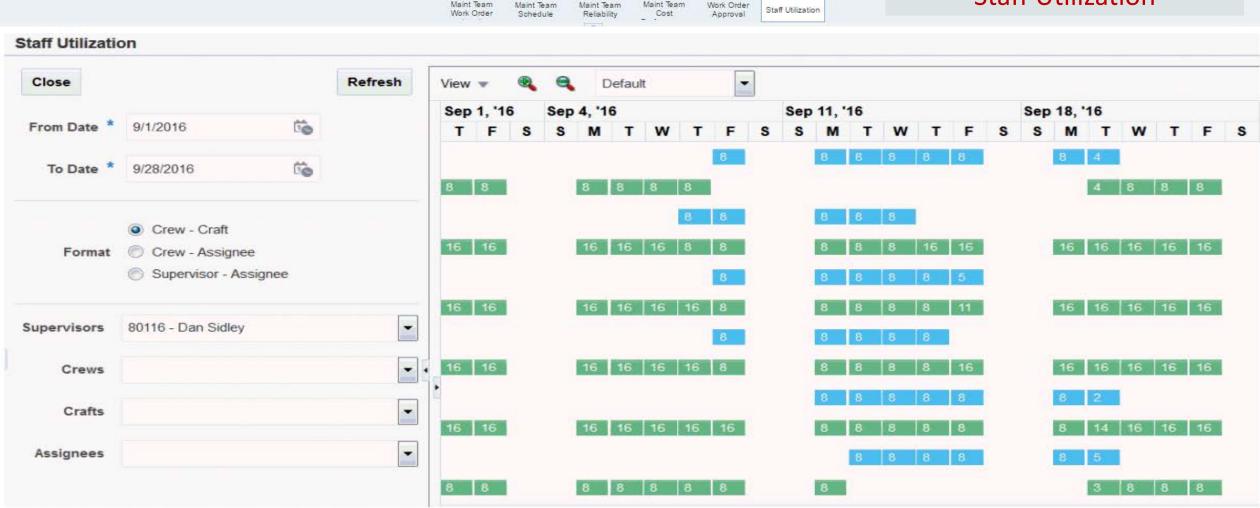




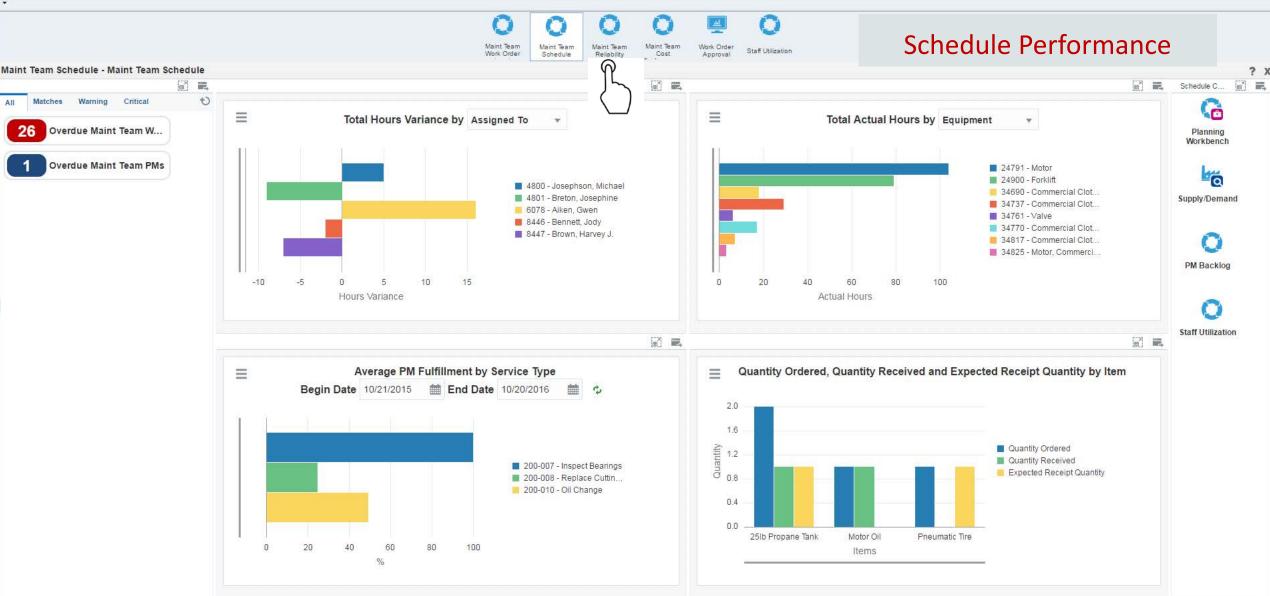


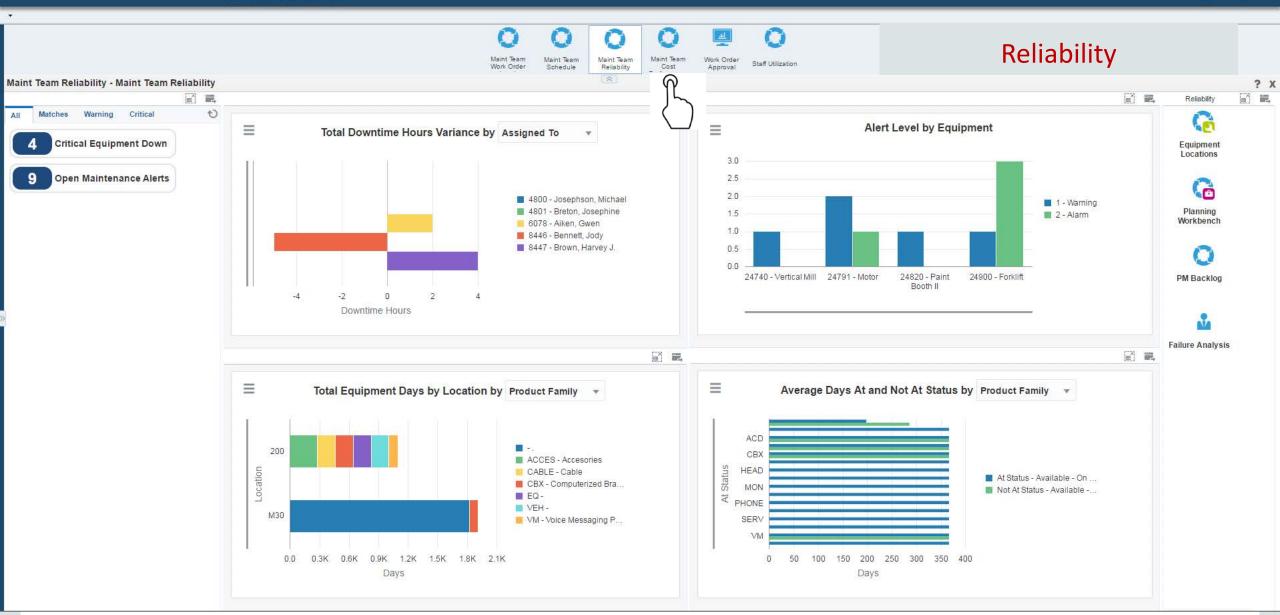


#### **Staff Utilization**





















Maint Team

Period



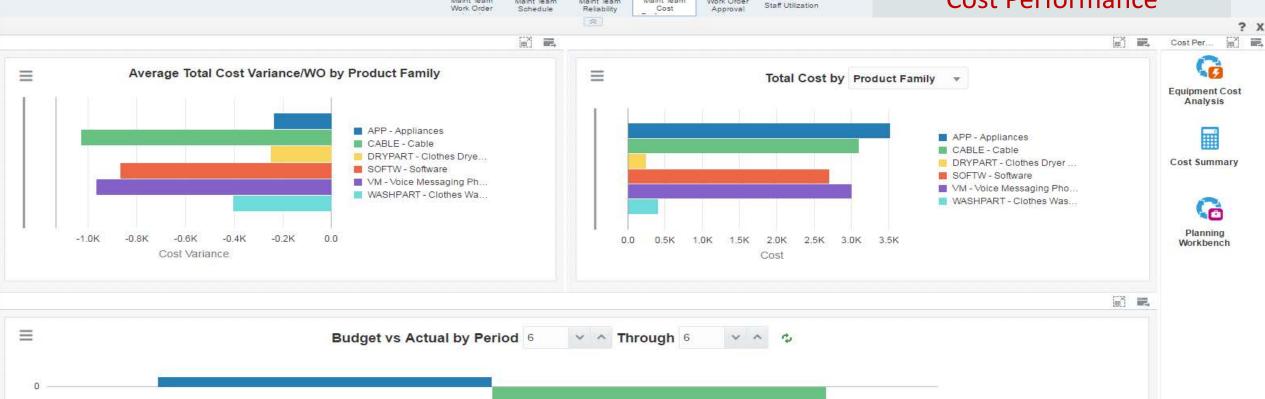






#### **Cost Performance**

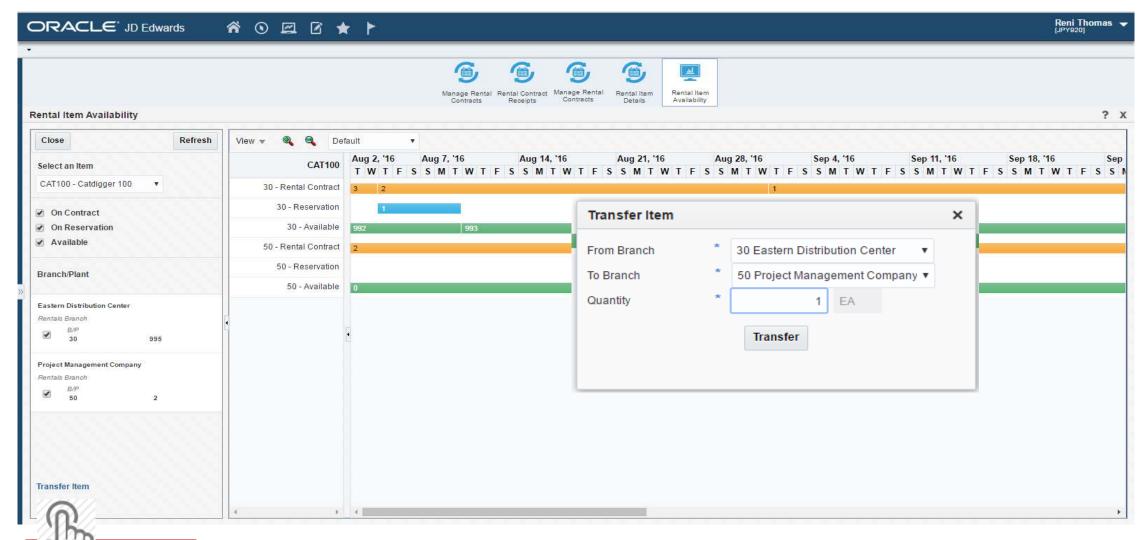
Budget Actual





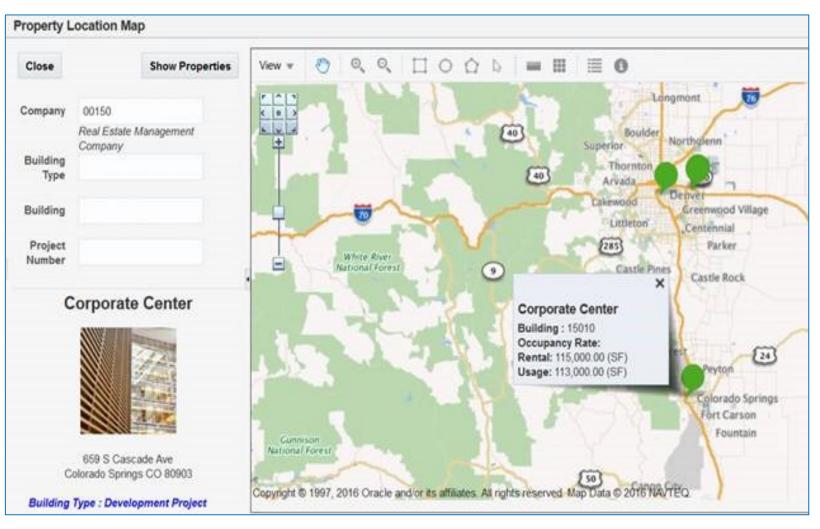
-6M

### Rental Item Availability Enhanced Visibility into Item Usage



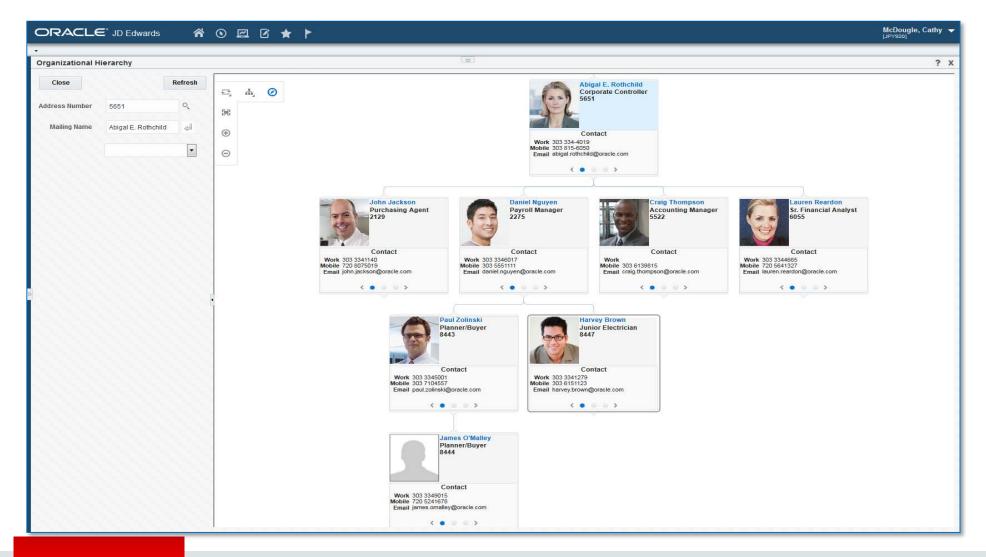
## JD Edwards UX One – Property Manager

Maximize Occupancy and Cash Flow through Greater Visibility of Property Portfolio Mgmt

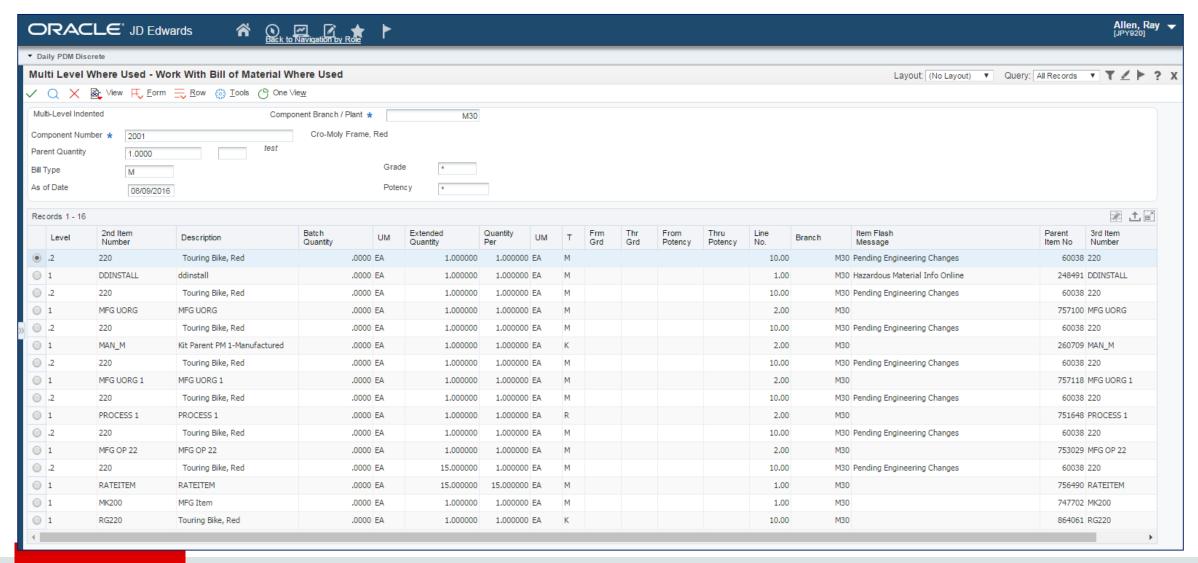


- Locate and manage properties from a map.
- Glance of occupancy of properties.
- Manage leases and other tasks for each property from map.

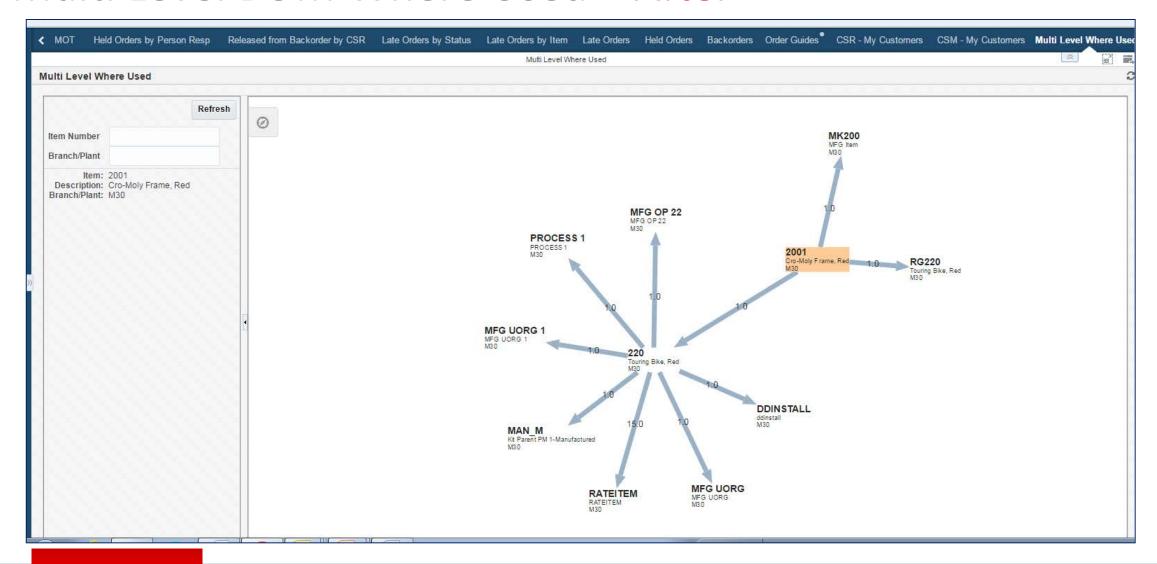
## **Employee Org Chart**



#### Multi Level BOM Where Used – Before



#### Multi Level BOM Where Used – After

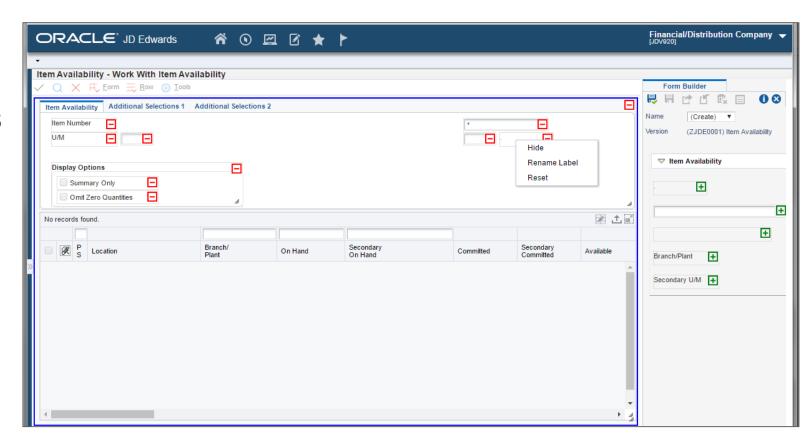




#### Personal Forms

#### **Configure and Personalize Forms**

- Dramatically reduce customizations
- Configure to business process
- Personalize
- Industry or organization naming
- Create, approve and share in Minutes



## What's Included?



## UX One Role-Based Solutions (Slide 1 of 2)

#### Release 9.2

- Accounts Payable Manager
- Accounts Receivable Manager
- Asset Manager
- Benefits Manager
- Collection Manager
- Credit Manager
- Crop Production Manager
- Customer Service Manager
- Customer Service Representative
- Field Manager
- Field Service Manager
- Field Service Supervisor
- Fulfillment Manager

- General Accounting Manager
- Grower Contract Manager
- Human Resources Manager
- Inventory Accounting Manager
- Inventory Control Manager
- Lease Administrator
- Lessee Accounting Manager
- Lot Start Manager
- Maintenance Manager
- Maintenance Scheduler
- Maintenance Supervisor
- Maintenance Technician
- Operations Manager
- Payroll Manager

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## UX One Role-Based Solutions (Slide 2 of 2)

#### Release 9.2

- Plant Manager
- Pricing Operations Manager
- Procurement Agreement Manager
- Procurement Manager
- Procurement Pricing Operations Manager
- Production Manager
- Production/Master Scheduler
- Project Manager
- Property Manager
- Rental Operations Manager
- Requisition Manager
- Safety Manager
- Sales Agreement Manager

- Service Agent Manager
- Service Contract Manager
- Service Operations Manager
- Shipping Supervisor
- Strategic Buyer
- Strategic Pricing Manager
- Transportation Manager
- VMI Account Manager
- VMI Agreement Manager
- Warehouse Manager
- Wine Cellar Manager
- Winemaker



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## UX One By The Numbers

#### **More Than Just a Pretty Face**

- Out-of-the-box components delivered:
  - Over 133 Composite Pages
  - Over 340 E1 Pages
  - Over 650 Queries
  - Over 333 Watch Lists
  - Over 94 CafeOne
  - Over 147 Grid Formats
  - Over 1,697 User Defined Objects
  - To explore, assign one of the **52 delivered roles** to a User ID.

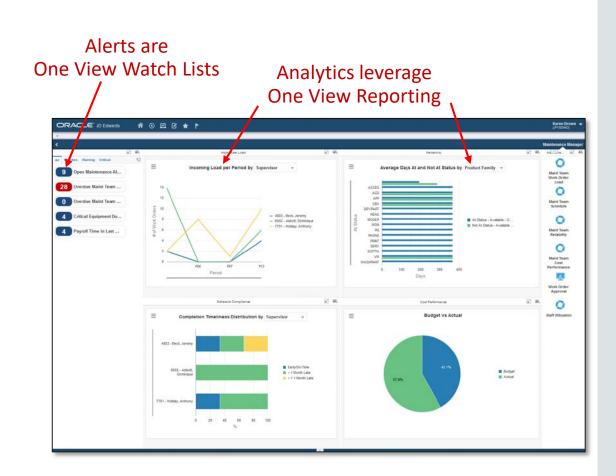


# Leverage UX One



## UX One Restricted Use License of One View Reporting

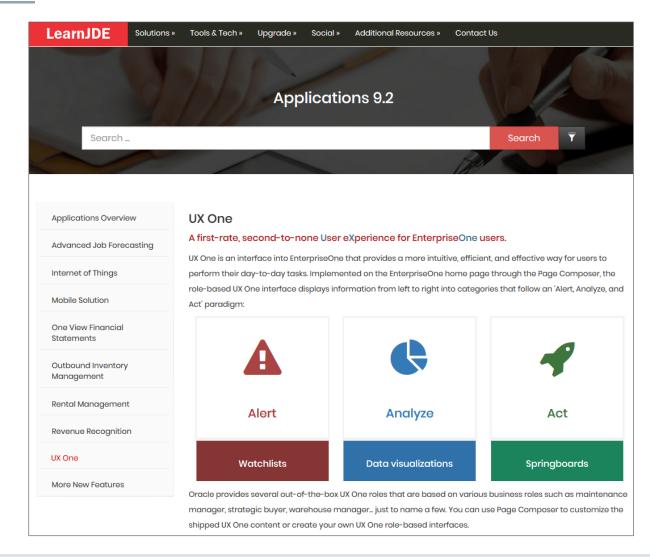
- Allows customers to use One View content delivered within UX One Pages
- Restricted use license of One View Foundation to use:
  - One View Watchlists delivered in Pages
  - Analytics delivered in Pages
- Restricted use license of One View Application
  Modules to use Analytics delivered in Pages
- Full Use license required to create new watch lists or analytics.
- FAQ on LearnJDE.com



#### Learn More!

#### JD Edwards <u>UX One Resources</u> available on LearnJDE.com

- Roles
- Implement
- Performance
- AIS Server
- Configure
- Personalize





# Leverage UX One for a Winning User Experience Say "Yes" to Success

- Leverage JD Edwards delivered UX One role-based content 52 Roles
- Get up to speed on JDE Citizen Developer tools
  - Management of User Defined Objects (UDOs) Page Composer, Watch Lists, CafeOne, One View, Form Personalization, List View Grid, Springboard, etc.
- Configure and Personalize solutions levering JDE Citizen Developer tools

# Integrated Cloud

Applications & Platform Services

# ORACLE®