

LEE HONG TENG

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PROFILE

Driven Business & Information Technology student with a strong foundation in communication, project management, and analytical thinking. I possess a keen interest in business analysis and web development. I am seeking an internship opportunity to further develop my expertise as a business analyst, enhancing my understanding of both business and IT environments to deliver strategic solutions.

EDUCATION

Singapore Management University (SMU)

Bachelor of Science (Information Systems)

Aug 2021 – Aug 2025 (Expected)

- Major in Business Analytics

Zhejiang University (Semester Exchange)

School of Public Affairs

Feb 2024 – Jul 2024

- Courses taken: International Law and Relations, China Public Finance, Social Science and Cultural Hegemony, Consumer Neuroscience, Technology Entrepreneurship, Academic Writing in Psychology

Ngee Ann Polytechnic

Diploma in Business Information Technology

Jan 2016 - Dec 2019

- Awarded Tai Sin Prize for Most Outstanding Performance during '6-Month Internship'

EXPERIENCE

Urban Redevelopment Authority

Product Development Intern (AI/ML)

Jan 2025 - May 2025

- Worked on Front-end development of in-house GPT chatbot powered by GPT-4o/4o mini
 - Tested with other models such as Gemini 2.0 flash and OpenAI o3/o3-mini
- Worked on Front-end development of in-house Notion-like email editor web application using Novel with AI functions powered by 4o
- Basic prompt engineering, Next.JS, HTML, Typescript

Twimbit Pte Ltd

Research Intern

May 2023 - July 2023

- Researched and contributed to articles on ChatGPT in Financial services, Buy now Pay Later (BNPL) and Customer Experience in Singapore Banks
 - Link to [Article](#)
- Support in converting slides & presentations into blog content
- Tested new ChatGPT chatbot in Twimbit website

Jumbo Group of Restaurants Pte Ltd

IT Intern

Mar 2018 - Sep 2018

- UX testing of new mobile application
- Data entry through POS and ERP system
- Using Microsoft Excel to sort and filter data using formulas

COMMUNITY SERVICE

Cahaya Community

Mentor

- Mentor students from primary and secondary schools
- Assist in homework and give free tuition

Singapore Management University

Aug 2021 - Dec 2023

SMU Roteract Club

Mentor

- Participate in sessions to interact with beneficiaries virtually
- Assist in conducting meet up sessions

Singapore Management University

Aug 2021 - June 2022

PROJECTS

Final Year Project

Student Developer

- Research and development on GenAI solutions to generate building blocks given a plot of land space for URA
- Perform classification tasks on building polygons
- Conduct UAT for end users

Singapore Management University

Aug 2024 - Dec 2024

Ellipsis Tech Series Hackathon (Top 10)

Singapore Management University

Aug 2023

- Proposed a job shadowing platform, allow students to shadow professionals for short periods of time. Allowing them to make more informed decisions for their career in the future.
- Coded the website using Bootstrap & Vue.
- Link: [Hackathon Pitch](#)

Spreadsheets Analysis on Kangiiten

Singapore Management University

Jan 2023 - Apr 2023

- Performed data cleaning, exploration and visualization for shopify data from Kangiiten
- Analysis using Time-Series to forecast demand and allocate resources better
- Link: [Kangiiten Presentation.pdf](#)

SKILLS & INTERESTS

- Adept in Python, PHP, Java, Vue.js, React, SQL, Bootstrap, HTML, CSS and Javascript
- Use data visualisation tools such as Tableau and Power BI, project management tools such as Jira
- Other: Docker, Git, Mongo DB, Firebase, Vercel
- Fluent in English and Mandarin

CERTIFICATIONS

- Java Certified Foundations Associate
- AI100: Python Programming and Data Visualisation by Heicoders
- AI200: Applied Machine Learning by Heicoders
- Microsoft Office Specialist in Microsoft Excel
- Competent Communicator Award by Toastmasters International
- Introduction to Python Programming by Hackwagon Academy
- edX Verified Certificate for Python Basics for Data Science