

S.NO	USER STORIES	ACCEPTANCE CRITERIA	FEATURE	STORY POINTS
US_1	As a patient, I want to sign up using email, phone, or social media so that I can access the application.	Given a patient accesses the signup page, When they enter valid credentials (email, phone, or social media), Then they should successfully create an account and log in.	Patient sign-up via email, phone, or social media	3
US_2	As a patient, I want to reset my password in case I forget it.	Given a patient clicks on "Forgot Password," when they enter a registered email or phone, then they should receive a reset link or OTP.	Password reset functionality	
US_3	As a patient, I want to create and update my profile with personal details, medical history, and insurance information.	Given a patient is logged in, when they update personal, medical, or insurance details, then the changes should be saved.	Patient profile management	
US_4	As a patient, I want to view my past appointments and prescriptions in my profile.	Given a patient accesses their profile, when they navigate to "Appointments" or "Prescriptions," then they should see a history of their records.	View past appointments & prescriptions	
US_5	As a patient, I want to store my past medical assessments and reports for future reference.	Given a patient uploads a report, when the file is successfully processed, then it should be saved securely	Upload & store medical assessments and reports	
US_6	As a patient, I want to share my medical history with doctors for better diagnosis.	Given a patient selects a doctor, when they choose to share medical history, then the doctor should be granted access.	Share medical history with doctors	
US_7	As a patient, I want to schedule an appointment with a doctor based on available time slots.	Given a patient search for a doctor, when they select a time slot and confirm, then the appointment should be booked.	Appointment scheduling via Uheal.	
US_8	As a patient, I want to choose between virtual or in-person appointments.	Given a patient is booking an appointment, when they select "Virtual" or "In-Person," then the system should confirm their choice.	Choose virtual or in-person consultation via Uheal.	
US_9	As a patient, I want to receive appointment confirmation via email or SMS.	Given a patient books an appointment, when it is confirmed, then they should receive an email or SMS notification.	Appointment confirmation via email/SMS via Uheal.	
US_10	As a patient, I want to reschedule or cancel an appointment.	Given a patient has an appointment, when they request to reschedule or cancel, then the system should update accordingly.	Reschedule or cancel appointments via Uheal.	
US_11	As a patient, I want to search for doctors based on specialty, availability, and location.	Given a patient is on the search page, when they filter by criteria, then only matching doctors should be displayed.	Search doctors based on specialty, availability, and location via Uheal.	
US_12	As a patient, I want to see ratings and reviews for doctors before booking an appointment	Given a patient views a doctor's profile, when reviews exist, then they should be displayed.	View doctor ratings and reviews via Uheal.	
US_13	As a patient, I want to receive a preliminary diagnosis from application based on my symptoms.	Given a patient interacts with the chatbot, when they provide symptoms, then the chatbot should generate a preliminary diagnosis.	AI-based preliminary diagnosis via Uheal.	
US_14	As a patient, I want suggestions whether I need an in-person visit, virtual consultation, or self-care.	Given a patient enters symptoms, when the AI assesses them, then it should suggest self-care, virtual, or in-person visits.	AI-based consultation suggestions via Uheal.	
US_15	As a patient, I want to join a video call for virtual consultations	Given a patient has a virtual appointment, when they click "Join Call," then they should be connected.	Video call for virtual consultations via Uheal.	
US_16	As a patient, I want recommend doctors based on my condition.	Given a patient provides symptoms, when AI processes the data, then it should recommend the best doctor.	AI doctor recommendations based on condition.	
US_17	As a patient, I want to link my health insurance to cover consultation charges.	Given a patient has insurance, when they enter valid details, then the system should verify and apply coverage.	Link health insurance for payment coverage	5
US_18	As a doctor, I want to register and submit my credentials for verification.	Given a doctor registers, when they submit credentials, then the system should send it for admin approval.	Doctor registration and verification	5
US_19	As a doctor, I want to manage my profile, including my specialty, availability, and appointment preferences.	Given a doctor logs in, when they update their specialty, availability, or preferences, then the changes should be saved.	Doctor profile management	
US_20	As a doctor, I want to see a list of my upcoming and past appointments.	Given a doctor is on the dashboard, when they check "Appointments," then they should see scheduled consultations.		

US_21	As a doctor, I want to manage my patients' health records and notes.	Given a doctor accesses a patient profile, when they add or update notes, then the system should store the data securely.	Manage patient health records and notes can be done with one card	
US_21	As a doctor, I want to upload medical images (X-rays, MRIs, CT scans) for AI processing.	Given a doctor uploads an image, when AI processes it, then results should be displayed.	Upload medical images (X-rays, MRIs, CT scans) for AI processing via Useg.	
US_22	As a doctor, I want to get heat maps and segmented outputs for easier diagnosis.	Given an image is processed, when AI detects anomalies, then the doctor should receive a heatmap/segmentation output.	AI-based heat maps & segmented output via Useg.	8
US_23	As a doctor, I want to get potential diagnoses based on biomedical images.	Given a doctor uploads an image, when AI evaluates it, then the system should provide diagnostic insights.	AI-generated potential diagnosis based on biomedical images via Useg.	
US_24	As a doctor, I want to receive notifications when a patient books or cancels an appointment.	Given a patient books or cancels, when the status changes, then the doctor should receive a notification.	Receive notifications for appointments	
US_25	As an admin, I want to manage and verify doctors' credentials before they are approved.	Given a doctor submits credentials, when the admin reviews them, then they should be able to approve or reject the request.	Manage doctor verification & approval via Admin dashboard.	5
US_26	As an admin, my dashboard needs access by me only not by others for security purposes.	Given an admin only accesses the dashboard, when they check logs, then they should see activity reports.	Monitor system activity & security	5