

HIEU NGUYEN

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[Website](#)

<https://github.com/htn-dev>

PROFESSIONAL SUMMARY: Highly motivated individual with comprehensive training in CyberSecurity, AWS cloud technology, Linux, Python, networking, and database skills. Three years of customer service experience, and one year of equipment installation and testing experience. Passionate about I.T. with a special focus on CyberSecurity and Cloud. Fast learner with the ability to grasp new threats, concepts, and technologies.

TECHNICAL SKILLS:

- **Cloud** – CI/CD Pipeline, Docker, Jenkins, Terraform, Kubernetes, ECS, CodeDeploy, CloudFormation, IAM
 - **Languages and Technologies** – Python, HTML, CSS, SQL, Visual Studio Code
 - **Virtualization:** VMware, Virtual Box
 - **Pen-testing:** Metasploit, WireShark, Nmap
 - **Network Protocols:** TCP/IP, FTP, SSH, DNS, DHCP, HTTPS, SMB
 - **Other:** Active Directory, Cisco Packet Tracer, VPN, Burp Suite
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Education & Certifications:

George Mason University - Fairfax, VA (Pending)

Expected Graduation Date: 05/2023

- Bachelor's degree in CyberSecurity

Per Scholas - Remote

02/2022

- AWS re/Start Training - A comprehensive AWS curriculum, incorporating a unique blend of formal instruction and scenario-based exercises, labs, in a real-world working environment

Northern Virginia Community College – Annandale, VA

Graduation: 12/2019

- Associate of Applied Science Degree in CyberSecurity

Certifications:

- CompTIA Security+ CE 09/2020
 - AWS Cloud Practitioner Certification 01/2022
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PROFESSIONAL EXPERIENCE

Per Scholas - **AWS re/Start Trainee** - Remote

10/2021 - 02/2022

- Training on building effective front-line support, troubleshooting, escalation, and task automation techniques through scenario-based exercises, hands-on labs, and coursework.

Empire Engineering Services LLC. - **Field Engineer** - Richardson, TX

02/2020 - 02/2021

- Equipment Installation, Equipment Integration and Troubleshooting, Testing, Cabling.
- Management of supply and logistics.
- Responsible team-player. Ability to quickly learn new concepts as needed.

Fantasy Nail & Spa - **Customer Service** - Silver Spring, MD

08/2015 - 02/2020

- Customer Service in a high-volume salon with strong problem solving skills.
- Utilize effective organizational skills to maintain company inventory and employee work schedule.
- Upheld the reputation of the company by handling all complaints and problems in a friendly and professional manner.

High Sierra Pools - **Lifeguard** - Alexandria, VA

06/2021 - 09/2021

- Administered first aid and CPR in response to life threatening situations.
- Ability to create a safe and comfortable swimming environment, including maintaining pool chemical balance and monitoring for unsafe pool activities