

HIEU NGUYEN

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<https://github.com/htn-dev>

PROFESSIONAL SUMMARY: Highly motivated individual with comprehensive training in CyberSecurity, AWS cloud technology, Linux, Python, networking, and database skills. Three years of customer service experience, and one year of equipment installation and testing experience. Passionate about I.T. with a special focus on CyberSecurity and Cloud. Enthusiastic about all things tech related and willing to learn by approaching challenges.

TECHNICAL SKILLS:

- **Networking** – Provide daily monitoring, management, troubleshooting and issue resolution to systems and services hosted on cloud resources. Perform penetration test, configure firewalls
 - **Cloud** – AWS Cloud concepts, AWS services, security, architecture, pricing, AWS developer tools including CI/CD Pipeline, Docker, Jenkins, Maven, Terraform, CodeDeploy, CloudFormation, IAM
 - **Languages and Technologies** – Python, Java, HTML/CSS, Visual Studio Code
 - **Industry knowledge** – Linux system administration, Shell scripting, Network Security, Remote Desktop Services, VPN, Backup solutions, Transferring data
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Education & Certifications:

George Mason University - Fairfax, VA (Pending) Expected Graduation Date: 05/2023

- Bachelor's degree in CyberSecurity

Per Scholas - Remote 02/2022

- AWS re/Start Training - A comprehensive AWS curriculum, incorporating a unique blend of formal instruction and scenario-based exercises, labs, in a real-world working environment

Northern Virginia Community College – Annandale, VA Graduation: 12/2019

- Associates Degree in CyberSecurity

Certifications:

- CompTIA Security+ CE 09/2020
 - AWS Cloud Practitioner Certification 01/2022
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PROFESSIONAL EXPERIENCE

Per Scholas - **AWS re/Start Trainee** - Remote 10/2021 - 02/2022

Empire Engineering Services LLC. - **Field Engineer** - Richardson, TX 02/2020 - 02/2021

- Equipment Installation, Equipment Integration and Troubleshooting, Testing, Cabling
- Management of supply and logistic
- Responsible team-player. Ability to quickly learn new concepts as needed

Fantasy Nail & Spa - **Customer Service** - Silver Spring, MD 08/2015 - 02/2020

- Customer Service in a high-volume salon with strong problem solving skills.
- Utilize effective organizational skills to maintain company inventory and employee work schedule.
- Troubleshooting technical issues for computers and networks.

High Sierra Pools - **Lifeguard** - Alexandria, VA 06/2021 - 09/2021

- Administered first aid and CPR in response to life threatening situations
- Conducted daily checks on swimming areas and equipment