HUGO TONIONI DE SANTANA

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About

Developer with **over 2 years of experience in front-end and Salesforce**, including the creation of objects, apps, formula fields, validation rules, automation flows, dashboards, reports. Currently, I'm an IT intern at **Embraer**, where I focus on automating processes and creating web solutions using technologies like **JavaScript, TypeScript, Node, Nest** and **Salesforce** tools such as **Lightning Web Components** and **Apex**. I have an international experience, which helped me become **fluent in English** and adapt to multicultural environments. Currently, I am studying **JavaScript, React, TypeScript, Node.js and Git** through courses and personal projects, aiming to build my career working with these technologies.

Skills

- JavaScript | React | TypeScript | Python | HTML | CSS | SCSS | Node | Nest | Lightning Web Components | SLDS | Apex
- Visualforce Pages | MySQL | SOQL | Git | Github | Confluence | Jira | Azure DevOps | Front-end | Back-end | Salesforce Admin

Experience

IT Intern - Embraer   São José dos Campos, São Paulo   **01/2024 - Present**

- Focused on software development and Salesforce administration.
- Front-end development with **HTML, CSS, SCSS, JavaScript, TypeScript, React** and also **Node.js** and **Nest.js.**
- Salesforce involvement in the creation and maintenance of objects, fields, formulas, dashboards, reports, CRM analytics, classes, triggers, automations, along with development using **Apex, Visualforce Pages and Lightning Web Components (LWC).**
- Developed a gamified lead capture tool for events, where visitors registered, configured their aircraft, and generated a lead within Salesforce with their selections. In its first event, it captured +200 leads. Utilized Experience Cloud Sites, LWC, SLDS, and Apex.
- Experienced with **Git, Bitbucket, Confluence, Jira, and Azure DevOps**.

Check-in agent assistance - Dubai National Air Travel Agency   Guarulhos, São Paulo   **12/2020 - 02/2021**

- Assisted international passengers during check-in at GOL Linhas Aéreas, including boarding, handling of oversized luggage and AVIHs (animals in the hold) at **Guarulhos International Airport**.
- Worked under pressure to ensure flight punctuality, tackling challenges in a dynamic and high-demand environment**.**
- Actively collaborated with the team to ensure efficiency in the boarding process and baggage handling, even during peak times, demonstrating adaptability and problem-solving skills.
- Developed **organizational, communication, and adaptability** skills, while interacting with diverse cultures and passenger needs.

Cultural Exchange Program – United States   Sarasota, Florida   **09/2018 - 08/2019**

- One-year cultural exchange program in the United States, focusing on **English language improvement and cultural immersion**.
- Volunteered as part of a 4-person team on a project involving the assembly and legalization of golf carts with the American DMV, aimed at making them available for tourist rentals in Florida.
- Implemented the use of **Zendesk and Exce**l tools to organize and optimize processes, creating individualized tracking for each team member, setting goals and objectives, resulting in increased team efficiency and performance.
- Managed an inventory of vintage motorcycle parts for eBay sales, using Excel to monitor stock, pricing, and delivery deadlines, which streamlined the sales process and efficiently cleared a large volume of items.
- Developed quick adaptability to new environments and cultures, achieved **fluency in English,** and gained valuable international work experience.

Languages

- Brazilian Portuguese – Native
- English – Fluent
- Spanish - Basic

Education

- **Bachelor of Information Technology**- Estácio de Sá | *01/2023 – Expected graduation: 12/2027*
- **React Course** - Alura | 58*h - 01/2024*
- **JavaScript web applications** – Alura | *60h - 08/2023*
- **HTML and CSS Course** – Alura | *51h - 05/2023*
- **OOP Python** – Alura | *96h - 02/2023*