CURRICULUM VITAE

PERSONAL DETAILS

Name:	**HITESH TULSHIBHAI PATEL**
Address:	auerstraße 75, 45468 Mülheim an der Ruhr (Mitte)
Mobile:	**+49-1794189548**
E-mail:	**hit.patel.xica@gmail.com**
Sex:	Male
Date of Birth:	23/06/1982
Experience:	4+ Years in Software Testing/QA Engineer

EXPERTISE

Testing Tools	POSTMAN, Jmeter, QTP,UFT, Selenium Webdriver, Selenium IDE, SOAPUI, Browser Stack, Xenu's Link sleuth, Google Analytics, Gtmetrix, Broken Link Check, Deadlinkchecker, speedtest.net, Ruler,w3c validator
Technologies /Languages	Java(Eclipse), VbScript, JavaScript, HTML, AIML, Vb.Net, C, C++
Automation Frameworks	Library Driven Framework, TestNG, Cross browser testing, Parallel execution using Selenium Grid
OS Platforms	Windows, Linux, Mac
RDBMS	MySQL, SQL Server
Formatters	HTML,XML,JASON
Network Analyzer	FireBug, Firepath, YSlow, Fiddler
Utility Tools	Jira, Confluence, HP-QC, Mantis, Stash, Zephyr, Jenkins, Solr, GIT, Sonar, Visio, Bugzilla
Others	Chatbots, Notepad++, Pardot, Skype, Team viewer, UML, MS Visio

EXPERIENCE (Overall 4+ Years of Experience in Testing)

Company: From, The Digital Transformation Agency Inc.
Clients: Mall of America, A&E, STAR TREK
Projects: MOA API, A+E Video Tool, From Ver 2.0, Star Trek 50
Designation: Sr.QA Engineer
Duration: Jan, 2017 to Aug, 2018

Roles and Responsibility

- Worked in an agile environment with web based and non-web based application testing.
- Liaise with Business Analysts to ensure test coverage of functional requirements.
- Defect investigation & logging where expected outcomes are different from actual.
- Develop and maintain an in-depth knowledge of core system and processes, and how those systems and processes interact.
- Perform System Integration and End to End testing.
- Develop skills required for the production of estimates and risk analysis (where required).
- Attend/lead document walkthroughs and reviews of project documentation when required from a testing perspective.
- Consistently communicate risks and issues to the project team and/or IT QA Manager.
- Define and document the test strategy per project, ensuring a robust test pack is in place to support the test execution.
- Perform Cross browser & API testing through Browser stack and POSTMAN respectively.
- Performing Performance testing through Apache JMeter, Google Analytics etc

Company: Innovify Business Intelligence Solutions Pvt. Ltd. (UK Based)
Clients: Brickowner, Landbay
Projects: Brickowner, Landbay-Peer to Peer Landing , AtMayfair E-Commerce Testing
Designation: Sr.QA Engineer
Duration: Aug, 2015 to Dec, 2016

<u>**Roles and Responsibility**</u>

- Coordinate with Product Owner and Scrum Team related to project activities in each sprint by doing proper estimation for testing.
- Update the status of testing related activities and preparation of Test data as per the acceptance criteria define in the story for active sprint.
- Understand and document the product requirements and prepare Test strategy and writing Test plan of all end to end testing related activities for the sprint to describe the testing approach of the product.
- Writing Test cases and execution of the Test cases as per subtasks created for a story defined in Acceptance criteria.
- Performing Integration Testing, Regression Testing, Smoke Testing and Exploratory Testing for the assigned product as per Definition of Done (DOD).
- Performing Automation by writing scripts in Selenium Web driver or IDE for common test scenarios to improve reliability and repeatability of frequently used tests by creating and maintaining proper test environment.
- Maintain QA related activities in JIRA board as testing work is going on.(Move cards from one state to other state)
- Evaluating systems to increase performance testing.
- Maintain testing status for each story epic wise of active sprint in Test cycle with the aid of Test Management Tool Zephyr.
- Handling multiple testing related activities with different epics in a sprint for agile products simultaneously.
- Follow end to end Bug Lifecycle with proper defect management in JIRA through Zephyr.
- Maintain documents for all testing activities of current and previous sprint in confluence, to be used as continuing point of reference for test engineers.
- Research for new programs, tools and technologies for improving Testing process which creates good ROI to project.

Company: MASTEK (MAJESCO) Ltd. (MNC, Navi Mumbai)
Clients: TMM-Tokio Marine Management, Horace Mann
Project: Billing Application (Insurance Domain)
Designation: Senior Test Engineer
Duration: Aug, 2014 to Aug, 2015

<u>**Roles and Responsibility**</u>

- Interact with project management and developers team to understand the software testing objective of Insurance client's software application.
- Consider Technical requirement document from client and prepare test scenarios.
- Writing Test cases for different test scenarios as per the Functional Specifications.
- Modify Test cases as per the change request given by client and coordinate with Test Lead and onsite team.
- Performed Functional, Integration and Regression Testing.
- Using JIRA tool for defects tracking as per the priority and severity of the defects.
- Writing and maintain program by maintaining program code where needed.
- Following proper Defect Life cycle and informing team for improving quality of product by correcting errors and faults.
- Responsible for ensuring the reliability of software along with its efficient performance, capabilities and interactions with users.
- Preparation of Daily Status Report and Post Test Report related to assigned testing related activity as per STLC cycle.
- Check and test the newly developed software, ensure that it meets its design object and is also getting desired result as per client's specification.
- Ensure that the testing deadlines and service quality were maintained at all times.

Company: SYNTEL Ltd. (MNC, Mumbai)
Clients: Allstate, Moody's (Insurance & Banking Domain)
Projects: Interlink (US-Canada), Policy Admin system, Sanity Automation
Designation: Software Engineer
Duration: July, 2010 to July, 2014
<u>**Roles and Responsibility**</u>

- Client interaction for requirement gathering, system study & analysis.
- Requirement gathering, analysis, design and effort estimation in consultation with reporting lead/ reporting manager.
- Working out for the new system's requirements & specifications with lead and onsite coordinator.
- Preparing high level and low level document as part of testing process according to Business rules for Insurance modules.
- Understanding the technical & functional specifications for testing from the specs designed by BA.
- Work on Development, Functional, Integration and Regression Testing and support activities.
- Ensure testing is in compliance with defined set of standards followed by project/client.
- Adherence to quality processes and quality standards defined for project.
- Preparation of Automation framework (Library driven) for performing Automation for different modules of Banking and Finance System.
- Performed Sanity Testing of various applications of different modules using UFT (QTP) tool.
- Preparation of Test scripts for automation through framework using vb script for desktop and web applications.
- Raise a defect to Developer team if any defect found using HP-QC.

EDUCATION

2005-2008	**MCA- Master of Computer Applications** University: Nirma University Specialization: Computer Science/Applications Class : First	**3Years**	**(Anabin Class A5)** (Anabin Status H+)
2003-2005	**M.Sc. - Master of Science (Electronics-Physics)** University: Saurashtra University Specialization: Electronics Class: First	**2 Years**	**(Anabin Class A5)** (Anabin Status H+)
1999-2002	**B.Sc.-Bachelor of Science (Electronics)** University: Gujarat University Specialization: Electronics Percentage: 63%	**3 Years**	**(Anabin Class A3)** (Anabin Status H+)

PERSONAL SKILLS

Languages Known

English: Fluent in Speaking, Reading, Writing, Listening
Hindi: Fluent in Speaking, Reading, Writing, Listening (National Language)
Gujarati: Fluent in Speaking, Reading, Writing, Listening (Mother Tongue)
German: Basic Knowledge (A1 Level, Completed 80 hrs of thorough physical classroom training)

Honor&Awards/Certificates

- ITIL Foundation Certification - Dec 2017(From Innate Labs- Accredited by APMG-UK, EXIN - Netherlands, TÜV SÜD)
- GERMAN language Certification - Dec 2017 (From AMA-Ahmedabad Management Association)
- Scrum Master Accredited Certification -Dec 2013(From International Scrum Institute™, License No: 43777348167262)
- SPOT award for Automation Project -Dec 2013 (From SYNTEL Management, MNC Company, Client: Moody's)
- Programming Language C Certification-July 2008 (C-DAC, GIST, PUNE)
- ORACLE 9i SQL Certification - July 2007   (ITS, Ahmedabad)

Organizational / Managerial skills

- Good creative mind and good observer.
- Ability to organize and prioritize, to communicate and to report.
- Ability to identify and manage risks with proper quality with great ability to work in Agile Team.
- Good team-leading skills gained as Team Lead.
- Easily understand project requirements and suggest suitable solutions and analysis to BA or PO
- Good Listener, Proactively Passionate Quick Learner.
- Self-learning and contribute to project with the aid of R&D to different types of testing.

Interest: R&D about technologies, Sports, Travelling, Listening to Music, Reading, Teaching
Linkedin: **www.linkedin.com/in/HTPatel**

Location- Date: *Mülheim* an der Ruhr (Mitte), NRW-Germany, Sep 30, 2018