

Anh Huynh

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Detail-oriented | Voracious learner | Experienced in Software Development, UX Writing, and Teaching

EDUCATION

Bachelor of Applied Science (B.A.Sc.) - Software Development

Aug 2019 - May 2024 (Expected)

Austin Community College, Austin, TX

GPA: 3.9

Coursework: Data Structures, Object-Oriented Programming, Machine Learning, Databases, Operating Systems, Computer Organization, Fundamentals of Networking Technologies

Organizations: Active Member, **Society of Women Engineers (SWE)**

Bachelor of Arts (B.A.) - English Linguistics

Aug 2014 - Dec 2018

Vietnam National University of HCMC, Ho Chi Minh city

GPA: 8.42

EXPERIENCE

Chatbot Conversation Designer/Developer Intern

May 2020 - Aug 2020

EM&AI, Da Nang, Vietnam

- Developed conversational chatbot and virtual agents in Google Assistant, Dialogflow, and Python.
- Synthesized product requirement documents and managed timelines for clients using Sketch, Invision, Mural, Jira/Confluence, Trello, and Git/GitHub, coordinating with product, data science, and external stakeholders to ensure deliverables were met in a timely manner.

English, Writing, and ESOL Tutor

Nov 2019 - Present

Austin Community College, Austin, TX

- Facilitate college-wide tutoring program targeted towards underachieving students, improving performance by 30%.
- Develop key learning initiatives based on student priorities and academic goals, enhancing engagement by 50%.
- Organize supplemental learning materials, driving up instructor productivity by 20%.

ESOL & SAT Teacher

May 2018 - May 2019

CMBD Vietnam, Ho Chi Minh city, Vietnam

- Led learning & development initiatives for organization, increasing student graduation rates to >95%.
- Developed market research plan for key acquisitions of educational technology vendors, improving instructor productivity by 25%.
- Spearheaded new language & cultural exchange club, increasing diversity awareness throughout the company.

AIESEC Leadership Development Experience - Teaching Intern

Sep 2017 - Dec 2017

Yamashina Kindergarten, Kyoto, Japan

- Coordinated learning & development strategy with teachers in classroom and outdoor activities.
- Introduced Vietnamese culture and elementary English to children in several grades.
- Facilitated office hour program with other teachers to ensure children success and happiness.

Public Affairs Section Intern

Nov 2016 - Apr 2017

American Center - EducationUSA, HCMC U.S. Consulate General, Ho Chi Minh city, Vietnam

- Led educational programs, events, and other social media activities, improving user engagement by 30%.
- Resolved key administrative tasks for high-level consulate officers.
- Managed library facilities around the center, ensuring overall safety and reliability.

SKILLS

Java, Python, C++, JavaScript, Node.js, HTML, CSS, Dialogflow, Sci-kit Learn, SQL, MongoDB, AWS, Git, GitHub, Agile (Scrum), Project Management, UX Writing, Technical Writing, Communication, Leadership, Teamwork, Time Management, Organization.

LANGUAGES

English – Full Professional
Vietnamese – Native
Japanese – Elementary