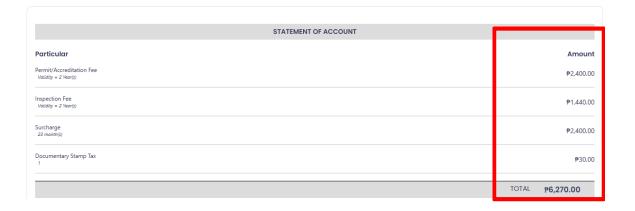
In the certificate or license, the name of the engineer who processed it and the Regional Director must be written in full — including first name, middle initial, last name and suffix. The position must also be updated to reflect who processed the document.



An application was declined due to a computation error. The SOA was edited to correct
the calculation, but when viewing the Official Receipt, it did not update even after the
application was declined, despite the SOA already being corrected.

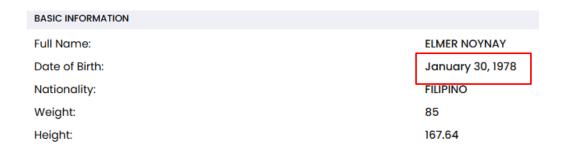




• In the official receipt, the date beside the Check/Money Order Number is not the renewal or issuance date; it should be the date of the check.

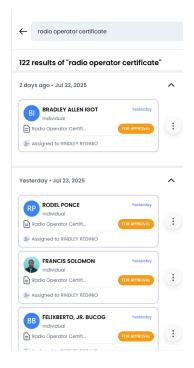


The client's basic information and the generated form document are not synchronized.



APPLICANT'S DETAILS												
Last Name	Noynay	Noynay					Date of Birth (mm/dd/yy)			00/30/1978		
First Name	Elmer	ner				Weight (kg) 85		85	Heigh	nt (cm)	167.64	
Middle Name	Rosello	osello				Status of		✓ Employed		Unemployed		
Sex	✓	Male		Female	Emplo	oyment		✓ Local	. —			
Nationality	FILIPINO	,						Forei	Foreign			
Unit/Rm/House/Bldg No.					Stree	t	H Abella Ext.					
Barangay		Pagsabungan			City/N	funicipality						
Province		Cebu			Zip C	ode	6014					
Contact Number		09917143748			Email	Address						
EXAM/SEMINAR DETAILS												
Place of Exam/Seminar		NTC Mandaue City			Date	(mm/dd/yy)	Rating					
DECLARATION												

- There are some applications where, even after approval, the date of birth is automatically changed.
- Most of the applications with a surcharge and SUF have computation errors.
- Is it possible for the client to edit the registration type from Company to Individual, or vice versa?
- The client cannot pay simultaneously if they have applied for more than one license or certificate. This means they have to pay one by one, which is more of a hassle because they need to repeatedly monitor or click 'Proceed to Payment'.
- In the SOA, if the client pays for items like the CTC (Certified True Copy), surcharges, etc., the amount reflects under the 'Others' tab. It should display the specific item paid for, not just the word 'Others'.
- If the client inputs incorrect details such as serial numbers, certificate numbers, license numbers, etc., some of the other basic information automatically changes after we make edits.
- Most of the surcharge and SUF computations are incorrect.
- For example, in the search bar, if the evaluator types 'Radio Operator Certificate', there should be an option to filter only those marked as 'Completed'. Additionally, there should be a 'See More' option so that all results can be viewed.



 The employee is listed under a company, but the certificate is actually owned by the employee. However, in the generated certificate, the name appears under the company, even though the certificate rightfully belongs to the employee.





• In the permits section, there is no option for Aircraft—only for Aeronautical Station.

Aeronautical Station Permit to PURCHASE

Aeronautical Station Permit to POSSESS

Aeronautical Station Permit to PURCHASE/POSSESS

Aeronautical Station Permit to SELL/TRANSFER

• In the permits section, there is no option for Ship Station Permit to Sell/Transfer—only for Public Coastal Station.

Public Coastal Station Permit to PURCHASE

Ship Station Permit to PURCHASE (DOMESTIC Trade)
Public Coastal Station Permit to POSSESS
Public Coastal Station Permit to PURCHASE/POSSESS
Public Coastal Station Permit to PURCHASE/POSSESS
Public Coastal Station Permit to SELL/TRANSFER

•	In the exam	section, there ion to create a s	is no option for	or a seminar fo	or SROP, GROC,	and RLM, nor is
	there an opti	ion to create a s	semmai section			