



Republic of the Philippines
NATIONAL TELECOMMUNICATIONS COMMISSION
BIR Road, East Triangle, Diliman, Quezon City

Form No. **NTC 1-25**
Revision No. **01**
Revision Date **03/31/2021**

COMPLAINT FORM

INSTRUCTIONS:

- (1) Accomplish this application form properly, handwritten or computer-printed.
- (2) Attach the complete requirements including supporting documents. For the List of requirements, please refer to the NTC Citizen's Charter 2019 First Edition at NTC website: www.ntc.gov.ph
- (3) Check (✓) appropriate box. Indicate "N/A" for items not applicable.

COMPLAINANT'S DETAILS

Name	Lolita P. Tagalogon - CALGAS
Postal Address	DINAS, Zambo. Sur
Email Address	(DINAS, Zambo. Sur) litcalgas@yahoo.com
Contact Number	0938 9093 529

PARTICULARS OF SERVICE PROVIDER

Business Name	
Business Address	
Contact Number	

NATURE OF COMPLAINT

<input type="checkbox"/> Billing Complaint	<input type="checkbox"/> Poor Service (Technical Service/Customer Service)
<input type="checkbox"/> Spam	<input type="checkbox"/> Denial of Subscription Plan
<input type="checkbox"/> Scam	<input type="checkbox"/> Others, please specify
<input type="checkbox"/> Fair Use	

Date of incident/transaction (mm/dd/yy)

Time of incident/transaction (hh:mm)

STATE BRIEFLY THE DETAILS OF COMPLAINT

(Lost Cellphone)

ATTACHED PROOF/SUPPORTING DOCUMENTS

NOTE

Complete information regarding the complaint, with the required supporting documents shall be provided for the Commission to determine the merit of the complaint, otherwise, it may cause delay in, or prevent the Commission from taking action on the complaint. The Commission may endorse the complaint to the concerned government agencies, if warranted. Information provided shall be used only in matters relative to the complaint.

LOLITA P. TAGALOGON - CALGAS

Signature over Printed Name of the Complainant

MARCH 23, 2020

Date Accomplished

AFFIDAVIT OF OWNERSHIP AND LOSS WITH UNDERTAKING

I, Lolita P. Tagalogon - CALGAS of legal age, Filipino citizen and presently residing at Dinas, Zamboanga del Sur with telephone number 0938 9093 529 and with office address at Pitogo, ZS and office telephone number _____ law do hereby despose and say:

1. That I am requesting all CMTS carriers to block the GSM handset that was lost/stolen in my possession by an unidentified person/s as owner thereof with particulars as follows:

Make/Model/Type	International Mobile Equipment Identification (IMEI)												
<u>Samsung Galaxy A52S 5G</u>	<u>3</u>	<u>5</u>	<u>9</u>	<u>2</u>	<u>6</u>	<u>0</u>	<u>9</u>	<u>2</u>	<u>2</u>	<u>6</u>	<u>4</u>	<u>4</u>	<u>8</u>
	<u>3</u>	<u>5</u>	<u>5</u>	<u>7</u>	<u>7</u>	<u>3</u>	<u>6</u>	<u>6</u>	<u>2</u>	<u>6</u>	<u>7</u>	<u>4</u>	<u>8</u>

2. That I am also requesting to block the Subscriber Identity Module (SIM) card/cell phone number contained in the lost/stolen cell phone mentioned above;

<u>0</u>	<u>9</u>	<u>5</u>	<u>6</u>	<u>2</u>	<u>2</u>	<u>0</u>	<u>8</u>	<u>0</u>	<u>5</u>	<u>5</u>
<u>0</u>	<u>9</u>	<u>0</u>	<u>0</u>	<u>7</u>	<u>0</u>	<u>7</u>	<u>9</u>	<u>6</u>	<u>6</u>	<u>5</u>
		<u>0</u>	<u>9</u>	<u>4</u>	<u>0</u>	<u>7</u>	<u>9</u>	<u>6</u>	<u>6</u>	<u>5</u>

3. That I hereby undertake to hold free from any responsibility or shall not hold NTC and the above-mentioned carriers liable for whatever claims, loss or damages that any party may institute by reason of NTC's action to permanently block the aforementioned unit from usage;

4. That in support of this request and as proof of my ownership of said cell phone unit, I attached hereto the following documents, after making the original available for comparison;

- ☒ Copy of any government-issued ID OR Passport
☐ Copy of school ID (For students)
☐ Copy of Birth Certificate OR NBI Clearance (for cases when ID is not available)

Proof of Ownership (ANY of the following):

- ☐ Copy of the Official Receipt of the mobile phone
☒ Box of the mobile phone with International Mobile Equipment Identity (IMEI)

Additional Information:

<input checked="" type="checkbox"/> Lost/Misplaced	Sex: <input type="checkbox"/> Male <input checked="" type="checkbox"/> Female	Age: <input type="checkbox"/> below 18 <input checked="" type="checkbox"/> 18-29 <input type="checkbox"/> 30-39
<input type="checkbox"/> Stolen (Theft/Robbery/Hold-up)		<input type="checkbox"/> 40-49 <input checked="" type="checkbox"/> 50-59 <input type="checkbox"/> 60 up
Place of Incident	<u>Dinas, Zamboanga del Sur</u>	
Date	<u>March 17, 2022 @ 2:30pm</u>	
	<input checked="" type="checkbox"/> Daytime	<input type="checkbox"/> Nighttime

5. That I am executing this affidavit of ownership and loss with undertaking to attest to the veracity and truthfulness of the foregoing declaration and to be used for whatever legal intent and purposes the same may thus serve.

FURTHER AFFIANT SAYETH NONE.

LOLITA P. TAGALOGON - CALGAS

AFFIANT

Signature Over Printed Name

TIN No. _____

Subscribed and sworn before me this 2nd day of March, 2022 Affiant exhibited to me his/her Residence Certificate No. _____ issued at _____ on _____.

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Series of 2022

BALDOMERO FERNANDEZ
NOTARY PUBLIC
COMMISSION EXPIRES DEC 31, 2022
IBP Lifetime Membership NO. 02016
PTR NO. 359098410103/2022
REV. OF NOT. REG. NO. 20898
MCLE 1006183.

THIS FORM IS NOT FOR SALE AND CAN BE REPRODUCED

MCLE II-0016585, MCLE III-0002230,
MCLE IV-0022163, MCLE V-000843,