

8/4/2025

- If a license has a validity period—for example, from August 18, 2024 to August 17, 2025—and the client renews it on July 28, 2025, the new validity should be from August 18, 2025 to August 17, 2026, not from the date of renewal and the license number is incorrect. This is because most clients renew their licenses approximately one month before the expiration date. Please also review the validity dates of other services, especially the ROC.

License No. 7MS-2906-24R
Period of Validity 8/18/2024 to 8/17/2025

License No. 111864
Period of Validity: Jul 28, 2025 to Aug 17, 2026

- In RMAP or RROC-Aircraft, the validity must align with the person's birthday. For example, in the attached photo, her birthday is 8/9/1999 and the expiry date of her certificate is 8/9/2025. The new expiry date should be 8/9/2028. Also, the e-signature name under 'Processed by' is not synchronized with the actual person. The name and position must be specific—for example, in the photo, the name is Rindley Reginio, so the position should be 'Engineer I'.



NATIONAL TELECOMMUNICATIONS COMMISSION
RESTRICTED RADIOTELEPHONE OPERATOR
(RROC-AIRCRAFT)

Registration No.: _____

Date Issued: Aug 01, 2025
Valid Until: AUG 09, 2028

NAME: STACEY KAY LIM LEDESMA	BIRTHDATE: 1999-08-09
ADDRESS: 31 Maria Luisa South Park Guadalupe, Cebu City (Capital)	SEX: Female
CITIZENSHIP: FILIPINO	HEIGHT: 153 cm WEIGHT: 50 kg

TYPE/CLASS OF EXAMINATION: RROC-AIRCRAFT	RATING:
DATE TAKEN: 08/12/2022	PAID UNDER OR No.:
PLACE: National Telecommunications Commission Quezon City	AMOUNT: P330.00 DATE: Aug 01, 2025

Processed by:



RINDLEY REGINIO


ALAN FELIX MACARATA

Name & Position

Regional Director, NTC VI

8/5/2025

- Most clients, when applying for two or more applications, are unable to click the 'Review' button for the succeeding applications, so they cannot proceed.



Services

My Applications

Good morning, I

Accreditations

Certificates

Exams

Licenses

Permits

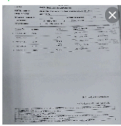
Requests/Complaints

Requirements

1. Radio Station License*

Upload a file.

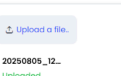
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2. Appropriate and valid Radio Operator Certificate*

Upload a file.

20250805_12...
Uploaded



< Back

Review >

- When a client submits multiple applications under a single account, the system retains only the information from the most recent application. As a result, the details entered during the initial sign-up are not carried over to the subsequent applications. This issue consistently occurs. Additionally, if a client submits multiple applications—for example, 8 to 10—the system retains only 5, or in the worst-case scenario, none of the applications are saved.

8/7/2025

- Even though the client has already paid for their application, the status seen by the cashier still shows as pending or for approval.
- The form that the client fills out for the Permit to Sell/Transfer in the Amateur Service, Aeronautical Service, and Maritime Service is the same as that used for the Fixed and Land Mobile Service.

8/8/2025

- There was a client whose application was rejected by the evaluator. The client reapplied, and this time it was approved by both the evaluator and accounting. However, when the client tried to proceed with the payment, they couldn't do so, and we also couldn't track it using the reference number.