Task 5.

do something that
benefits the common
good.

Say No To
Spec work

SS 05/2020

IDEAS?

What issues have we "solved" but are still issues?

Any major accessibility issues?

Disproportionate problems that affects minorities or other people in need?

Something that doesn't need a company and VC investments. Something for the finnish gov?

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Issue 1.

Letters are slow
they get stolen
they get lost

Who is the sender?
Who is the reader?
How do the blind cope?
What about the travelers?
How to verify the sender?
How to verify the heading?

Issue 2.

Too many digital servicas
Posti, Vero, kela, TE etc
No proper delegation.
Stolen / hacked accounts
only get burcau to person.
No P2P

Diffrent auth methods
No F2A
No eIDAS for Finns
Costs Finland a lot

Issue 3.

Email is used for everything

Most free spy

Not all can selfhost or pay

Often no F2a → Hacks

Leak personal info. Spies

They can shut down

Digital life tied to 1 address

Hard to "move"

Spam, Scam, Verification

SS 05/2020

Issue 4.

Homeless = no mail, no bank
no money

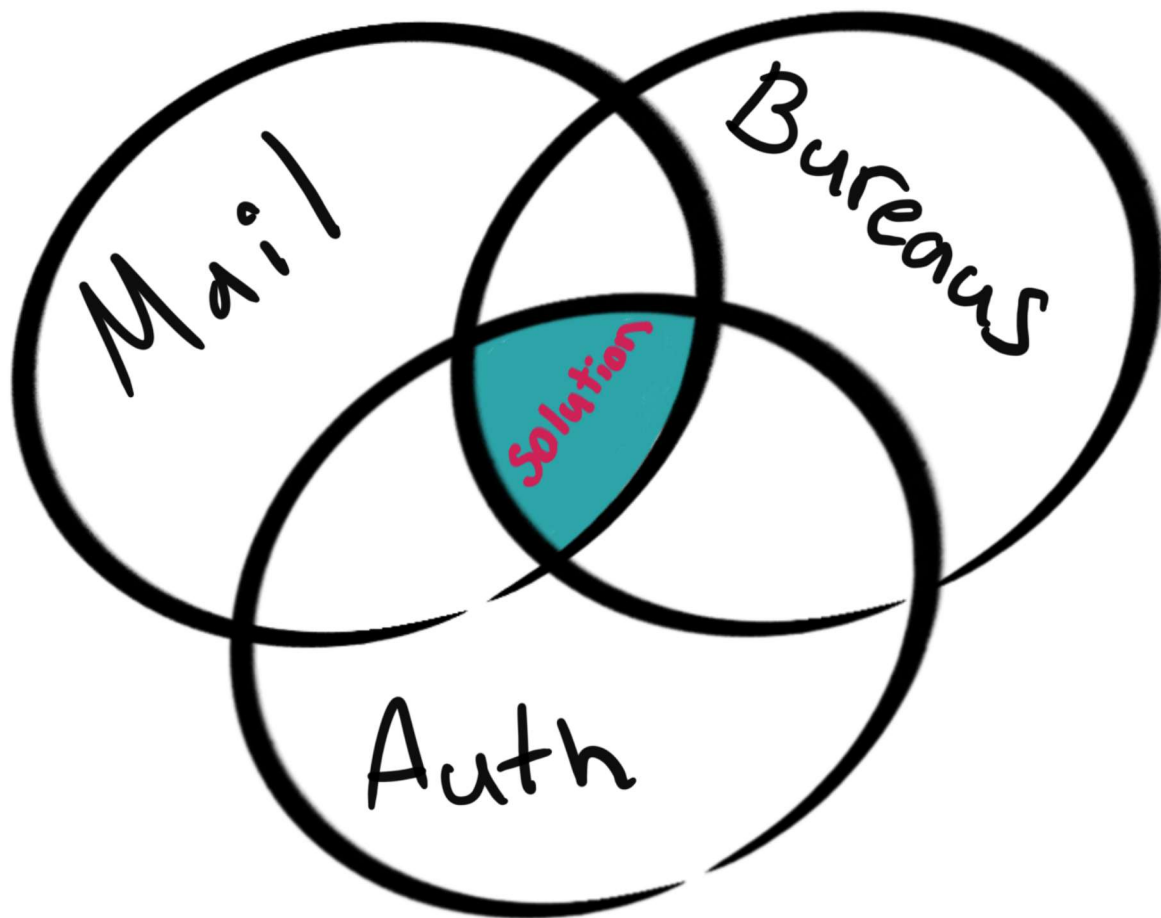Have to physically do a lot,
digital isn't enough atm.
Not for everyone

Bank accounts cost

Banks can discriminate

Only those who are
healty in body and soul
are "good" members in society

discovery

Mail

Bureaus

Auth

solution

Combine the three,
make it free for all
Proper digital Finland

Solution pt.1

Free email/chat app

Can be used at libraries and other public spaces

Mobile, Computer versions

Strong auth required

Communicate with bureaus here

No need for physical mail

Solution Pt.2.

New ID-card

Biometric auth + card

Can't be stolen, can't be faked

No need for banks

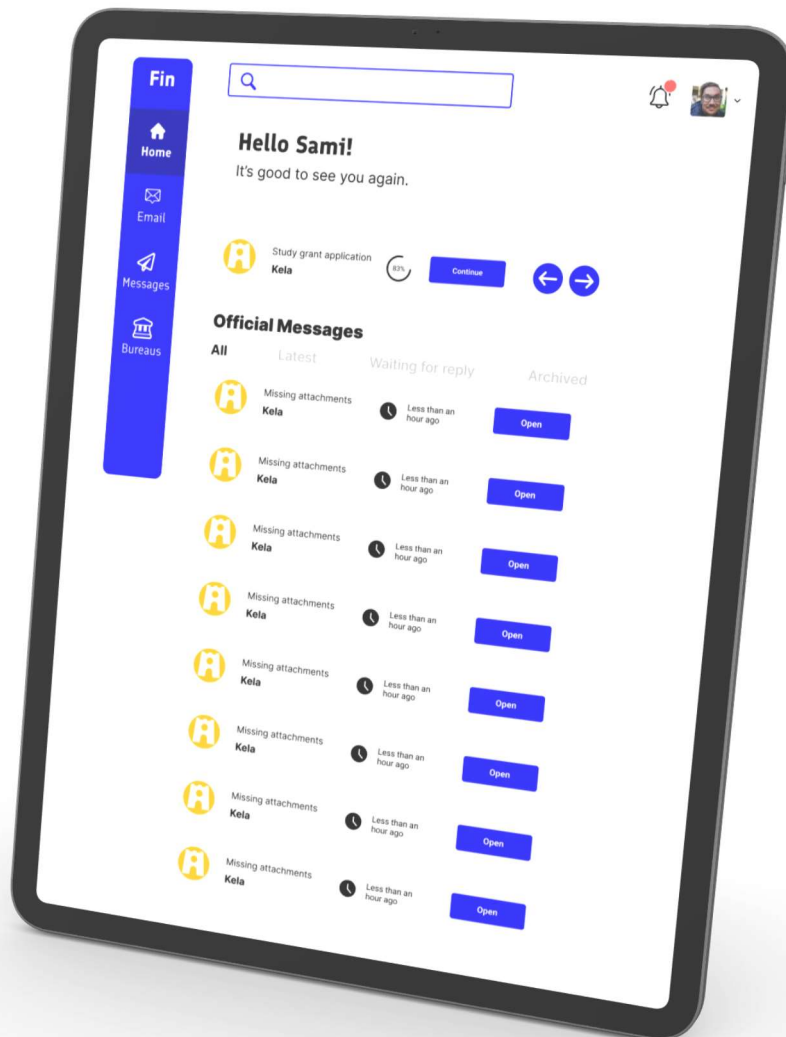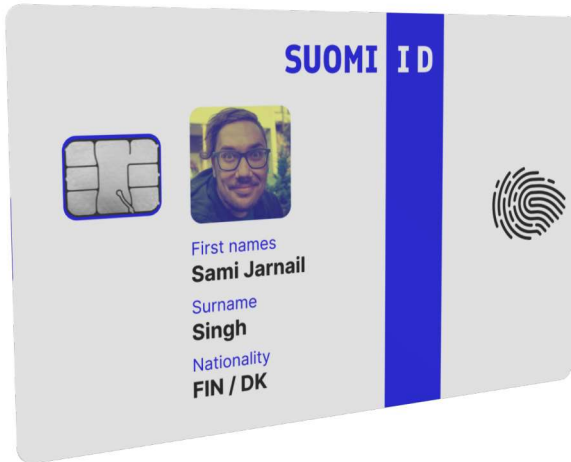No need for passwords

accessible, secure, global, fair

Revolutionary

SUOMI ID

First names
Sami Jarnail

Surname
Singh

Nationality
FIN / DK

Fin

🏠 Home

✉️ Email

➤ Messages

🏛️ Bureaus

Hello Sami!
It's good to see you again.

Study grant application
Kela — 82% — [Continue] ← →

Official Messages

All   Latest   Waiting for reply   Archived

Missing attachments
Kela — 🕐 Less than an hour ago — [Open]

Missing attachments
Kela — 🕐 Less than an hour ago — [Open]

Missing attachments
Kela — 🕐 Less than an hour ago — [Open]

Missing attachments
Kela — 🕐 Less than an hour ago — [Open]

Missing attachments
Kela — 🕐 Less than an hour ago — [Open]

Missing attachments
Kela — 🕐 Less than an hour ago — [Open]

Missing attachments
Kela — 🕐 Less than an hour ago — [Open]

Missing attachments
Kela — 🕐 Less than an hour ago — [Open]

the issue

The current way we identify ourselves online is problematic for a variety of reasons

The minimum required level of ableness to participate in our society is too high

This creates socio-economic issues on several levels in our society, but especially in the poorer populations

Society as it is is discriminatory and inhuman. A lot of the issues could be solved through saner technological defaults

on a granular level

1 Regular mail is insecure and untrustworthy

2 Digital services don't serve the people in their current form

3 We rely too heavily on free email services

4 Personal circumstances are not taken into consideration

solution pt. 1
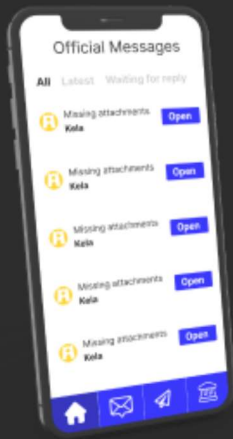
Secure end-to-end encrypted email/mesasging platform

Allows for messaging between different official entities and also between individual citizens

Everyone always know when official messages are read, by whom. Keeps the government honest

No need for a physical Finnish address, removes the need for physical paper mail. Access anywhere

solution pt. 2

Unifies all official business under one platform

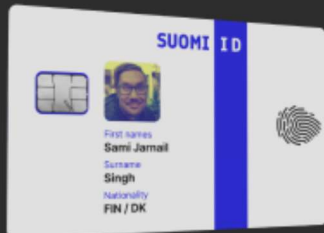Mitigates spam with throwaway addresses which don't leak personal information. For one-off situations

Access management to delegate tasks to other people, like family.

Everything is archived, no lost tax forms or job offers in the spam box.
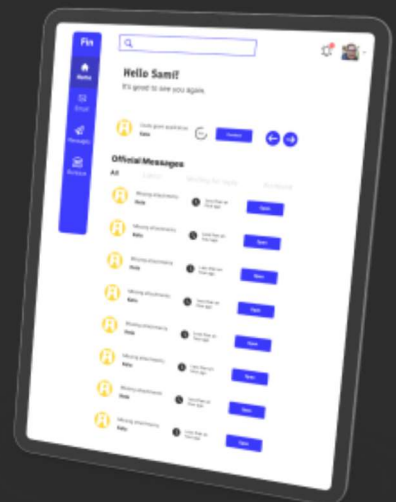
solution pt. 3

New national ID card that replaces the passport, kela-card and other official forms of identity

Requires biometric identification from the user for authentication. Impossible to fake and misuse

Renders usernames and passwords irrelevant

Doesn't require a bank account to identify and log in.

solution pt. 4

Lowers the barrier for authenticating making digital services more accessible for more people

eIDAS compliant, it will work across Europe

Complies with EU accessibility laws and guidelines

Both the card and messaging platform are a basic human right. Public spaces will have terminals for anyone to use and can also be used with cellphones or computers at home