

KEVIN A. ABRAM

Professional Experience

General Motors, Roswell, GA (May 2013 to February 2019)

PPM Administrator & Developer

- Responsible for the administration and maintenance of the Project and Portfolio Management Application (HP PPM).
- In my capacity as the Developer/Admin I designed and implemented all request types and workflow changes.
- Also, I created all Oracle PL/SQL Functions, Procedures and SQL Scripts necessary to create or extend desired functionality.
- In my secondary role as the Project and Portfolio Management Data Architect, Responsible for the creation of the new IT Reporting Data Model.
- This new Data Model was used by all the IT Project and Program managers to extract Project, Time and Resource Management information.
- Responsible for performing two PPM upgrades to bring the Production version from version 9.22 to the most recent PPM version 9.42.
- Maintained and supported the predefined PPM Business Objects Re-ports used by IT Management and Directors to monitor the Time and Resources allocated to PPM Projects.

Environment: HP PPM 9.22/9.42, Oracle 11g/12c, PL/SQL, SQL, SQL Plus, SQL Developer, Business Objects, Designer, Web Intelligence, Subversion, Erwin, TeraData

Equifax, Alpharetta, GA (April 2009 to August 2012)

Technical Architect

- Designed and implemented a custom Enterprise Reporting Systems Development Life Cycle process.
- This process was utilized by IT Governance Developers to ensure that all Enterprise Reports had a consistent look and feel and met Equifax standards.
- Developed the Tools Administration Business Objects Change Management process.
- This process was used by all team members to track all changes to the Business Objects Universe.
- Created numerous Web Intelligence reports to extract Project and User time related information from the HP PPM Oracle Database.
- Designed and built a Business Objects Universe which was provided the user community with a mechanism to create adhoc reports needed to satisfy business needs.
- Designed and implemented Business Objects Publications to personalize and deliver the appropriate report content to each individual manager.
- Setup and maintained Oracle Database information within the CMC.

Environment: HP PPM 8.03, Oracle 11g, PL/SQL, SQL, SQL Plus, SQL Developer, Crystal Reports, Business Objects, Designer, Web Intelligence, Desktop Intelligence.

FocusFrame Inc, San Jose, CA (July 2008 to November 2008)

Principal Consultant

- Upgraded internal HP PPM environment used by the firm in its daily operations from HP PPM 6.0 to HP PPM 7.1.
- Modified custom Oracle Views, Functions and Procedures to utilize functionality new to 7.1 Data Model.
- Upgraded Production Environment from version 6.0 to 7.1.

Environment: Mercury ITG 6.0, HP PPM 7.1, Oracle 9.2.1, PL/SQL, SQL, SQL Plus, Toad

Beckman Coulter Corporation, Fullerton, CA (January 2007 to July 2008)

Team Lead – Change Management Team

- Developed and owned the formal IT Change Management Process used to govern the movement of Oracle Application 11i changes to production.
- Lead the weekly Change Advisory Board meetings during which all Changes slated to be migrated to Production were reviewed and approved.
- Developed custom PL/SQL procedures to perform the delegation of in-flight Change Requests from one Approver to another based upon a submitted and approved Delegation Request.
- Developed custom Dashboard portlets used to reclaim HP PPM licenses from inactive users.
- Developed and implemented custom Request Type and Workflow Changes used to migrate Oracle Application changes from Borlands' StarTeam Version Control Repository to the Production Environment.

Environment: Mercury ITG 6.0, Oracle 9.2.1, Oracle Apps 11i, Borland StarTeam Version Control Software, PL/SQL, SQL, SQL Plus, Toad

Constellation Energy, Baltimore, MD (July 2006 to December 2006)

Mercury ITG Configuration/Administration

- Designed and implemented Dynamic Security process which enabled the PMO office to view project information across companies.
- Assisted Project Managers with the implementation and utilization of Time Management to enable resources to enter time spent on Project related tasks.
- Designed and built custom workflows to facilitate the migration of code changes from Development to Stage and Production Environments.
- Served as a member of the Mercury Application Support Team.

Environment: Mercury ITG 6.0, Oracle 9.2.1, SQL Loader, PL/SQL, SQL, SQL Plus, Toad

Marathon Oil Company, Houston, Texas (September 2005 to June 2006)

Kintana Application Administrator

- Designed and implemented Change Management Request Types and Workflows.
- Designed and implemented Asset Management Request Types and Workflows.
- Created PL/SQL Interfaces which transferred existing Assets into Mercury ITG.
- Served as Tier 2 Technical Resource for all Mercury related issues.

Environment: Mercury ITG 6.0, Oracle 9.2.1, SQL Loader, PL/SQL, SQL, SQL Plus, Toad

NIKE – GIT Portfolio Operations, Beaverton, Oregon (February 2005 to July 2005)

Kintana Application Administrator

- Upgraded Nike's Development, QA and Production environments to Mercury ITG 6.0.
- Installed newly issued Service Packs in all three environments to re-solve issues discovered after the upgrades.
- Created a new report type along with the associated scripts, and Oracle procedures.
- Created scripts to refresh the Development and QA environments from the Production Instance.
- Developed a PL/SQL Interface to transfer defects from Mercury Test Director Projects to Mercury ITG and create new ITG requests.

Environment: Mercury ITG 6.0, Oracle 9.2.1, Korn Shell scripts, Sed/Awk, PL/SQL, SQL, Perl, SQL Plus, Toad

ConsultNet, San Diego, CA (December 2004 to February 2005)

Consultant

- Served as the Technical Lead on a project for a multinational client with multiple product lines.
- Primary responsibilities were the implementation of the Portfolio and Project Management modules of the Mercury ITG Applications suite.
- Created and Maintained custom request types, workflows, validations.
- Created and maintained Oracle views used as data sources for reporting.
- Created custom Kintana Portlets to display show a list of new proposals awaiting approval by the Client's Steering Committee.
- Created custom designed reports per client specifications.
- These reports utilized Oracle Views which extracted specific information from the appropriate Kintana Tables.

Environment: Kintana 5.5, Oracle 9i, Unix, SQL, PL/SQL, Sed/Awk, SQL Loader, SQL Plus.

Accenture, Dallas, TX (September 2004 to November 2004)

Kintana Configuration Specialist

- Served as a Functional Delivery Lead on a project for Program Management Office Group.
- Primary responsibilities were the implementation of the Portfolio, Project and Demand Management modules of the Mercury ITG Applications suite.
- Conducted requirements gathering and ITG capability explanation sessions with upper-level management of the PMO group.
- Created custom request types, work flows and validations to model and automate department business practices in accordance with out-lined goals and expectations.
- Trained Accenture personnel on the necessary procedures necessary to utilize Mercury ITG to design and automate business practices.
- Developed a Quick Start Guide to aid Project Managers with the management of projects within the Kintana Drive module.

Environment: Kintana 5.5, Oracle 8.1.7, Korn Shell scripts, Sed/Awk, PL/SQL, SQL, Perl, SQL Plus, SQL Navigator

BearingPoint, Houston, Texas (March 2004 to August 2004)

Senior Software Engineer

AOL Marketing Analysis Project

- Maintained and modified Kintana Request Types, Workflows, Security Groups and Validations.
- Created and maintained Oracle views used as data sources for reporting.
- Created custom Kintana Portlets to display show a subset of the over-all Marketing Analysis data.
- These portlets required custom coded subqueries as their data sources.
- Created and implemented custom user based roles, which had the Kintana security groups and access grants assign to each role.
- These roles were assigned to each user depending upon need.

Environment: Kintana 5.5, Oracle 9i, Unix, SQL, PL/SQL, Sed/Awk, SQL Loader, SQL Plus.

Kintana Configurator/Administrator

- Helped the client's Administrators to configure the Create, and Change Management Modules to run optimally within the defined environment.
- In addition, he worked with various client departments to document and define their business processes, which were used to build the requested ITG Request Types, Workflows and Custom Validations.
- Also, trained the client on the processes necessary to migrate code from the Development to the QA Environment and subsequently to Production.

Environment: Kintana 5.0, Oracle 9i, Unix, SQL, PL/SQL, Sed/Awk, SQL Loader, SQL Plus.

NIKE – National Supply Chain, Beaverton, Oregon (July 2003 to March 2004)

Contract - Kintana Application Administrator (Relay Project and Supply Chain Support)

- Created custom request types, work flows and validations to model and automate department business processes thereby ensuring adherence to company and department standards.
- Redesigned and implemented security policies to emphasize role-based security, where access grants and rules were tied to user roles instead of user-ids'.
- Developed web-based portlets, which reported on user assigned tasks, projects and programs.
- Installed and configured Kintana's Project and Time management modules.

Environment: Kintana 5.0, Oracle 8.1.7, Korn Shell scripts, Sed/Awk, PL/SQL, SQL, Perl, Kintana 3.X/4.0, Oracle Enterprise, RMAN, SQL Plus, Toad, Net8

Accenture – Solutions Operations, Houston, Texas (July 2001 to August 2002)

Database Administrator/Kintana Application Administrator

- Installed upgrades and Patches for Kintana Application.
- Created and maintained Oracle views for the Kintana Reporting Me-ta-Layer while restricting access to appropriate level for requestor.
- Developed and Implemented Backup/Recovery strategy for the Kintana Technology Chain Management application.
- Created PL/SQL interfaces between Kintana (TCM software) and Clarify (CRM software).
- Performed performance tuning of Oracle 8i databases and related objects.
- Conducted User Training sessions for Kintana's Deliver Module.

Environment: Bash, Oracle 8.1.7, Shell scripts, Sed, Awk, PL/SQL, SQL, Perl, Kintana 3.X/4.0, Oracle Enterprise, RMAN, Toad, Net8

Cap Gemini/Ernst & Young, Houston, Texas (July 2000 to May 2001)
Senior Consultant, Oracle Service Line

- Participated in the installation of Oracle Financials 11 (Order Man-agreement, Purchase to Pay and Accounts Receivable).
- Responsible for transferring existing Sales Order and Customer information from Legacy System into Order Management via the OM interfaces.
- Created Custom Price Lists in accordance to client specifications.
- Designed and developed interfaces between procurement Middleware, Metiom 5.0 and Oracle Financials 11i (AP, GL, AR).
- The data was extracted from tables within Metiom's Data Dictionary using PL/SQL scripts and inserted into the interface tables within 11i.

Environment: UNIX, Oracle, Korn shell scripts, Sed, Awk, PL/SQL, SQL

Electronic Data Systems, Houston, Texas (March 1998 to April 2000)
System Engineer

- Designed and developed PL/SQL scripts which were responsible for gathering and formatting nightly transactions into a format, which could be uploaded into the Oracle7.X Recycling tables.
- Created Oracle7.X triggers and procedures which were responsible for extracting data from the nightly transaction table and populating tables used for reporting.

Environment: UNIX, Oracle, Korn shell scripts, Sed, Awk, PL/SQL, SQL

BDM INTERNATIONAL, Houston, Texas (October 1997 to March 1998)
DBA Contractor, ARAMCO SERVICES

- Designed and created the Oracle database which served as the basis for the Online Medical Information System.
- This database contained all the medical information for the 1000+ Saudi Aramco employees based in Houston.
- Developed the stored procedures and triggers needed to perform tasks requested by the PowerBuilder 5.0 developers.

Environment: Oracle8, PowerBuilder 5.0, Triggers and Stored Procedures, PL/SQL, OLE, Microsoft Word 97.

Several Major Multi-National Corporations (May 1988 to October 1997)
United States of America

- 9 years' experience Designing, developing and maintaining COBOL/CICS and Client-Server programs of varying degrees of complexity, for corporations in the Oil and Gas, Telecommunications, and Banking industries.

Environment: Cobol II, CICS, FileAid, Syncsort. Abend Aid

Education and Certification

Southern Polytechnic State University

Oracle11g DBA Certification Program (17 weeks, 180 hours) (Currently Pursuing)

Southern Methodist University

School of Engineering & Applied Science

Oracle8 DBA Certification Program (17 weeks, 180 hours)

Oracle8 DBA OCP Certification (5 of 6 exams completed)

TEXAS SOUTHERN UNIVERSITY, Houston, Texas 1987

B.S. degree in Computer Science

Certifications

ITIL Foundation Level Certification in IT Service Management.