

arco



2Q21 Earnings Presentation
August 2021



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We have included in this presentation our Adjusted EBITDA, Adjusted EBITDA Margin, Adjusted Net Income, Adjusted Net Income Margin, Free Cash Flow and Adjusted Free Cash Flow, which are non-GAAP financial measures, together with their reconciliations, for the periods indicated. We understand that, although Adjusted EBITDA, Adjusted EBITDA Margin, Adjusted Net Income, Adjusted Net Income Margin, Free Cash Flow and Adjusted Free Cash Flow are used by investors and securities analysts in their evaluation of companies, these measures have limitations as analytical tools, and you should not consider them in isolation or as substitutes for analysis of our results of operations as reported under IFRS. Additionally, our calculations of Adjusted EBITDA, Adjusted EBITDA Margin, Adjusted Net Income, Adjusted Net Income Margin, Free Cash Flow and Adjusted Free Cash Flow may be different from the calculation used by other companies, including our competitors in the education services industry, and therefore, our measures may not be comparable to those of other companies.



Key messages

**OPERATING RESULTS REFLECT
SEASONALITY, PRODUCT
DEVELOPMENT AND INVESTMENTS
IN SALES & MARKETING, WHILE
CASH FLOW IMPROVES**

**POSITIVE MOMENTUM
CONTINUES FOR THE
COMMERCIAL CYCLE**

**PRODUCT EVOLUTION
BENEFITS OUR CLIENTS AND
INCREASES OUR REACH**

FIRST ESG REPORT RELEASED

- Net revenue was 9% higher in 2Q21 versus 2Q20, representing a 21.9% recognition of the 2021 ACV, and 18% higher for the 6M21 versus 6M20
- Adj. EBITDA margin was 28.2% in 2Q21 due to revenue seasonality, product development and investments in sales & marketing, leading to a 32.4% margin for the 6M21.
 - Excluding M&As¹, margin was 32.8% for the 6M21 - we maintain the 2021 adjusted EBITDA margin guidance (35.5% - 37.5%)
- FCF improved as receivables started to be collected, following the extension of the payment terms provided to partner schools in the beginning of the year
- Positive perspectives for the commercial cycle for 2022 school year as pandemic-related restrictions are lifted and we leverage on our superior value proposition
- Organic growth pace for core solutions in line with pre-pandemic levels, while supplemental solutions accelerate versus last cycle
- Cross-sell initiatives continue to play an important role in our commercial strategy and are now powered by the creation of a centralized supplemental business unit: ArcoPlus
- Innovative mindset and client-oriented strategy consolidate our leadership position by improving our value proposition and engaging premium schools
- Addition of Eduqo to Arco's technology portfolio further improves the backbone of our platform
- An important step towards disclosure improvement and commitment to increase our impact

1) Adjusted EBITDA margin excluding business combination concluded in the year (MeSalva!), and therefore not incorporated in the guidance for 2021 adjusted EBITDA margin.



> 2Q21 AND 6M21 RESULTS <

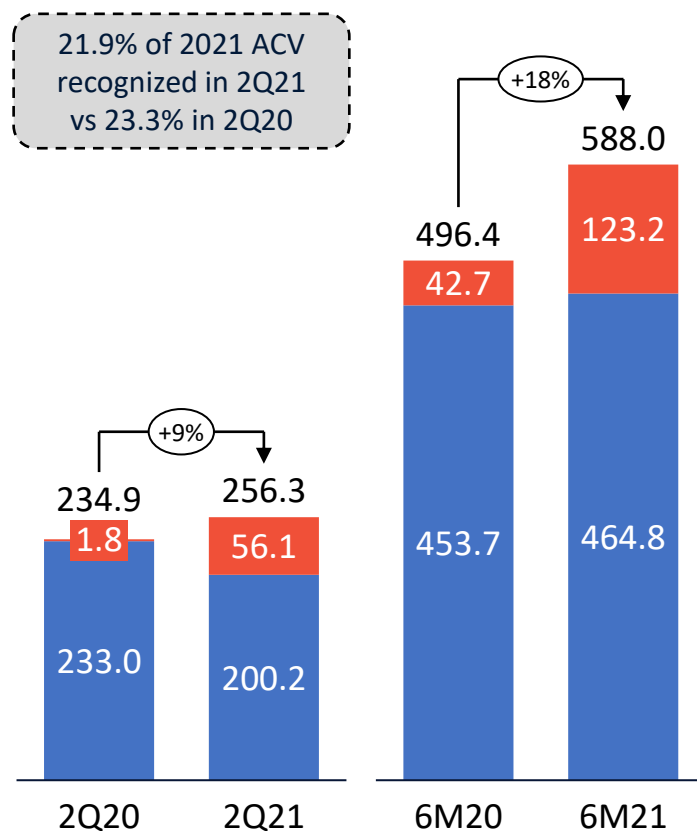


In R\$, mm

Operating results reflect revenue seasonality, product development and investments in sales & marketing

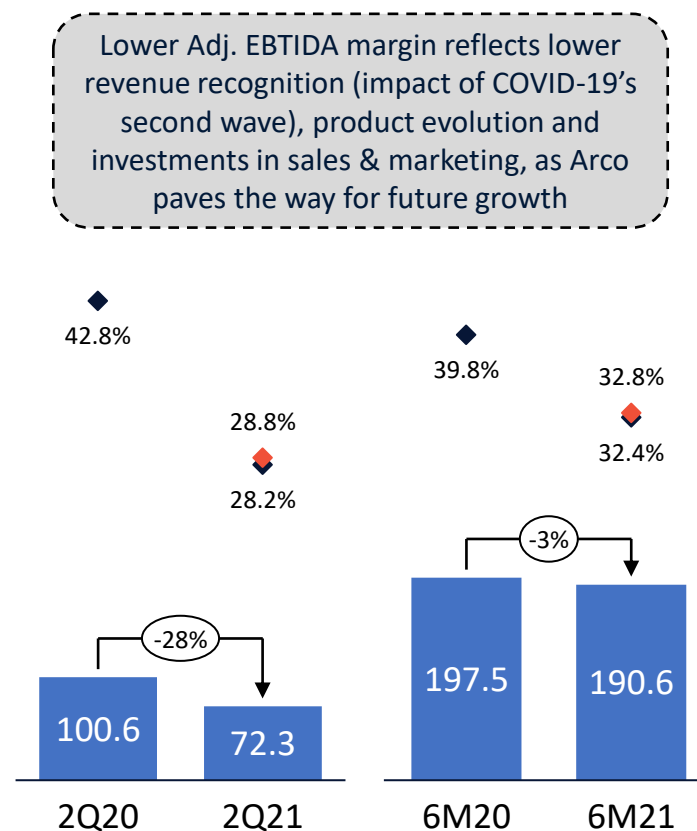
Net Revenues

■ Core ■ Sup.



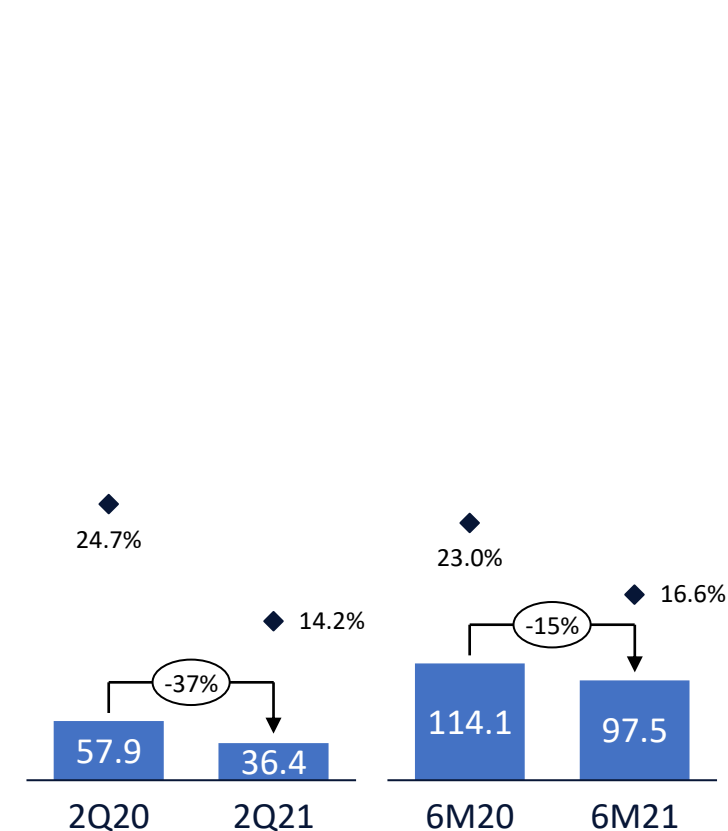
Adjusted EBITDA¹

■ Adj. EBITDA ◆ Adj. EBITDA Margin (Ex-M&As)²
◆ Adj. EBITDA Margin



Adjusted Net Income³

■ Adj. Net Income ◆ Adj. Net Margin



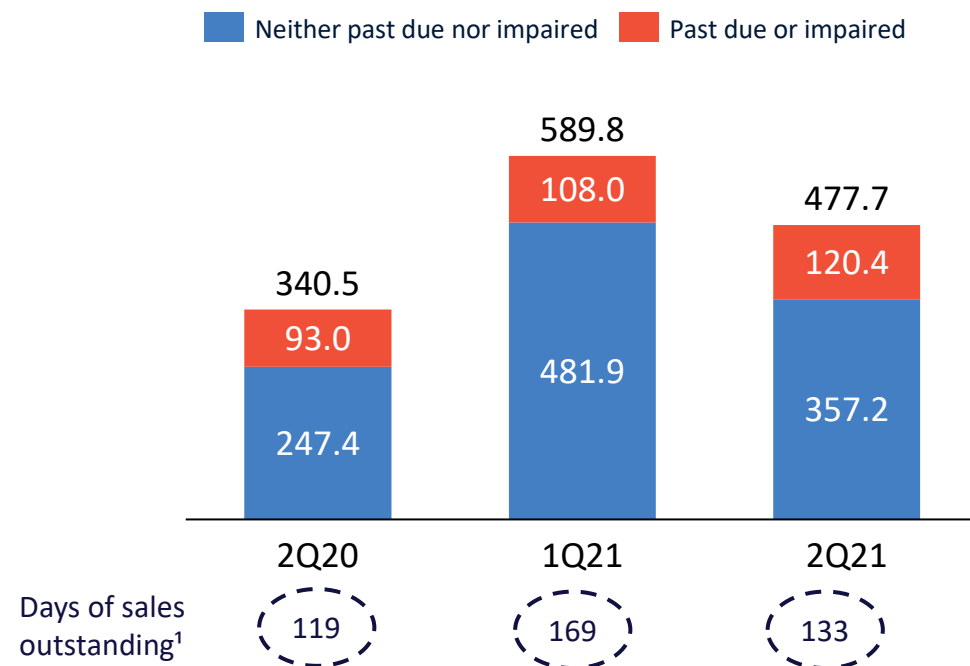
1) EBITDA adjusted for share-based compensation plan, M&A expenses, non-recurring expenses and effects related to COVID-19 pandemic. 2) Adjusted EBITDA margin excluding business combination concluded in the year (MeSalva!), and therefore not incorporated in the guidance for adjusted EBITDA margin. 3) Net income adjusted for share-based compensation plan, amortization of intangible assets from business combinations, changes in fair value of derivative instruments, changes in accounts payable to selling shareholders, share of loss of equity-accounted investees, changes in current and deferred tax recognized in statements of income applied to all adjustments to net income, foreign exchange gains/loss on cash and cash equivalents, interest expenses, M&A expenses, non-recurring expenses and effects related to COVID-19 pandemic. Detailed explanation on our Financial Statements for the period ended June 30, 2021.



In R\$, mm

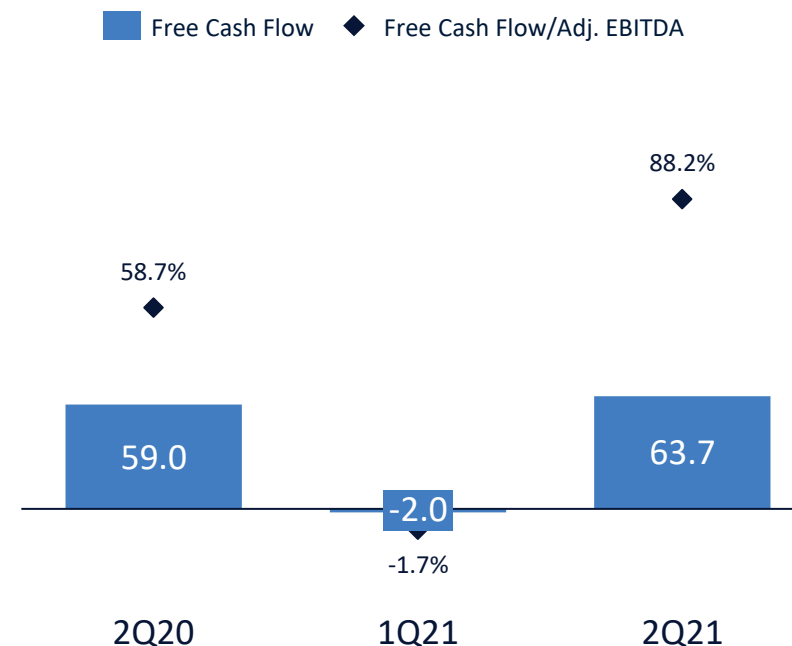
Cash flow significantly improves as receivables are collected and the company resumes its cash generation profile

Trade receivables



> Reduction in trade receivables reflects business resilience and Arco's capacity to collect from partner schools to whom we provided support through more flexible payment terms

Free cash flow²



> Free cash flow improves due to collection of receivables and lower effective tax rate

1) Calculated as trade receivables net of the balance of allowance for doubtful accounts divided by the pro forma net revenue for the last twelve months, including pro forma revenues from businesses acquired in the period. 2) Free cash flow calculated as net cash flows from (used in) operating activities, discounted of acquisition of property, plant and equipment and intangible assets.



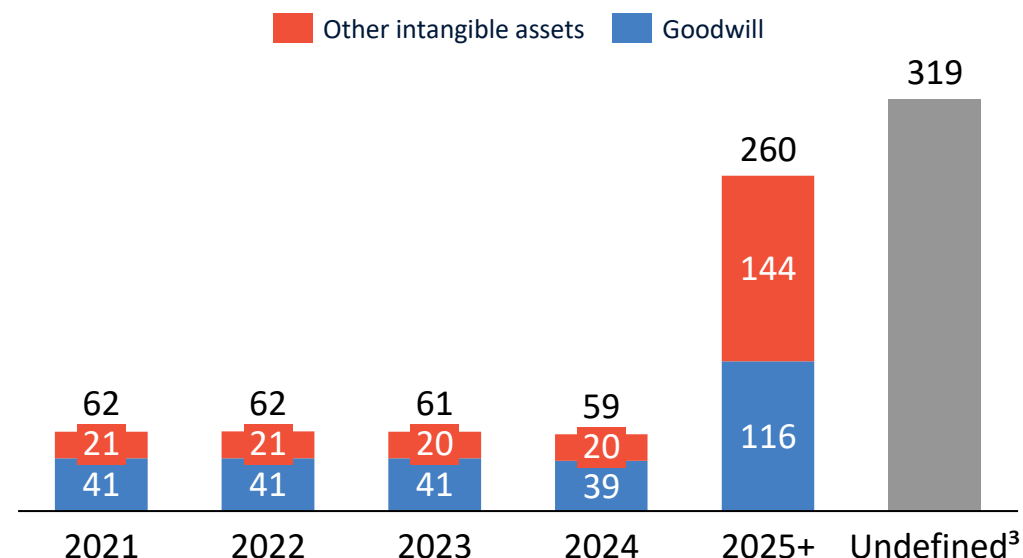
Ongoing corporate restructuring will further contribute to future cash generation

In R\$, mm

Corporate restructuring



Current tax benefit from business combination

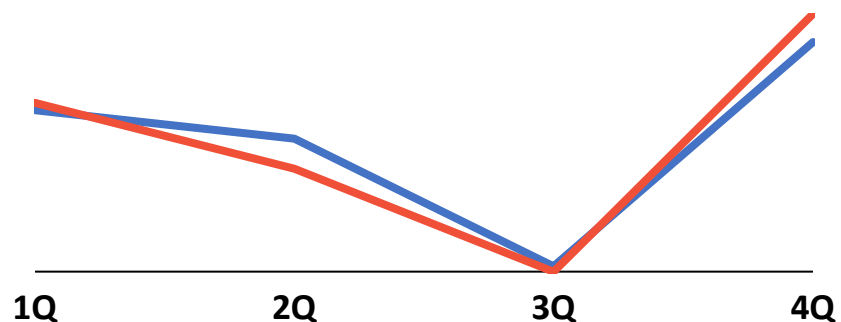


- > We **concluded the incorporation of SAS subsidiaries** on July 1st, leading to annual savings amounting ~R\$30 mm
- > Expected incorporation schedule⁴: Nave à Vela (2021), Escola Em Movimento (2022), Pleno (2022), Studos (2022)
- > As we incorporate other businesses into CBE we will be able to capture additional tax benefits and therefore further reduce our effective tax rate, currently at 19.4% for 6M21 (details on taxable income on slide 27)

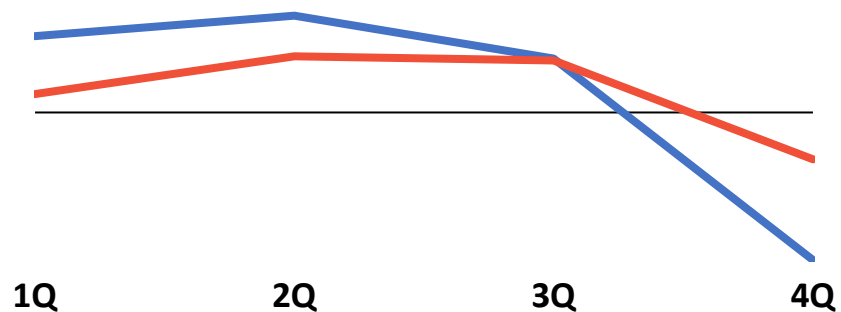


A quarterly seasonality perspective for operating results and cash flow

Adjusted EBITDA¹



Cash flow from operating activities¹



— Illustrative historic figures — Illustrative 2021 figures

HISTORICAL SEASONALITY:

- Best performing quarter for **revenue recognition** is **Q4**, when all solutions have their first content delivery. On the other hand, the **worst performing quarter is Q3**, as most of the content has been delivered in previous quarters. As a result, **Adj. EBITDA peaks in Q4** and **bottoms in Q3**
- Regarding **cash flow from operating activities**, as the majority of schools pay for our solutions in up to 8 installments starting in ~Feb, **Q2 is usually the strongest cash generator**, while **Q4 is the weakest**

2021:

- Despite presenting a more accentuated seasonality, we expect operating results to follow the historic trends, with a **lower Adj. EBITDA in Q3** and a **higher figure in Q4**
- As for **cash flow**, it will **peak in Q3** as we extended payment terms to assist our partner schools

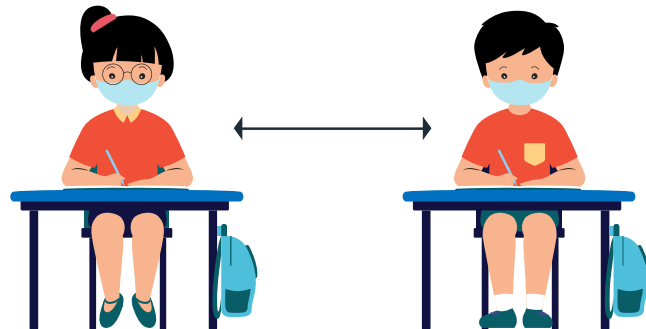


**> UPDATE ON
COMMERCIAL <
CYCLE**

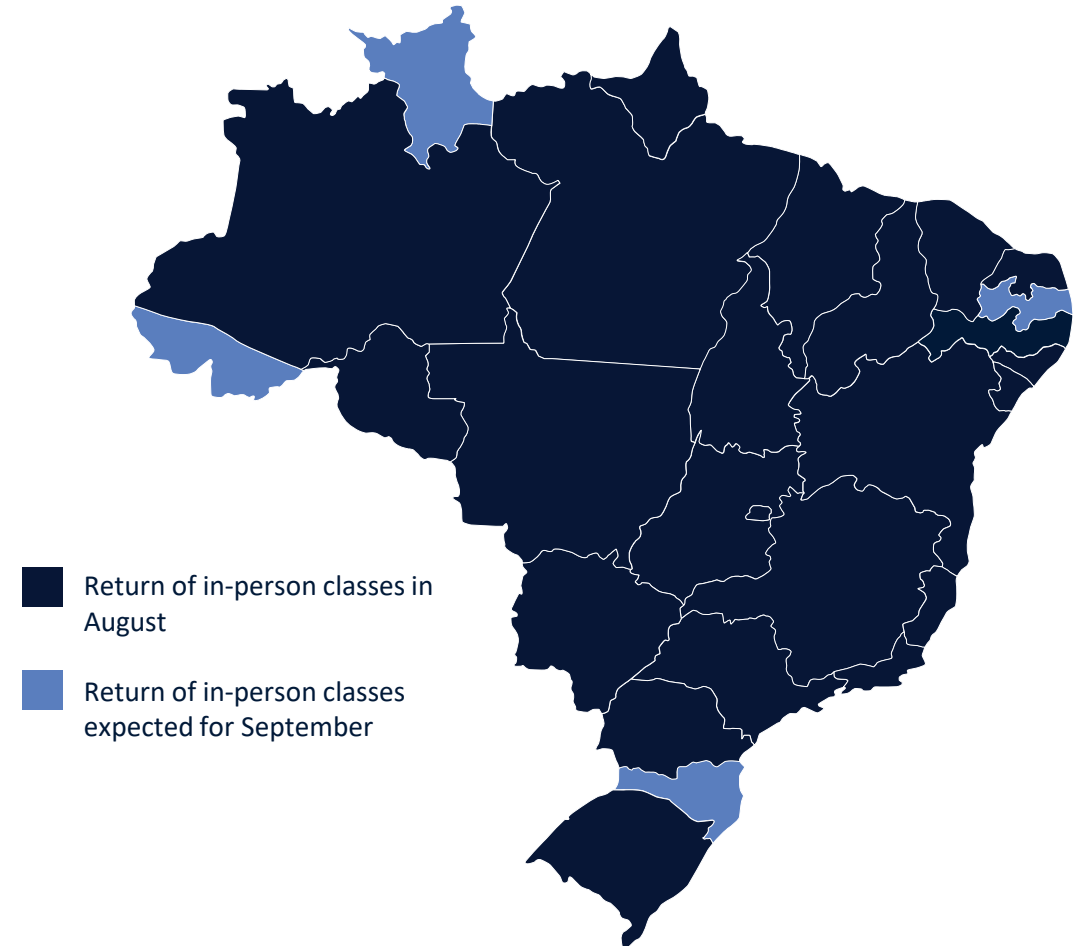


Resumption of in-person classes increases effectiveness of commercial activities

- **Teachers and educational professionals** included in the **priority group** for vaccination in Q2
- **56% of the population** received at least the **first dose** and **24%** are **fully vaccinated**²
- **Vaccination of teenagers** starting this month in some states³
- **59%⁴ of the population** expected to be **fully vaccinated** until year end



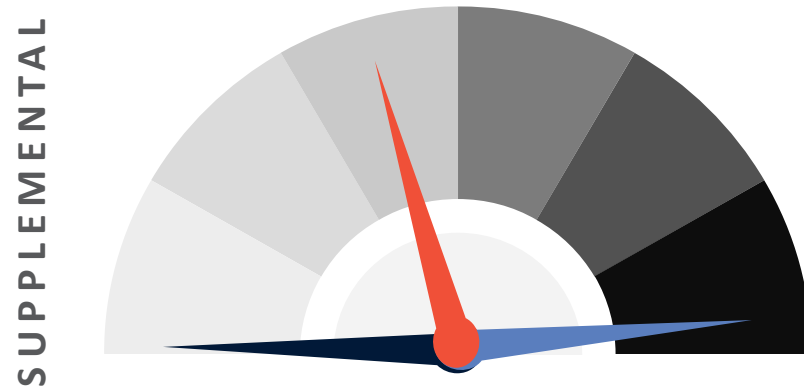
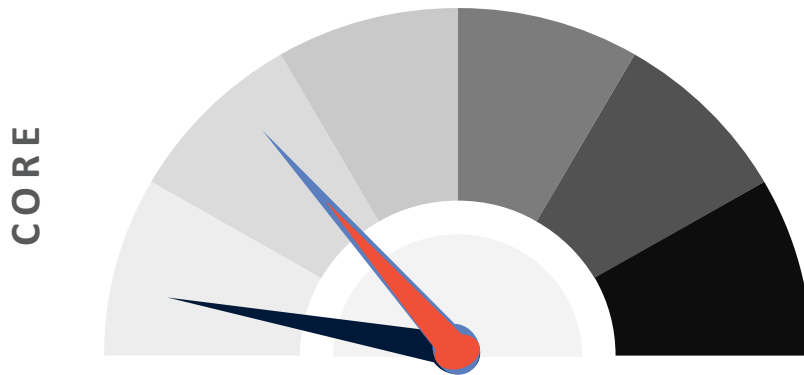
Most states approved the return of in-person classes¹





Positive momentum continues for the 2022 school year commercial cycle

ORGANIC GROWTH PACE YTD¹



● 2019 sales cycle² ● 2020 sales cycle ● 2021 sales cycle

- Despite **early in the commercial cycle**, we see a **clear acceleration for additional students** versus 2020
- YTD organic growth pace for Core solutions is in line with pre-pandemic level, indicating a strong lead conversion on top of a **suppressed demand**
 - **Positivo is the leading performer** for the Core segment (~2x ahead of 2019 sales cycle), proving the **effectiveness of our “acquire and improve” strategy**
- YTD organic growth pace for Supplemental solutions shows exciting early signs, but indicates a **2-step recovery to pre-pandemic levels**
- At this point **renewal rates for core solutions are in line with historical levels**, while **supplemental solutions are presenting a stronger renewal performance**

1) YTD organic ACV year-over-year growth from new school intake and upsell in existing clients for Arco's Core and Supplemental brands, considering same brands in each period. Do not consider price increase and organic variation on renewed contracts. 2) 2019 proforma numbers consider Positivo and Conquista.

Cross-sell initiatives continue to play an important role in our commercial strategy...

RECENT CROSS-SELL EXAMPLES:

Cross-sell Intake

Large school (1,000 students) that did not use any Arco product before signed contracts with **SAE** and **NAVE**



Renewal Core + Cross-sell Supplemental

Positivo's partner school extended contract term to 5 years in a new contract that also included **Pleno**



Upselling Supplemental + Cross-sell Core

IS' partner school extended contract term, added other branches and included **SAS** (increase of Arco ACV by ~5x)



Renewal Supplemental + Cross-sell

EI's partner school extended contract term to 4 years and included **SAE**, **PES** and **Pleno** (increase of Arco ACV by ~10x)




**85% of supplemental intake YTD 2021
coming from cross-sell initiatives**



CROSS-SELL HAS BETTER ECONOMICS

 Faster lead conversion

 Longer contracts

 Larger contracts

 Higher stickiness

**CROSS-SELL HAS HIGHER LTV/CAC
AND ~3X BETTER MARGIN**

...and are now **powered** by the creation of a
centralized supplemental business unit: ArcoPlus



arcoplus

**WITH THE CENTRALIZATION,
WE WILL MAINTAIN:**

- Strong **brands**
- Pedagogical approach with **clear identities**
- **Fast response** to customer needs
- Focus on **quality** and **innovation**

**AND WILL ENABLE FURTHER
SYNERGIES, SUCH AS:**

- Centralization of activities leading to **cost savings**
- Reduce time spent with **repeated demands** and **challenges**
- **Stimulate cooperation** between brands
- Provide access to **tools and resources**
- Leverage on **Arco's employer branding**



PRODUCT EVOLUTION

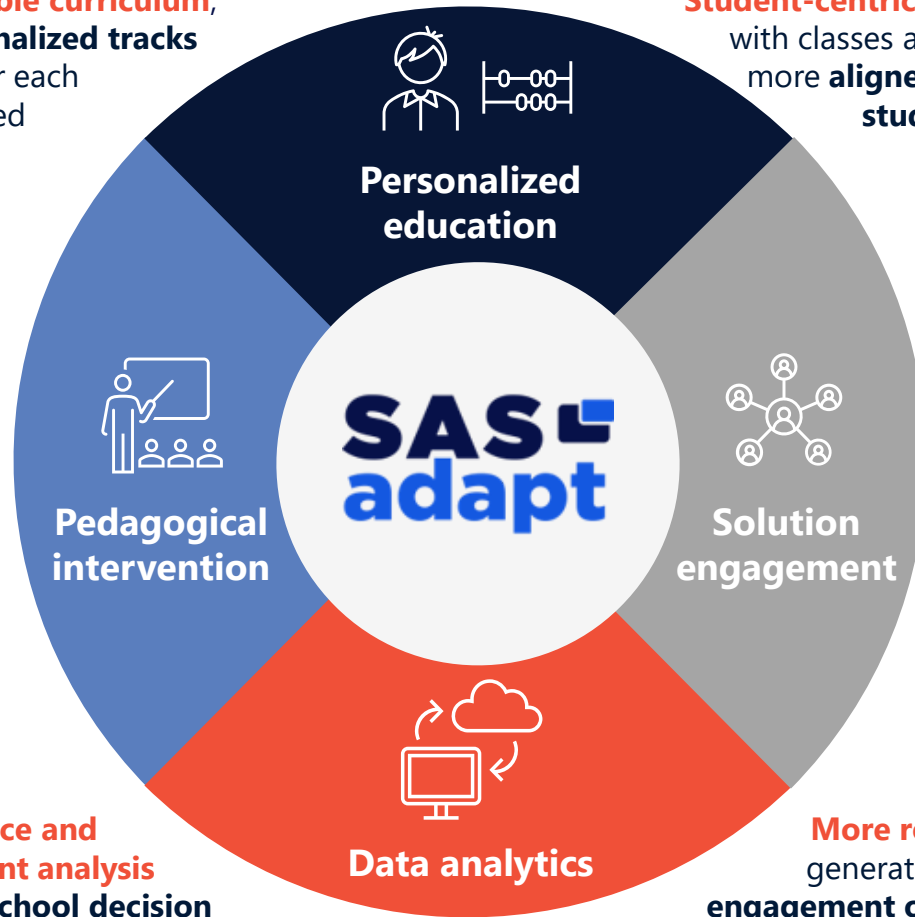


Product evolution benefits our clients and increases our reach



More flexible curriculum, with **personalized tracks** adapted for each student need

Student-centric approach, with classes and content more **aligned with the student needs**



Performance and engagement analysis guide the **school decision making process**

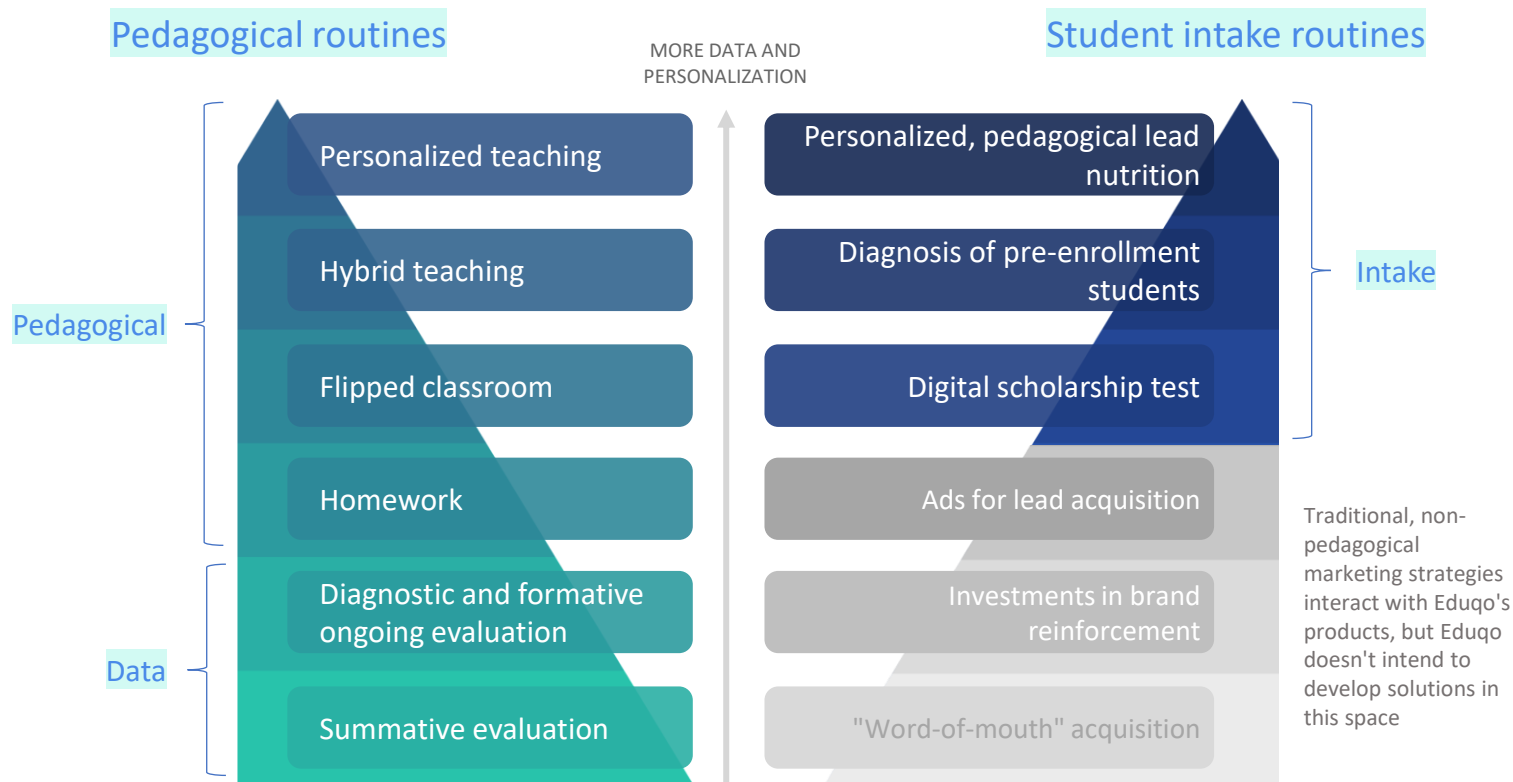
More robust data generated with the **engagement of students and teachers** on the platform

- **Addressing the premium segment**, which demands **more customization possibilities** so schools can adapt their curriculum and plan pedagogical interventions to fulfill their students' needs
- **Allowing for more detailed information** on students' engagement and pedagogical gaps **and higher connectivity** among all content available in the platform by merging **Studos** and **eduqo**¹ features
- **Leading the innovation race** by further improving our solutions in **partnership with the best schools in the country**

1. Eduqo ("Cuadrado Mágico"), a LMS platform, was acquired in July 2021.

Addition of **Eduqo** to Arco's tech portfolio further improves the backbone of our platform

Eduqo's solutions fit into every school routine, with the mission of providing a personalized learning experience and helping schools to acquire more students based on data intelligence



1) Escola Em Movimento, Arco's communication solution. 2) WPensar, Arco's ERP solution.



ESG AGENDA

Arco releases its **first ESG Report** highlighting our business priorities



IMPACT ON EDUCATION (14 INDICATORS)

Quality, scalable and increasingly accessible education

9 years among the 10 top schools in Brazil

21% higher scores for students who use Eureka SAS platform

11.845 students approved in the National Exam 2020

Highest NPS of the industry – **88** for core legacy brands and **75** for Positivo

FOCUS ON PEOPLE (10 INDICATORS)

Our team is built by high performance people, aligned with our values, diverse and engaged in delivering our purpose

12% of voluntary turnover

64 employee NPS

100% of employees participating on our performance evaluation

51% of female leaders

STRONG AND SUSTAINABLE STRUCTURE (13 INDICATORS)

Based on ethical principles and aligned with the pursuit of transparency, data security and greater environmental sustainability

63% of our board members are independent

38% of women on our board

REPORT



MANIFEST



APPENDIX





Guidance & next events

GUIDANCE

2021 ACV Recognition on 3Q21

15% - 17%

Adjusted EBITDA Margin 2021

35.5% to 37.5%

NEXT EVENTS	1Q Call	2Q Call	3Q Call	4Q Call
2022 ACV guidance			✓	
2022 ACV confirmation				✓
% of ACV recognition for next quarter	✓	✓	✓	✓
Current fiscal year EBITDA margin	✓	✓	✓	
Next fiscal year EBITDA margin				✓



Revenue recognition and annual contract value bookings

1. How does Arco recognize revenue?

We recognize our revenue when the content is made available to our partner schools.

2. When is Arco's content usually made available to partner schools?

We typically deliver our Core Curriculum content four times a year, in December - prior to the beginning of the school year - then March, June and August. We typically deliver our Supplemental Solutions twice a year, in December and June. In both cases, we deliver content two to three months prior to the start of each school quarter.

3. What is Annual Contract Value (ACV) Bookings?

We define it as the revenue we would contractually expect to recognize from a partner school in each school year pursuant to the terms of our contract with such school, assuming no further additions or reductions in enrolled students in such school year. We calculate ACV Bookings by multiplying the number of enrolled students at each partner school with the average ticket per student per year, net of discounts or courtesies.



Arco's business units



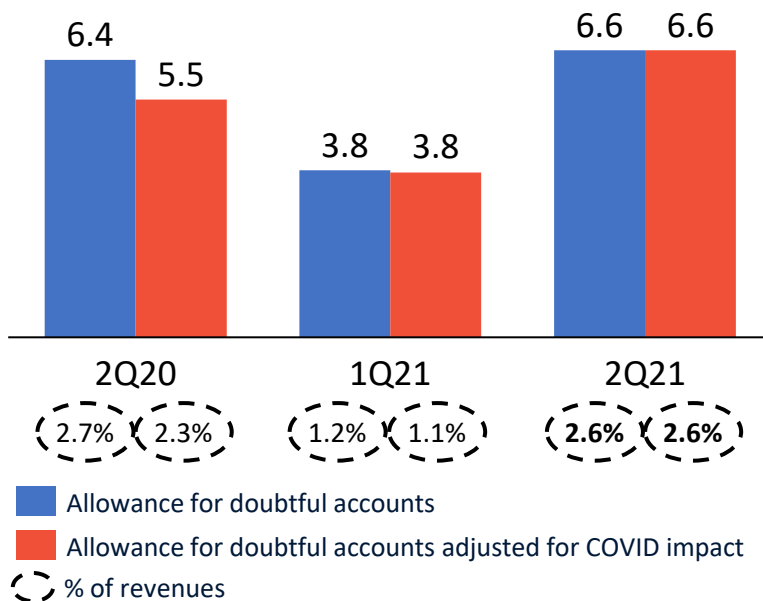


Update on selected financial indicators

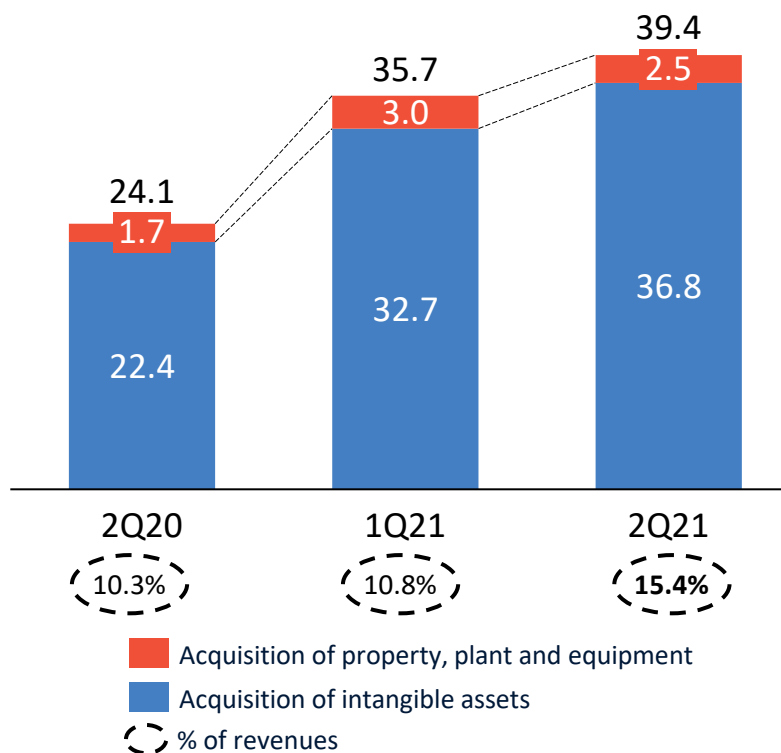
In R\$, mm

Allowance for doubtful account

Allowance for doubtful under control reflects solid receivables profile and a good collection process

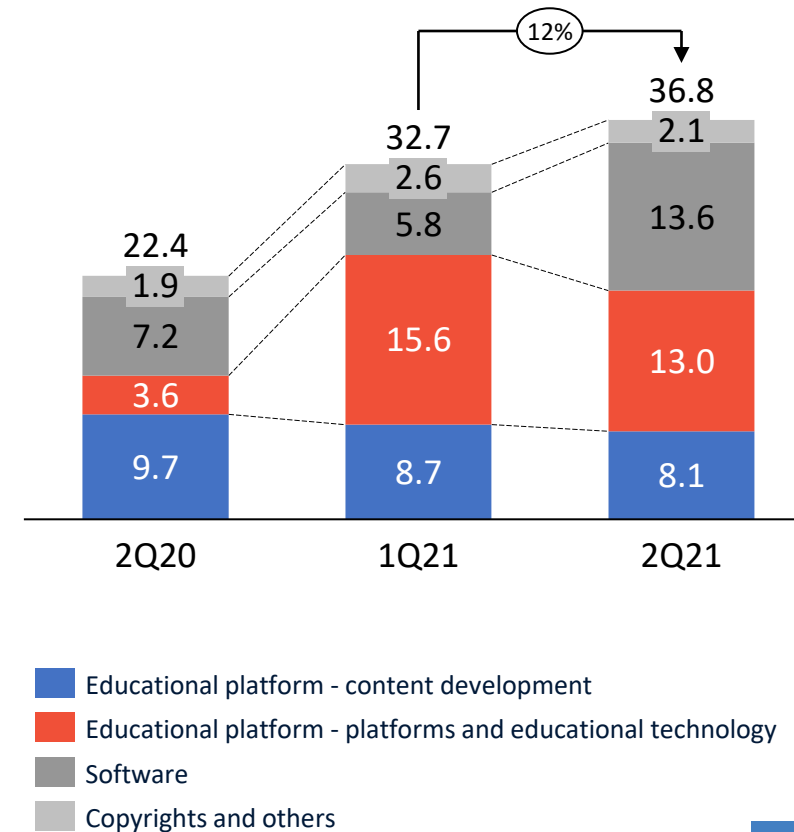


CAPEX



Intangible assets

Higher software capex in 2Q21 reflects the conclusion of Positivo's operational system integration

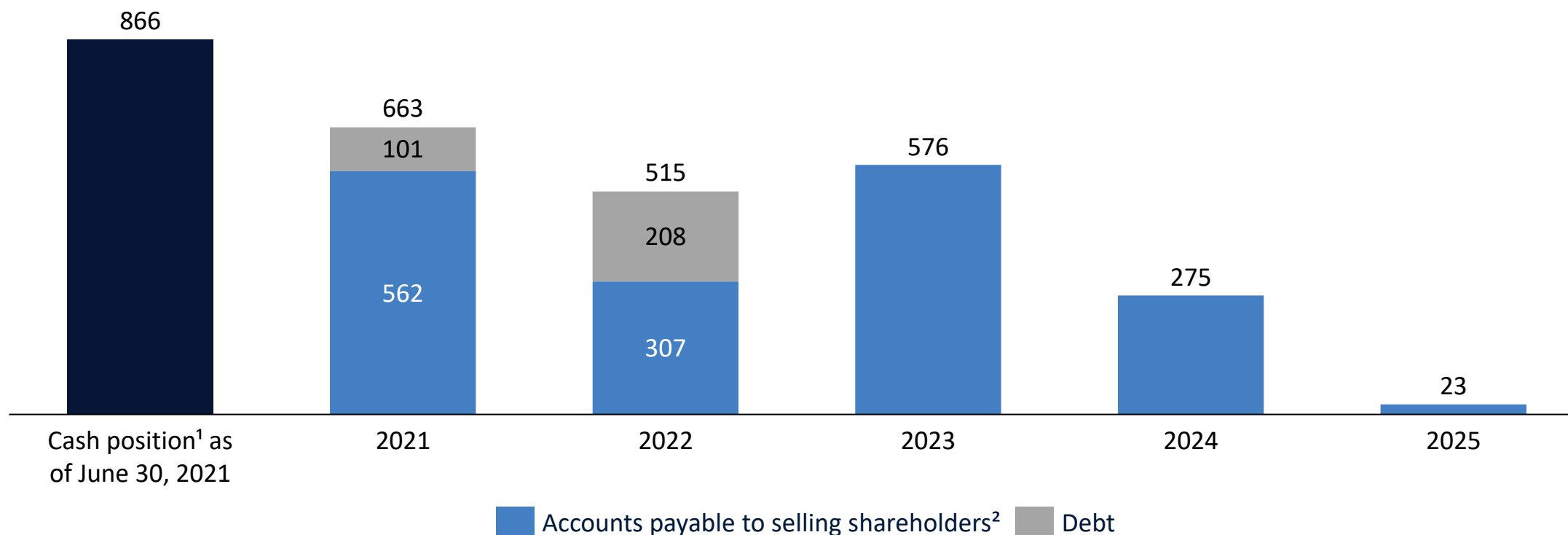




In R\$, mm

Update on cash position and current obligations

Arco is currently working on a credit line of ~R\$900 million at attractive conditions to finance COC and Dom Bosco's acquisition and refinance existing debt



1) Sum of cash and cash equivalents and short-term investments. 2) Accounts payable to selling shareholders do not include acquisitions announced still pending anti-trust approval or acquisitions closed after June 30, 2021.



Adjusted EBITDA reconciliation

In R\$, 000's
(unaudited)

Adjusted EBITDA Reconciliation	2Q21	2Q20	6M21	6M20
(Loss) profit for the period	(20,019)	16,244	(8,208)	20,065
(+/-) Income taxes	(6,815)	6,385	3,785	12,994
(+/-) Finance result	33,564	17,960	62,238	46,912
(+) Depreciation and amortization	45,423	31,373	93,475	60,048
(+/-) Share of loss of equity-accounted investees	1,728	3,293	2,751	3,999
EBITDA	53,881	75,255	154,041	144,018
(+) Share-based compensation plan, RSU and provision for payroll taxes	9,324	15,480	21,048	31,440
(+) M&A expenses	3,853	2,427	7,850	3,991
(+) Non-recurring expenses	4,683	2,827	6,558	10,058
(+) Effects related to COVID-19 pandemic	523	4,591	1,152	7,993
Adjusted EBITDA	72,264	100,580	190,649	197,500
Net revenue	256,301	234,864	587,973	496,443
EBITDA Margin	21.0%	32.0%	26.2%	29.0%
Adjusted EBITDA Margin	28.2%	42.8%	32.4%	39.8%



Adjusted net income reconciliation

In R\$, 000's
(unaudited)

Adjusted Net Income Reconciliation	2Q21	2Q20	6M21	6M20
Profit (loss) for the year	(20,019)	16,244	(8,208)	20,065
(+/-) Adjustments related to business combination	54,210	35,024	104,265	79,625
(+) Amortization of intangible assets from business combinations	24,890	18,252	49,752	36,235
(+/-) Changes in accounts payable to selling shareholders	2,677	294	489	6,894
(+) Interest on acquisition of investments, net (linked to a fixed rate) ¹	9,545	7,558	14,452	16,256
(+) Interest on acquisition of investments, net (adjusted by fair value) ²	17,098	8,920	39,572	20,240
(+) Share-based compensation plan, RSU and provision for payroll taxes	9,324	15,480	21,048	31,440
(+/-) Changes in fair value of derivative instruments	0	(913)	0	(859)
(+) Share of loss of equity-accounted investees	1,728	3,293	2,751	3,999
(+) Foreign exchange on cash and cash equivalents	3,813	922	4,092	180
(+) M&A expenses	3,853	2,427	7,850	3,991
(+) Non-recurring expenses	4,683	2,827	6,558	10,058
(+) Effects related to COVID-19 pandemic	523	4,591	1,152	7,993
(+/-) Tax effects	(21,733)	21,996	(42,055)	(42,424)
Adjusted Net Income	36,382	57,899	97,453	114,068
Net revenue	256,301	234,864	587,973	496,443
Adjusted Net Income Margin (%)	14.2%	24.7%	16.6%	23.0%

1) Refer to interest expenses on liabilities related to business combinations and investments in associates that are linked to a fixed rate (CDI or SELIC). 2) Refer to interest expense on liabilities related to business combinations and investments in associates that are adjusted by the fair value of the acquired business.



Taxable income reconciliation

In R\$, 000's
(unaudited)

Taxable Income Reconciliation	2Q21	2Q20	6M21	6M20
(Loss) profit before income taxes	(26,834)	22,629	(4,423)	33,059
(+) Share-based compensation plan, RSU and provision for payroll taxes ¹	466	16,567	9,036	25,776
(+) Amortization of intangible assets from business combinations before incorporation ¹	4,859	25,025	9,760	39,549
(+/-) Changes in accounts payable to selling shareholders ¹	21,765	15,765	39,411	32,883
(+/-) Share of loss of equity-accounted investees	(587)	(1,120)	(935)	(1,360)
(+) Net income from Arco Platform (Cayman)	8,151	4,649	13,800	5,279
(+) Fiscal loss without deferred	3,383	1,150	4,767	2,463
(+/-) Provisions booked in the period	8,854	13,288	13,327	24,598
(+) Tax loss carryforward	74,312	(12,493)	91,366	17,276
(+) Others	4,756	2,105	8,519	7,831
Taxable income	99,125	87,565	184,628	187,353
Current income tax under actual profit method	(33,702)	(29,773)	(62,773)	(63,700)
<i>% Tax rate under actual profit method</i>	<i>34.0%</i>	<i>34.0%</i>	<i>34.0%</i>	<i>34.0%</i>
(+) Effect of presumed profit benefit	2,774	4,368	3,266	4,929
Effective current income tax	(30,928)	(25,405)	(59,507)	(58,771)
<i>% Effective tax rate</i>	<i>31.2%</i>	<i>29.0%</i>	<i>32.2%</i>	<i>31.4%</i>
(+) Recognition of tax-deductible amortization of goodwill and added value ²	11,097	923	21,935	1,845
(+/-) Other additions (exclusions)	1,287	2,047	1,675	2,303
Effective current income tax accounted for goodwill benefit	(18,544)	(22,435)	(35,897)	(54,623)
% Effective tax rate accounting for goodwill benefit	18.7%	25.6%	19.4%	29.2%

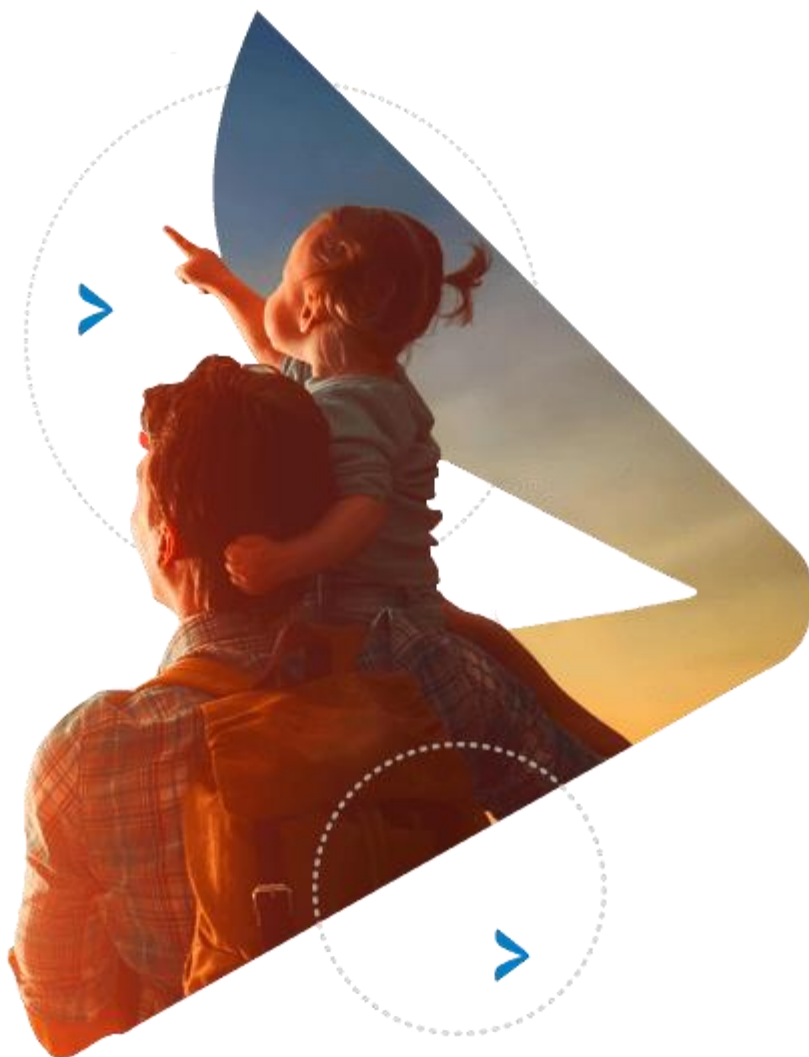
1) Temporary differences between the carrying amount of an asset or liability in the balance sheet and its tax base that will yield amounts that can be deducted in the future when determining taxable profit or loss. 2) Added value refers to the fair value of intangible from business combinations.



Free cash flow reconciliation

In R\$, 000's
(unaudited)

Free Cash Flow Reconciliation	2Q21	2Q20	6M21	6M20
Cash generated from operations	113,157	89,878	202,385	193,607
(-) Income tax paid	(4,529)	(6,477)	(51,517)	(64,020)
(-) Interest paid on lease liabilities	(743)	(285)	(1,603)	(710)
(-) Interest paid on investment acquisition	(70)	-	(4,223)	-
(-) Interest paid on loans and financing	(4,378)	-	(7,945)	-
(-) Payments for contingent consideration	(332)	-	(332)	(3,696)
Cash Flow from Operating Activities	103,105	83,116	136,765	125,181
(-) Acquisition of property, plant and equipment	(2,534)	(1,665)	(5,532)	(4,042)
(-) Acquisition of intangible assets	(36,842)	(22,421)	(69,543)	(39,480)
Free cash flow	63,729	59,030	61,690	81,659



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