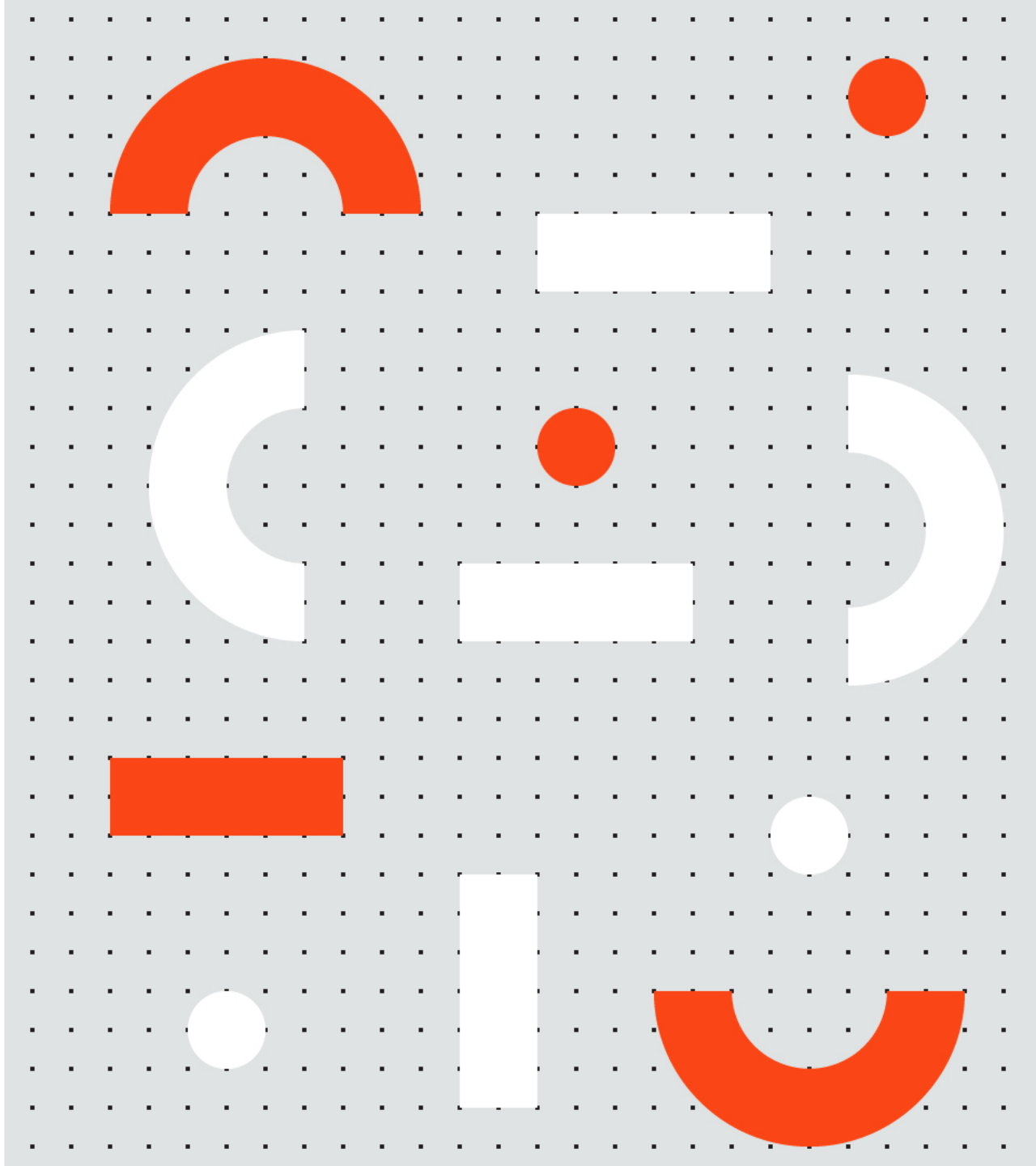


Business Analyst Training

The RPA Business Analyst: Role, Skills and Challenges



© 2005–2019 UiPath. All rights reserved.



The Role of a Business Analyst



A bridge between the stakeholders requesting a solution and the ones delivering the solution

BUSINESS / PROCESS OWNER

Understands the business requirements & problem



TECHNOLOGY TEAM

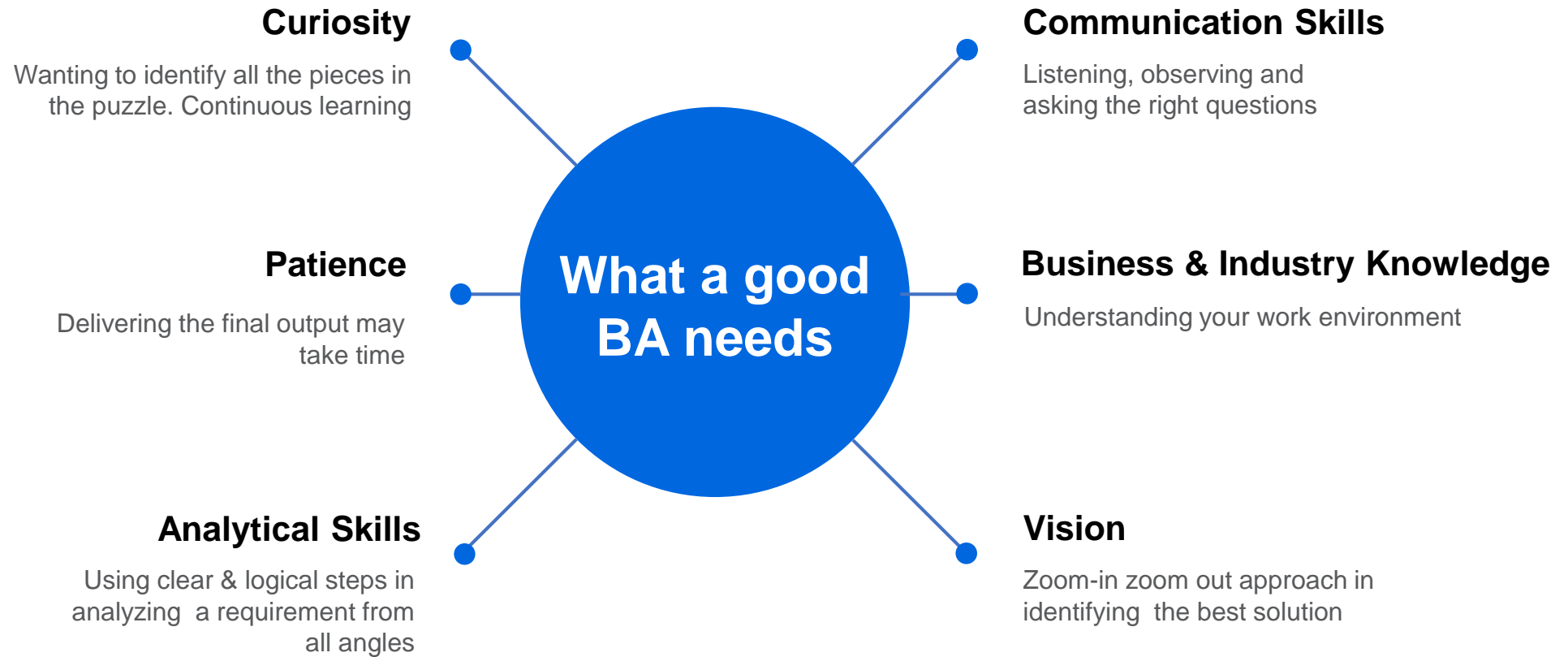
Translates the business problem into technology problem and provides a high-level solution



Validates that the solution does what was intended to do

Assists in solution design and confirms the solution

Skills Required



The Challenges Ahead

Missing Documentation

Solution:

- Identify the right SMEs and decision makers in order to gather the necessary information
- Validate with the stakeholders that the gathered information is accurate

Low Quality Documentation

Solution:

- Agree with the development team on the level of detail needed by the developers
- Create a checklist to ensure the documentation is accurate and consistent
- Start documenting at a high level and then go into details
- Ask the development team to review the documentation during the early stage of the analysis period

Scope Creep

Solution:

- Make sure the scope of the project is clearly defined and documented and, if it's not, raise this issue in the first meetings with the stakeholders

Changes in the Initial Requirements

Solution:

- Analyze the reason for the request
- Look at every possible impact that might be generated by accepting the change
- Communicate the impact of the change clearly to the stakeholders and get their approval moving forward

Thank you

UiPath Confidential and Proprietary. UiPath and UiPath Partner Internal Use Only.

© UiPath, Inc. All rights reserved. Information herein is subject to change without notice.

