ARTEFACT 5

Capability Building & Change Management

Capability Gaps Identified

- Limited experience with integrated digital platforms
- Fragmented ownership of mission data
- Heavy reliance on manual coordination

Interventions

- Embedded multidisciplinary delivery teams
- Clear data ownership and stewardship models
- Continuous engagement with mission and leadership teams

Outcome

Teams transitioned from siloed operations to coordinated, data-driven workflows, enabling the organization to own and sustain its digital capabilities internally.