

Ms. Chenshan Hu

CONTACT INFORMATION	Olin Business School Washington University in St. Louis One Brookings Drive, Campus Box 1156 St. Louis, MO 63130	Phone: +1 (314) 203-5446 E-mail: chenshan.hu@wustl.edu Website: https://chenshanhu.org/
EDUCATION	Olin Business School, Washington University in St. Louis Ph.D. in Supply Chain, Operations, and Technology • Advisor: Prof. Dennis J. Zhang Washington University in St. Louis A.M. in Statistics University of Cambridge B.A. in Mathematics • British Mathematical Olympiad, Silver Medal (Top 50 nationally)	2020 – present 2018 – 2020 2014 – 2017
RESEARCH INTERESTS	Sustainable Operations, Platform Operations, Healthcare Operations, Causal Inference, Structural Estimation.	
PAPERS UNDER REVISION	Chenshan Hu , Xiaoyang Long, Jiankun Sun and Dennis J. Zhang. “Green E-commerce: Environmental Impact of Fast Delivery”. Major revision at <i>Management Science</i> [Link] . • Finalist (TBD), 2024 INFORMS BOM Best Working Paper Award Xinyu Cao, Chenshan Hu , Jiankun Sun and Dennis J. Zhang. “How Forced Intervention Facilitates Long-term Algorithm Adoption”. Major revision at <i>Manufacturing & Service Operations Management</i> [Link] . • Finalist (TBD), 2024 INFORMS Service Science Best Cluster Paper Award	
WORK IN PROGRESS	“The Impact of National Centralized Drug Procurement on Retail Pharmacy Market and Social Welfare: Evidence from a Natural Experiment and Structural Analysis”, with Xiaoyang Long, Jiankun Sun and Dennis J. Zhang. “Consumer Behavior and Shipping Policies for Sustainable E-Commerce: A Structural Econometric Analysis”, with Xiaoyang Long, Jiankun Sun and Dennis J. Zhang.	
TEACHING EXPERIENCE	Teaching Assistant • Ph.D Core: Dynamic Programming • Undergraduate Core: Operations and Manufacturing Management • MBA Core: Managing Operations in the Digital Era • Master Core: Introduction to Python and Data Science • Undergraduate Core: Data Analytics and Decisions	Fall 2024 Fall 2024 Summer 2023, Spring 2024 Fall 2021, Fall 2022 Fall 2021
HONORS AND AWARDS	Finalist (TBD), INFORMS BOM Best Working Paper Award Finalist (TBD), INFORMS Service Science Best Cluster Paper Award Moog Scholar Award, Olin Business School	2024 2024 2024
PROFESSIONAL SERVICES	Judge, INFORMS BOM Best Working Paper Competition	2023, 2024

CONFERENCE PRESENTATIONS	“Green E-commerce: Environmental Impact of Fast Delivery”	
	• INFORMS Annual Meeting, Seattle, WA	2024
	– October 22, 8:00 AM – 9:15 AM, Session TA48 at Summit-440	
	• INFORMS MSOM Conference, Minneapolis, MN	2024
	• POMS Annual Meeting, Minneapolis, MN	2024
	• INFORMS Annual Meeting, Phoenix, AZ	2023
	• POMS Annual Meeting, Orlando, FL	2023
	• Early Career Sustainable Operations Workshop, Amherst, MA	2023
	• INFORMS Annual Meeting, Indianapolis, IN	2022
	• POMS Annual Meeting, Virtual Conference	2022
	“How Forced Intervention Facilitates Long-term Algorithm Adoption”	
	• INFORMS Annual Meeting, Seattle, WA	2024
INDUSTRY EXPERIENCE	Research Intern , Alibaba	2021 – present
	Consulting Project Lead	
	• Express Scripts (Spring 2024), West Pharmaceuticals (Spring 2023), Edward Jones (Fall 2022), Emerson (Fall 2021)	
SKILLS	Programming Languages: R, Python, MATLAB, SQL, \LaTeX	