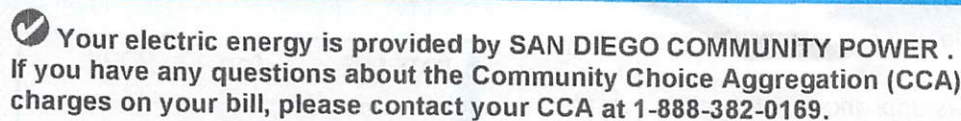


0 2 20021000112476000000000000000000003113

 Your electric energy is provided by SAN DIEGO COMMUNITY POWER . If you have any questions about the Community Choice Aggregation (CCA) charges on your bill, please contact your CCA at 1-888-382-0169.

Regulatory Notices

- All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.
- Power Charge Indifference Adjustment (PCIA) comprises the above market cost of the Utility's existing procurement portfolio and is calculated annually. This is a cost that is ultimately borne by all customers. The PCIA bill line item ensures that customers pay their share of generation costs already contracted to serve them.

Important Phone Numbers



1-800-411-SDGE (7343) English
1-800-311-SDGE (7343) Español
1-877-889-SDGE (7343) TTY

M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, 7 days a week. **1-800-611-7343**

To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. **8-1-1**

To make a payment using your credit or debit card via a third party vendor, call. **1-800-386-0067**

Payment Options \$ Please visit sdge.com/pay-my-bill for more ways to pay your bill.



Online Bill Pay:

Register to make a secure payment now or schedule your payment at sdge.com/myaccount.



Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/pay-my-bill. Click on the Bill Matrix link or call **1-800-386-0067** to make a payment.



Mobile:

SDG&E's no-cost app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapp to download.



In Person:

To find the nearest location and hours of operation, visit sdge.com/locations.



Need help paying your bill?

For payment options or to make payment arrangements, visit sdge.com/assistance or call **1-800-411-7343**.



By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.

✓ Your electric energy is provided by SAN DIEGO COMMUNITY POWER .
If you have any questions about the Community Choice Aggregation (CCA)
charges on your bill, please contact your CCA at 1-888-382-0169.

Regulatory Notices

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To make a payment using your credit
or debit card via a third party
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Payment Options \$ Please visit sdge.com/pay-my-bill for more ways to pay your bill.**Online Bill Pay:**

Register to make a secure payment now or schedule your
payment at sdge.com/myaccount.

**Mobile:**

SDG&E's no-cost app for your mobile device gives you more
ways to connect with us. Visit sdge.com/mobileapp to
download.

**Need help paying your bill?**

For payment options or to make payment arrangements, visit
sdge.com/assistance or call 1-800-411-7343.

**Credit/Debit:**

Pay by credit/debit card via third party vendor (fee applies) by
visiting sdge.com/pay-my-bill. Click on the
Bill Matrix link or call 1-800-386-0067 to make a payment.

**In Person:**

To find the nearest location and hours of operation, visit
sdge.com/locations.

**By Mail:**

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SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



ACCOUNT NUMBER 2100 0112 4760 0
DATE DUE
Jan 17, 2024

DATE MAILED Dec 29, 2023
sdge.com

Page 3 of 6

Detail of Current Charges

Gas Service

Rate: GR-Residential

Baseline Allowance: 18 Therms

Meter Number: 00349501

(Next scheduled read date Jan 24, 2024)

Cycle: 17

Billing Period	Days	Current Reading	Previous Reading	= Difference	x	Meter Constant	x	Therm Multiplier	= Total Therms
12/08/23 - 12/22/23	15	7400	7398	2	x	1.000	x	1.022	2

GAS CHARGES

Amount(\$)

Gas Service (Details below) 2 Therms

Therms used	Baseline	
2		
Rate/Therm	\$1.55928	
Charge	\$3.12	= 3.12

Gas Energy Charge (Details below) 2 Therms

Therms used	Usage	
2		
Rate/Therm	\$.55902	
Charge	\$1.12	= 1.12

Total Gas Charges \$4.24

TAXES & FEES ON GAS CHARGES

Amount(\$)

City of San Diego Franchise Fee Differential	4.24 x 1.03%	.04
Public Purpose Programs	2 Therms x \$.088810	.18
State Regulatory Fee	2 Therms x \$.003000	.01

Total Taxes & Fees on Gas Charges \$.23

Total Gas Service \$4.47

Electric Service

Rate: Time of Use - TOU-DR1-Residential

Climate Zone: Coastal

Baseline Allowance: 138 kWh

Billing Period: 12/8/23 - 12/22/23 Total Days: 15

Meter Number: 05302291 (Next scheduled read date Jan 24, 2024)

Cycle: 17

Meter Constant: 1.000

Billing Voltage Level: Secondary

Circuit: 0511 Your circuit is currently not subjected to rotating outage. However, this is subject to change without notice.

Total Usage: 32 (Usage based on interval data)

ELECTRIC CHARGES

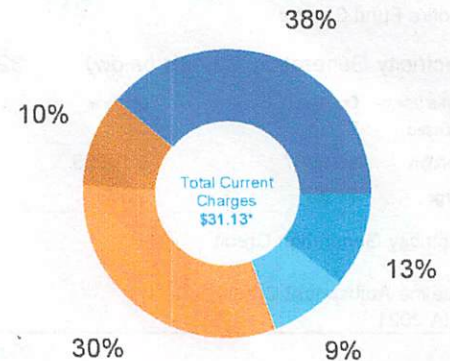
Amount(\$)

Electricity Delivery (Details below) 32 kWh

WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak	
kWh used	7	15	10	
Rate/kWh	\$.43809	\$.43809	\$.43809	
Charge	\$3.07	+ \$6.57	+ \$4.38	= 14.02

(Continued on next page)

Breakdown of Current Charges



*Credits are not shown on the chart

The total current charges include the following components. Definitions for these terms are shown on page 6 of your bill.

Gas Charges

Gas Service \$4.24

Other Charges & Credits (Gas)

Public Purpose Programs \$1.18
Other \$0.05

Electric Charges

Transmission \$2.34
Distribution \$4.82
Competition Transition Charge \$0.06
Local Generation Charge \$0.45
Total Rate Adj. Comp \$1.79

Other Charges & Credits (Electric)

Public Purpose Programs \$1.81
Wildfire Fund Charge \$0.17
PCIA \$0.54
Other \$0.90

CCA Electric Generation Charges

Total CCA Electric Generation \$3.08

Other Account Charges & Credits

Other \$11.70

Total Current Charges \$31.13



ACCOUNT NUMBER 2100 0112 4760 0

DATE DUE

Jan 17, 2024

DATE MAILED Dec 29, 2023

sdge.com

Page 4 of 6

Detail of Current Charges - Continued

Wildfire Fund Charge 32 kWh x \$.00530 .17

Electricity Generation (Details below) 32 kWh

WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak	
kWh used	7	15	10	
Rate/kWh	\$.19307	\$.10855	\$.08402	
Charge	\$1.35	+ \$1.63	+ \$.84	= 3.82

Electricity Generation Credit -3.82

Baseline Adjustment Credit 32 kWh x \$-.11724 -3.75
PCIA 2021 32 kWh x \$.01687 .54**Total Electric Charges \$10.98****TAXES & FEES ON ELECTRIC CHARGES**

	Amount(\$)
City of San Diego Franchise Fee Differential 10.27 x 5.78%	.59
Franchise Fee Equivalent Surcharge 3.95 x 6.88%	.27
State Regulatory Fee 32 kWh x \$.001300	.04

Total Taxes & Fees on Electric Charges \$.90**Total Electric Service \$11.88****Community Choice Aggregation (CCA) Electric Generation Charges**

Your Electric energy is provided by the following CCA:

SAN DIEGO COMMUNITY POWER Phone: 1-888-382-0169

CCA Account Number: 210001124760 Service Delivery Point: 101660901822869250002

Bill Date: Dec 22, 2023 Billing Period: 12/8/23 - 12/22/23

	Amount(\$)
State Surcharge Tax	.01
Generation Super Off-Peak Winter 10 kWh X \$0.06372	.62
Generation Off-Peak Winter 15 kWh X \$0.08724	1.33
Generation On-Peak Winter 7 kWh X \$0.16831	1.12

Total CCA Electric Generation Charges \$3.08

For more detail on your SDCP bill, please call us at 888-382-0169.

Your CCA rate is TOU-DR-1 - 2021 Vintage.

OTHER CHARGES & CREDITS

	Amount(\$)
Electric Service Establishment Charge	5.85
Gas Service Establishment Charge	5.85

Total Other Charges & Credits \$11.70**Total Current Charges \$31.13**

Your Electricity Dashboard

Highest Usage Hour

Highest Usage Hour (Demand) this month:

0.3 kW on December 13, 2023 from 3:00pm to 4:00pm

Demand is the highest amount of electricity used at a given point in time.

Time of Use - Electricity

Winter	kWh
On-Peak	7
Off-Peak	15
Super Off-Peak	10
Total	32

TOU Period - Weekdays	Summer June 1 - October 31	Winter November 1 - May 31
On-Peak	4:00 p.m. - 9:00 p.m.	4:00 p.m. - 9:00 p.m.
Off-Peak	6:00 a.m. - 4:00 p.m.; 9:00 p.m. - midnight	6:00 a.m. - 4:00 p.m. Excluding 10:00 a.m. - 2:00 p.m. in March and April 9:00 p.m. - midnight
Super Off-Peak	Midnight - 6:00 a.m.	Midnight - 6:00 a.m. 10:00 a.m. - 2:00 p.m. in March and April

TOU Period - Weekends and Holidays	Summer June 1 - October 31	Winter November 1 - May 31
On-Peak	4:00 p.m. - 9:00 p.m.	4:00 p.m. - 9:00 p.m.
Off-Peak	2:00 p.m. - 4:00 p.m. 9:00 p.m. - midnight	2:00 p.m. - 4:00 p.m. 9:00 p.m. - midnight
Super Off-Peak	Midnight - 2:00 p.m.	Midnight - 2:00 p.m.



Definitions

Baseline Allowance - A quantity of electricity or gas allocated by the CPUC for residential customers based on a percentage of average residential consumption and varying based on type of space heating, type of water heating, season, climatic zone and number of days in the billing period.

California Climate Credit - The state charges fees to reduce carbon pollution and increase the use of cleaner energy. These fees are returned to you as a credit. Households receive the electric credit twice a year and gas credit once a year. Small businesses receive the electric credit twice a year. Visit cpuc.ca.gov/climatecredit to learn more.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

Electricity Generation Credit - This credit offsets the Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Therm - Unit of measurement for billing purposes, nominally 100,000 Btu.

Therm Multiplier - A therm multiplier is used to convert the heat content in natural gas (gas measured through the meter in cubic feet) into a billable unit, known as a therm. Cubic feet x therm multiplier = therms.

Total Rate Adjustment Component (TRAC) - This charge achieves legislative and CPUC subsidies such as maintaining the Commission approved tier differential between rates for usage up to 130% of baseline and usage above 130% of baseline; discounted rates for assistance programs; and elimination or modification of seasonality in rates by lowering Summer rates and increasing Winter rates.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

Wildfire Fund Charge - The Wildfire Fund Charge is mandated by the CPUC to repay costs associated with wildfire damage after July 12, 2019.

SDG&E Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. **If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.**

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at www.sdge.com. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 19 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of this notice. Employees, including multilingual staff, are

available to assist with payment arrangements

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills / Service Complaints - If you believe there is an error on your bill or have a question about your service, please call SDG&E customer support at 1-800-411-SDGE (7343). If you are not satisfied with SDG&E's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), 505 Van Ness Ave, Room 2003, San Francisco, CA 94102, phone: 1-800-649-7570.

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

California Relay Service Phone Numbers:

Type of Call	Toll-Free Number
TTY/VOICHO to Voice	1-800-735-2929 English 1-800-855-3000 Spanish
Voice to TTY/VOICHO	1-800-735-2922 English 1-800-855-3000 Spanish
Speech to Speech	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC **specifically regarding the accuracy of your bill**, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

Re-Establishment of Credit / Deposit - If you pay your SDG&E bill after the expiration date of a past due notice, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).

Use timers to automate when your holiday lights turn on and off and use LED bulbs to save energy. Get more tips at [sdge.com/MyEnergy](https://www.sdge.com/MyEnergy).

DECEMBER 2023

Get an early start on winter safety

Carbon monoxide safety

Keep your family safe from this odorless, colorless gas.

- Install a battery-operated carbon monoxide detector.
- Never use your oven to heat your home.
- Always run a portable generator outdoors.

Appliance safety tips

- Schedule a free gas appliances safety check at [sdge.com/GasCheck](https://www.sdge.com/GasCheck) or on the mobile app.
- Remember to clean or replace your furnace filter.
- Have a fireplace? Start winter with a clean chimney flue.
- Clean out dryer lint to lower the chance of a fire.

Outdoor safety

- Before using extension cords outdoors, check for damage like frayed wires or exposed conductors.
- Ensure outdoor outlets are weatherproof and GFCI protected.
- Raise electrical cords above ground level to prevent moisture from coming into contact with the connectors.
- Create a defensible space around your home by trimming trees and shrubs, and keeping them at a safe distance from power lines and electrical equipment.
- Consider using surge protectors to safeguard sensitive electronics and appliances.



Proposition 65 warning

SDG&E is a regulated public utility that provides energy service to 3.7 million people through 1.49 million electric meters and 905,000 natural gas meters in San Diego and southern Orange counties. Our service area spans 4,100 square miles. For a map of our service area go to [sdge.com/about-us](https://www.sdge.com/about-us).

Natural gas and treated wood utility poles are used throughout our service area. In accordance with Proposition 65, the following warnings are provided:

Natural gas combustion

WARNING: Entering this area can expose you to chemicals including formaldehyde, which is known to the State of California to cause cancer, and carbon monoxide, which is known to the State of California to cause birth defects or other reproductive harm. For more information go to www.P65warnings.ca.gov.

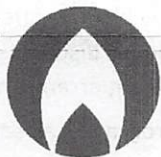
Treated wood utility poles

WARNING: Entering this area can expose you to chemicals including pentachlorophenol, which is known to the State of California to cause cancer. For more information go to www.P65warnings.ca.gov.

Want to pay your bill in person? Find out where you can go at [sdge.com/payment-locations](https://www.sdge.com/payment-locations).

Schedule your free gas appliances safety check

As the weather gets cooler, the use of natural gas appliances like water heaters, furnaces and ovens can go up. Schedule a free gas appliances check with SDG&E to make sure your appliances are working properly and efficiently to help keep gas bills lower. Getting your appliances inspected is a great way to help prevent carbon monoxide poisoning too.



One of SDG&E's gas technicians will come to your home or business to inspect your natural gas appliances. There are several complimentary services:

- Light and inspect gas pilot lights. Make sure pilot lights and burner flames are a clear blue.
- Check that gas appliances are operating safely and efficiently and not emitting carbon monoxide.

- Ensure gas furnaces are working properly and inspect the condition of the filter which improves the furnace's heating ability.

Visit [sdge.com/GasCheck](https://www.sdge.com/GasCheck) for details. You can schedule your appointment at [sdge.com/MyAccount](https://www.sdge.com/MyAccount) or on SDG&E's mobile app. When in My Account, select "Services," "Services Overview" then "Gas Appliances Check." If you're in the app, select the "More" tab. From "Services," select "Gas Appliances Check."



Stay safe in stormy weather

When stormy weather is headed your way, be aware and be prepared for high winds and heavy rainfall. Don't touch downed power lines; call 911. Get more safety tips at [sdge.com/safety](https://www.sdge.com/safety).



10 Energy-saving tips for the holidays



The holiday season is a time for celebrations and togetherness, but it can also be a time when energy bills go up. The good news is that you can enjoy the holidays while saving energy and money. Here are some easy tips to keep your home cozy and bright during the festive season while reducing your energy use.

- 1. Use LED lights:** Switch to energy-efficient LED holiday lights, which use a lot less energy than traditional incandescent lights. LEDs last longer and are safer because they are cool to the touch.
- 2. Set timers:** Use timers to automatically turn on and off your holiday lights and decorations. You'll save energy by not running them all night.
- 3. Opt for solar-powered lights:** Consider using solar-powered outdoor lights for your decorations, as they charge during the day and illuminate your outdoor space at night without using electricity.
- 4. Unplug decorations:** Remember to unplug holiday lights and decorations when they're not in use to prevent them from drawing power continuously.
- 5. Energy-efficient decorations:** Choose energy-efficient decorations, such as fiber optic trees, which use less electricity than traditional lit trees.
- 6. Use natural light:** Take advantage of natural daylight during the day by opening curtains and blinds, reducing the need for artificial lighting.
- 7. Lower the thermostat:** If you're hosting guests, lower your thermostat a few degrees since the extra body heat will help keep your home warm.
- 8. Cook efficiently:** When cooking holiday meals, use the right size pots and pans, cover them with lids and match burner sizes to pots to maximize energy efficiency.
- 9. Insulate windows and doors:** Make sure your home is properly insulated by sealing gaps around windows and doors to prevent heat loss.
- 10. Limit oven use:** Use smaller appliances like a slow cooker; for small dishes, use a microwave or toaster oven to reduce the need for the energy-intensive oven.

By following these tips, you can enjoy the holiday season while being mindful of energy conservation and your energy bills. Find more tips at sdge.com/MyEnergy.

Advertencia de la Proposición 65

SDG&E es una empresa de servicios públicos regulada que ofrece servicio de energía a 3.7 millones de personas a través de 1.49 millones de medidores eléctricos y 905,000 medidores de gas natural en los condados de San Diego y sur de Orange. Nuestra área de servicio abarca 4,100 millas cuadradas. Para ver un mapa de nuestra área de servicio visite a sdge.com/about-us-esp.

En toda nuestra área de servicio se utilizan gas natural y postes de madera tratados para servicios públicos. De conformidad con la Proposición 65, se proporcionan las siguientes advertencias:

Combustión del gas natural

ADVERTENCIA: Entrar a esta área puede exponerle a sustancias químicas, entre las que se incluyen formaldehído, conocido por el estado de California como causante de cáncer, y monóxido de carbono, conocido por el estado de California como causante de defectos congénitos u otros daños reproductivos. Para obtener más información, visite a www.P65warnings.ca.gov.

Postes de madera tratados para servicios públicos

ADVERTENCIA: Entrar a esta área puede exponerle a sustancias químicas, entre las que se incluye pentaclorofenol, conocido por el estado de California como causante de cáncer. Para obtener más información, visite a www.P65warnings.ca.gov.

Get payment and bill assistance

Need help paying your energy bill? We offer bill and payment assistance including bill discounts, debt forgiveness and flexible payment arrangements.

- Our customer assistance programs can save you 30% or more on your bill.
- The Neighbor-to-Neighbor Fund provides up to \$600 toward your SDG&E bill if you are experiencing temporary financial hardship.
- Our Energy Savings Assistance Program (ESA) offers free energy-efficient home improvements.
- The Arrearage Management Payment Plan (AMP) allows debt forgiveness for past due account balances. Learn more at sdge.com/AMP.

Find out if you qualify for any of these programs at sdge.com/assistance.