



Comerica Loans Servicing
PO Box 71203
Philadelphia, PA 19176
12/19/2022

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Thank you for opening a Comerica Home Equity FlexLine®!

At Comerica we are committed to Raising Your Expectations. Our goal is to provide you with exceptional customer service and to ensure that you have all of the information you need to manage and easily access your new Comerica Home Equity FlexLine®.

Now is the time to take full advantage of your home equity. You've already opened it, now all you have to do is get started on that home project you've been putting off or those classes you want to take, or pay off those high interest rate credit cards. It's yours to use, so get started today!

Start using your Comerica Home Equity FlexLine® today, and take advantage of our great, low introductory rate* before it expires.

Here is some important information that will help you get started with your new Home Equity FlexLine:

Checking Your Loan Balance: Access your loan balance information by calling our automated loan information line at 855.451.9201, via an ATM or by signing up for/adding your loan to Comerica Web Banking® and Comerica Mobile Banking®.

Loan Account PIN#: In the event that you need to call our automated loan information system your new PIN will be the last 4 numbers of the primary account holder's Social Security number

Accessing Your Available Loan Funds:

- **Comerica Premier Equity Access Card (excluding Texas Loans):** You'll be issued a new MasterCard® branded Comerica Premier Equity Access credit card. If your account has multiple account holders receiving cards then each card will have a different number per account holder and each card will be mailed separately
 - **Activation:** A card PIN# is required to activate. You will be mailed a PIN mailer for each card
 - **Chip Card Technology:** Your card has both chip and magnetic stripe technology. See card carrier for details
 - **When using an ATM:** Choose the "checking" option at an ATM for a balance inquiry or cash withdrawal
- **New HELOC Checks:** You will be issued new HELOC access checks within 10 business days of your loan closing
- **Banking Center:** You can visit any Comerica banking center to easily access your available loan funds

Contacting Comerica Bank:

Customer Service
855.451.9201

Customer Service Fax
414.341.5400

Payment Address

Comerica Bank - Loan Center
P.O. Box 554875
Detroit, MI 48255-4875

For Written Inquiries

Comerica Consumer Loan Customer Service
P.O. Box 71203
Philadelphia, PA 19176

Thank you again for choosing Comerica Bank. If you have any questions or concerns, please contact a Comerica loan specialist at 855.451.9201 or visit your local Comerica banking center.

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*The introductory rate is for a limited period of time. See your credit agreement for details.