# **Jacob Hughes**

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**Full-stack Web Developer** with a focus on efficiency and intuitive design. Seeking a position in which I can continue to learn as a developer and use my previous Scrum Product Owner experience to help my team excel. Enjoys finding solutions to unsolvable problems and pushing for growth and improvement whenever possible.

#### **Technical Skills**

React.js, Javascript, jQuery, Handlebars.js | MySQL, MongoDB, Express, Node.js | HTML5, CSS3, ES6, Bootstrap, Bulma

# **Applications Built**

Goober - github.com/hughesrva/goober

- Allows users to create a profile for themselves and their dogs, then search for other users in their area who have dogs that meet the criteria that they're looking for.
- Once a match is found, the user can submit a friend request to the other user which, if accepted, will open one a
  one-on-one conversation between the two.
- Uses React for the front-end framework, Bulma for the front-end design, MongoDB for data storage, and Express and Node for server-side functionality.

Socialscape - github.com/hughesrva/socialscape

- Allows users to set their interests, desired location, day and timeframe and easily find nearby events that both meet their interests and fit their schedule.
- Uses Bumla for the front-end framework, calls the Eventful and Google Maps APIs to retrieve and uses Javascript and jQuery to push results to the user.

## **Employment History**

### Nov 2018 - Current | Process Manager, Capital One Bank

- Led the implementation of any process changes that might have downstream customer impacts
- Ensured all process and knowledge documents were documented as processes changed to prevent process breakdowns
- Looked for inefficiencies and gaps in existing processes and worked with product teams to rework processes as needed

#### Mar 2017 - Aug 2017 | Product Owner, Capital One Bank

- Categorized and extrapolated data from Usabilla feedback regarding EASE Web and reported on feedback data in bi-weekly leadership meetings and weekly write-ups
- Collaborated with product owners to ensure teams completed their required validations before and during each weekly release and that the updates would meet the expectations of our customers and stakeholders
- Worked as the product owner of a sprint team that was stood up to investigate and resolve defects that arose during the EASE Web migration

### **Education and Certification**

University of Richmond, Richmond, VA – Full Stack Web Development Bootcamp Scrum Alliance – Scrum Product Owner