

Student voice

.) Poor scores

.) *Staff value students' views and opinions about the course.*

.) *It is clear how students' feedback on the course has been acted on.*

.) Good score on other question

.) Addressable - communicate what we do

Academic Support

- Aggregate score is in the lower quartile
- *I have been able to contact staff when I needed to.*
- *Good advice was available when I needed to make study choices on my course.*
- We have office hours; we have the course fair. How do we communicate this more clearly?