Hugh Vanosdall

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Education

Springboard Academy   **Roseburg, OR**
Software Engineer Certification   June 2022-Present

Google
IT Support Specialist

Albert M. Lowry High School   Winnemucca, Nevada
Class of 2019 - Diploma 3.7 GPA

Experience

HideoutVG
Jr. Front End Web Developer   Sept. 2021 – Present
- Introduced website modernization efforts to create a better overall user experience and incorporate SEO optimization with Next.js
- Resolved web application issues based on external and internal reports with 100% efficiency
- Collaborated with senior staff to achieve a user friendly UX design increasing effective traffic by over 50%

First Call Resolution
T2 Technical Support Specialist   April 2020 – Sept. 2021
- Assisted over 50+ customers over the phone and ticket with a warm and professional attitude over the course of a shift
- Provided precise, efficient troubleshooting with over 95% customer satisfaction rating.
- Collaborated with developers on issues to improve overall functionality on the software and hardware level

Skills & Interests

Technical: HTML5, Javascript,Vue.js, React.js, Node.js, Next.js/Nuxt.js, CSS/SASS, Headless CMS(Contentful, Wordpress), RESTful API's
Interests: Machine Learning, Game Development, Windows App Development, Automation
Portfolio: hughvanosdall.netlify.app