Money-Back Form

Refund Request Form

UnitedCarExchange.com offers a Money-Back Guarantee on some of our advertisement programs. With the Money-Back Guarantee feature, if you fail to sell your Car on UnitedCarExchange.com and you satisfy the terms and conditions, you are eligible for refund of profiling fee you paid for an ad minus of the administrative fee. Please provide the following information to help us locate your ad and to process your refund request. We will not process your request unless you provide all the requested information. Forms must be postmarked 91-105 days after your ad start date.

Contact Information	Ad/Venicle Information
Name:	Package Purchased:
Address:	Ad Purchase Date:
City: State: ZIP:	Vehicle Year:
Phone Number:	Vehicle Make:
Email:	Vehicle Model:
VIN:	Amount Paid & Method of Payment
The VIN can usually be found on the driver's side of the dashboard by the wind	dow. It's also listed on your insurance card and registration form.
By signing below, I hereby certify that I have read and sunitedCarExchange.com Refund Policy Terms and Co	·
Signature:	Date:
Print: Name:	

Mail completed Refund Request Form to: **United Car Exchange**

Refund Request P.O. Box #504 Iselin, NJ 08830-0504

Money-Back Guarantee Refund Policy Terms and Conditions

For some of the selective packages, you will be entitled to a full refund of the profiling fee part of an ad with the Money-Back guarantee feature on UnitedCarExchange.com (the "Ad") under this policy (the "Policy") if you satisfy the following conditions. The administrative part of the fee (\$100) is not refundable:

- 1. You purchased an ad with the Money-Back Guarantee feature through UnitedCarExchange.com's Sell Your Car service.
- 2. You are an individual seller offering your vehicle for sell under UnitedCarExchange.com's Sell Your Car service. If you are a motor vehicle dealer, broker, business or person otherwise engaged in the commercial sale of vehicles, you are not eligible for a refund under this Policy.
- 3. Since the time you purchased your Ad, your Ad has complied with all of the terms set forth in the UnitedCarExchange.com Sell Your Car Terms of Sale, which you accepted at the time you purchased your Ad
- 4. You have, as of the date you submit the Refund Request Form, paid all fees owed to UnitedCarExchange.com in connection with your UnitedCarExchange.com user account, and your account is otherwise current and in good standing.
- 5. As of the date of your Refund Request Form, your Ad has run on UnitedCarExchange.com for a period of at least 90 consecutive days from the date UnitedCarExchange.com first completed processing of your Ad
- 6. As of the date you submit the Refund Request Form, the vehicle advertised in your Ad is still for sale by you and the title to the vehicle is held by you or by a lien holder on your behalf.
- 7. You have provided all the requested information on the attached Refund Request Form, have signed and dated the form, and have mailed the form along with a notarized copy of the title to UnitedCarExchange.com., Refund Request,PO Box # 504, Iselin, NJ 08830-0504 and the envelope is postmarked 91-105 days after placing your ad. Do not mail the form in a registered envelope. Any mail that requires a signature upon delivery will delay the refund process significantly. United Car Exchange will not be responsible for any delays in delivery of mail
- 8. Once we receive your Refund Request Form, we will review your request to determine, in our sole discretion, whether you have complied with the terms and conditions of this policy. If we determine that you have satisfied all the terms and conditions of this policy, we will refund the fee minus the administrative fee you paid for your Ad to the same method of payment you used to purchase the Ad. After we process your refund, your Ad will be removed from the UnitedCarExchange.com site.
- 9. UnitedCarExchange.com reserves the right to cancel or modify the terms and conditions of this Policy at any time.
- 10. Notarized Title Copy: Notary public should state on the copy of the title "I certify that this is a true copy of the vehicle title presented to me on this date of _______.". The notary signature, their commission date/number and seal should be clearly visible. The notary signature as well as the notary statement should be done on the front page copy of the title (not on the back page or on a separate sheet).