

# Money-Back Form

## Refund Request Form

MobiCarz.com offers a Money-Back Guarantee on some of our advertisement programs. With the Money-Back Guarantee feature, if you fail to sell your car on MobiCarz.com and you satisfy the terms and conditions, you are eligible for refund of profiling fee you paid for an ad minus of the administrative fee. Please provide the following information to help us locate your ad and to process your refund request. We will not process your request unless you provide all the requested information. Forms must be postmarked 91-105 days after your ad start date.

### Contact Information

Name:

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Address:

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City: State: ZIP:

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Phone Number:

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Email:

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VIN:

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### Ad/Vehicle Information

Package Purchased:

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Ad Purchase Date:

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Vehicle Year:

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Vehicle Make:

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Vehicle Model:

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Amount Paid & Method of Payment

The VIN can usually be found on the driver's side of the dashboard by the window. It's also listed on your insurance card and registration form.

By signing below, I hereby certify that I have read and satisfied all requirements for a refund under MobiCarz.com Refund Policy Terms and Conditions set forth on Page 2 of this form.

Signature:

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Date:

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Print: Name:

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Notarized Title Copy: Notary public should state "I certify that this is a true copy of the vehicle title presented to me on this date of \_\_\_\_". The notary signature, their commission date/number and seal should be clearly visible.

Mail completed Refund Request Form to:

**MobiCarz**

Refund Request

P.O. Box #504

Iselin, NJ 08830-0504

### **Money-Back Guarantee Refund Policy Terms and Conditions**

**You will be entitled to a full refund minus the administrative fee (\$100) paid for an ad with the Money- Back Guarantee feature on MobiCarz.com (the “Ad”) under this policy (the “Policy”) if you satisfy all of the following conditions:**

1. You purchased an ad with the Money-Back Guarantee feature through MobiCarz.com’s Sell Your Car service.
2. You are an individual seller offering your vehicle for sell under MobiCarz.com’s Sell Your Car service. If you are a motor vehicle dealer, broker, business or person otherwise engaged in the commercial sale of vehicles, you are not eligible for a refund under this Policy.
3. Since the time you purchased your Ad, your Ad has complied with all of the terms set forth in the MobiCarz.com Sell Your Car Terms of Sale, which you accepted at the time you purchased your Ad.
4. You have, as of the date you submit the Refund Request Form, paid all fees owed to MobiCarz.com in connection with your MobiCarz.com user account, and your account is otherwise current and in good standing.
5. As of the date of your Refund Request Form, your Ad has run onMobiCarz.com for a period of at least 90 consecutive days from the date MobiCarz.com first completed processing of your Ad
6. As of the date you submit the Refund Request Form, the vehicle advertised in your Ad is still for sale by you and the title to the vehicle is held by you or by a lien holder on your behalf.
7. You have provided all the requested information on the attached Refund Request Form, have signed and dated the form, and have mailed the form along with a notarized copy of the title to MobiCarz.com., Refund Request,PO Box # 504, Iselin, NJ 08830-0504 and the envelope is postmarked 91-105 days after placing your Ad.
8. Once we receive your Refund Request Form, we will review your request to determine, in our sole discretion, whether you have complied with the terms and conditions of this policy. If we determine that you have satisfied all the terms and conditions of this policy, we will refund the fee minus the administrative fee you paid for your Ad to the same method of payment you used to purchase the Ad. After we process your refund, your Ad will be removed from the MobiCarz.com site.
9. MobiCarz.com reserves the right to cancel or modify the terms and conditions of this Policy at any time.