



LUIS TORRES

QA ANALYST



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Paysandú/Uruguay



INTRODUCTION

As a meticulous QA Analyst with over 3+ of experience in software testing, I have a proven track record of enhancing product quality through detailed, hands-on testing and comprehensive defect documentation. Skilled in creating and executing test cases, I excel in identifying, reporting, and tracking bugs to ensure optimal functionality and user satisfaction. My expertise includes diverse testing environments and technologies, enabling me to contribute effectively to cross-functional teams and drive software excellence.

SKILLS

• SOFTWARE TESTING METHODOLOGIES

Integration testing - Regression testing - Shakeout testing - Smoke testing - Functional testing - Performance testing - System testing - Automation testing - Automation API Testing - Manual API Testing - Manual Testing - Acceptance Testing - Usability testing - Compatibility testing - Sanity testing - White, Black and Gray Box Testing - Exploratory testing - Documentation testing - System testing

• TOOLS

Jira - Trello - Asana - Atlassian - Click up - Jenkins - Github - Gitlab - Git - Postman - DBeaver - Mantis

• TECHNOLOGIES - PROGRAMMING LANGUAGES

HTML- CSS - Javascript - Java - PostgreSQL - MariaDB - MySQL - Playwright - Selenium - AWS

EDUCATION

• CERTIFICATIONS

2024

- AUTOMATED WEB TESTING WITH JAVASCRIPT AND PLAYWRIGHT
- PASSED LEVEL 6 OF OPENENGLISH (CURRENT **LEVEL OF ENGLISH B2**)

• CERTIFICATIONS

2023

- API TESTING WITH POSTMAN
- COURSE: BOOTCAMP TESTING 0 TO 100

• CERTIFICATIONS

2022

- INTRODUCTION TO PROGRAMMING LANGUAGE. (JAVA OOP)

• DEVELOPER WEB JUNIOR (JOVENES A PROGRAMAR)

2019

- COURSE: CEIBAL WEB DEVELOPER (8 MONTHS): HTML, CSS, JAVASCRIPT.

• COMPUTER TECHNOLOGIST

2018 - 2020

- TWO YEAR OF THREE APPROVED (UTEC, UDELAR, UTU)

EXPERIENCE

- HOULAK

SEP 2022 - PRESENT

- QA ANALYST

- Developed comprehensive onboarding and QA process documentation, streamlining onboarding time by 30% and enhancing QA team's efficiency at Houlak.
- Crafted detailed QA process guides to enhance developer collaboration and understanding, reducing cross-departmental errors by 25%.
- Implemented automation testing procedures that improved quality metrics tracking, leading to a 15% increase in software delivery speed.
- Standardized diverse testing methodologies, which improved test consistency and reliability across projects.
- Integrated advanced testing tools and technologies, achieving a 20% improvement in testing efficiency and accuracy.
- Utilized mobile emulation tools to simulate user environments, enhancing mobile application testing accuracy by over 50%.
- Designed and executed a comprehensive quality testing strategy that reduced critical defects by 40% before product releases.
- Streamlined user story revisions and bug reporting processes, enhancing clarity and speeding up resolution times by 30%.
- Proactively identified and documented application improvements, enhancing user satisfaction and reducing bug rates by 35%.
- Led UAT and release phase operations, ensuring 100% compliance with client requirements and a smooth transition to production.
- Enhanced bug detection and reporting during testing phases, leading to a 25% reduction in post-release patches.
- Conducted extensive mobile testing, ensuring applications met usability standards across multiple devices and operating systems.
- Executed comprehensive manual and automated tests for Prex Client, ensuring robust functionality and integration across all system components.
- Conducted advanced API testing using Postman, verifying system integrity and response accuracy under various conditions.
- Developed scripts in JavaScript for automated API testing with Postman, reducing manual testing time by 40%.
- Implemented continuous integration/continuous deployment (CI/CD) testing using Postman and GitHub Actions to streamline deployment processes.
- Conducted detailed UI/UX component testing to enhance user interface consistency and experience, increasing user engagement metrics by 20%.
- Performed accessibility testing to ensure compliance with ADA standards, improving application accessibility for users with disabilities.
- Executed SEO testing to optimize web presence, achieving a 30% improvement in search engine rankings.
- Led performance testing initiatives, identifying key optimizations that improved web application responsiveness by 25%.
- Conducted stress and performance testing using Postman and JMeter, ensuring the application's stability under peak load conditions.
- Performed cybersecurity assessments using OWASP ZAP, identifying and mitigating security threats, safeguarding user data.
- Executed SQL injection tests to enhance database security, preventing potential data breaches.
- Automated complex web interaction tests using Playwright, reducing testing cycles by 50%.
- Spearheaded backend testing procedures to validate database and server-side logic, ensuring robust application performance.
- Utilized Kanban and Scrum methodologies to optimize project delivery timelines and improve team collaboration by 20%.

- **CES**

AUGUST 2021 - MAY 2022

- **SOFTWARE TESTER**

- Participated in the "Masters of Testing" trainee program, acquiring advanced testing skills and methodologies.
- Conducted mobile testing using physical devices to ensure real-world usability and functionality, improving app stability by 30%.
- Implemented web automation tests using the Selenium framework in Java, enhancing test efficiency and reducing error rates by 25%.
- Conducted routine manual testing across various stages of software development to ensure adherence to design specifications and operational standards.
- Ensured optimal software functionality and efficiency by identifying and documenting critical bugs and inconsistencies.
- Collaborated closely with development teams to communicate QA results and facilitate quick resolutions, enhancing team synergy and product quality.
- Maintained comprehensive QA documentation, streamlining the tracking and resolution process for quality assurance issues.

- **START QA**

APR 2021 - JUL 2021

- **(FREELANCE) SOFTWARE QA TESTER**

- Applied general QA testing methodologies to oversee and enhance the quality assurance process, ensuring robust e-commerce solutions.
- Executed comprehensive UI testing to guarantee optimal user experience and interface responsiveness across all platforms.
- Crafted a tailored testing strategy that aligned with Rappi's dynamic e-commerce needs, reducing critical bugs by 20%.
- Streamlined bug reporting mechanisms, enhancing development team's ability to make rapid adjustments and improve product quality.
- Conducted performance and load testing to evaluate system behavior under peak load scenarios, ensuring scalability and stability.
- Performed integration testing for third-party APIs, ensuring seamless connectivity and data exchange with external services.
- Led regression testing efforts to verify that recent program or code changes did not adversely affect existing features.