



# José Carlos Pérez Zamora

Software Engineer | ISTQB® Certified Tester | QA automation

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## Summary

Engineer in Computer Science. Master in Distance Education(technology in education). I am currently working as a Quality Assurance Engineer, doing both manual and automated testing. I have solid experience in complete software development cycles and software testing life cycle. I have experience in QA automation, with OOP. I have more than 9 years of experience in IT. I believe that what I learned best at university was "learning how to learn".

## Professional Experience

Ultimate Kronos Group (UKG)  
11/2023 – currently  
Montevideo, Uruguay

### SOFTWARE QA ENGINEER:

**Automation:** UI automation with Selenium + C#, API Automation: Postman.  
**Manual testing:** Exploratory Testing, Black Box Testing, White Box Testing, Smoke Testing and Regression Testing.  
**Project Involves:** Business Software such as accounting software (Tax Compliance US and Canada), customer relationship management(CRM for Human Resources) and enterprise resource planning (ERP for management of human capital). Tools and technologies: Jira, SCRUM, testrail, Rider, Junit, NUnit, SQL.

TDT Global|03/2022 – 10/2023  
Montevideo, Uruguay

### SOFTWARE QUALITY ASSURANCE ENGINEER:

**Automation:** UI automation with Selenium + Java, API Automation: Postman.  
**Manual testing:** Exploratory Testing, Black Box Testing, White Box Testing, Smoke Testing and Regression Testing.  
**Performance Testing:** Apache Jmeter.  
**Project Involves:** Business Software such as accounting software (Tax and Commission calculator for Peru), customer relationship management(CRM for Advertisement management) and enterprise resource planning (ERP for management of the assets in the public campaign).Tools and technologies: Jira, SCRUM, X-Ray, Jenkins, SQL

Territorial Standardization Office|10/2018 – 12/2021

### HEAD OF DEPARTMENT:

Organize and control the work in the commercial, IT and customer service areas. Design the work plans of the areas in charge. Plan, organize, direct and control the activities related to the management of the Department. Participate in the design of new processes required, ensuring their integration with the existing management system. Propose solutions to problems involving the administrative rationalization of resources.Oversee the preparation of rules, regulations, organizational and procedural manuals of the administration systems. Promoting the standardization of administrative systems. Propose modifications to regulations, forms of operation and other procedures aimed at improving administrative processes.

University of Computer Science|09/2013 – 06/2018

### COMPUTER SCIENCE SPECIALIST:

Database Professor: SQL, Views and functions (PL/PGSQL), Cursors, Triggers, Index.  
Tester:  
**Manual testing:** Exploratory Testing, Black Box Testing, White Box Testing, Smoke Testing and Regression Testing.  
**Performance Testing:** Apache Jmeter. Api testing: Postman. Tools and technologies: Jira, SCRUM, X-Ray, Jenkins, SQL.

## Education

Universidad de La Habana  
09/2016 – 04/2018  
La Habana, Cuba

### MÁSTER EN EDUCACIÓN A DISTANCIA

IT, technology, multimedia, teaching, testing, educational software development

UNIVERSIDAD DE CIENCIAS INFORMÁTICAS (UCI)  
09/2010 – 07/2015  
La Habana, Cuba

### INGENIERO EN CIENCIAS INFORMÁTICAS

Software Engineering, Software Management, Programming (C#/Java/HTML/CSS/PHP...), Database Systems (SQL, PostgreSQL), Artificial Intelligence, Networking, Operating Systems, Computer Security.

## Certifications/Licenses

ISTQB tester certification.

ISTQB® Certified Tester - Foundation Level 4.0

Asociación Internacional de Calidad de Software™

Accredited Software Testing Fundamentals Certification (ASTFC)™

CertiProf. SCRUM

Scrum Foundation Professional Certification SFPC

## Idioma

Español Nativo | Inglés (C1)