

# HUGO V. GARCIA

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## OBJECTIVE

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My goal is to acquire a software engineer intern position which would allow me to gain experience and further my advancement in the software engineer field.

## EXPERIENCE

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January 2016 – Present      Walgreens      Encino, CA

*Store Shift Lead*

- Responsible for opening and closing the store.
- Provide exceptional customer service.
- Responsible in maintaining the safe.
- Manage employees by ensuring employees are completing tasks and being productive.
- Manage employee breaks.
- Train new employees in store procedures and policies.
- Maintain inventory and set up merchandising displays.

October 2008–January 2016      Rapid Gas Inc.      Woodland Hills, CA

*Gas Station Manager*

- Promoted from Cashier to Store Manager.
- Review performance data that includes financial, sales, and activity reports, to monitor and measure station productivity, goal achievement, and overall effectiveness.
- Manage the overall operational, budgetary, and financial responsibilities and activities of the station.
- Plan, evaluate, and improve the efficiency of current station processes.
- Maintain store staff through training and mentoring.
- Maintain inventory and determine merchandise needs.
- Handle consumer complaints and take appropriate measures to maintain their satisfaction and brand loyalty.
- Maintain an accident free environment throughout duty hours by providing constant safety training to employees.

## EDUCATION

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2016-Present      California State University of Long Beach      Long Beach, CA

*Major: Computer Science*

*GPA: 3.17*

2011-2016      Los Angeles Pierce College      Woodland Hills, CA

*Associate Degree in Computer Science and Mathematics*

## SKILLS

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- Proficient in Microsoft Outlook, Word, and Excel
- Experienced in programming languages such as C, C++, Java, and BASH
- Have some practice in creating GUI programs through wxDev and QT5

- Fluent in English and Spanish