## **Assignment 8**

One of the most important things before designing my website is to make clear that what the objective is. Of course, the goal of designing this website is to help me stand out from other competitors in the process of job hunting, and get my dream job – becoming a product manager in some internet companies finally, and the target users of my website are the recruiters or the future leader in my department. To achieve this goal, I did some research to study other people's great portfolios, and visited some of the companies' websites to see the requirements of this position, such as the websites of Alibaba, Tencent, and Jingdong. In general, the requirements may include the following points:

- 1. Possessing a technical background;
- 2. Being able to coordinate the work of R & D personnel;
- 3. Being able to collect and analyze large amounts of data;
- 4. Being familiar with the relevant users, market, and industries;
- 5. Having excellent logical analysis ability, learning capacity, as well as sense of responsibility

I also interviewed some of my friends online to get some guidance for the design of my website. Three of them are working as a product manager in internet companies, one is Jingdong's HR. According to the interview, I understand that recruiters wouldn't ask applicants to provide personal sites, but they also pointed that having a personal website will make me stand out among all the applicants, especially when I am applying for Internet related positions. Meanwhile, they also suggested me to upload my CV in PDF format to the website, which may be convenient for recruiters to download and browse it. There is one point that worth noting that Zhang Qiu, the HR in Jingdong, told me that recruiters don't want a web page which is just a copy of the resume. It reminds me that I need to add more and different content to the page to show myself. She also told me what recruiters most want to see on the website are my educational background, internship experience, skills and works, which will be the focus of my website.

In the light of researches above, I have identified my target audience and their needs, the objectives of my website, and user journey mapping shown as follows:

Figure 1: site objectives, target users, and user needs

Site objectives		Target users		User needs
Primary goal	Making me	Primary user	Recruiters	Looking for
	stand out		from big	potential
	among the		internet	graduates for
	competitors		companies.	a
	and persuade			product
	recruiters to			management
	give me the			position.
	chance for			
	face-to-face			
	interview, and			
	finally get my			
	dream job.			
Additional	Showing some	Secondary	Further leader	Looking for
goal	of my skills in	user	in my	potential
	coding and		department.	graduates as
	data field, and			an
	the works of			product
	mine which			manager, as
	cannot be			well as
	presented in			understanding
	the resume.			more about
				their future
				subordinates
Additional	Making my	Secondary	People	Looking for
goal	website	user	working in the	companions
	clearer, more		internet field,	to share
	beautiful, and		or want to find	experience
	more user-		a job in this	and
	friendly, to		field.	information.
	leave the			

recruiters with		
a good first		
impression.		

Figure 2: User journey mapping

## **CUSTOMER JOURNEY MAPPING**

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EMOTIONAL STATUS OF	o o			c c
PERSONA	Recru	uiters		
	Ecolain Enotions			
Name Profile Behaviour	1. Curious	2. Interested	3. Serious	4. determined
CONTEXT	1. Online/ Mail	2. Website		
WHAT IS THE PERSONA TRYING TO DO?	1. Looking for potential employees	2. Getting some information about applicants	3. Comtacting applicants and setting up interviews	
JOURNEY STAGES	1. Glancing over the CV to get some basic information	2. Brosing the websi to get more detailed information		4. Making a final decision
ARTIFACTS AND Touchpoints	1. Educational background	2. Internship experience and skill	3. Works	