

ORIGINAL ARTICLE



## Evaluation of the psychometric properties of the social isolation measure (SIM) in adults with hearing loss

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### ABSTRACT

**Objective:** This study aimed to evaluate the psychometric properties of a brief, hearing-specific outcome measure: the Social Isolation Measure (SIM).

**Design:** In Phase 1, adults with hearing loss were invited to complete an online survey that contained the SIM, a hearing-specific participation questionnaire, a generic activity and participation questionnaire, and a generic loneliness questionnaire. In Phase 2, the participants were asked to complete the SIM for a second time 2–3 weeks following Phase 1.

**Study Sample:** One hundred and sixteen adults with hearing loss completed Phase 1. Ninety-five participants also completed Phase 2. Twenty-nine participants were excluded from the Phase 2 data analysis because they reported that their hearing had changed since Phase 1 or because they completed Phase 2 outside of the 2–3 week interval following Phase 1.

**Results:** In support of its construct validity, the SIM had a strong correlation with the hearing-specific questionnaire and moderate correlations with the generic questionnaires. The findings also supported the internal consistency, interpretability and test-retest reliability of the SIM.

**Conclusions:** The SIM was found to have strong psychometric properties. It could serve as a brief measure of perceived social isolation in research or clinical practice.

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Social isolation; loneliness; social participation; outcome measurement; questionnaire validation; psychometric analysis; classical test theory; hearing loss; adult aural rehabilitation

### Introduction

Social isolation is one of the major consequences of hearing loss (Strawbridge et al. 2000; Vas, Akeroyd, and Hall 2017). It has been defined as a state in which an individual lacks engagement with others, lacks a sense of social belonging, lacks fulfilling relationships, and has a limited number of social connections (Nicholson 2009). It can be conceptualised as consisting of an objective component (i.e. actual social isolation), which refers to having a minimal number of social contacts, and a subjective component (i.e. perceived social isolation), which refers to the emotional experience of lacking companionship, support, and participation in society (Hawthorne 2008). Previous research has demonstrated that hearing loss can lead to both actual and perceived social isolation. For example, studies have found that individuals with hearing loss can experience a reduction in the size of their social networks and in the frequency of their social interactions (Kramer et al. 2002; Mick and Pichora-Fuller 2016). In addition, individuals have reported experiencing feelings of isolation and loneliness, even when they are in the company of other people, as a consequence of their hearing loss (Heffernan et al. 2016; Vas, Akeroyd, and Hall 2017). Social isolation is a growing concern because it has been related to a range of serious health conditions and health states, including depression, cognitive decline, heart disease, stroke and mortality (Glass et al. 2006; Shankar et al. 2013; Steptoe et al. 2013; Valtorta et al. 2016).

One of the main aims of adult auditory rehabilitation is to improve social participation and thus reduce isolation in adults

with hearing loss (Boothroyd 2007; Ferguson et al. 2017). In order to assess whether adult auditory rehabilitation successfully achieves this aim, it is necessary to have a valid, hearing-specific social isolation outcome measure. In particular, there is a need for a brief (i.e. short form), valid, hearing-specific social isolation outcome measure (NHS England 2015; 2016). The primary advantage of brief outcome measures is that they are less burdensome for patients, especially those who are frail or who do not have a high degree of literacy (Garland, Kruse, and Aarons 2003; Hawthorne 2006; Reeve et al. 2013). Additionally, completing lengthy inventories about negative subject matter could potentially lead to resistance or denial in patients (Hawthorne 2006). Brief measures are also beneficial for clinicians because the burden associated with administering and scoring lengthy or complex instruments is frequently cited as a barrier to outcome measurement in clinical practice (Dillon and So 2000; Garland, Kruse, and Aarons 2003; Duncan and Murray 2012). Furthermore, brief measures are useful in many research contexts, such as telephone surveys and studies in which core outcome sets are applied (Hughes et al. 2004; Gierveld and Tilburg 2006; Prinsen et al. 2016).

Various brief measures of social isolation have been developed and utilised in healthcare research, such as the 8-item Social Disconnectedness Scale (Cornwell and Waite 2009a) and the 6-item Friendship Scale (Hawthorne 2006). In hearing research, a variety of brief social isolation measures have been used, particularly brief actual (i.e. objective) social isolation measures. For

example, in a study by Mick and Pichora-Fuller (2016), social isolation in adults with hearing loss was measured using items from the National Health and Nutrition Examination Survey Social Support Questionnaire (2005). These items asked whether the respondents are married or in a domestic partnership, have close friends, have financial support, and have emotional support. Keidser and Seeto (2017) measured social isolation in adults with hearing loss using two items that assessed the frequency of visits from family or friends and frequency of engagement in social activities. In a study examining hearing and vision loss in older adults, Jang et al. (2003) utilised Lubben's (1988) Social Network Scale, which includes items that assess the number of relatives and friends seen regularly by the respondent and the number of relatives or friends that are close to the respondent. They also measured social support using items originally developed by Krause and Borawski-Clark (1995), which asked respondents how often they received instrumental support (e.g. help with chores), informational support (e.g. sharing suggestions and information), and emotional support (e.g. having others listen to them). Respondents also reported how satisfied they were with this support.

In addition to measuring actual (i.e. objective) social isolation in adults with hearing loss, it is also vital to measure perceived (i.e. subjective) social isolation in this population. Research suggests that an individual with hearing loss could frequently attend social events and have a large social network (i.e. low actual social isolation) and yet still experience feelings of loneliness and exclusion, such as feeling left out during group discussions (i.e. high perceived social isolation) (Heffernan et al. 2016; Vas, Akeroyd, and Hall 2017). Conversely, there are also likely to be many adults with hearing loss who have a small number of social connections and social activities (i.e. high actual social isolation) but who are satisfied with this degree of participation (i.e. low perceived social isolation). Research from other healthcare fields has confirmed that actual and perceived social isolation are not necessarily correlated; thus highlighting the importance of measuring both constructs. (Cornwell and Waite 2009b; Holt-Lunstad, Smith, and Layton 2010; Coyle and Dugan 2012). Furthermore, in terms of their impact on wellbeing, the quality of one's social connections may be more important than their quantity (Pinquart and Sörensen 2000).

A number of studies have measured loneliness in adults with hearing loss, which is arguably the equivalent of perceived social isolation (Gierveld and Tilburg 2006; Hawthorne 2008). For example, Dawes et al. (2015) assessed social isolation in adults with hearing loss using a single item, which asked whether respondents regularly feel lonely. However, single item measures tend to have poor reliability, validity, and responsiveness (Hobart et al. 2007; Dawes et al. 2015). Several studies used the 11-item loneliness scale (de Jong-Gierveld and Kamphuls 1985) to assess emotional loneliness (i.e. the feeling of lacking an intimate relationship) and social loneliness (i.e. the feeling of lacking a broader social network) in adults with hearing loss (e.g. Kramer et al. 2002; Weinstein, Sirow, and Moser 2016). An abbreviated 6-item version of this scale is now available (Gierveld and Tilburg 2006). However, this measure, like many of the brief perceived social isolation measures utilised in hearing research, was designed for the general population. The disadvantage of such generic measures is that they tend to lack sensitivity to clinically meaningful improvements when compared to hearing-specific measures (Bess 2000). Therefore, a hearing-specific measure of perceived social isolation that is brief yet valid is needed.

To this end, we developed the Social Isolation Measure (SIM). This 5-item questionnaire was derived from the Social Perceptions subscale of the Social Participation Restrictions Questionnaire (SPaRQ) (Heffernan, Coulson, and Ferguson 2018a; Heffernan et al. 2018b). The SPaRQ is a 19-item, self-administered, hearing-specific outcome measure. It contains a 9-item Social Behaviours subscale, which measures difficulty performing actions in a social context due to hearing loss (e.g. difficulty persevering with lengthy conversations), and a 10-item Social Perceptions subscale, which measures the impact of hearing loss on thoughts and feelings experienced in a social context (e.g. feeling isolated during group conversations). It was given an 11-point response scale because a relatively large number of response categories are associated with greater responsiveness, reliability, and validity (Alwin 1997; Weng 2004; Leung 2011). The first iteration of the SPaRQ was generated through a literature review and individual, semi-structured interviews with adults with hearing loss, clinicians, and academics (Heffernan et al. 2016). The content of the SPaRQ was then evaluated and refined through cognitive interviews with adults with hearing loss and a survey of clinicians and academics (Heffernan, Coulson, and Ferguson 2018a). The SPaRQ was further evaluated and refined in a quantitative study using modern and traditional psychometric analysis techniques, including Rasch analysis (Heffernan et al. 2018b). Each subscale was found to have strong measurement properties (e.g. internal consistency, construct validity). Therefore, the SPaRQ is suitable for use in either research or clinical practice to measure the impact of auditory rehabilitation interventions on social participation in adults with hearing loss. It is particularly suitable for clinical trials, where high-quality, standardised tools are required.

The SIM was developed to provide a means of rapidly assessing the impact of auditory rehabilitation interventions on perceived social isolation in adults with hearing loss. An abbreviated measure would be particularly useful in clinical practice, where there is often limited time for outcome measurement. It would also be suitable for use in research, such as in trials where numerous outcomes must be assessed without placing an undue burden on participants. Whilst the measurement properties of the SPaRQ have already been established, the properties of its abbreviated version, the SIM, have not yet been investigated. It is important to assess the properties of a questionnaire anew each time that it is altered, as changes to format and content can lead to changes in these properties (Hyde 2000). Therefore, the aim of this research was to evaluate the measurement properties of the SIM, including its reliability, validity and interpretability.

## Materials and methods

### Design

This was a quantitative study consisting of two phases. Phase 1 was designed to assess the construct validity, internal consistency and interpretability of the SIM. It entailed asking adults with hearing loss to complete the SIM and several related questionnaires. Phase 2 sought to assess the test-retest reliability of the SIM. In this Phase, the same sample of participants was required to complete the SIM again 2–3 weeks following Phase 1. An interval of 2–4 weeks is typically long enough to prevent participants from recalling their previous responses, and short enough to ensure that a clinical change that would affect reproducibility has not occurred (Scholtes, Terwee, and Poolman 2011). The study was approved by the Faculty of Medicine and Health

Sciences Research Ethics Committee, University of Nottingham, UK.

### Recruitment and sampling

In Phase 1, a minimum of 100 participants was required to assess construct validity and internal consistency. In Phase 2, a minimum of 50 participants was required to assess test-retest reliability (Terwee et al. 2007; Hobart et al. 2012). The inclusion criteria were self-reported: (1) hearing loss, (2) minimum age of 18 years, (3) good written English language ability and (4) normal or corrected-to-normal vision. The exclusion criteria were self-reported: (1) cognitive decline or dementia that would necessitate assistance in completing a questionnaire and (2) profound hearing loss. Furthermore, to accurately assess test-retest reliability, the participants were required to have a stable hearing loss between Phase 1 and Phase 2.

The majority of participants (91.4%) were recruited through an invitation email sent to the National Institute for Health Research (NIHR) Nottingham Biomedical Research Centre (BRC) participant database. This database contains the contact details of adults who have consented to be contacted about participating in hearing research. The remaining participants (8.6%) were recruited through the “deafness and hearing loss” online forum on the website of Action on Hearing Loss: a UK-based charity.

### Participants

One-hundred and sixteen adults with hearing loss participated in Phase 1 (Table 1). Ninety-five of these participants also completed Phase 2. Twenty-nine participants were removed from the Phase 2 data analysis because their scores could have impeded the evaluation of test-retest reliability. Firstly, 15 participants were removed because they reported that their hearing had changed since Phase 1 (e.g. middle ear infection, sound processor adjustment). Secondly, 14 participants were removed because they completed Phase 2 outside of the specified 2–3 week interval following Phase 1. Therefore, 66 participants were included in the Phase 2 data analysis (Table 1).

### Materials

In Phase 1, participants provided demographic information (e.g. gender, age, hearing aid use) and completed the 5-item Davis et al. (2007) hearing loss screening questionnaire. They

**Table 2.** Summary of the content of the social isolation measure.

Item	Abbreviated item content
1	Isolated during group conversations
2	Find social gatherings stressful
3	Frustrated by being left out
4	Isolated at get-togethers with family and friends
5	Unenthusiastic about joining in conversations

also completed the SIM and three additional questionnaires in order to provide a means of assessing the measurement properties of the SIM. The additional instruments were selected because they measure constructs that are related to perceived social isolation and there is published evidence to support their measurement properties. The questionnaires used are described below.

### Social isolation measure (SIM)

This 5-item questionnaire is a standardised, self-administered, hearing-specific, patient-reported outcome measure that was designed to assess the perceived social impact of hearing loss (Table 2). Respondents rate whether they agree with the statements in the items using an 11-point response scale with labelled endpoints (“Completely disagree” = 0, “Completely agree” = 10). A total score is obtained by summing the scores for each item, with the maximum possible total score being 50. Participants who normally wore a hearing aid(s) were asked to answer the items based on wearing their aid(s).

### Hearing handicap inventory for the elderly (HHIE)

This 25-item questionnaire is a hearing-specific measure of the social/situational and emotional impact of hearing loss (Ventry and Weinstein 1982). The items are accompanied by a 3-point response scale (“Yes”, “Sometimes” and “No”). The maximum possible total score is 100. Scores of 16 or less are indicative of “no handicap”, scores in the range of 17–42 are indicative of “mild-moderate handicap”, and scores of 43 or greater are indicative of “significant handicap” (Weinstein and Ventry 1983). Participants can be instructed to answer the HHIE based either on aided or unaided hearing, depending on the requirements of individual investigators (Ventry and Weinstein 1982). In this study, participants who use a hearing aid(s) were instructed to answer based on wearing their aid(s). This aligned the instructions of the HHIE and the SIM, which was considered to be appropriate for the construct validity analysis and less confusing for the participants.

### Shortened world health organization disability assessment schedule 2.0 (WHODAS2.0)

This 12-item questionnaire is a generic measure of six activity and participation domains: understanding and communication, mobility, self-care, getting along with others, life activities and societal participation (Üstün et al. 2010). Participants rate how much difficulty they have experienced in these domains across the past 30 days using a 5-point scale (“None”, “Mild”, “Moderate”, “Severe”, and “Extreme or cannot do”).

**Table 1.** Demographic information of the participants.

Demographic	Phase 1	Phase 2
Gender		
Male	61	33
Female	55	33
Age (years)		
Mean	63.04	62.48
SD	12.09	11.17
Range	21–94	23–84
Estimated duration of hearing loss (years)		
Mean	16.96	16.70
SD	16.56	16.14
Range	1–72	1–72
Hearing aid use		
Never	11	6
Sometimes	33	16
Always	72	44

### **The University of California, Los Angeles (UCLA) Loneliness scale-version 3 (V3)**

This 20-item questionnaire is a generic measure of loneliness (Russell 1996). Participants rate how often they have experienced each item statement using a 4-point scale (“Never”, “Rarely”, “Sometimes” and “Often”). These include statements about having companionship, having social support and feeling close to others.

In Phase 2, participants completed the SIM again and reported whether there had been any change to their hearing since Phase 1 using a 3-point scale (“No change”, “Some change” or “Substantial change”). They described any change in an open-text box.

### **Procedure**

Potential participants who expressed an interest in the study were provided with a study information sheet and given the opportunity to contact the research team through email or telephone with any queries. In Phase 1, those who wished to participate were sent an email containing a link that enabled them to access an online survey. This survey was created and delivered using the Bristol Online Survey (BOS) tool ([www.onlinesurveys.ac.uk/](http://www.onlinesurveys.ac.uk/)). Participants were asked to complete this survey at their own pace from home or a location of their choice. The survey contained a consent form, alongside the demographics and hearing loss screening questions. It also contained the SIM, HHIE, shortened WHODAS2.0 and UCLA Loneliness Scale-V3. Once participants had submitted their Phase 1 responses through the BOS tool, they were no longer able to access these responses. Phase 2 occurred 2-3 weeks following Phase 1. Participants were sent an email containing a link that provided them with access to another online survey. This survey requested that they complete the SIM for a second time and report any changes to their hearing since Phase 1. Throughout the study, participants had the opportunity to contact the researchers via telephone or email with any queries. All participants were entered into a prize draw for a chance to win one of three gift vouchers worth £75 GBP, £50 GBP and £25 GBP.

### **Data analysis**

A summary of the statistical analyses conducted is available as Supplemental Material 1 (<http://tandfonline.com/doi/suppl>).

### **Construct validity**

This is the extent to which the scores of a test correspond with hypotheses based on the assumption that the test is a valid measure of the target construct. This includes predictions about the relationship between the test and other measures. At least 75% of these predictions should be confirmed (Terwee et al. 2007). In this study, Spearman’s rank order correlation coefficient ( $r_s$ ) was used to assess predictions about the relationship between the SIM and three additional instruments. Specifically, it was predicted that the SIM would have a strong, positive correlation ( $\pm 0.6$  or above) with a related hearing-specific measure (i.e. HHIE) and moderate, positive correlations ( $\pm 0.3$  to  $\pm 0.59$ ) with two related generic measures (i.e. shortened WHODAS2.0 and UCLA Loneliness Scale-V3).

### **Internal consistency**

This is the degree to which items in a test are inter-related; indicating that they measure the same construct (Terwee et al. 2007). In this study, Cronbach’s alpha was used to assess this property. This statistic should fall within the range of 0.7–0.95 (Terwee et al. 2007; De Vet et al. 2011). Additional indicators of internal consistency used in this study were the mean corrected inter-item correlation, which should fall within the range of 0.3–0.7, and the mean corrected item-total correlation, which should be  $\geq 0.3$  (Ferketich 1991; Kline 2013).

### **Interpretability**

This is the extent to which qualitative meaning can be attributed to the quantitative scores of a test (Terwee et al. 2007). Receiver operating characteristic (ROC) analyses were used to assess this property. Specifically, ROC analyses assessed the ability of the SIM to accurately distinguish between adults with hearing loss who belong to adjacent categories of hearing difficulty (Greiner, Pfeiffer, and Smith 2000; Fackrell et al. 2018). Hearing difficulty was measured by the HHIE. Firstly, the SIM was assessed in terms of its capacity to accurately differentiate between participants with no hearing difficulty (HHIE score  $\leq 16$ ) and participants with mild-moderate hearing difficulty (HHIE score = 17–42). Secondly, the SIM was assessed in terms of its capacity to accurately differentiate between participants with mild-moderate hearing difficulty (HHIE score = 17–42) and participants with significant hearing difficulty (HHIE score  $\geq 43$ ). ROC curves plotted sensitivity on the  $y$ -axis and 1 - specificity on the  $x$ -axis. The area under the ROC Curve (AUC) provided a global summary statistic representing the ability of the SIM to accurately discriminate between participants in different hearing difficulty categories (Greiner, Pfeiffer, and Smith 2000). An AUC of 0.5 means that there is a 50% probability that the test cannot differentiate between two adjacent categories of patients. Therefore, AUC values of  $\geq 0.7$  are desirable (Eng 2005; Fackrell et al. 2018). ROC analyses were also used to identify SIM cut-off scores for each category that had the optimal balance of sensitivity and specificity (Brennan et al. 2016).

### **Test-retest reliability**

Reliability is the extent to which the test is free from measurement error. Test-retest reliability specifically refers to the extent to which scores for stable participants are the same for repeated measurements across time (Terwee et al. 2007; Scholtes, Terwee, and Poolman 2011). The test-retest reliability of Phase 1 and Phase 2 SIM scores was assessed via a two-way random, single measures Intra-class Correlation Coefficient (ICC) for agreement. An ICC of  $\geq 0.70$  is required (Terwee et al. 2007).

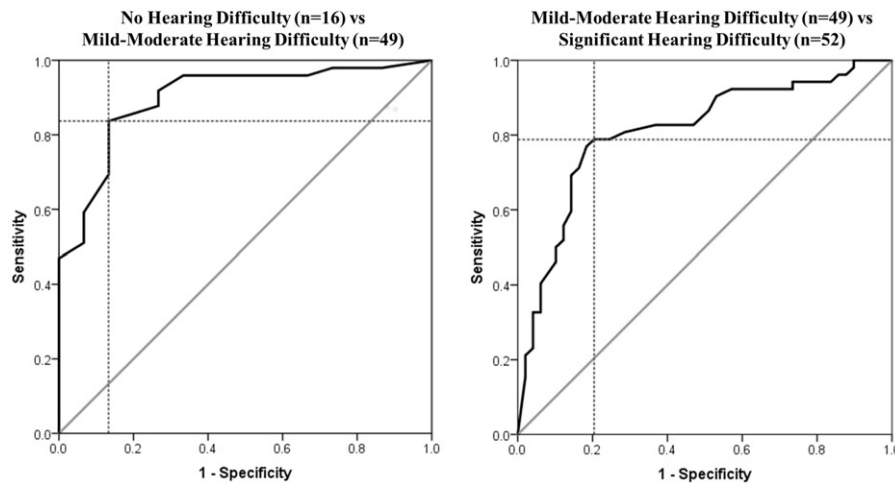
## **Results**

Descriptive statistics and Cronbach’s alpha values for each measure are available as Supplemental Material 2 (<http://tandfonline.com/doi/suppl>).

### **Construct validity**

There was a strong, positive correlation between the SIM and the HHIE ( $r_s = 0.761$ ,  $p < 0.001$ ), a moderate, positive correlation





**Figure 1.** Receiver operating characteristic curves for identifying optimal cut-scores for the social isolation measure. Sensitivity is plotted on the y-axis and 1 - specificity is plotted on the x-axis. The solid black line outlines the AUC. The solid grey line denotes 50% probability of accurately classifying hearing difficulty. The intersection of the broken grey lines displays the cut-score that provides an optimal balance of sensitivity and specificity.

between the SIM and the shortened WHODAS2.0 ( $r_s = 0.377$ ,  $p < 0.001$ ), and a moderate, positive correlation between the SIM and the UCLA Loneliness Scale-V3 ( $r_s = 0.426$ ,  $p < 0.001$ ).

### Internal consistency

The Cronbach's alpha for the SIM was 0.943. The mean corrected inter-item correlation was 0.772. The mean corrected item-total correlation was 0.847.

### Interpretability

The first ROC analysis (Figure 1) assessed the ability of the Phase 1 SIM total score to accurately identify 49 participants in the 'mild-moderate hearing difficulty' category from a sample that also contained 16 participants in the 'no hearing difficulty' category. The AUC was 0.899 (95% CI = 0.812–0.986,  $p < 0.001$ ). A SIM cut-score of 18.50 gave the best accuracy for the distinction between these two categories (sensitivity 84%, specificity 87%).

The second ROC analysis assessed the ability of the Phase 1 SIM total score to accurately identify 52 participants in the 'significant hearing difficulty' category from a sample that also contained 49 participants in the 'mild-moderate hearing difficulty' category. The AUC was 0.811 (95% CI = 0.725–0.898,  $p < 0.001$ ). A SIM cut-score of 33.50 gave the best accuracy for the distinction between these two categories (sensitivity 79%, specificity 80%).

### Test-retest reliability

The Phase 1 and Phase 2 SIM scores had an ICC of 0.77 (95% CI = 0.649–0.853,  $F(65) = 7.99$ ,  $p < 0.001$ ).

### Discussion

This research aimed to evaluate the measurement properties of the hearing-specific SIM in order to determine whether it is suited for use in research and practice. The results demonstrate that the SIM has strong measurement properties in accordance with published standards (Terwee et al. 2007). Firstly, as

predicted, the SIM displayed a strong association with a related, hearing-specific measure (i.e. HHIE) and moderate associations with related, generic measures (i.e. shortened WHODAS2.0, UCLA Loneliness Scale-V3). This provides support for the construct validity of the SIM. Secondly, the SIM was found to have high internal consistency, suggesting that its items are likely to measure the same construct. However, the mean corrected inter-item correlation (0.772) was just outside of the required range (0.3–0.7). A high degree of internal consistency can be an indication that the questionnaire contains redundant items (Pesudovs et al. 2007). However, a previous study used Rasch analysis to demonstrate that the items in the SPaRQ, from which the SIM is derived, are free of response dependency (i.e. redundancy) (Heffernan et al. 2018b). The high internal consistency could instead be due to the relatively large number of categories in the response scale (Weng 2004). Thirdly, the ROC analyses demonstrated that the SIM has the capacity to accurately discriminate between participants who belong to different categories of hearing difficulty. This supports the interpretability of the SIM, which is the degree to which qualitative meaning can be given to its quantitative scores (Terwee et al. 2007). Finally, the SIM displayed strong test-retest reliability, denoting that repeated measurements in participants with stable hearing will produce similar responses (Terwee et al. 2007). Therefore, the SIM is suitable for use in research and practice as a measure of perceived social isolation in adults with hearing loss.

One of the main advantages of the SIM is that, in addition to having strong reliability and validity, it places minimal burden on respondents, clinicians, and researchers. Specifically, it contains just five items that adults with hearing loss can self-administer. These items were originally developed through qualitative research with adults with hearing loss and have been shown to be clear and easy to complete (Heffernan et al. 2016; Heffernan, Coulson, and Ferguson 2018a). Furthermore, scoring the SIM entails a straight-forward summation of the raw scores for each item. Therefore, this measure is suitable for use in clinical practice as a rapid means of measuring an important patient-reported outcome. The brevity and simplicity of the SIM are crucial because the time pressure associated with lengthy or complex measures is a major impediment to outcome measurement in clinical practice (Dillon and So 2000; Duncan and Murray 2012). Moreover, the feasibility and burden of a measure are now recognised as being of equal importance to the more traditional

measurement properties of reliability and validity (Reeve et al. 2013; Prinsen et al. 2016). The SIM is also suitable for use in research, particularly studies in which respondent burden must be minimised, such as when the participants are frail or when numerous outcomes must be assessed (Reeve et al. 2013; Prinsen et al. 2016).

Social isolation in adults with hearing loss is an increasingly important area of research. Several studies have found that hearing loss is associated with depression, cognitive decline, and dementia (Gopinath et al. 2009; Nachtegaal et al. 2009; Lin et al. 2011; Keidser et al. 2015; Livingston et al. 2017). It has been proposed that hearing loss leads to social isolation, which could then contribute to the development of depressive and cognitive symptoms (Lin and Albert 2014; West 2017). However, research to date indicates that the relationships between these factors are likely to be complex and potentially multi-directional (Andrade, Pereira, and Da Silva 2017). For instance, some studies have indicated that there is an independent relationship between hearing loss and depression that is not greatly mediated by social isolation (Hawthorne 2008; Keidser and Seeto 2017). Another study found that depression mediated the relationship between hearing loss and social participation (Andrade, Pereira, and Da Silva 2017). Furthermore, the relationships between these factors could differ depending on whether actual or perceived social isolation has been measured (Holt-Lunstad, Smith, and Layton 2010; Keidser and Seeto 2017). For example, a study of the general population found that feelings of loneliness, rather than actual social isolation, predicted dementia onset (Holwerda et al. 2012). Therefore, additional research is required on the links between hearing loss, other health conditions, and the two forms of social isolation.

Research is also required to identify optimal interventions for social isolation in adults with hearing loss. A recent Cochrane review demonstrated that hearing aids can improve social participation in this population (Ferguson et al. 2017). Nevertheless, many individuals with hearing loss do not use or under-use their hearing aids (McCormack and Fortnum 2013). One reason for low adherence to hearing aids is that they are not necessarily beneficial in social situations, particularly group conversations and conversations in background noise (McCormack and Fortnum 2013; Heffernan et al. 2016). Auditory rehabilitation programmes could provide an alternative means of tackling social isolation in adults with hearing loss (Hawkins 2005; Thorén et al. 2014). These include online and face-to-face programmes, as well as individual and group programmes. They typically provide counselling and education to increase communication strategy use, hearing aid use, social participation and quality of life (Hawkins 2005; Thorén et al. 2014). In addition, social isolation interventions from other healthcare fields could be adapted for adults with hearing loss. These interventions include home visiting, individual or group counselling, cognitive behavioural therapy (CBT), support groups, computer and internet training, social activities, and physical activities (Dickens et al. 2011; Masi et al. 2011). These interventions should have a theoretical foundation and provide patients with opportunities for input or control (Dickens et al. 2011). The optimal interventions for perceived social isolation are those that address maladaptive cognition, such as CBT (Masi et al. 2011).

### Limitations

The study sample may not have been representative of all adults with hearing loss. The majority of participants came from the

NIHR Nottingham BRC participant database, which contains many experienced hearing aid users and experienced research participants. Furthermore, as this was an online study, it was not possible to obtain actual hearing thresholds for the participants. Future research should examine the relationship between the SIM and pure-tone audiometry. Another limitation is that the SIM was administered to participants alongside the three questionnaires used for assessing construct validity. Ideally, the questionnaire undergoing validation should be administered on a separate occasion to the other questionnaires so that their responses do not influence one another (De Vet et al. 2011). However, it is common practice in studies assessing construct validity to administer all questionnaires on a single occasion (Chisolm et al. 2005; Post et al. 2008). Furthermore, the ROC analysis presented in this study had some limitations. Firstly, it was not possible to assess the ability of the SIM to accurately differentiate between participants with different levels of hearing-specific perceived social isolation because no gold-standard measure of this construct was available. Therefore, the ability of the SIM to distinguish between participants with different levels of hearing difficulty, as measured by the HHIE, was assessed. Secondly, there was a relatively small number of participants ( $n=16$ ) in the “no hearing difficulty” category, which could have affected the ROC analysis results relating to that group. A potential limitation of the SIM itself is that it has just five items, which could affect its content validity or the degree to which the target construct has been comprehensively captured by the questionnaire (Terwee et al. 2007). Longer questionnaires that assess social isolation are available for contexts in which content validity is of particular importance. However, it is valuable to have a brief, hearing-specific tool for circumstances wherein time management, feasibility and minimising patient and administrator burden are priorities.

### Conclusions

Social isolation is an increasingly important issue in both research and practice in audiology. It is recognised as being one of the major negative consequences of hearing loss and has been linked to other serious health conditions, including depression and dementia. This research has produced a new hearing-specific, perceived social isolation questionnaire that displays a range of strong psychometric properties, including construct validity, internal consistency, and test-retest reliability. This measure could be used in clinical practice and research when a brief yet high-quality measure is required to rapidly assess social isolation in adults with hearing loss. Future research should evaluate the responsiveness of this measure.

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NHS, the NIHR, AOHL, or the UK Department of Health and Social Care.

Please contact the NIHR Nottingham BRC via [hearingnihr@nottingham.ac.uk](mailto:hearingnihr@nottingham.ac.uk) to obtain a copy of the Social Isolation Measure.

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