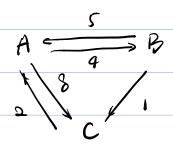
1. (a) The rate diagram is given by



(5) The jump matrix is given by

The holding time rates are a=[12,6,2]

(C) See Python file.

(0) P{X(1,1) = 1 | X(0) = A} = I P{X(1,1) = C, X(1) = k | X(0) = A} KE SA. B. C}

20.721

PEXISO =A IXIN = BY =PIXIO) = AIXIO) = BY = KESABUT P(Xn)=A, XIII=K|XIOI=B) = FERABOLY P(X1)=A(X1)=K) P(X1)=K(X10)=B) = F(x11)=A(X10)=K)P(X11)=K(X10)=B). = 0.169 x 0.167 + 0.118 x0.169 + 0.714 x0.166. 20.167. (d) if t. s. then we get 0.166667 0.111111 0.72222 P15) = 0.(666667 0.111111) 0-722222 0.166667 0.111111 0.72222 J We observe that when t is large, Pitz comerges to the Stationary distribution. (1). By solving 26=0, we can get the stationary distribution,  $\pi: \left(\frac{4}{54}, \frac{6}{54}, \frac{39}{54}\right)$ 3. The UTARC has the following 5 states, O Both A and B are working. A is norking, Bis down. B is norking. A is down. 4 A and B are down. A next down first. A and B are down, B went down first. Then the rate transition diagram is given by

4. The CTMC New 4 states, 50,A,B,2), where states 0 and 2 represents 0 and 2 constomers in the system respectively.

State A represents one constomer in the system being served by the first server, and the state B represents one constomer in the system being served by the second server.

The generater matrix is given by

The rall diagram is given by

