

STOCHASTIC PROCESSES: LECTURE 23

CLOSED QUEUEING NETWORKS, QED

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April 21, 2021

Review: $M/M/1$ queue

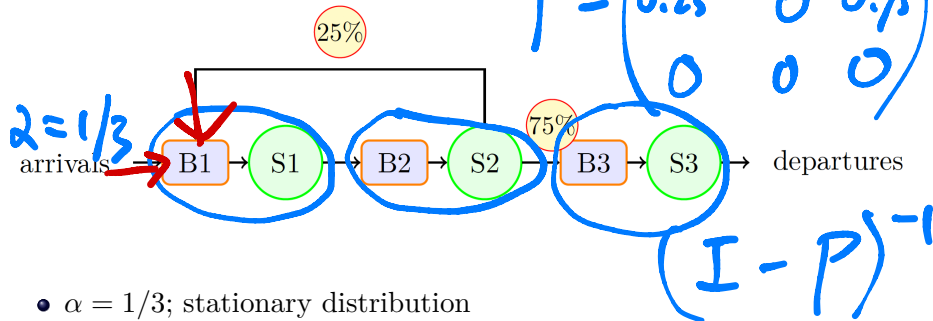
- arrival rate λ , service rate μ
- Define

$$\rho = \frac{\lambda}{\mu}.$$

- Assume $\rho < 1$.
- $X = \{X(t), t \geq 0\}$ is a CTMC, where $X(t)$ is the number of jobs in the system.
- Stationary distribution:

$$\pi(n) = (1 - \rho)\rho^n \quad n = 0, 1, 2, \dots$$

Review: a 3-station open network



- $\alpha = 1/3$; stationary distribution

$$\pi(4, 6, 2) = (1 - \rho_1)\rho_1^4(1 - \rho_2)\rho_2^6(1 - \rho_3)\rho_3^2.$$

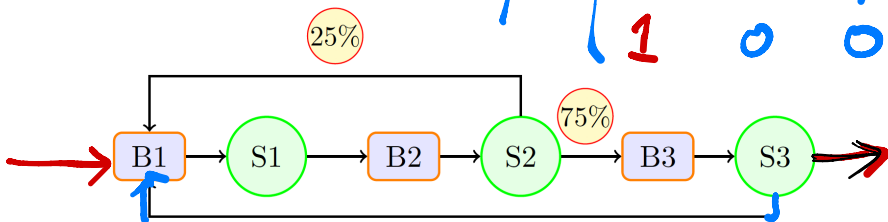
- $\rho_1 = \lambda_1/\mu_1$, $\lambda_1 = 4/9$, $\lambda_2 = 4/9$, $\lambda_3 = 1/3$

Reversible

$$\begin{aligned} \lambda_2 &= \lambda_1, \\ \lambda_3 &= .75\lambda_2, \\ \lambda_1 &= \alpha + .25\lambda_2. \end{aligned}$$

Example: a 3-station closed network

$$P = \begin{pmatrix} 0 & 1 & 0 \\ 0.25 & 0 & 0.75 \\ 1 & 0 & 0 \end{pmatrix}$$



- $N = 10$

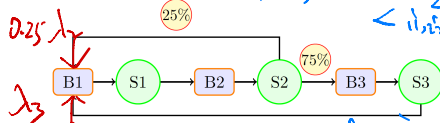
(10, 0, 0), (9, 1, 0), ...

- How to find stationary distribution $\pi_{(10,0,0)}$, $\pi_{(9,1,0)}$, ...?

- Average time in system per job:

$$W = \frac{L}{\lambda} = \frac{2}{\mu_3 / \mu_3}$$

A 3-station closed network



$$\pi(i_1, i_2, i_3) = C \rho_1^{i_1} \rho_2^{i_2} \rho_3^{i_3}$$

- $N = 2$; stationary distribution (Product-form?)

$$\pi(i_1, i_2, i_3) \neq (1 - \rho_1) \rho_1^{i_1} (1 - \rho_2) \rho_2^{i_2} (1 - \rho_3) \rho_3^{i_3}$$

- $\rho_1 = \lambda_1 / \mu_1, \lambda_1 = 1, \lambda_2 = 1, \lambda_3 = 3/4$ (infinitely many solutions)

$$\begin{cases} \lambda_2 = \lambda_1, \\ \lambda_3 = .75\lambda_2, \\ \lambda_1 = \lambda_3 + .25\lambda_2. \end{cases}$$

$$(\lambda_1, \lambda_2, \lambda_3)$$

$$(k\lambda_1, k\lambda_2, k\lambda_3)$$

$$\sum_{i_1, i_2, i_3} (1 - \rho_1) \rho_1^{i_1} (1 - \rho_2) \rho_2^{i_2} (1 - \rho_3) \rho_3^{i_3} = 1.$$

$$i_1 + i_2 + i_3 = N$$

$$\sum_{i_1, i_2, i_3} \square = 1.$$



Constant C

$$\rho_i = \lambda_i / \mu_i$$

$$\rho_i' = 10 \rho_i \quad C' = \frac{1}{100} C$$

- $\rho_1 = 1, \rho_2 = 1, \rho_3 = \frac{3}{2}$

$$(2, 0, 0), (1, 1, 0), (1, 0, 1), (0, 2, 0), (0, 0, 2), (0, 1, 1)$$

- Find constant C

$$\pi(i_1, i_2, i_3) = C \rho_1^{i_1} \rho_2^{i_2} \rho_3^{i_3}$$

$$= C \cdot \rho_1^2 = C \quad = C \rho_1 \rho_2 = C$$

$$\pi(2, 0, 0) + \pi(1, 1, 0) + \pi(1, 0, 1)$$

$$+ \pi(0, 2, 0) + \pi(0, 0, 2) + \pi(0, 1, 1) = 1.$$

- Find C

$$\pi'(i_1, i_2, i_3) = C' (\rho_1')^{i_1} (\rho_2')^{i_2} (\rho_3')^{i_3}$$

$$C + C + C(3/2) + C + C(3/2)^2 + C(3/2) = 1. \quad = \pi(i_1, i_2, i_3)$$

$$C = \frac{4}{33}$$

- Server 3 utilization:

$$\text{True throughput } \bar{\lambda}_3 = \mu_3 \cdot U_3$$

$$U_3 = \pi(1, 0, 1) + \pi(0, 0, 2) + \pi(0, 1, 1) = 1 - 3C = \frac{21}{33} =$$

$$\lambda = 95 < 100 \mu = 100$$

- Stationary distribution

$$\pi_j = \frac{95^j}{j!} \pi_0 \text{ for } j = 0, 1, \dots, 100,$$

$$\pi_{j+100} = \left(\frac{95}{100}\right)^j \frac{95^{100}}{100!} \pi_0 \text{ for } j = 1, 2, \dots,$$

- Find π_0

$$\begin{aligned} 1 &= \sum_{i=0}^{\infty} \pi_i = \left[\sum_{i=0}^{100} \frac{95^i}{i!} + \sum_{j=1}^{\infty} \frac{95^{100}}{100!} \rho^j \right] \pi_0 \\ &= \left[\sum_{i=0}^{100} \frac{95^i}{i!} + \frac{95^{100}}{100!} \frac{\rho}{1 - \rho} \right] \pi_0 \end{aligned}$$

A

O

100

B

00...0
100

The probability of an incoming call waits

- The probability of an incoming call waits before being answered is

$$\begin{aligned} P(X \geq 100) &= \sum_{i=100}^{\infty} \pi_i = \frac{1}{1-\rho} \frac{95^{100}}{100!} \pi_0 \\ &= \frac{\frac{1}{1-\rho} \frac{95^{100}}{100!}}{\sum_{i=0}^{100} \frac{95^i}{i!} + \frac{95^{100}}{100!} \frac{\rho}{1-\rho}} \\ &= \frac{\frac{1}{1-\rho}}{\frac{\sum_{i=0}^{100} \frac{95^i}{i!}}{\frac{95^{100}}{100!}} + \frac{\rho}{1-\rho}} = \frac{\frac{1}{1-\rho}}{C(100) + \frac{\rho}{1-\rho}}, \end{aligned}$$

- where

$$C(n) = \frac{\sum_{i=0}^n \frac{95^i}{i!}}{\frac{95^n}{n!}} = 1 + (n/95)C(n-1), \quad C(0) = 0.$$

Quality and efficiency-driven (QED) operational regime

$M/M/100$: $\lambda = 95$, $\mu = 1$

- The probability that an incoming call does not wait is 0.4935 .
- Average queue size $L_q = \sum_{i=101}^{\infty} (i - 100) \pi_i = 9.6227$.
- Average waiting time

$$W_q = L_q / 95 = 0.1013 = \sum_{i=1}^{\infty} \frac{i}{100} \pi_{100+i-1} \quad \text{minutes.}$$

- Average utilization per server $\rho = .95$.

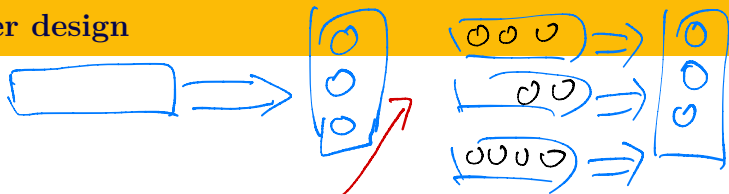
$$\rho = \frac{95}{100} = 0.95$$

For $M/M/1$; $\lambda = 95$, $\mu = 100$

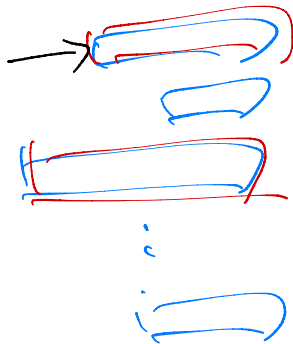
- Average utilization per server $\rho = .95$.
- The probability that an incoming call does not wait is 0.05 .
- Average waiting time

$$m \frac{\rho}{1 - \rho} = 0.19 \text{ minutes.}$$

Data center design



- Centralized buffer v.s. decentralized buffers
- Routing decisions (load-balancing algorithms) for decentralized buffers
 - random
 - join-shortest-queue
 - “power of two random choices”:



Delay probability

Staffing decision $M/M/n$

The probability that an incoming customer experiences a delay is

$$\begin{aligned}\sum_{i=n}^{\infty} \pi_i &= \pi_n / (1 - \rho) = \frac{\frac{(1/n!)(\lambda/\mu)^n}{1-\rho}}{\sum_{i=0}^{n-1} \frac{1}{i!} (\lambda/\mu)^i + \frac{1/(n!)(\lambda/\mu)^n}{1-\rho}} \\ &= \frac{\frac{(1/n!)(\lambda/\mu)^n e^{-\lambda/\mu}}{1-\rho}}{\sum_{i=0}^{n-1} \frac{1}{i!} (\lambda/\mu)^i e^{-\lambda/\mu} + \frac{(1/n!)(\lambda/\mu)^n e^{-\lambda/\mu}}{1-\rho}}.\end{aligned}$$

$\lambda = 95$
 $\mu = 1$
 $n < R$
✓

Square-root-safety staffing rule: Let $R = \lambda/\mu$ be the offered load.

heavy traffic analysis

or

$$n = R + \beta \sqrt{R}.$$

$$R \approx n - \beta \sqrt{n}.$$

$\lambda > n\mu$

$$R \rightarrow \infty$$

$$n \rightarrow \infty$$

Asymptotics

- Stirling formula

$$n! \sim \sqrt{2\pi n} n^{n+1/2} e^{-n} \text{ as } n \rightarrow \infty,$$

- Taylor expansion

$$\ln(1-x) = -x - \frac{1}{2}x^2 + o(x^2) \quad \text{as } x \rightarrow 0,$$

- Thus

$$\frac{(1/n!)(\lambda/\mu)^n e^{-\lambda/\mu}}{1-\rho} \sim \frac{1}{\sqrt{2\pi}} \frac{1}{\beta} e^{-\beta^2/2} = \frac{1}{\beta} \phi(\beta).$$

- Also

$$\begin{aligned} \sum_{i=0}^{n-1} \frac{1}{i!} (\lambda/\mu)^i e^{-\lambda/\mu} &= \mathbb{P}\{X^{\lambda/\mu} < n\} \\ &= \mathbb{P}\left\{ \frac{X^{\lambda/\mu} - (n - \beta\sqrt{n})}{\sqrt{n - \beta\sqrt{n}}} < \frac{n - (n - \beta\sqrt{n})}{\sqrt{n - \beta\sqrt{n}}} \right\} \rightarrow \mathbb{P}\{N(0,1) < \beta\} \\ &= \Phi(\beta), \end{aligned}$$

Delay probability approximation

Φ ϕ

$$n = R + \beta \sqrt{R}$$

- the probability of delay is approximated by

$$\frac{\phi(\beta)/\beta}{\Phi(\beta) + \phi(\beta)/\beta} = \frac{1}{1 + \beta\Phi(\beta)/\phi(\beta)}$$

when the number of servers (n) is large or equivalently the offered load λ/μ is high.

- For $\beta \in [0, .1, .2, .3, .4, .5, .6, .7, .8, .9, 1.0]$, it produces different probabilities of delay:

1.0000	0.8803	0.7714	0.6729	0.5841	0.5045
0.4335	0.3705	0.3148	0.2660	0.2234	

$$\rho = \frac{\lambda}{\mu}$$

$$\mu = 1$$

- For example, if a manager wants to have only 26.6% of her customers experience any delay before being served, she should choose β to be 0.9
- With this service level (at 26.6% of delay probability), the staffing rule is

$$n \sim (\lambda/\mu) + \beta \sqrt{\lambda/\mu} = (\lambda/\mu) + (0.9) \sqrt{\lambda/\mu}.$$

- If the offered load is 100, the manager should hire 109 servers.
- If the offered load is 500, the manager should hire 521 servers.
- If the offered load is 1000, the manager should hire 1029 servers.

Utilization with 26.6% delay probability

The following table lists these staffing levels, along with the average utilization per server.

offered load	Number of Servers	Utilization
100	109	91.74%
500	521	96.13%
1000	1029	97.23%

QED
↓ ↓
Quality Efficiency

Offered load $\rightarrow \infty$

QED!