

Puryau Services Quotation



सुलभ दरमा विश्वासिलो सेवा ।

Puryau Services Pvt Ltd.

Sankhamul, New Baneshwor, Kathmandu Nepal

Email: hello@puryau.com , puryauapp@gmail.com

Web: www.puryau.com

Phone: 01-5242321, Ncell: 9801858555, 9803077739

Dear Sir / Ma'am,

Puryau Services is a leading national provider of comprehensive logistics and transportation solutions in Nepal. We are the only company with its own network all over Nepal, Puryau Logistics rapidly evolved into a National brand recognized for its customized services and innovative multi-product offering. Being a tech-based logistics company which is continuously expanding and excels as a leading company today, Puryau Services employs more than 2,00 people inside Nepal and we have a strong alliance network providing a National presence. The range of services offered by Puryau Services includes international and domestic express delivery, freight forwarding, logistics and warehousing, records and information Management solutions, e-business solutions, and online shopping services.

Our Pricing for inside the Kathmandu Valley (Kathmandu, Bhaktapur, Lalitpur)

- **Rs. 105 for all Kathmandu valley (Inside and outside Ringroad.)**

Previous pricing for all Kathmandu Valley that goes upto 115 has been reduced to 105 fixed price during lockdown period.

How do we work?

- **Same day*** delivery for items placed before 11 AM. (**We are experiencing next day delivery of 40-60% of items during lockdown due to disturbance of traffic and authority to work with limited employees**)
- 24 Hours / Next Day Priority delivery for orders placed after 11 AM.
- Urgent Delivery on possible items on the same day if order is placed within 2 PM
- No pickup cost for regular customers.
- We will deliver within 2-3 working days for the outside valley.
- We also pickup single items, that too without any pickup cost.
- We handle cash on delivery.
- **Instant / Scheduled** payment return (for CODs) after completion of deliveries. (**Weekly payment Due to low employee & Bank Remains open 2 HRs a day during lockdown , Financial Emergency ? Call Our Finance: 9801858551 (10AM to 5PM)**)
- Payment will be on Queue; we have a queuing system on our website.
- You can request fixed day payment return time for requesting payment on a specific day of the week.

And for outside the valley prices are attached below.

देशभरि आफ्नै कार्यालय भएको एक मात्र कम्पनी

Note : 500 Gram price is not applicable until next notice.

S.N.	Location	Up to 500 Gram	Up to 1 KG	Above 1 KG	Cargo	Time to Deliver
1	Pokhara	115 Rs.	145 Rs.	50% of actual cost.	85 Rs.	2 to 4 Days.
2	Damauli	150	175 Rs.	50% of actual cost.	85 Rs.	2 to 5 Days.
3	Dumre	150	180	50% of actual cost.	Not Available	3 to 6 Days.
4	Waling (Syangja)	150	180 Rs.	50% of actual cost.	Not Available	3 to 5 Days.
5	Baglung	155	190 Rs.	50% of actual cost.	85 Rs.	2 to 5 Days.
6	Beni	155	190 Rs.	50% of actual cost.	Not Available	3 to 6 Days.
7	Kusma	155	190 Rs.	50% of actual cost.	Not Available	3 to 6 Days.
8	Parbat	155	190 Rs.	50% of actual cost.	Not Available	3 to 6 Days.
9	Gorkha	Coming Soon				
10	Lamjung	Coming Soon				

11	Dhading	Coming Soon				
12	Bharatpur Chitwan	115 Rs.	145 Rs.	50% of actual cost.	85 Rs.	2-4 Days
13	Gaidakot	120 Rs.	175 Rs.	50% of actual cost.	85 Rs.	3-5 Days
14	Kawasoti	120 Rs.	175 Rs.	50% of actual cost.	Not Available	3-4 Days
15	Parsa (Tandi)	115 Rs.	175 Rs.	50% of actual cost.	Not Available	3-4 Days
16	Nawalpur	120 Rs.	175 Rs.	50% of actual cost.	Not Available	3-4 Days
17	Nawalparasi	120 Rs.	175 Rs.	50% of actual cost.	85 Rs.	3-4 Days
18	Butwal	115 Rs.	145 Rs.	50% of actual cost.	85 Rs.	2-4 Days
19	Bhairahawa	115 Rs.	145 Rs.	50% of actual cost.	Not Available	2-4 Days
20	Sunuwal	150	17	50% of actual cost.	Not Available	3-5 Days
21	Palpa (Tansen)	150	180	50% of actual cost.	85 Rs.	3-5 Days
22	Gulmi (Tamghas)	160	190	50% of actual cost.	Not Available	3-7 Days
23	Kapilvastu / Chandrauta	130 Rs.	165 Rs.	50% of actual cost.	Not Available	2-3 Days
24	Dang (Tulsipur)	120 Rs.	178 Rs.	50% of actual cost.	85 Rs.	2-4 Days
25	Dang (Gorahi)	130 Rs.	178 Rs.	50% of actual cost.	Not Available	2-4 Days
26	Dang (Lamahi)	130 Rs.	180 Rs.	50% of actual cost.	Not Available	3-5 Days
27	Nepalgunj	115 Rs.	175 Rs.	50% of actual cost.	85 Rs.	2-3 Days
28	Kohalpur	120 Rs.	175	50% of actual cost.	Not Available	2-3 Days
29	Surkhet	150 Rs,	185 Rs.	50% of actual cost.	85 Rs.	2-5 Days
30	Bardiya (Gulariya)	150 Rs.	175 Rs.	50% of actual cost.	85 Rs.	3-4 Days
31	Bardiya(Rajapur)	150 Rs.	190Rs	50% of actual cost.	Not Available	3-6 Days
32	Bardiya(Bhurigaun)	150 Rs.	180Rs	50% of actual cost.	Not Available	3-6 Days
33	Lamki (Kailali)	150 Rs.	175 Rs.	50% of actual cost.	85 Rs.	3-5 Days
34	Bauniya (Kailali)	150 Rs.	180 Rs.	50% of actual cost.	Not Available	3-6 Days
35	Tikapur (Kailali)	150 Rs.	180 Rs.	50% of actual cost.	Not Available	3-6 Days
36	Mahendranagar	150 Rs.	185 Rs.	50% of actual cost.	85 Rs.	3-7 Days
37	Dhangadhi	135 Rs.	165 Rs.	50% of actual cost.	85 Rs.	3-5 Days
38	Attariya	150 Rs.	180 Rs.	50% of actual cost.	Not Available	3-6 Days
38	Ghodaghodi	150 Rs.	175 Rs.	50% of actual cost.	Not Available	3-6 Days
39	Sindhuli	150 Rs.	180 Rs.	50% of actual cost.	85 Rs.	2-5 Days

40	Bardibas	150 Rs.	175 Rs.	50% of actual cost.	Not Available	2-5 Days
41	Hetauda	115 Rs.	175 Rs.	50% of actual cost.	85 Rs.	2-5 Days
42	Lahan	120 Rs.	180 Rs.	50% of actual cost.	85 Rs.	2-5 Days
43	Gaighat	170 Rs.	190 Rs.	50% of actual cost.	Not Available	3-6 Days
44	Katari	170 Rs.	190 Rs.	50% of actual cost.	Not Available	3-6 Days
45	Janakpur	115 Rs	145 Rs.	50% of actual cost.	85 Rs.	2-4 Days
46	Dhalkebar	160 Rs.	180 Rs.	50% of actual cost.	Not Available	3-6 Days
47	Birgunj	115	145 Rs.	50% of actual cost.	85 Rs.	2-4 Days
48	Rajbiraj	160 Rs.	180 Rs.	50% of actual cost.	Not Available	2-5 Days
49	Inaruwa	120 Rs.	175 Rs.	50% of actual cost.	Not Available	3-5 Days
50	Itahari	115 Rs.	145 Rs.	50% of actual cost.	85 Rs.	2-4 Days
51	Biratnagar	115 Rs.	145 Rs.	50% of actual cost.	85 Rs.	2-5 Day
52	Dharan	115 Rs.	145 Rs.	50% of actual cost.	85 Rs.	2-4 Days
53	Dhankuta	Coming Soon				
54	Belbari	115 Rs.	175 Rs.	50% of actual cost.	Not Available	3-5 Days
55	Damak	120 Rs.	165 Rs.	50% of actual cost.	85 Rs.	2-4 Days
56	Birtamode (Jhapa)	115 Rs.	145 Rs.	50% of actual cost.	85 Rs.	3-5 Days
57	Kakarbhitta	140	190 Rs.	50% of actual cost.	Not Available	3-6 Days
58	Kankai (Surunga)	125 Rs.	155 Rs.	50% of actual cost.	Not Available	3-6 Days
59	Budhabare	125 Rs.	155 Rs.	50% of actual cost.	Not Available	2-5 Days
60	Bhadrapur	125 Rs.	155 Rs.	50% of actual cost.	Not Available	2-5 Days
61	Ilam Bazar	150 Rs.	180 Rs.	50% of actual cost.	85 Rs.	3-7 Days
63	Ilam (Fikal)	150 Rs.	185 Rs.	50% of actual cost.	Not Available	3-7 Days
64	Urlabari	120 Rs.	175 Rs.	50% of actual cost.	Not Available	3-7 Days
65	Dhulabari	120 Rs.	175 Rs.	50% of actual cost.	Not Available	3-7 Days
66	Pathari	120 Rs.	175 Rs.	50% of actual cost.	Not Available	3-7 Days
67	Belbari	120 Rs.	165 Rs.	50% of actual cost.	Not Available	3-7 Days
68	Morang	120 Rs.	165 Rs.	50% of actual cost.	Not Available	3-7 Days
69	Simara	120 Rs.	165 Rs.	50% of actual cost.	Not Available	3-7 Days
70	Rautahat (Gaur)	150 Rs.	185 Rs.	50% of actual cost.	Not Available	3-7 Days

71	Rautahat (Chandranigahapur)	150 Rs.	185 Rs.	50% of actual cost.	Not Available	3-7 Days
72	Banepa	135 Rs.	135 Rs	50% of actual cost.	Not Available	1-2 Days
73	Dhulikhel	145 Rs	145 Rs	50% of actual cost.	Not Available	1-2 Days
74	Panauti	145 Rs	145 Rs	50% of actual cost.	Not Available	1-2 Days

DELIVERY TIME MENTIONED ABOVE VARIES DURING LOCKDOWN PERIOD

Terms and Conditions:

Your package sent to us for delivery should contain the following information written :

- **Your Business Name**
- **Your Location**
- **Your Phone number**
- **Item inside package**
- **Package cost**
- **Package receiver Location**
- **Package receiver Phone number**
- **Necessary remarks if needed**
- Bill should be attached with items.
- Returns will be within 15 days for the outside valley.
- Return will be handled within 5 days for the inside valley.
- Rejected goods rescheduled for new delivery should be added to the new order.
- Items scheduled due to customer request will be only for 3 days, after that item will be marked rejected.
- Support Hour's for phone is 10 AM to 6 PM (We have very limited members to respond during LOCKDOWN 3.0)
- Please be polite with Team, Riders and Whoever, Rude culture is strictly prohibited and, in any cases, we take very strict action against those behavior and all the delivery will be stopped.
- We might take 10 to 45 days to verify loss and damage once customer report's about loss.

- Refund's won't be possible for delay in delivery.
- Payment messages will not be handled via social media due to possible confusions.
- Fragile items should be strictly wrapped with bubble wrap, Item's not wrapped fully on your own risk.
- Fragile item is strictly not recommended for outside valley delivery still, if you have clearly mention FRAGILE
- We don't provide any insurance for fragile products.
- We provide 60% insurance for goods damaged & loss until it reaches the customer.
- COD should be entered in the website, any mistake on COD should be informed before picked up.
- COD for Items delivered to customers is not changeable.
- Items won't be dispatched to customers until order is placed even if the item is picked up too.
- Any items lost / damaged or COD won't be handled for orders sent to us without information.
- Customers must be able to provide delivery items within 12 AM for same day delivery, customer's not able to do the same item will be delivered the next day as priority order.
- Riders will wait no more than 10 Minutes for any pickup, customers unable to provide items within 10 Minutes will be picked in the next pickup after 1 PM or next day in some areas.
- Pickup from outside the ring road might be late in some areas, such order's will be delivered as priority order on the same day and next day.
- Any item's loss / damage due to random Paper or unpacked box, Puryau doesn't provide any insurance for those items.
- Receiver's contact number should be the same in packet and Puryau.com website. If the phone number doesn't match the item won't be dispatched for Puryau Logistic Hub and Kept as it is which will be informed to the customer within the same day.
- If an item is an exchange order, it should be clearly mentioned on the website if not mentioned we will / might only deliver one item and the next item won't be delivered back to the customer's store.
- Exchange order items will be returned back to the customer on the scheduled return process.
- If delivery fare is sent with rider, you should inform us via call / message on social media or email if an informed delivery charge will be deducted from your account balance.
- We won't bargain with the receiver for COD amount, if receiver bargains for COD discount and we couldn't convince them for the same amount Item will be marked Rejected.
- If an item should be picked up from another courier company, details of the courier should be written clearly including location alternative number and consignee for pickup location details too.
- Order's sent via us to out of service will be marked as Rejected.

If you have complaints about our team members write us an private email at riwajmail@gmail.com , kcrabi001@gmail.com .

This quotation is valid from 03/08/2020

