

Olaoluwa Kolapo Onabowale

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Key Skills

Linux • Cisco • Fortinet • Active Directory • Firewall • Nutanix • DNS • Network Security • Meraki • Terraform • Python • Proxmox • BGP • Cloud • VLANs • VPNs • VMware • AWS • Azure • WAN/LAN

Professional Experience

Network Engineer

M247 Ltd – Manchester, UK

October 2022 – Present

- Delivered day-to-day technical support, minimizing downtime and ensuring seamless network operations.
- Managed the lifecycle of assigned tickets, providing consistent client communication and timely updates.
- Maintained accurate documentation of network changes and configurations.
- Configured and troubleshooted Cisco IOS-based devices to optimize performance and security.
- Managed FortiGate firewalls, deploying SSL VPN, site-to-site VPN, and port forwarding.
- Supported Cisco SD-WAN deployments, automating configurations and enforcing policies.
- Monitored performance with SolarWinds Orion, ensuring high availability.
- Administered Fortinet suite (FortiGate, FortiAuthenticator, FortiAnalyzer, FortiManager).
- Provided remote network issue resolution and client collaboration.
- Supported and troubleshooted MPLS, VLANs, VPNs, and applied QoS, STP, RSTP.
- Managed Cisco Meraki environments, ensuring network stability.
- Worked with routing protocols including BGP, OSPF, ISIS, and MPLS.
- Applied root cause analysis for incident resolution with detailed documentation.

Tech Support / Network Administrator

Hyperia Ltd – Lagos, Nigeria

Nov 2021 – June 2022

- Monitored network performance using PRTG; resolved subnet and connectivity issues.

- Managed VPNs across Azure, Fortinet, and Palo Alto for site interconnectivity.
- Ensured service continuity by monitoring voice/data with Mutiny and Allot.
- Supported virtual machines across AWS, Azure, Nutanix, and VMware platforms.
- Administered wireless infrastructure (Aruba, Meraki, TP-Link).
- Troubleshoot VoIP call flow and monitored client performance proactively.
- Delivered Tier 2 technical support via phone and email with timely issue resolution.
- Maintained 24/7 shift coverage and accurate incident documentation.

Technical Support Engineer

Hoop Telecoms Ltd – Lagos, Nigeria

Aug 2020 – Oct 2021

- Resolved Microsoft Azure networking issues.
- Designed and deployed robust Wi-Fi infrastructure for enterprise clients.
- Achieved first-call resolution through efficient troubleshooting and follow-up.
- Escalated critical issues promptly and prepared reports for management.
- Supported and maintained Wi-Fi installations and fiber optics for over 10+ broadband clients.
- Deployed GPON and fiber ONU solutions for residential/business clients.
- Configured Ubiquiti, Cisco, and Mikrotik devices; resolved LAN/WAN issues.

Education & Certifications

Certifications:

- CCNA – Cisco Certified Network Associate (2024)
- AZ-900 – Microsoft Azure Fundamentals (2024)
- SC-900 – Microsoft Security, Compliance, and Identity Fundamentals (2023)
- Certified in Cybersecurity – ISC2 CC (2024)
- Fortinet FCP – FortiGate Administrator 7.4 (In Progress)

Training:

- Cisco Meraki – CBT Nuggets
- Cisco Networking Academy
- ITIL v4 Foundation – Udemy