

CHARLOTTE HULL

DATA ANALYST

Texas | [Linkedin](#) | [Website](#)

PROFESSIONAL SUMMARY

Detailed-oriented and tasked-based Data Analyst with experience in project management, data streamline and management, and unique problem solving capabilities that lead to project/deadline achievement.

Data Visualization
Business Intelligence
Problem Solving
Microsoft SQL & Excel

Analytics
Looker
Tableau
Adobe

Decision-Making
Project Management
Spreadsheets
Data Mining

WORK EXPERIENCE

Integration Data Analyst

Vacasa, Remote (TX) | February 2022 – Present

- Excelled with In-depth data analysis, where I extracted insights, trends, and patterns from large datasets.
- Developed proficiency in managing databases and data systems, ensuring the accuracy, availability, and security of critical data.
- Integrated data from disparate sources and automated data-related processes.
- Adapted to a variety of data analysis and visualization tools, such as Excel, Tableau, and Looker, to enhance efficiency in data analysis and reporting.
- Effective communication with cross-functional teams
- Engage in complex problem-solving activities, deciphering data challenges and proposing effective solutions.
- Readily adjusted to changing data sources, analytical tools, and business needs to continue providing valuable insights.
- Managed analytical projects, ensuring that they were executed effectively, meet deadlines, and deliver actionable results

Administrative Specialist

Vacasa, Remote (TX) | June 2021 – February 2022

- Surpassed in providing comprehensive administrative support, including data entry, document management, and record-keeping.
- Analysis of data and reports related to customer service and partner support functions to interpret and utilize the data to make informed decisions, optimize processes, and provide valuable insights to the Vacasa team.
- Actively contributed to process improvement initiatives, and identified opportunities to enhance administrative workflows and efficiency.

CHARLOTTE HULL

DATA ANALYST

Texas | [Linkedin](#) | [Website](#)

WORK EXPERIENCE CONTINUED

Customer Service Specialist - 3rd Party

Vacasa, Remote (TX) | October 2020 – June 2021

- Exceeded in managing and nurturing relationships with third-party partners, including property owners and external stakeholders.
- Proficient in navigating reservation systems and tools specific to third-party partnerships.
- Developed effective techniques for resolving issues, addressing partner concerns promptly, and maintaining positive partnerships, which are vital to the success of Vacasa's property management services.
- Various administrative tasks, from data entry to document management.
- Prioritized clear, empathetic, and professional communication, ensuring that partner inquiries, concerns, and expectations were addressed promptly and with the highest level of care.
- Managed multiple partner inquiries and tasks simultaneously is common in my role.

Prior experience and responsibilities available on my [Linkedin](#) and by request

EDUCATION

Chadron State College | Bachelor of Arts in Legal Studies

PROFESSIONAL DEVELOPMENT

[Google IT Support](#) | Coursera

[Google Data Analytics](#) | Coursera

[Foundations of Business Intelligence](#) | Coursera

[Crash Course on Python](#) | Coursera

- Instrumental in 15 acquisitions that supplemented our system with more than 9,000 inorganic reservations
- Acquisitions resulted in over 38,000 organic reservations and net revenue of more than \$24.1 million
- Directed over \$6.6 million in advance deposits to ensure proper financial application of inherited reservations
- Proficient in more than 9 property management systems
- Currently enrolled in a Python and SQL program through Analyst Builder