

# Kai Xie

 [GITHUB.COM/HULLOITSKAI](https://github.com/hulloitskai)

I'm a generalist software engineer, amateur systems designer, a creative and a tinkerer/hacker.

I like to build things that make people smile!

## Experience

**Playces** [PLAYCES.IN](https://playces.in)

**Chief Technology Officer** 2019-04 → 2022-10

- Designed and built flexible tools to modernize independent tourism businesses, enabling them to take bookings and payments online, automate manual processes, and reach more customers.
- Provided technology services that gave partner businesses more efficient processes, observability into under-utilized resources, and the operational agility to really grow; our customer champion increased bookings by 250%, tripled the number of experiences offered, and increased revenue per booking by 40% after switching from AirBnB & Fare Harbor to Playces.
- Configured and maintained critical infrastructure, including our Kubernetes cluster, databases, continuous integration systems, error reporting tools, performance monitoring tools, analytics, authentication services, and search clusters.

**Universe** [UNIVERSE.COM](https://universe.com)

**Software Developer Intern** 2019-01 → 2019-04

- Developed & maintained tooling for managing the infrastructure of a microservices-based system.
- Wrote an internal tool (designed to be open-sourced later) for orchestrating on-demand staging environments on Kubernetes, as a part of our code review and quality assurance process.
- Researched and implemented optimizations to half the amount of time it took to launch a staging stack, reducing wait times in our quality assurance workflow and cloud computing bills.

**ConsenSys** [CONSENSYS.NET](https://consensys.net)

**Software Developer Intern** 2018-04 → 2018-08

- Developed a team management webapp using React, MongoDB, and Neo4J to support the operation of decentralized organizations like ConsenSys.
- Worked with relationship-heavy data sets using graph databases, and architected a scalable data-heavy applications using Redux and websockets.
- Developed software in a fast-paced startup-like environment, with quick iteration cycles and continuous feedback.

## Education

**University of Waterloo** [UWATERLOO.CA](https://uwaterloo.ca)

**Bachelor of Computer Science** (incomplete)

2017-09 → 2019-04

**Wilfrid Laurier University** [WLU.CA](https://wlu.ca)

**Bachelor of Business Administration** (incomplete)

2017-09 → 2018-04

## Skills

**Front-End Web Development** • EXPERTISE

HTML CSS JAVASCRIPT REACT GRAPHQL JSON MAPBOX SSR SEO

**Back-End Web Development** • EXPERTISE

GOLANG NODEJS NEXTJS RUBY ON RAILS SQL, NOSQL, GRAPH DATABASES ETL CACHING PERFORMANCE  
PARALLELLISM APIS, INTEGRATIONS WEBHOOKS TEXT & GEO SEARCH SECURITY, PERMISSIONS, XSS PREVENTION

**DevOps, Infra** • EXPERTISE

GOLANG KUBERNETES, CRDS, OPERATORS, GITOPS DOCKER CONTAINERIZATION CI & CD TERRAFORM AWS GCP  
DIGITALOCEAN ELASTICSEARCH POSTGRES REDIS SITE RELIABILITY SECURITY & HARDENING

**Design, UX, UI** • PROFICIENCY

FIGMA SKETCH DESIGN SYSTEMS ANIMATIONS HUMAN-CENTERED DESIGN USER INTERVIEWING