INEG 2313: Applied Probability and Statistics for Engineers I University of Arkansas Department of Industrial Engineering Ashlea Bennett Milburn, PhD

#### Lecture 11: Poisson Process

Today's outcomes: an understanding of *Poisson processes* and related random variables *Poisson*,

Exponential, and k-Erlang

Textbook reference: 3.9, 4.7, 4.8

# 1 Motivating Example

Suppose you are studying arrivals to a facility, perhaps patient arrivals to an emergency room. Let's assume patients arrive <u>randomly</u> to the ER at a constant rate of 1 patient per minute, or 60 patients per hour. This is a very busy ER!!!

Now let's say we begin observing this process at 6:00 a.m. and there are arrivals at times 6:03, 6:04, 6:04:30, 6:05, 6:07, 6:09, 6:09:15. We may want to answer questions about the arrival process to this ER, such as:

- How many customers arrive by 6:05 a.m.?
- How much time passes between the  $1^{st}$  and  $2^{nd}$  arrivals?
- How much time passes, total, until the  $6^{th}$  arrival?

Today we will learn how random variables associated with **Poisson processes** can be used to answer such questions.

### 2 Poisson Process

A Poisson process is defined as follows. Given an interval of real numbers (e.g., time), assume events occur at random throughout the interval according to a constant rate  $\lambda$  (e.g., for 1 arrival per minute,  $\lambda = 1/\min$ , or  $\lambda = 60/\text{hr}$ ). If the interval can be partitioned into subintervals of small enough length that the following assumptions hold:

- 1. the probability of more than one event in a subinterval is zero
  - i.e., no two arrivals happen at exactly the same time
- 2. the probability of one event in a subinterval is the same for all subintervals and proportional to the length of the subinterval
  - Prob(1 arrival between 6:05 and 6:06) = Prob(1 arrival between 6:09 and 6:10)
    - These subintervals are both of length 1 min so the probabilities of 1 arrival must be equal
  - Prob(1 arrival between 6:05 and 6:10) > Prob(1 arrival between 6:11 and 6:12)

- The first subinterval is longer than the second so the probability of 1 arrival must be greater in the first
- 3. the event in each subinterval is independent of other subintervals
  - Prob(1 arrival between 6:06 and 6:07) is independent of whether or not there was an arrival between 6:05 and 6:06
  - It is also independent of whether or not there was an arrival between 6:04 and 6:05, etc.
  - In fact, Prob(1 arrival between 6:06 and 6:07) is the same regardless of how long it has been since the last arrival
  - This is the memoryless property

**Then**, the random experiment is called a Poisson process with parameter  $\lambda$ .

## 3 Random Variables Associated with Poisson Processes

Three random variables can be modeled from the Poisson process: the Poisson random variable, the Exponential random variable, and the k-Erlang random variable. Each of these can be used to answer different types of questions about a Poisson process. These are detailed below. However, first, reconsider the ER example, where patient arrivals to the ER are a Poisson process. We gave an example of three types of questions we would like to answer - the random variables that could be used for each of these questions are:

- How many customers arrive by 6:05 a.m.? Poisson random variable
- How much time passes between the  $1^{st}$  and  $2^{nd}$  arrivals? Exponential random variable
- How much time passes, total, until the  $6^{th}$  arrival? k-Erlang random variable

### 3.1 Poisson random variable

The Poisson random variable models the number of events in the interval of length t. Because we are **counting** the number of events in the interval, then the range is discrete and  $0, 1, 2, \ldots, \infty$ .

• Side note: why are we talking about a discrete random variable after we've moved on to continuous random variables? Because we need to understand the Poisson process, and the other associated random variables are continuous (Exponential and k-Erlang).

The parameter associated with a Poisson random variable is  $\alpha = \lambda t$ , which is equivalent to the expected number of events in the interval of length t.

• Example: Let X denote the number of events in an interval of specified length t for the ER example, which is a Poisson process with parameter  $\lambda = 1/\text{min}$ . Suppose the interval of interest is [6:05,6:10] with length t = 5 min and  $\lambda = 1/\text{min}$ . We need to find the parameter associated with the Poisson random variable, which is  $\alpha = \lambda t$ . Then,  $\alpha = \lambda t = 1 * 5 = 5$ , and  $X \sim \text{Poisson}(\alpha = 5)$ . That is, the number of events in an interval of length 5 minutes is modeled using a random variable X, which is a Poisson random variable with parameter  $\alpha = 5$ .

# 3.2 Exponential random variable

The Exponential random variable models the time between two consecutive events, aka the inter-arrival time. Because we are dealing with time, the Exponential random variable is continuous. The parameter associated with an Exponential random variable is  $\lambda$ , the constant rate parameter (the same one that is associated with the underlying Poisson process).

• Example: Let X denote the time between the  $9^{th}$  and  $10^{th}$  arrivals, and we still have  $\lambda = 1/\min$ . as before. Then  $X \sim \exp(\lambda = 1)$ . That is, the time between the  $9^{th}$  and  $10^{th}$  consecutive arrivals is modeled using a random variable X, which is an Exponential random variable with parameter  $\lambda = 1$ .

Note that the inter-arrival time distribution is the same for **any** pair of consecutive customers. Therefore, let X denote the time between the  $0^{th}$  and  $1^{st}$  arrivals. We still have  $X \sim expo(\lambda = 1)$ .

# 3.3 k-Erlang random variable

The k-Erlang random variable models the cumulative time until the  $k^{th}$  event (arrival). Because we are dealing with time, the Erlang random variable is continuous. The parameters associated with the k-Erlang random variable are k and  $\lambda$ .

- Let X denote the time until the  $5^{th}$  arrival to the ER, and we still have  $\lambda = 1/\min$  from the underlying Poisson process. Then,  $X \sim 5$ - $Erlang(\lambda = 1)$ .
- Suppose we instead are interested in the cumulative time between the  $6^{th}$  and  $11^{th}$  arrivals. Then we are still interested in the cumulative time until 5 total arrivals (arrivals 7,8,9,10,11) so we still have  $X \sim 5$ -Erlang( $\lambda = 1$ ).

### 3.4 Distributions, means, variances, etc.

Table 1 gives information for each of the three random variables associated with Poisson processes.

Name, Notation	Range	$\operatorname{pdf}$	$\mathbf{CDF}$	E(X)	$\sigma_X$
Poisson, $X \sim Poisson(\alpha = \lambda t)$	$\{0,1,\}$	$\frac{e^{-\alpha}\alpha^x}{x!}$	$F_X(x) = \sum_{i=0}^x \frac{e^{-\alpha} \alpha^i}{i!}$	$\alpha$	$\sqrt{\alpha}$
Exponential, $X \sim expo(\lambda)$	$(0,\infty)$	$\lambda e^{-\lambda x}$	$F_X(x) = 0, \ x \le 0$ $F_X(x) = 1 - e^{-\lambda x}, \ x > 0$	$\frac{1}{\lambda}$	$\frac{1}{\lambda}$
$k$ -Erlang, $X \sim k - Erlang(\lambda)$	$(0,\infty)$	$\frac{\lambda^k x^{k-1} e^{-\lambda x}}{(k-1)!}$	$F_X(x) = 0, \ x \le 0$ $F_X(x) = 1 - \frac{\sum_{n=0}^{k-1} e^{-\lambda x} (\lambda x)^n}{(n)!}, \ x > 0$	$\frac{k}{\lambda}$	$\frac{\sqrt{k}}{\lambda}$

Table 1: Equations for Poisson process r.v.'s, also in Continuous R.V. Reference Guide

# 4 Example Problems

# 4.1 Phlebotomy lab example

Patients arrive to a phlebotomy lab at a constant rate of 60 patients per hour. Assume patients arrive independently from each other. Suppose we begin observing the arrival process at the lab at some point in time.

- 1. What is the expected value of the number of patients that arrive in the first 30 minutes?
- 2. What is the probability that 3 patients arrive in the first 30 minutes?
- 3. What is the probability that 5 or fewer patients arrive in the first 30 minutes?
- 4. What is the probability that the  $5^{th}$  patient arrives more than 6 minutes after the  $4^{th}$  patient?
- 5. What is the expected amount of time between the  $4^{th}$  and  $5^{th}$  patient arrivals?
- 6. Given that the time between the  $9^{th}$  and  $10^{th}$  patient arrivals was 7 minutes, what is the probability that the time between the  $10^{th}$  and  $11^{th}$  patient arrivals is greater than 3 minutes?
- 7. What is the expected total time until the  $10^{th}$  patient arrival?
- 8. What is the probability that the elapsed time until 50 patients arrive is less than one hour?

### 4.2 Earthquake example

Earthquakes occur in the United States according to a Poisson process having a rate of 0.25 per day. Assume then that the occurrence of earthquakes in the United States is a Poisson process with parameter  $\lambda = 0.25$  per day. Suppose we begin counting earthquakes at some point in time.

- 1. What is the probability that 6 earthquakes occur in July 2050?
- 2. On average, when will the  $50^{th}$  earthquake occur?
- 3. What is the probability that 2 or more earthquakes occur over a 50-day period?
- 4. What is the probability that it is more than 10 days until the  $3^{rd}$  earthquake?
- 5. On average, how many earthquakes will occur in 2052?
- 6. On average how long will it be between the  $100^{th}$  and  $101^{st}$  earthquakes?
- 7. What is the probability of no earthquakes over a 5-day period?
- 8. What is the probability of no earthquakes over 5 separate 1-day periods?
- 9. What is the probability of no earthquakes in the period June 2050 August 2050?
- 10. What is the probability of 24 earthquakes in the period June 2050 August 2050?
- 11. What is the probability of no earthquakes in the period of April 2050, October 2050, and January 2051?
- 12. What is the probability of 24 earthquakes in the period April 2050, October 2050, and January 2051?
- 13. What is the probability of 10 earthquakes in April 2050, 8 earthquakes in October 2050, and 6 earthquakes in December 2051?

### 4.3 Bank example

Customers arrive at a bank according to a Poisson process with rate  $\lambda = 8.6$  customers per hour. Suppose we begin observing the arrival process at the bank at some point in time.

- 1. What is the probability that it is at least 9 min. from now until the next customer arrives, given that the last customer arrived 6 min. ago?
- 2. Given that it has been 12 min. since the last customer arrived, what is the expected value of the time until the next customer arrives (from now)?
- 3. Given that it has been 12 min. since the last customer arrived, what is the expected value of the interarrival time for the next customer?
- 4. On average, when will the  $3^{rd}$  customer arrive?
- 5. What is the probability that it will be more than 30 min. from now before the  $3^{rd}$  customer arrives?
- 6. Given that it has been 15 min. since the last customer arrived, what is the probability that it will be more than 30 min. from now before the  $3^{rd}$  subsequent customer arrives?