

Restaurant AI Agent Knowledge Base - Q&A Examples

RESERVATIONS

Q: How do I make a reservation?

A: You can make a reservation by calling us at (555) 123-4567, booking online through our website, or using our mobile app. We recommend booking at least 24 hours in advance, especially for weekend dining.

Q: What's your cancellation policy?

A: Please cancel at least 2 hours before your reservation time. For parties of 8 or more, we require 24 hours notice. You can cancel by calling us or through your online booking confirmation.

Q: Do you accept walk-ins?

A: Yes, we welcome walk-ins based on availability. However, during peak hours (Friday-Sunday 6-9 PM), wait times can be 30-60 minutes without a reservation.

Q: Can I modify my reservation?

A: Absolutely! Call us at (555) 123-4567 or use your online booking link to change the time, date, or party size. We'll do our best to accommodate changes based on availability.

Q: What's the maximum party size you can accommodate?

A: We can accommodate parties up to 12 people. For groups larger than 8, please call us directly to discuss seating arrangements and menu options.

Q: Is there a dress code?

A: We maintain a smart casual dress code. We ask that guests avoid beachwear, athletic wear, or overly casual clothing.

MENU & FOOD

Q: Do you have vegetarian/vegan options?

A: Yes! We offer several vegetarian dishes including our popular Mushroom

Risotto and Mediterranean Quinoa Bowl. For vegan options, try our Roasted Vegetable Pasta or Buddha Bowl. All items are clearly marked on our menu.

Q: Can you accommodate food allergies?

A: We take allergies very seriously. Please inform your server of any allergies when ordering. Our kitchen can modify most dishes to accommodate common allergies including gluten, nuts, dairy, and shellfish.

Q: Do you have a kids menu?

A: Yes, we offer a children's menu with options like grilled chicken tenders, pasta with marinara, mini burgers, and grilled fish. All kids meals come with a choice of fruit or vegetables.

Q: What are your signature dishes?

A: Our most popular items include the Pan-Seared Salmon with lemon herb butter, Dry-Aged Ribeye Steak, Lobster Ravioli, and our famous Chocolate Lava Cake for dessert.

Q: Do you have gluten-free options?

A: Yes, we offer gluten-free pasta, pizza crust, and bread. Many of our salads and grilled proteins are naturally gluten-free. Look for the GF symbol on our menu.

Q: Can I see your wine list?

A: Our sommelier has curated an extensive wine list featuring both local and international selections. We offer wines by the glass and bottle, with options ranging from \$8-15 per glass and \$28-200 per bottle.

HOURS & LOCATION

Q: What are your hours?

A: We're open Tuesday-Thursday 5:00 PM - 10:00 PM, Friday-Saturday 5:00 PM - 11:00 PM, and Sunday 4:00 PM - 9:00 PM. We're closed on Mondays.

Q: Where are you located?

A: We're located at 123 Main Street in downtown, just two blocks from City Hall. There's street parking available and a public parking garage across the street.

Q: Do you offer takeout or delivery?

A: Yes, we offer takeout Tuesday-Sunday during regular business hours. Delivery is available through DoorDash, Uber Eats, and Grubhub within a 5-mile radius.

Q: Is there parking available?

A: Street parking is available on Main Street and surrounding blocks. The City Center parking garage is located across the street with validation available for dinner guests.

WEEKLY PROMOTIONS & SPECIALS

Q: Do you have any weekly specials?

A: Yes! Here are our weekly promotions:

- **Wine Wednesday:** 50% off select bottles of wine
- **Thirsty Thursday:** \$5 craft cocktails and \$3 draft beers
- **Sunday Family Style:** 20% off when you order 3+ entrees
- **Happy Hour** (Tue-Fri 5-6:30 PM): \$6 appetizers and discounted drinks

Q: Do you have a happy hour?

A: Our happy hour runs Tuesday through Friday from 5:00-6:30 PM. Enjoy \$6 appetizers including calamari, bruschetta, and sliders, plus \$2 off all cocktails and wine by the glass.

Q: What's your seasonal menu like?

A: We update our menu seasonally to feature fresh, local ingredients. Spring features asparagus and fresh herbs, summer highlights tomatoes and stone fruits, fall showcases squash and root vegetables, and winter offers hearty braised dishes.

Q: Do you have holiday specials?

A: We offer special holiday menus for Valentine's Day, Mother's Day, Easter, Thanksgiving, and New Year's Eve. These typically feature prix fixe options alongside our regular menu. Check our website or social media for details.

EVENTS & PRIVATE DINING

Q: Do you host private events?

A: Yes, we have a private dining room that accommodates up to 24 guests for seated dinners or 40 for cocktail parties. We also offer restaurant buyouts for larger groups.

Q: Can you cater events?

A: We provide off-site catering for events of 20-200 people. Our catering menu includes appetizers, main courses, and desserts that travel well while maintaining our quality standards.

Q: Do you have live music or entertainment?

A: We feature live acoustic music on Friday evenings from 7-9 PM. Check our website events calendar for upcoming performers and special entertainment nights.

Q: Can I host a business dinner here?

A: Absolutely! We're a popular choice for business dinners. Our private dining room offers a professional atmosphere, and we can accommodate AV equipment for presentations if needed.

PAYMENT & POLICIES

Q: What payment methods do you accept?

A: We accept all major credit cards (Visa, Mastercard, American Express, Discover), cash, and mobile payments including Apple Pay and Google Pay.

Q: Do you automatically add gratuity?

A: We add an 18% service charge for parties of 6 or more. For smaller parties, gratuity is at your discretion.

Q: Can I purchase gift cards?

A: Yes, gift cards are available in any denomination starting at \$25. You can purchase them in person, over the phone, or online through our website.

Q: Do you have a loyalty program?

A: Yes! Join our "Taste Rewards" program to earn points with every visit. Earn 1 point per dollar spent and receive a \$20 reward for every 200 points earned.