



FARMERS

Instructions for providing general information on cancellation processing

An insured who is requesting to cancel their policy should first be referred back to their Agent. If the insured is unable to reach their Agent and would like to proceed with canceling their policy please following these guidelines:

Insured Signed Request:

All States except Washington must have a signed request on any cancellation processed at the request of the Insured.

Customer must provide a Signed Letter/Request. The signed letter/request must include the following:

1. First & Last Name
2. Policy Number
3. Effective Date to cancel

Customer can submit their written request to Farmers one of the following methods:

1. In Person with their Farmers Agent
2. Mail request to Farmers Agent
3. Email to Service Point: usw.servicepoint@farmersinsurance.com or usw_servicepoint@farmersinsurance.com
4. Fax to Service Point: 866-530-1722

Important Note:

Advise the customer that it may take up to 2 business days to process fax and email request.

Any request for backdated cancellation more than 3 days prior to today's day should include proof of other coverage that contains the new policy effective date. i.e. ID card, Declarations Page