

CSG Transfer Back DO NOT GIVE THIS # TRANSFERS ON CONTINUE THIS # TRANSFER	Important Phone Numbers				
Consumer Solutions external (888) 327-6335 MP-016V issues, coverage, payments, etc. Month Pri 7:308-10, 98-8 Sum 9:308-6p, CST  Claims external (800) 458-7764 24 hours a day  Claims Check Cashing external (800) 704-8355 Monday - Friday 6:00am to 4:30pm MST  Commercial oxternal (877) 411-4249 Commercial policies usually start with a 6 but not always. Commercial internal (800) 244-2487 They are listed under Commercial / Customer View Screen. Credit Collections Services (800) 326-6400 If customer calls in to pay the collection notice refer to this 40 centernal (800) 226-6400 If customer calls in to pay the collection notice refer to this 40 centernal (800) 226-6400 If customer calls in to pay the collection notice refer to this 40 centernal (800) 226-6400 If customer calls in to pay the collection notice refer to this 40 centernal (800) 227-8700 Imagination of the collection of the co	DO NOT GIVE THIS #	internal	Option 1, Policy Holder Questions Option 2, Billing Questions	Option 1 answered by Consumer Solutions.  Option 2 answered by the Billing Department.  Option 3 answered by Agent Support Center (ASC)	
Coliains   Cottend	Interpreter Line	internal	(800)-724-4704 pin# 3018	24 hours a day	
Claims Check Cashing	Consumer Solutions	external	(888) 327-6335		
Commercial external (877 411-4249 Commercial policies usually start with a 6 but not always. Commercial policies of the policy of the commercial policies of the policy of the policies of the	Claims	external	(800) 435-7764	24 hours a day	
Commercial internal (800) 244-2487 They are listed under Commercial / Customer View Screen. Credit Collections Services internal (800) 326-6400 If customer calls in to pay the collection notice refer to this \$F\$ Credit Collections Services internal (800) 726-7600 NO TRANSFERS. Provide ID number FEP200  Earthquake (California) actemal (800) 367-6500 CEA - California Earthquake only M-F 6:00 0 - 4:30 MST. Refer customer to their Agent to make Earthquake payments.  Employee Verification external (800) 367-5500 For Farmers employee verification FACT policies octemal (800) 367-5500 For Farmers employee verification FACT policies octemal (800) 367-5500 Mon-Fin 7:308-8b, Sat 108-8b, Sun 108-6b Farmers Hawaii external (800) 377-8660 Mon-Fin 7:308-8b, Sat 108-8b, Sun 108-6b Farmers Hawaii external (800) 377-8660 S00/FARMTOW - Farm Tow is Farmers Readside Assistance FIGECU external (800) 377-2456 Farmers Insurance Group Federal Credit Union Flood external (800) 377-2456 Farmers Insurance Group Federal Credit Union Flood external (888) 381-2810 Flood questions Identity Shield external (800) 597-2548 Option 3 Transfer customer who is requesting a NY ID Card. New World Life Policy external (877) 411-1344 - Option 3 Life policies questions  Seamless Service external (888) 378-3371 option 3 Life policies questions  Seamless Service Department assists with the "East Coast Expansion" Agents. M-F 7am — 6pm (CDT) Western Union external (888) 378-3311 fax  Agency Services  Agency Services  Agency Services  Independent Agent Helpdesk  Independent Agent Helpdesk  Independent Agent Helpdesk  Independent Agent Life Policy of Agents with a "Distance Framers Life Policies questions"  Form Most Rapert Card Payments Only For Abmin Distance Framers Life Framers Card Payments Only For Abmin Distance Framers Card Payments Only For Abmin Distance Framers Independent Agent Agents sell insurance for other companies beededs and approached Helpdesk  Formonst Expression of Farmers  Service Point or Agent calls requesting SR Filing or retransmit to	Claims Check Cashing	external	(800) 704-8355	Monday – Friday 6:00am to 4:30pm MST	
Credit Collections Services	Commercial	external	(877) 411-4249		
Credit Collections Services   Internal   (800) 726-7600   NO TRANSFERS, Provide ID number FEP200   Earthquake (California)   external   (877) 797-4300   CEA - California Earthquake on the Pagent to make Earthquake payments.  Employee Verification   external   (800) 367-5690   For Farmers employee verification   FACT policies   external   (888) 685-5740   Policies in MO,MI, PA, OH, GA and CA   Farmers Hawaii   external   877-533-2444   (800) 327-6869   Mon-Fit 73.39-6, pat 103-6,	Commercial	internal	(800) 244-2487	They are listed under Commercial / Customer View Screen.	
Earthquake (California) external (877) 797-4300 REAR Refer customer to their Agent to make Earthquake payments.  Employee Verification external (800) 367-5690 For Farmers employee verification payments.  Employee Verification external (888) 685-5740 Policies in MO.MI. PA. O.H. GA and CA Policies in Mo.M. PA. O.H. GA and CA Policies in Mo.M. PA. O.H. GA and CA Policies in Mo.M. Pa. O.H. GA Policies	Credit Collections Services	external	(800) 326-6400	· ·	
Earthquake (California) external (877) 797-4300 Refer customer to their Agent to make Earthquake payments.  Employee Verification external (800) 367-5690 For Farmers employee verification FACT policies external (888) 685-5740 Policies in MO.MI, PA, OH, GA and CA Farmers Hawaii external 877-533-22444 (5 hours behind CST) farmershawaii.com Farmor - (Roadside Assist) external (800) 327-6869 Mon-Fir 730-38-9, Sati 104-69, Sun 104-69 FIGGCU external (800) 327-6869 Mon-Fir 730-38-9, Sati 104-69, Sun 104-69 FIGGCU external (800) 327-6869 Mon-Fir 730-38-9, Sati 104-69, Sun 104-69 FIGGCU external (800) 327-6869 Mon-Fir 730-38-9, Sati 104-69, Sun 104-69 FIGGCU external (800) 327-6869 Formers Insurance Group Federal Credit Union Flood external (888) 391-2810 Flood questions  Identity Shield external (888) 391-2810 Flood questions  New York ID Cards Internal (800) 597-2548 - Option 3 Transfer customer who is requesting a NY ID Card.  New World Life Policy external (877) 111-1344 - Option 3 Life policies questions  Seamless Service Department assists with the "East Coast Expansion" Agents. M-F 7am - 6pm (CDT)  Umbrella external (888) 327-6377 - Option 4 Umbrella policies questions  Western Union external (888) 327-6377 - Option 4 Umbrella policies questions  Western Union external (913) 564-6400  Agency Services external (913) 564-6400  FOR MORTAGEE INFO NOT FOUND IN DATABASE FAX REQUESTS ONLY. NO CALLS OR TRANSFERS. 4-48 hour turnaround time  Agency Services external (800) 597-2548 Option 2 Transfer an Independent Agent. They cannot be reset the number. Accounts with a "DisABLED", or "ADMIN DISABLED" status CANNOT be reset. They will need to contact Agency Services if they need their contact information updated (this does not include SSN updating).  Formost Expense Politics or DMV  Septical Processing Internal (208) 234-8100  Formost Expense Politics or DMV  Other Divisions of Farmers  Bristol West Center (208) 237-2660  TRANSFERS (All Expense) Service Point or Agent calls request should be emailed. December 1, 104-104-104	Credit Collections Services	internal	(800) 726-7600		
FACT policies	Earthquake (California)	external	(877) 797-4300	Refer customer to their Agent to make Earthquake	
Farmers Hawaii external 800-272-5208 (Mon-Fri 7:30a-8p, Sat 10a-8p, Sun 10a-6p (5 hours behind CST) farmershawaii.com FarmTow – (Roadside Assist) external (800) 327-6869 800FARMTOW – Farm Tow is Farmers Roadside Assistance FIGFCU external (880) 877-2345 Farmers Insurance Group Federal Credit Union Flood external (888) 391-2810 Flood questions Identity Shield external (888) 285-1488 The Farmers Insurance Group Federal Credit Union Flood external (888) 285-1488 The Farmers Insurance Group Federal Credit Union Flood external (888) 285-1488 The Farmers Identity Shield provides coverage for losses due to identity theft as well as proactive identity mgmt svcs. New York ID Cards Internal (800) 597-2548 - Option 3 Transfer customer who is requesting a NY ID Card. New World Life Policy external (877) 411-1344 - Option 3 Life policies questions  Seamless Service Department assists with the "East Coast Expansion" Agents. M-F 7am – 6pm (CDT)  Umbrella external (888) 327-6377 - Option 4 Umbrella policies questions  Western Union external 888-239-2193 Credit Card Payments Only  FOR MORTGAGEE INFO NOT FOUND IN DATABASE FAX REQUESTS ONLY. NO CALLS OR TRANSFERS. 24 – 48 hour tumaround time  ASC (Agent Support Center)  Agency Services  external (913) 564-6400 Processing Internal (800) 597-2548 Option 2 Services. An agent can also be referred to Agency Services if they need their contact information updated (this does not include SSN updating).  Warm Transfer an Independent Agent. They will need to contact Agency Services if they need their contact information updated (this does not include SSN updating).  Service Point or Agent calls requesting SR Filing or retransmit to State or DMV  Other Divisions of Farmers  Bristol West (888) 888-0080  21*Gentury (800) 241-1188  Foremost - Service Center (807) 618-2314 Transfers Only	Employee Verification	external	(800) 367-5690	For Farmers employee verification	
Farmers Hawaii external 877-533-2444 (5 hours behind CST) farmershawaii.com Flor — (Roadside Assisto) external (800) 327-6869 800FARMTOW - Farmor Nor is Farmers Roadside Assistance FIGFCU external (800) 877-2345 Farmers Insurance Group Federal Credit Union Flood external (888) 391-2810 Flood questions Identity Shield external (888) 285-1488 The Farmers Identity Shield provides coverage for losses due to identity theft as well as proactive identity mgmt svcs.  New York ID Cards Internal (800) 597-2548 - Option 3 Transfer customer who is requesting a NY ID Card.  New World Life Policy external (877) 417-1344 - Option 3 Life policies questions  Seamless Service external (888) 327-6377 - Option 4 Umbrella policies questions  Western Union external (888) 327-6377 - Option 4 Umbrella policies questions  Special Processing (FAX) external (208) 915-3531 fax  Agency Services external (913) 564-6400  Agency Services external (913) 564-6400  Agency Services external (800) 597-2548 Option 2  For Montage Fine Nort Found in DataBase FAX REQUESTS ONLY, NO CALLS OR TRANSFERS. 24 - 48 hour tumaround time  ASC (Agent Support Center)  NO TRANSFERS. Give Caller the number. Accounts with a "DISABLED" or ADMIN DISABLED" or ADMIN DISABLED" or ADMIN DISABLED or ADMIN DISABLED or ADMIN DISABLED or ADMIN DISABLED or ADMIN DISABLED. Services if they need their contact Agency Services if they need their contact information updated (this does not include SSN updating).  Warm Transfer an Independent Agent. They reached the Agency Services for other companies by us. Instead refer to the Independent Helpdesk. Independent Agents sell insurance for other companies by us. Instead refer to the Independent Helpdesk. Independent Agents sell insurance for other companies by us. Instead refer to the Independent Helpdesk. Independent Agents sell insurance for other companies besides Farmers  Foremost Express of Farmers  Other Divisions of Farmers  Internal Number (877) 618-2314 Transfers Only	FACT policies	external	· /		
FIGFCU external (800) 877-2345 Farmers Insurance Group Federal Credit Union Flood external (888) 391-2810 Flood questions  Identity Shield external (888) 285-1488 The Farmers Identity Shield provides coverage for losses due to identity theft as well as proactive identity mgmt svos.  New York ID Cards internal (800) 597-2548 - Option 3 Transfer customer who is requesting a NY ID Card.  New World Life Policy external (877) 347-6389 Life policies questions  Seamless Service external (888) 327-6377 - Option 4 Umbrella policies questions  Western Union external (888) 237-6377 - Option 4 Umbrella policies questions  Western Union external (208) 915-3531 fax FOR MORTGAGEE INFO NOT FOUND IN DATABASE FAX REQUESTS ONLY. NO CALLS OR TRANSFERS.  24 - 48 hour turnaround time  ASC (Agent Support Center)  Agency Services external (800) 597-2548 Option 2 Union Plantage of their contact information updated (this does not include SSN updating).  Warm Transfer an Independent Agent. They will need to contact Agency Services if they need their contact information updated (this does not include SSN updating).  Special Processing internal (208) 234-8100 TRANSFER CALLER FOR EMERGENCY SR FILING REQUESTS ONLY. DO NOT GIVE THIS #.  All other requests should be emailed.  Service Point or Agent calls requesting SR Filling or retransmit to State or DMV (SPO handles and responds within the hour)  Other Divisions of Farmers  Bristol West (888) 888-0080  21° Century (800) 237-2060  Internal Number (877) 618-2314 Transfer only	Farmers Hawaii	external			
Flood   External   (888) 391-2810   Flood questions	FarmTow – (Roadside Assist)	external	(800) 327-6869	800FARMTOW - FarmTow is Farmers Roadside Assistance	
Identity Shield	FIGFCU	external	(800) 877-2345	Farmers Insurance Group Federal Credit Union	
Identity Shield   external   (888) 285-1488   due to identity theft as well as proactive identity mgmt svcs.	Flood	external	(888) 391-2810	Flood questions	
New World Life Policy	Identity Shield	external	(888) 285-1488	· · · · · · · · · · · · · · · · · · ·	
Seamless Service Department assists with the "East Coast Expansion" Agents. M-F 7am – 6pm (CDT)  Umbrella external (888) 327-6377 - Option 4 Umbrella policies questions  Western Union external 888-239-2193 Credit Card Payments Only  Special Processing (FAX) external (208) 915-3531 fax  Agency Services  Agency Services  External (913) 564-6400  Agency Services  External (800) 597-2548 Option 2  Option 2  Service Point or Agent calls requesting SR Filing or retransmit to State or DMV  Other Divisions of Farmers  Bristol West  Foremost Express  Internal (800) 237-2060  Foremost Express  Seamless Service Department assists with the "East Coast Expansion" Agents. M-F 7am – 6pm (CDT)  Umbrella policies questions  Verdit Card Payments Only  Foremost Expansion" Agents All Expansion' Agents All Payments Only  Umbrella policies questions  Verdit Card Payments Only  For MORTGAGE INFO NOT FOUND IN DATABASE FAX REQUESTS ONLY. No CALLS OR TRANSFERS. 24-4 about turnaround time  ASC (Agent Support Center)  NO TRANSFERS. Give Caller the number.  Accounts with a 'DISABLED', or 'ADMIN DISABLED' status 'Cannot be reset. They will need to contact Agency Services. An agent can also be referred to Agency Services if they need their contact information updated (this does not include SSN updating).  They cannot be reset by us. Instead refer to the Independent Agent. They cannot be reset by us. Instead refer to the Independent Agent. They cannot be reset by us. Instead refer to the Independent Agent. They cannot be reset by	New York ID Cards	internal	(800) 597-2548 - Option 3	Transfer customer who is requesting a NY ID Card.	
Expansion" Agents. M-F 7am – 6pm (CDT)	New World Life Policy	external	(877) 411-1344 - Option 3	Life policies questions	
Special Processing (FAX)   external   (208) 915-3531 fax   FOR MORTGAGEE INFO NOT FOUND IN DATABASE FAX REQUESTS ONLY. NO CALLS OR TRANSFERS. 24 – 48 hour turnaround time	Seamless Service	external	(877) 327-6389	· ·	
Special Processing (FAX) external (208) 915-3531 fax FOR MORTGAGEE INFO NOT FOUND IN DATABASE FAX REQUESTS ONLY. NO CALLS OR TRANSFERS. 24 - 48 hour turnaround time  ASC (Agent Support Center)  AGency Services external (913) 564-6400 NOT FANSFERS. Give Caller the number. Accounts with a 'DISABLED', or 'ADMIN DISABLED' status CANNOT be reset. They will need to contact Agency Services. An agent can also be referred to Agency Services if they need their contact information updated (this does not include SSN updating).  Warm Transfer an Independent Agent. They cannot be reset by us. Instead refer to the Independent Helpdesk. Independent Agents sell insurance for other companies besides Farmers.  SR Information  Special Processing internal (208) 234-8100 TRANSFER CALLER FOR EMERGENCY SR FILING REQUESTS ONLY. DO NOT GIVE THIS #. All other requests should be emailed.  Service Point or Agent calls requesting SR Filling or retransmit to State or DMV (SPO handles and responds within the hour)  Other Divisions of Farmers  Bristol West (888) 888-0080  21 st Century (800) 241-1188  Foremost - Service Center (800) 237-2060  Internal Number (877) 618-2314 Transfers Only	Umbrella	external	(888) 327-6377 - Option 4	Umbrella policies questions	
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Agency Services  external  (913) 564-6400  external  (913) 564-6400  external  (913) 564-6400  (913) 564-6400  (913) 564-6400  (913) 564-6400  External  (913) 564-6400  (913) 564-6400  (913) 564-6400  (913) 564-6400  (913) 564-6400  (913) 564-6400  External  (913) 564-6400  (924) 504 504 504 504 504 504 504 504 504 504	Special Processing (FAX)	external	(208) 915-3531 fax	FAX REQUESTS ONLY. NO CALLS OR TRANSFERS.	
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Independent Agent Helpdesk internal (800) 597-2548 Option 2 They cannot be reset by us. Instead refer to the Independent Helpdesk. Independent Agents sell insurance for other companies besides Farmers.  SPECIAL Processing Internal (208) 234-8100 TRANSFER CALLER FOR EMERGENCY SR FILING REQUESTS ONLY. DO NOT GIVE THIS #. All other requests should be emailed.  Service Point or Agent calls requesting SR Filing or retransmit to State or DMV (SPO handles and responds within the hour)  Other Divisions of Farmers  Bristol West (888) 888-0080  21 <sup>st</sup> Century (800) 241-1188  Foremost - Service Center (800) 237-2060  Foremost Express Internal Number (877) 618-2314 Transfers Only	Agency Services	external	(913) 564-6400	Accounts with a 'DISABLED', or 'ADMIN DISABLED' status CANNOT be reset. They will need to contact Agency Services. An agent can also be referred to Agency Services if they need their contact information updated (this does not include SSN updating).	
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Service Point or Agent calls requesting SR Filing or retransmit to State or DMV  Cother Divisions of Farmers  Bristol West  21 <sup>st</sup> Century  Foremost - Service Center  Foremost Express  (208) 234-8100  REQUESTS ONLY. DO NOT GIVE THIS #. All other requests should be emailed.  bcc@farmersinsurance.com (SPO handles and responds within the hour)  (888) 888-0080  (880) 241-1188  (800) 237-2060  Internal Number (877) 618-2314  Transfers Only					
Service Point or Agent calls requesting SR Filing or retransmit to State or DMV  Other Divisions of Farmers  Bristol West  21 <sup>st</sup> Century  Foremost - Service Center  Foremost Express  Internal Number  (SPO handles and responds within the hour)  (888) 888-0080  (880) 241-1188  (800) 237-2060  Transfers Only	Special Processing	internal	(208) 234-8100	REQUESTS ONLY. DO NOT GIVE THIS #.  All other requests should be emailed.	
Bristol West       (888) 888-0080         21 <sup>st</sup> Century       (800) 241-1188         Foremost - Service Center       (800) 237-2060         Foremost Express       Internal Number       (877) 618-2314       Transfers Only				(SPO handles and responds within the hour)	
21 <sup>st</sup> Century       (800) 241-1188         Foremost - Service Center       (800) 237-2060         Foremost Express       Internal Number       (877) 618-2314       Transfers Only					
Foremost - Service Center (800) 237-2060  Foremost Express Internal Number (877) 618-2314 Transfers Only				(888) 888-0080	
Foremost Express Internal Number (877) 618-2314 Transfers Only	·			(800) 241-1188	
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	Foremost Express			Internal Number	