



FARMERS

ePartner Password Reset

Great news! We no longer need to contact the Farmer Supervisor Team to reset ePartner. Moving forward CSG has access to reset ePartner passwords for Mortgagees and our ePartner access as well.

Submit your request to your Team Lead or Supervisor.

Please provide the following information:

1. Time of Request
2. Mortgagee Name
3. User Name
4. Current Password
5. Caller's Name
6. Caller's Telephone Number
7. Caller's e-mail Address

Please advise the caller to allow 15 minutes for the reset to be completed. They will receive a confirmation email advising that the password has been reset.