

Troubleshooting & Common Issues

Agar POS system use karte waqt koi issue aaye, toh yahan diye gaye solutions follow karein:

1. Payment Not Processing

✔ Solution:

Check if your crypto wallet is connected properly.

Ensure you have sufficient balance in your wallet.

Try refreshing the page and reattempting the transaction.

2. Apple Pay Tap Payment Not Working

✔ Solution:

Make sure your device supports Apple Pay and is properly set up.

Ensure that the NFC (Near Field Communication) option is enabled.

Try using a different Apple Pay-supported card.

3. Pre-auth Code Not Accepted

✔ Solution:

Double-check the code format (4 or 6 digits).

Ensure the correct payment method is selected before entering the code.

4. Wallet Not Connecting

✔ Solution:

Make sure your wallet app is installed and logged in.

If using MetaMask, switch to the correct network (Ethereum, BSC, etc.).

Try disconnecting and reconnecting the wallet.

5. Website Not Loading

✓ Solution:

Check your internet connection.

Try opening the site in an updated browser (Chrome, Safari, etc.).

If the issue persists, clear your browser cache and try again.