Figure C3.3 Protocol for Problems of Practice

1. **Presentation** (5 minutes)

The presenter will present clearly and succinctly an incident or situation for which she or he would like help. The presentation will finish with a question to focus the discussion.

2. Clarification (5 minutes)

The group will ask questions to clarify the situation. This is not a time for suggestions or judgments.

3. Restatement of the question (1 minute)

The presenter will restate the question based on the clarifying questions.

4. **Brainstorm** (15 minutes)

The group will discuss the question. The presenter will listen and take notes on helpful comments and suggestions but is NOT part of the discussion.

5. **Sharing** (4 minutes)

The presenter will share those ideas that seem useful to her or him. Other ideas may be fine, but the sharing is from the presenter's perspective only.

As a participant, you must:

- Stay focused on the issue and question while drawing from your own knowledge and experiences.
- Not try to engage the presenter in the conversation.
- Help to assure that all members of the group feel comfortable speaking and have a chance to speak.

Adapted from McDonald, J. P., Mohr, N., Dichter, A., & McDonald, E. C. (2003). The Power of Protocols: An Educator's Guide to Better Practice. New York: Teachers College Press.

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