

Effective Date: 06/01/2023

Welcome to Convey National Corp! We provide car shipping brokerage services to facilitate the transportation of vehicles across the 48 contiguous United States. Before using our services, please read and understand the following Terms of Service ("Terms") as they govern your relationship with Convey National Corp. By using our services, you agree to comply with these Terms.

Definitions

- 1.1. "Company," "we," "us," or "our" refers to Convey National Corp, the car shipping brokerage service provider.
- 1.2. "You" or "User" refers to the individual or entity that uses or accesses our services.
- 1.3. "Carrier" refers to the transportation company responsible for physically shipping the vehicles.
- 1.4. "Order" refers to a request made by you for the transportation of a vehicle(s) through our platform.

Services

- 2.1. Convey National Corp acts as an intermediary between Users and Carriers to facilitate the transportation of vehicles.
- 2.2. We provide an online platform where Users can submit Orders, receive shipping quotes, and manage their shipments.
- 2.3. We do not own or operate any transportation vehicles and do not directly provide transportation services.

User Responsibilities

- 3.1. You are responsible for providing accurate and complete information when submitting an Order, including vehicle details, pickup and delivery locations, and contact information.
- 3.2. You agree not to engage in any fraudulent, illegal, or misleading activities while using our services.

- 3.3. You must have legal authority or ownership rights to the vehicle(s) being transported.
- 3.4. You are responsible for preparing the vehicle(s) for shipment, including removing personal belongings, securing loose parts, and ensuring the vehicle(s) are in good working condition.
- 3.5. You must comply with all applicable laws, regulations, and requirements related to vehicle transportation.

Quotes and Payments

- 4.1. Our platform provides estimated shipping quotes based on the information provided by you. The final price may vary due to factors such as vehicle type, distance, seasonality, and Carrier availability.
- 4.2. Upon accepting a quote, you agree to pay the specified amount for the transportation of the vehicle(s). Payment may be required in full or in part, as agreed upon with the Carrier.
- 4.3. Payment terms, including any deposits, are determined by the Carrier and will be communicated to you before finalizing the Order.
- 4.4. We are not responsible for any payment disputes between you and the Carrier. Any issues regarding payments should be resolved directly with the Carrier.

Shipping Process

- 5.1. Once an Order is accepted, we will connect you with a Carrier who will handle the physical transportation of your vehicle(s).
- 5.2. While we strive to facilitate a smooth shipping process, we cannot guarantee specific pickup or delivery dates and times. Factors like weather conditions, traffic, and unforeseen circumstances may affect the estimated timelines.
- 5.3. You agree to cooperate with the Carrier and provide necessary access for pickup and delivery of the vehicle(s).
- 5.4. It is your responsibility to inspect the vehicle(s) upon delivery and report any damages or discrepancies immediately to the Carrier and to us.

Insurance

- 6.1. Carriers are required to carry insurance coverage for the vehicles they transport. However, the extent of coverage may vary. It is recommended that you review the Carrier's insurance policy and verify coverage details.

6.2. Any claims for damages during transportation should be reported directly to the Carrier. We will assist you in contacting the Carrier and providing relevant information as necessary.

Limitation of Liability

7.1. We strive to provide reliable and efficient services, but we do not guarantee the performance, safety, or quality of the transportation services provided by Carriers.

7.2. In no event shall we be liable for any direct, indirect, incidental, consequential, or special damages arising out of or in connection with the use of our services, including any damages resulting from the acts or omissions of Carriers or third parties.

Modification and Termination

8.1. We reserve the right to modify or terminate our services, in whole or in part, at any time and without prior notice.

8.2. We may also update these Terms periodically. It is your responsibility to review the most current version of the Terms, which will be effective upon posting.

Governing Law and Dispute Resolution

9.1. These Terms shall be governed by and construed in accordance with the laws of the State of New York.

9.2. Any disputes arising out of or relating to these Terms or our services shall be resolved through binding arbitration in accordance with the rules of [Arbitration Provider].

9.3. Any claims or disputes must be brought within [timeframe] after the cause of action arises.

Miscellaneous

10.1. These Terms constitute the entire agreement between you and Convey National Corp regarding the use of our services and supersede any prior agreements or understandings.

10.2. If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

10.3. Our failure to enforce any right or provision of these Terms shall not be deemed a waiver of such right or provision.

If you have any questions or concerns about these Terms, please contact us at 929-295-7171. Thank you for choosing Convey National Corp!