

#### LESSON 9 (BÀI HỌC 9)

PART 3
SHORT CONVERSATION

- II. Chiến thuật làm bài
- 2. Kĩ thuật xử lí từng dạng câu hỏi
- 2.3. Câu hỏi kèm hình ảnh
- 2.4. Câu hỏi ý nghĩa câu nói

#### **MINI TEST 9**

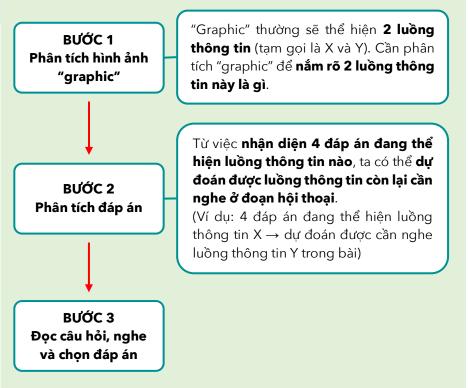
2. Kỹ thuật xử lý từng dạng câu hỏi

TYPICAL QUESTIONS

2.3. Câu hỏi kèm hình ảnh

# Look at the graphic. Who works on Tuesday? Look at the graphic. When will the visitor arrive? Buốc 1 Bhôn tích hình ảnh "Graphic" thường sẽ thể hiện thông tin (tạm gọi là X và Y).

• Look at the graphic. **Where** will they sit?



**STRATEGIES** 

#### **CHECKUP 1**

Nghe và chọn đáp án đúng. Sau đó điền từ vào chỗ trống. (File 01)

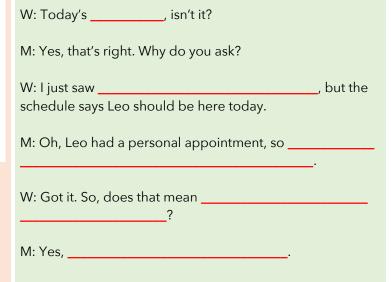
Laptop Model	Price	W: We need a new laptop. The old one is too slow and
Model A	\$300	crashes often.
Model B	\$350	
Model C	\$500	M: I understand, but our budget for new equipment is limited this quarter.
Model D	\$600	innica this quarter.
O1 Look at the graph woman buy? (A) Model A (B) Model B (C) Model C (D) Model D	ic. Which laptop will the	W: I know, but it's too difficult to work without a reliable laptop. We need to get one soon.  M: You're right. I can for a new laptop. Please choose one
. ,		
<b>Team Meeting</b> February 15, 3:00 P.M.		M: Here's the agenda for the meeting this afternoon.
Topic	Presenter	W: Looks good. Oh, but there's an issue.
Project Update	Jack Thompson Emily Carter	M: What's wrong?
Marketing Strategy Financial Overview	Sarah Lee	ivi. What's wrong:
New Client Briefing	Alex Rivera	W: Jack is, so we will have to
New Client Briefing	Alex Rivera	and
O2 Look at the graph discussed first at t (A) Financial Over (B) Project Update (C) Marketing Stra (D) New Client Bri	view tegy	. Can you make the change?  M: Sure, I'll adjust the schedule and print out new copies for the team.

# CÔ THẢO MIÊN

#### **Shift Schedule**

Day	Assigned Staff
Monday	Clara
Tuesday	Leo
Wednesday	Jamie
Thursday	Ella
Friday	Lee

- **03** Look at the graphic. When will Leo work his shift at the front desk?
  - (A) Monday
  - (B) Tuesday
  - (C) Wednesday
  - (D) Thursday





- **04** Look at the graphic. When was Ms. Lee hired?
  - (A) January
  - (B) February
  - (C) March
  - (D) April

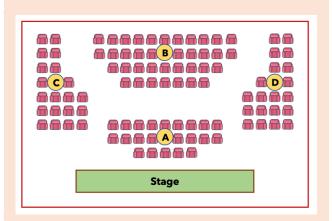
M: Hiring Ms. Lee as the new sales director was definitely the right call.

W: Absolutely. She \_\_\_\_\_\_.

M: Yes, and quickly too. \_\_\_\_\_

W: It's impressive. Her upcoming training program for the team should help maintain this momentum.

# CÔ THẢO MIÊN



- **05** Look at the graphic. Where are the seats located?
  - (A) Section A
  - (B) Section B
  - (C) Section C
  - (D) Section D

W: Hey, David! Do you like live orchestras? I have two tickets for this Saturday's symphony, but I won't be able to go.

M: Wow, I've been wanting to go! Those tickets must have been sold out by now.

W: They probab	y are. I got these early, though. The seats	;
are	, towards	_
	You still get	

M: That sounds amazing. I will definitely take them.

# Ways to Save at COFFEEHUB Save 2% Use a promo code from email Save 7% Download and use CoffeeHub App Purchase over \$20 Save 5% Pay with a loyalty card

**06** Look at the graphic. How much will the woman save on her purchase?

- (A) 5%
- (B) 3%
- (C) 7%
- (D) 2%

W: Hi, I'd like a medium latte and a chocolate chip cookie, please.

M: Sure. That'll be nine dollars. Are you part of the CoffeeHub \_\_\_\_\_?

W: \_\_\_\_\_\_. But I do have \_\_\_\_\_\_.

M: Great. Let me apply that discount for you.



07	Look at the graphic. How far will the speake
	hike?

- (A) 1 kilometer
- (B) 2 kilometers
- (C) 3 kilometers
- (D) 7 kilometers

W: I'm really looking forward to today's activities at Lakeside Park! It's a perfect day for an outdoor adventure
M: Let's check out the map. We're and there are lots of options.
W: Hmm, it seems like the Hillside Trail and Meadow Trail, but
I think I'm up for
M: There are two longer options: the Ridge Trail or the Riverbend Trail.
W: How about the? I've heard

#### **Discount Coupon**

**25% off** any purchase **over \$100** Cannot be combined with other discounts

Coupon must be presented at time of purchase Valid until Sept. 30

- **08** Look at the graphic. Why is the coupon rejected?
  - (A) The woman already used the coupon.
  - (B) The coupon has expired.
  - (C) The woman did not meet the minimum purchase amount.
  - (D) The coupon was not presented at the time of purchase.

W: Hi, I'd like to buy these shoes. I saw they're over \$100
and I have this coupon for 25% off. Can I use it for this
purchase?

M: Sure, may I see the coupon, please?

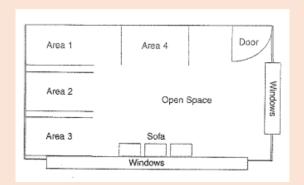
M: Great choice! We can \_\_\_\_\_

W: Here it is.

M: Oh, What a pity! Today \_\_\_\_\_

W: Oh no, I didn't notice the \_\_\_\_\_! Is there any way you can still apply it?

M: I'm sorry, but unfortunately, once the \_\_\_\_\_, we can't honor it.



- 09 Look at the graphic. Where will the guest chairs be moved?
  - (A) In Area 1
  - (B) In Area 3
  - (C) In Area 2
  - (D) In Area 4

M: Hi Sarah. I heard you're planning to rearrange the office. Is there anything I can help with?

W: Thanks, Jack. I'd like to move the desks from Area 2 closer to the windows, maybe into Area 3, so we can create a better working space with natural light. Then, I want to

M: That sounds like a good idea. It'll open up the working space by the windows and make the \_

W: Exactly. Could you help me move the desks first?

#### Compact **Backpack**



(lightweight and easy

#### **Rugged Hiking Backpack**



(multiple compartments and)



to carry)

#### Waterproof **Eco-Friendly Backpack**



(roll-top design with waterproof material)

# **Backpack**



materials)

- (made from recycled
- 10 Look at the graphic. What is the price of the item the woman chooses?
  - (A) \$25
  - (B) \$30
  - (C)\$35
  - (D) \$40

- M: Thanks for visiting Customized Gear. How can I assist you today?
- W: My company is thinking about giving our employees a practical gift for an upcoming outdoor event. I'm considering some backpack options.

M: We have a variety of backpacks. Please take a look at our brochure.

W: Okay, I see them.

M: I'd recommend two options based on your needs. First,
the It has a roll-top
design and is made from water-resistant material to protect
electronics or other important items in case of rain. The
second option is the,
which features extra compartments for added storage and
reinforced straps for carrying heavy loads, making it ideal
for long hikes or outdoor excursions.

W: I think I'll go with \_\_ . The for our event. Can you print our logo on it as well?

M: Yes, we can add your logo for an additional fee of \$2 per backpack. Just send us the design file.

W: Perfect. I'll send that over right away.

#### 2.4. Câu hỏi ý nghĩa câu nói

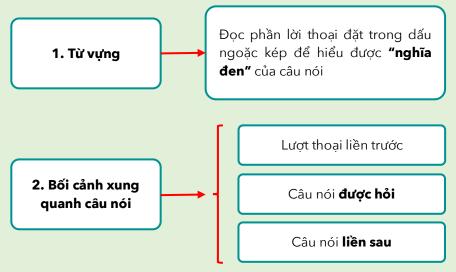
#### **TYPICAL QUESTIONS**

- Why does the woman mean when she says, 'we've done that for three years in a row"?
- What does the man imply when he says, "we didn't allocate funds for a full office renovation"?
- Why does the woman say. "You just have to check a box"

• ...

# Đối với dạng câu hỏi này, ta cần xác định ý nghĩa của câu nói thông qua việc hiểu **từ vựng (vocab)** và các **bối cảnh xung quanh câu nói (context)**.

**STRATEGIES** 



#### **CHECKUP 2**

#### Nghe và chọn đáp án đúng. Sau đó điền từ vào chỗ trống. (File 02)

- - (A) He needs permission from a supervisor.
    (B) He cannot make appointments.
  - (C) He cannot process payments.

    [I'll transfer you to our spa manager. She can assist you with the reservation.
- (D) He is unable to manage phone transfers.

  O3 What does the man mean when he says, "I W: Hi, this is Jane Matthews calling from Global
  - have good news for you"? Enterprises. We're running low on supplies, so I'd like to place an order. We need 200 reams of printer paper and
    - (B) Membership can be upgraded.
      (C) A complimentary gift will be included.
      (B) Membership can be upgraded.
      (C) A complimentary gift will be included.
    - (D) An order can be expedited.

      M: \_\_\_\_\_\_\_, Ms. Matthews.

04	Why does the woman say, "Didn't I create a banner for your group last season with a yellow and black border?"  (A) To suggest a new design.  (B) To offer a color option.  (C) To confirm a past order.  (D) To discuss changes to a design.	M: Hi, our community soccer league needs a new banner for an event next week. Here's the design we'd like to use. W: Let's take a look Oh, the Falcons team! ? M: But it got damaged during a storm last month, so we need a replacement.
05	What does the man imply when he says, "Yeah, the branch manager believes this is an issue that requires attention"?  (A) Employee reviews are needed.  (B) Customer complaints have increased.  (C) A meeting should be scheduled soon.  (D) An evaluation has been validated.	W: She suggested adding two more baristas during the peak hours. W: That makes sense.
06	Why does the man say: "So, I won't be traveling regularly, then?"  (A) To express frustration  (B) To make a request  (C) To confirm an understanding  (D) To point out a problem	W: Thank you for coming in for the interview for the assistant manager position, Mr. Davis. Now that we've discussed your qualifications, do you have any questions? M: Yes, I do. Will this role involve a lot of travel? I had to travel frequently in my last job, and I'd prefer to avoid that if possible.  W:
07	Why does the man say, "Do you have any idea why he didn't go for it"?  (A) He is worried about a marketing proposal.  (B) He is curious about a budget decision.  (C) He thinks the costs were too high.  (D) He believes the decision should be reconsidered.	W: It looks like the open house event went well overall. M: Yes, but the turnout was lower than we hoped. I expected more potential buyers to attend. W: I noticed that too. Maybe we should have advertised more in the local newspapers to draw more attention. M: I suggested that to our manager, Mr. Harris, a few weeks ago.  W: I think he mentioned that the extra funds had already been allocated to another department's marketing campaign.
08	Why does the man say, "I'm only involved during the planning phase"?  (A) To emphasize the importance of initial planning.  (B) To suggest that his involvement is temporary.  (C) To clarify a misunderstanding about his role.  (D) To encourage the woman to take charge.	M: Hi Alice. I'm glad I caught you. Our team just secured a new project with SunTech to revamp their website, and I'm meeting with their project manager next week to discuss the schedule. I'd like you to join me for the meeting.  W: Sure, I heard about the project, but  M:

# CÔ THẢO MIÊN

09	Why does the man say, "Never mind then"?  (A) To suggest that the event has been canceled.  (B) To indicate that the seminar has been rescheduled.  (C) To indicate that the woman will be able to attend.  (D) To imply that the woman's trip has been delayed.	M: Hi, Ms. Carter. This is David Lee, and I'm coordinating a seminar on digital marketing strategies for small businesses next month. I'd like to invite you as a guest speaker.  W: Thanks for thinking of me, David. I'd be interested, but I'll be traveling to Europe for a business trip in the first half of May.  M: Oh, I see.  W: Perfect! I'll be back by then and would be happy to participate.  M: That's wonderful. I'll send you the details soon. Looking forward to it!
10	What does the man mean when he says, "I'll get right on that"?  (A) He will rearrange the chairs himself.  (B) He will clean the conference room.  (C) He will contact the facilities team.  (D) He will check the meeting schedule.	M: Have you checked if the conference room is set up for the meeting yet? We'll need extra chairs since we're expecting a larger group this time.  W: I noticed that some of the chairs were missing. It looks like they were moved to another room.  M: That's a problem since the other meeting rooms are already full. We need those chairs back as soon as possible.  W:

W: No, but it should be in the company directory.

#### **CHECKUP 3**

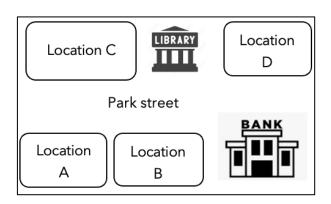
Nghe và chọn đáp án. (File 03)

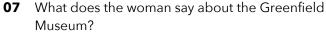
Stage 1	Painting
Stage 2	Flooring Installation
Stage 3	Electrical work
Stage 4	Lighting Installation

- **01** What did the man do yesterday?
  - (A) Communicated with the woman about the schedule
  - (B) Contacted a supplier for materials
  - (C) Ordered new office furniture
  - (D) Completed the painting
- **02** Look at the graphic. What stage has recently been completed?
  - (A) Stage 1
  - (B) Stage 2
  - (C) Stage 3
  - (D) Stage 4
- **03** What does the man suggest the woman do?
  - (A) Cancel the flooring order
  - (B) Decide on the lighting and decor
  - (C) Change the renovation plan
  - (D) Hire a different contractor

Sender:	Receiver:
Thao Mien	Lee Min Ho
48 Central Street	APT 609, 23 Pine Street,
District, Andover,	Seattle
Massachusetts	
Shipping date:	Weight:
JAN 10	3.5 kilograms

- **04** What concern does the woman have about the package?
  - (A) It might get delayed.
  - (B) It could get damaged.
  - (C) It is too large for express shipping.
  - (D) It might weigh too much.
- **05** What shipping option does the woman choose?
  - (A) Standard shipping
  - (B) Express shipping
  - (C) Insured shipping
  - (D) Lightweight Shipping.
- **06** Look at the graphic. How much will the woman pay for shipping?
  - (A) \$10
  - (B) \$12
  - (C) \$18
  - (D) \$20





- (A) It's situated away from major attractions
- (B) It requires reservations.
- (C) It's a renowned spot primarily known among the local community.
- (D) It's a well-visited site by people from the area and out-of-town visitors.
- **08** What did the man do recently?
  - (A) Visited the public library.
  - (B) Moved to the area.
  - (C) Purchased a museum pass.
  - (D) Saw a local park exhibit.
- **09** Look at the graphic. Where will the man go?
  - (A) Location A
  - (B) Location B
  - (C) Location C
  - (D) Location D



- **10** Where do the speakers most likely work?
  - (A) At a software company
  - (B) At a retail store
  - (C) At a restaurant
  - (D) At a manufacturing company
- **11** Look at the graphic. When did the speakers launch the new product line?
  - (A) January
  - (B) February
  - (C) March
  - (D) April
- **12** What does the man want to do?
  - (A) Cancel the new product line
  - (B) Bring the basic version back to its original state
  - (C) Turn the focus to improving the premium version.
  - (D) Discuss the product review at a meeting

- **13** Where most likely is the conversation taking place?
  - (A) At a retail store
  - (B) In an office building
  - (C) At a residential complex
  - (D) In a restaurant
- **14** What does the woman imply when she says, "I have an important video meeting starting at 8 A.M."?
  - (A) She plans to leave the office early.
  - (B) She needs a better internet connection.
  - (C) The noise is disrupting her work.
  - (D) She wants to reschedule the meeting.
- **15** What does the man say he will do?
  - (A) Look for a quiet room for the woman.
  - (B) Offer a discount on the office space.
  - (C) Stop the construction work.
  - (D) Provide noise-canceling equipment.

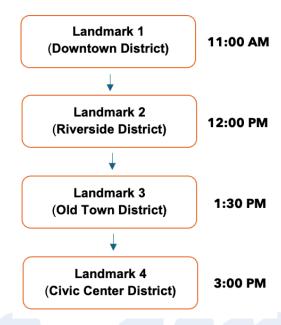
- **16** What does the man say he will do in New York?
  - (A) Directing a movie
  - (B) Supervise the company's activities across different states.
  - (C) Handling a new marketing project
  - (D) Travelling around multiple regions
- 17 What does the woman mean when she says, "You're more than ready for it"?
  - (A) She thinks the man should wait before taking the job.
  - (B) She believes the man has the skills needed for the new role.
  - (C) She doubts the man's ability to handle the position.
  - (D) She wants to offer the man advice about her new job.
- **18** What will happen on Monday?
  - (A) The man will fly to New York.
  - (B) The man will attend a farewell gathering.
  - (C) The man will attend a ceremony to join a political party.
  - (D) The man will start her new job.

- **19** Where do the speakers work?
  - (A) At a concert hall
  - (B) At a sports stadium
  - (C) At a music festival
  - (D) At a charity organization
- 20 What does the woman mean when she says,
  - "Don't ask me, though"?
  - (A) She's annoyed by the question.
  - (B) She can't make out the guestion.
  - (C) She believes someone else is responsible for the count.
  - (D) She has answered too many questions.
- **21** What does Mark suggest?
  - (A) Seek more volunteers to assist with the count
  - (B) Setting up a manual guest list
  - (C) Using an online check-in system
  - (D) Requiring guests to show ID upon re-entry

Floor	Department
7F	Directors
6F	Finance
5F	Sales
4F	Marketing
3F	Research and Development
2F	IT
1F	Reception and Customer Support

- **01** What is the problem with the woman?
  - (A) The woman is unsure about the man's occupation.
  - (B) The woman has the wrong appointment time.
  - (C) The man's last name is unfamiliar to the woman.
  - (D) The woman does not know which floor the man works on.
- **02** Look at the graphic. Which floor does Mr. Taylor work on?
  - (A) 5F
  - (B) 4F
  - (C) 3F
  - (D) 2F
- **03** What will the man do next?
  - (A) The man will take the elevator.
  - (B) The man will reach out to the employee.
  - (C) The man will search for Mr. Taylor in the employee directory.
  - (D) The man will turn down the request.

#### Tour agenda



- **04** What time does the tour start?
  - (A) At 10:00 A.M.
  - (B) At 10:30 A.M.
  - (C) At 12:00 P.M.
  - (D) At 1:00 P.M.
- **05** What is mentioned about the tour?
  - (A) A country retreat tour
  - (B) A factory tour
  - (C) A city sightseeing tour
  - (D) A historical landmarks tour
- **06** Look at the graphic. Where will tourists visit after lunch?
  - (A) Downtown District
  - (B) Riverside District
  - (C) Old Town District
  - (D) Civic Center District

- **07** What was the woman trying to do?
  - (A) She was uploading a file.
  - (B) She was sending an e-mail.
  - (C) She was surfing the internet.
  - (D) She was troubleshooting a device.
- **08** What does the man imply when he says, "No one else in my office is having any problems"?
  - (A) The problem has been already solved.
  - (B) The issue is likely specific to the woman's computer.
  - (C) This problem isn't an emergency.
  - (D) The intranet is undergoing maintenance.
- **09** What will the man do next?
  - (A) Arrange for a technician to investigate the issue.
  - (B) Restart the intranet.
  - (C) Update the woman's software.
  - (D) Send the woman technical instructions for fixing the issue.