

Hung Le
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TECHNICAL SKILLS:

Systems: Windows 95/98/XP/Vista/7, MS Server 2003/2008, VM Ware ESXI 4/5
Hardware: Routers, Switches, Hubs, Laptops and Workstations (Dell, HP, Lenovo), Servers, Modems, NIC, Memory Chips, Printers, Video and Sound Cards, Optical Drives, Hard Drives, Cisco VOIP Phones
Software: Microsoft Office Suite, Anti Virus Applications, Remote Desktop, LogMeIn, LANDesk, Commvault Simpana, Active Directory, Exchange
Networking: LAN/WAN, TCP/IP, FTP, SSH, NSLookup, Telnet, DNS, Ping, Tracert

EXPERIENCE:

**UC Berkeley Extension
Student**

2020-Present

- Currently studying full stack web development skills.
- Computer Science applied to JavaScript (Data Structures, Algorithm)
- Browser Based Technologies (HTML, CSS, JavaScript, jQuery, Responsive Design, Bootstrap, Handlebars, Cookies, Local Storage, React.js)
- Deployment (Heroku, GIT)
- Python (Django)
- Databases (MySQL, MongoDB)
- Node.js “Server-Side Development” (Express, Security and Session Storage, User Authentication, MERN Stack “MongoDB, Express.js, React.js, Node.js”)
- Quality Assurance (Writing Tests)

**Stryker
IS Support Analyst**

2010-2018

- Managed enterprise servers and applications with various hardware platforms such as HP ProLiant, Dell PowerEdge, EMC, and Cisco Unity.
- Deployed and managed of Kaspersky & Symantec Antivirus, Active Directory, Exchange, Distribution groups, and DNS.
- Supported Cisco VOIP phones, switching, routing, and security.
- Provide hardware and software support for local and remote employees through phone, email, remote access, and on-site support.
- Optimized servers and workstations for customer applications and security hardening.
- Deployed and maintained VMware ESXi 4.x and ESXi 5.1 server by managing virtual standard switch and virtual distributed switching.

- Created VCenter Server for managing virtual machines and resource pools for efficient use per department.
- Configured and deployed physical and virtual Microsoft Servers for web, file, and database servers.
- Maintained, scheduled, and verified Commvault backups of server data with Simpana 8 software.
- Routinely assisted storage group by creating, deleting, and verifying pathway from network storage (iSCSI) to storage appliance.

Wellpoint

2007-2009

Inside Sales & Services Representative, Senior Services

- Educate customers on existing products resulting in sales.
- Follow-up and make sure customers are well informed on plans and asking for referrals for more leads.
- Took detailed notes on inbound and outbound calls for company tracking to better assist customers with difficult situations.
- Walk customers through application process to ensure close of sale.

EDUCATION:

Bachelor of Science, Telecommunications Management, 2002

DeVry University, Fremont, California