

on Education Apps & Privacy

Imagine: You have installed or are considering installing a very useful app / plugin / extension for use by your students...

YOUR TASK:

Write up a review of the privacy policy for this product, suitable for a concerned student or parent, addressing

APP review – “Remind”

<https://www.remind.com/terms-of-service>

<https://www.remind.com/privacy-policy>

This is a review of the app “Remind”. It can be used as a website or downloaded as an app. This app establishes a direct text messaging system between 2 cell phones while keeping said phone numbers private. The app works by texting a “class code” to a set number. The person signing up will receive a “fake” number that can be saved as the number to communicate with the teacher. None of the parts that are communicating gets the other person’s number. STUDENTS DO NOT NEED TO DOWNLOAD THE APP, just to text.

The EULA for Remind is on the site, and is extremely easy to understand – it has the “law” on the right side of the page and the explanations” What this is saying” in “plain English” on the right.

Student must be 18 years or parent needs to read and approve of your use of this app. Remind collects limited information for under-13 users and only if we have parental consent. If we don't have consent from a parent or guardian, we delete the information.

While I cannot force your child to use this app, it is highly recommended. It is the fastest way to communicate with me, as the text goes directly to my phone. You will also receive communications from me about assignments due, etc. Your child will have the ability to reach me any other office hours that I am not in class with him/her. I also recommend you sign up for the same remind, so you can monitor the messages your child is receiving from me. Students cannot communicate with each other, only with me. This will hinder unappropriated texts, or pictures, and bullying.

Every conversation is recorded, and it is not erased. So please be conscious of what you are texting and which information you are sharing.

Note that, by using the Services, you may receive e-mail or text messages on your phone or mobile device, which may cause you to incur usage charges or other fees or costs in accordance with your wireless or data service plan. Any charges, fees, or costs are your sole responsibility.

For auditing purposes and to comply with laws, Remind app may still keep a copy of messages and account details after an account is deleted or disabled. If you choose to terminate your account, all data will be rendered unavailable to you immediately and your data will be deleted over time as is true of all computer deletion everywhere. Remember that communications with others in which you participated will remain available to those other users.

Please keep in mind that you are responsible for the content of your account and all your messages.

When you use the Remind app, there may be additional information that we collect like your device ID, phone number and approximate location.

To delete your account or to remove your personal information that you provided Remind, contact Remind at rmd.me/help or privacy@remindhq.com, but note that Remind is not responsible for what other Remind users may do with your sent messages. They will remove your Personal Information from our database on your request, but this information may remain in our server logs as part of our standard backup procedures, unless prohibited by contract or law.

Should you ever wish to leave Remind and take an electronic copy of the Personal Data and information we have collected about you, you may make that request at privacy@remindhq.com.

The information you provide by creating an account (or when joining a class or group) is used to deliver their service to you. For example, they use this information to attempt to verify your identity and help you create an account on Remind. They will not share personal contact information, besides your full name, to other users on Remind without your permission. If you use Remind through your school or district, we will share your contact information with Verified Administrators.

Remind does not rent or sell your Personal Information. They may share your information to provide certain features of the Remind service and may release your Personal Information if necessary, to protect our community (for example, to comply with legal requests).