

# Azure AI Language

## Key phrase extraction

- Max 5120 char

## Question Answering

- Starts with knowledge base

- Az AI Service → Create Language Service → Enable Question Answering  
→ Create AI Search → Language Studio → Custom QA project

## • Utterance

- Phrase user enters

## • Intent

- Meaning of utterance

## • Entities

- Add context to intent

- Learned, list, prebuilt.

## Classification

Projects → Single vs Multi label

## Metrics

Recall → true positives / total labels

Precision → true pos / all pos

F1 → recall / precision

## Project Limits

Training: 10-100k files

Deployments: 10/project

## API:

Authoring → 10 POST + 100 GET/minute (train/deploy)

Analyze → 20 GET or POST (extract)

Projects: 1 storage/project, 500 projects/resource, 50 models/project

Entities: 200 types, ≤ 500 characters

## Labeling

Consistency, precision, completeness.

# Semantic Kernel AI Agents

## Components:

- AI Service Connectors
- Prompt Templates
- Memory Connectors
- Filters
- Functions + Plugins

## Concepts

- Agents: entities using models, functions, memory to make decisions
- Collab: agent group chats
- Kernel: execution engine
- Tools + Plugins: plugins connect external, tools add function
- History

## Termination Strategy

- Proper conclusion of agent task
- Conversation state
  - After termination, state set to False to reuse chat.

# AI Agent using Foundry Agent Service

- Simplifies agent creation

## • Features:

- Automatic Tool Calling
- Securely managed data
- Out-of-the-box tools
- Flex model selection
- Security
- Custom Storage

## • Integration

- Connect to Foundry Project
- Reference agent
- Create thread
- Add messages, invoke with agent
- Check thread status

## Tools

- Code interpreter
- Knowledge
  - Bing, File search, Azure AI search, MS Fabric
- Action
  - Code interpreter, custom function, azure function, OpenAPI Spec

## Custom Tools

### Options:

- Custom Function (extension of Azure Functions?)
- Azure Functions
- OpenAPI tools
- Azure Logic Apps

## Completion Quality

- Prompt engineering, model params, training data

## Integration

- Azure OpenAI accessed by REST or SDK
- Endpoints: (vary by model)
  - Completion (input, 1+ completions)
  - Chat Completion (chat input, next response generated)
  - Embeddings (input, return vector)

## OpenAI Prompt Engineering

Blah blah...

## Adjusting Model Params

- Temperature  $\rightarrow$  variance in sentence structure
- Top-P  $\rightarrow$  variance in chosen words.
- Change only one at a time!!!
- Recency bias  $\rightarrow$  Last information in prompt takes priority
- Cues  $\rightarrow$  leading words to shape response

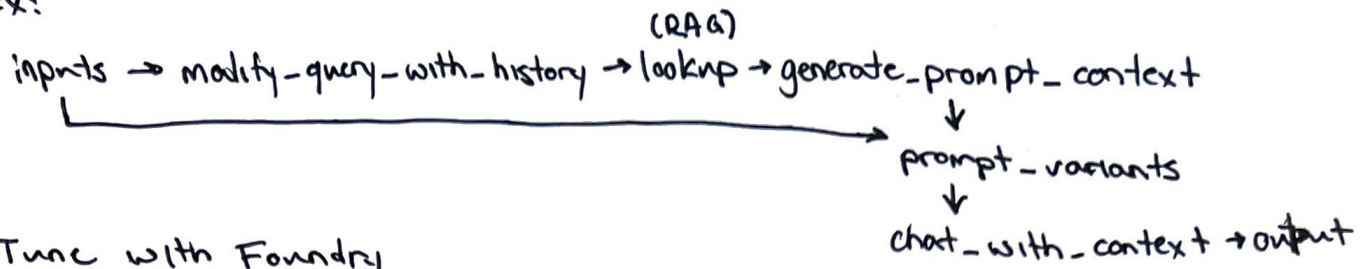
## RAG + OpenAI

- Graphics/Images: Response quality depends on text recognition
- Recommended to use Azure AI Studio for search service + index, chunks better.
- Token Limits (1 token  $\approx$  4 letters)
  - System message unlimited, but truncated by model's token limit. (400-4000)
  - Response limited to 1500 tokens using your own data.

## RAG in a prompt flow

- Use index lookup so subsequent tools can use results to augment prompt

Ex:



## Fine Tune with Foundry

- Maximize consistency
- Chat completions
  - Data needs system message, user message, assistant response. JSON
  - Use weights for tuning. 0 = ignore 1 = tune
- Foundational vs fine-tuned
  - Filter ~~xxx~~ catalog fine-tuning tasks
  - Options
    - batch-size
      - # examples used in single forward backward pass.
      - larger for larger sets
      - larger batch, less model parameter updates, but less variance.
    - learning-rate-multiplier
      - smaller rate, less overfitting. Larger for larger sets.
    - n-epochs
      - cycles of training
    - seed
      - job reproducibility



# Flow

Executable workloads, 3 parts.

1. Inputs, data passed to flow
2. Nodes, tools that perform processing
3. Outputs, data produced by flow.

Flow Types:

- Standard - general LLM app dev
- Chat - conversational apps
- Eval - Performance evaluation

## Connections + Runtimes

- Used to connect flow to external data/service/API
- Connection details in Azure Key Vault.
- Runtimes
  - Compute instance providing environment and packages needed for flow.

## Variants + Monitoring

### Variants

- Versions of tool nodes with distinct settings.
- Only available in LLM tool
- Customise approach to tasks

### Deploy Flow

- Deploy to online endpoint
- URL + key
- Run flow + output real-time

### Monitor

#### Metrics

- Groundedness (source)
- Relevance (topic)
- Coherence (logical flow)
- Fluency (grammar)
- Similarity (source vs. output)

## Azure AI Foundry SDK (Preview)

- Provides Python + C# libraries
- Allows code to connect to endpoint

### Project Connections

- Connected resources defined at hub & project level.
- SDK can view and use connected services

### Create a chat client

- Create Chat Completions Client object
    - Easily change model using parameters *Easily change*
- ```
client = AIProjectClient()
chat = client.inference.get_chat_client()
response = chat.complete()
```

### - Azure OpenAI SDK

Azure AI SDK provides `get_azure_openai_client()` method for consumption with OpenAI SDK

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## Prompt Flow to Develop Language Model Apps in AAI Foundry

### LLM Life cycle

1. Initialization → Define use case + solution
2. Experimentation → Dev flow, test small set
3. Eval + Refine → Assess flow, test large set
4. Production → Deploy + monitor

#### Initialization

1. Define objective
2. Collect sample
3. Build prompt
4. Design flow

#### Experiment

1. Run flow on data
2. Evaluate performance
3. Evaluate + refine
4. Modify flow

#### Production

1. Optimize flow
2. Deploy
3. Monitor

## Images

- Moderate Images: Scan images, severity (safe, low, high)
- Multimodal: Scans using OCR

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## Choose + Deploy Models from Azure AI Foundry Portal Catalog

### Questions

- Solve my use case?
- Select best model?
- Scale for real world?

### Deploy model to endpoint

- Api request from client to endpoint, passed to model, return to client
- URI consists of AI hub name, model name, task for model

### Optimize Performance

- Apply prompt patterns to use prompt engineering.
- Model optimization strategies
  - Retrieval Augmented Generation (RAG)
    - Provided grounding context
  - Fine Tuning
    - Providing model with example prompts + responses
  - Context optimization - maximizing response accuracy
  - Model optimization - maximizing consistency



# Monitor Azure AI Services

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## Diagnostic Logging

- Capture rich diagnostics for monitoring usage and troubleshooting
- Resources:
  - Log Analytics (query + visualize)
  - Storage (store LA)

## Diagnostic Settings

- Set LA workspace

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## Deploy AI service Containers

### AI Containers

- Microsoft Container Registry

### Deployment

1. Container image for AI service downloaded, deploy to container host (docker, AKS, HCI (azure container instance))
2. Clients connect to container host endpoint, receive AI service results
3. Metrics sent to Azure for billing

- AI container images are subdivided by function, not service

- 3 settings to configure:

- Api Key
- Billing
- Eula

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## Azure AI Foundry Content Safety

- Set of content moderation features, available as a resource

- Four categories

- Hate, sexual, self harm, violence

- Text

- Moderate Text: Scan text, provide severity 0-6
- Prompt Shields: Scan prompts for jailbreak attempts and unsafe prompts
- Protected Material: Copyrights
- Groundedness: Ensure grounded response for accuracy