

# Matthew (Hunter) Steffner

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I am a Full-Stack Web Developer with a background in Technical Support for Banking Software. I am competent in both Client-Side and Server-Side Web Development. I have experience with the latest modern of frameworks and have a demonstrative ability to learn new technologies and concepts quickly.

## SKILLS & ABILITIES

Web Development:	HTML, CSS, JavaScript, React, Node.js, Express.js, Firebase, MongoDB, jQuery, Tailwind, Bootstrap, MySQL, Git, Visual Studio Code
Other:	Public Speaking, Problem Solving, Teaching, Conflict Resolution, Professional Writing, Collaboration Experience, Spanish, Translation

## MY PROJECTS

Portfolio: <https://huntersteffner.github.io/Portfolio-with-React/>

GitHub: <https://github.com/huntersteffner>

## WORK EXPERIENCE

### Full Stack Web Development Teaching Assistant | EdX | October 2022 - Present

- Instructed students in Client-Side and Server-Side Web Development.
- Explained programming concepts to students with non-technical backgrounds.
- Addressed students' questions concerning programming concepts.
- Graded assignments and projects.

### Software Support Specialist | NCR Corporation | September 2017-June 2022

- Worked in a Technical Support Role for Banking Software that was licensed to mid-sized banks.
- Answered phone calls, emails, and chats from clients concerning issues with applications.
- Conducted research to diagnose and troubleshoot cause of errors clients were experiencing.
- Escalated issues to downstream teams for assistance as needed.
- De-escalated conflicts with frustrated customers.

### Logistics Intern | Lenox International | May 2016-July 2016

- Conducted research concerning best practices for storage procedures in a warehouse.

## EDUCATION

### Full Stack Coding Bootcamp | Fall 2022 | Georgia Institute of Technology Tech

- Applied Frontend Logic with JavaScript and Backend Logic with Node.js.
- Created APIs with SQL and NoSQL Databases.
- Utilized both modern frameworks such as React, and legacy frameworks such as jQuery.
- Collaborated in group projects utilizing Git to remotely complete work.
- Deployed Full Stack Applications to the internet.

### Bachelor's | May 2017 | Georgia Southern University

- Major: Logistics | Minor: Spanish