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Building Safe Bridges for Growing Hearts

Thoughtfully delivered Child Contact Services across Melbourne.

[Get in Touch]

About Us

Family Bond Australia exists to bring structure, ease, and reassurance to families navigating separation. We approach each matter with care and clarity, understanding how important it is for children to feel settled and for parents to feel confident in the process.

Our work is guided by recognised industry principles and Attorney-General guidelines, and shaped by real-world experience working alongside families, children, and family law professionals. Every service is delivered with consistency, discretion, and attention to detail.

We are Melbourne-based and operate as a fully mobile service, offering weekday and weekend availability across metropolitan areas. Our flexible model allows us to meet families in environments that feel familiar, appropriate, and comfortable for children.

What We Offer

Supported Contact (Supervised Visits)

A trained supervisor is present throughout visits to ensure they run smoothly while allowing natural interaction.

Structured Changeovers

Supervised handovers where direct contact isn't appropriate, managed calmly and efficiently.

Virtual Support

Online supervision for families where in-person services aren't suitable.

Observation & Documentation

Clear, factual observation records prepared after each service.

[View all of our Services]

Professional Framework

Our services align with recognised Child Contact Service principles and Attorney-General guidelines, ensuring work is delivered responsibly, independently, and with a strong focus on child wellbeing.

How It Works

1. Intake & Review

We take time to understand the arrangements, court orders, and individual circumstances.

2. Planning & Setup

Services are scheduled thoughtfully, with locations and supervision needs agreed in advance.

3. Service Delivery

Contact or changeovers take place with a trained supervisor present.

4. Ongoing Support & Reporting

Documentation is completed and services continue as required.

Our Approach (this is where you show you're ahead of the game)

We take a considered, modern approach to Child Contact Services. That means thoughtful planning, clear communication, and supervisors who know how to read a room — not just follow a checklist.

Our supervisors are highly trained, calm, and personable. They know how to support families without making children or parents feel uneasy. Supervision is present when needed, subtle when possible, and always focused on helping time together feel natural rather than staged.

This balance is what sets our service apart.

Why Families Feel Comfortable With Us

Families choose Family Bond Australia because we bring:

- A calm, modern approach to supervision
- Skilled supervisors who put people at ease
- Flexible, mobile services across Melbourne
- Clear communication and dependable follow-through
- A service that feels organised without feeling cold

We handle the process with confidence and care, so families don't have to.

Service Areas

Family Bond Australia operates across **metropolitan Melbourne** as a mobile service. We meet families in agreed public locations that suit the child and the arrangement — removing the need for centre-based visits and helping services feel more natural.

Contact Us

If you're looking for a composed, capable Child Contact Service that does things thoughtfully, we're here to help.

Get in touch to discuss next steps or begin the intake process

SERVICES PAGE:

What We Offer

Supported Contact (Supervised Visits)

Supported contact involves a trained supervisor remaining present throughout a parent's time with their child. The role of the supervisor is to ensure the visit runs smoothly while allowing space for genuine interaction.

Our supervisors are warm, approachable, and experienced in creating relaxed environments. Their presence is designed to provide reassurance - not interruption - so parents and children can focus on being together.

Structured Changeovers

Structured changeovers are available where direct handovers are not appropriate. This service removes the need for parents to interact and ensures transitions are handled calmly and efficiently.

The supervisor manages timing, communication, and the exchange itself, helping children move between parents in a predictable and supported way.

Virtual Support

Virtual supervision offers an alternative where in-person services aren't suitable. Sessions are conducted online with oversight provided throughout, ensuring continuity of contact while maintaining independent supervision.

Observation & Documentation

Following each service, a clear and factual observation record is prepared. These summaries can be shared with legal representatives or used to support ongoing arrangements.

Reports are objective, well-structured, and written with care.

Small writing:

- Home Safety Check
- Affidavit
- Subpoena
- Court Appearances

Fees (same fee boxes as Gerard)

Supervised Contact (Supported Visits)

\$___ per hour

Structured Changeovers

\$___ per changeover

Virtual Supervision

\$___ per session

Observation & Documentation

Included with each service.

Travel

Travel is charged separately based on location and distance and will be confirmed prior to service delivery.

Additional Services

These services are quoted individually, based on the scope and time involved.

- Home safety checks
- Affidavits
- Subpoena responses
- Court appearances

Payment & Invoicing

Invoices are issued in line with scheduled services and must be finalised prior to service delivery, unless otherwise agreed. We aim to keep payment processes straightforward and consistent.

If you have questions about fees or would like a tailored estimate, we're happy to talk things through as part of the intake process.