

Variable	Label	Mean	Std Dev	Minimum	Maximum	N
reliavg	Reliability Average	5.4041816	1.4790579	1.0000000	7.0000000	279
empavg	Empathy Average	5.5240807	1.4400043	1.0000000	7.0000000	281
tangavg	Tangibles Average	5.6352657	1.0865664	1.0000000	7.0000000	276
respavg	Responsiveness Average	5.6041667	1.5551842	1.0000000	7.0000000	268
assuravg	Assurance Average	5.7503098	1.4346152	1.0000000	7.0000000	269