# **COMPETITOR ANALYSIS REPORT**

**BRAND ANALYSED**: Yatra, MakeMyTrip, Tripoto

PURPOSE: Understand how these travel brands use social media to uncover what's working, and identify ways our brand can stand out.

### 1. YATRA

# **Target Audience:**

Budget conscious domestic travelers (especially from Tier 2 & Tier 3 cities) and corporate clients.

## **Content Type:**

- Static graphics (promotional visuals)
- Offer banners (discounts, app downloads)
- Minimal video content

#### Tone of Voice:

Formal and straightforward, focused on value and service.

## **Engagement Strategy:**

- Periodic contests and giveaways
- Mostly promotional comments
- Limited direct communication; focused on conversions

# 2. MAKE MY TRIP

## **Target Audience:**

Urban professionals, families, and international/domestic leisure travelers.

# **Content Type:**

- High quality travel photos and videos
- Instagram Reels
- Festival or occasion campaigns
- Tips and destination guides

## **Tone of Voice:**

Friendly, polished, and engaging. Blends information with emotional appeal.

### **Engagement Strategy:**

- Flash deals and countdown timers
- Interactive polls and emojis in Stories

- Influencer collaborations
- Quick responses to comments and DMs

#### 3. TRIPOTO

#### **Target Audience**:

Millennial travelers, solo explorers, backpackers, digital nomads, and travel content creators.

### **Content Type:**

- User generated content (stories, photos, blogs)
- Reels and scenic videos
- Itineraries and travel guides

# **Tone of Voice:**

Casual, relatable, and conversation driven feels like chatting with a friend.

## **Engagement Strategy:**

- Invites community story submissions
- Hosts travel challenges (hashtags, creator programs)
- Active interaction through comments and polls
- Builds a strong follower community

# **SUMMARY COMPARSION**

Brand	Audience	Content Focus	Tone	Engagement Tactics
Yatra	Budget/corpor ate travelers	Offers, static posts	Formal & transactional	Giveaways, limited replies
MakeMyTrip	Urban professionals & families	Reels, visuals	Friendly & polished	Polls, influencers, flash sales
Tripoto	Millennials & solo travelers	UGC, stories	Casual & relatable	Challenges, story features, replies

#### \*OPPORTUNITIES FOR OUR BRAND

- Encourage UGC and storytelling to build emotional engagement (inspired by Tripoto)
- Invest in high quality visuals and Reels for stronger branding (like MakeMyTrip)
- Create interactive content (polls, quizzes) to boost follower participation

- Avoid being overly promotional mix offers with human led narratives for more authentic connection

#### **MAKE MY TRIP**

# Instagram post template



# **INSTAGRAM CAPTIONS:**

# **MAKE MY TRIP** — Captions

- ☐ "Make moments. Not just trips. #TravelMemories"
- ☐ "Your perfect getaway is just a tap away. Discover, book, explore. #TravelDreams"
- ☐ "Swipe, book, go. It's that simple. #TravelEasy"
- ☐ "Every journey begins with a dream. #TripGoals"
- ☐ "Stunning stays. Epic escapes. #DiscoverWithMMT"
- ☐ "Turn weekends into wonders. #WeekendGetaway"

# MAKE MY TRIP - Hashtags (instagram)

#MakeMyTrip #TravelWithMMT #ExploreWithUs #TravelIndia #MMTDeals #TravelMore #ExploreWithMMT #DreamDestinations #TravelDiaries #DilTohRoaming #MMTTravelGear #TravelReady #PackUp #MakeMyTripIndia #TravelSmart #MMTExperience #MakingMemories #TravelTogether #ExploreTheWorld #AdventureTime #HappyTravels #AdventureTime #Wanderlust

# LinkedIn post template



# MAKE MY TRIP — LinkedIn Captions

☐ "Redefining travel convenience, one booking at a time. #MakeMyTripBusiness"
$\hfill\Box$ "Where technology meets trust — travel solutions that work."
☐ "From app to airport: simplifying journeys for modern explorers."
☐ "Innovation that makes travel smarter and easier. #TravelTech"
$\square$ "We don't just help you book trips. We help you create unforgettable experiences."
☐ "From app to adventure: redefining travel convenience for the modern explorer."
MAKE MY TRIP - Hashtags ( LinkedIn)
#MakeMyTrip
#TravelTech
#MMTIndia
#TravelWithTech
#TravelInnovation
#SeamlessBooking
#ExploreMore
#CustomerExperience

#Innovation

#TravelTrends

#FutureOfTravel

#CustomerFirst

#CorporateResponsibility

# YATRA.COM

# Instagram post template



## **INSTAGRAM CAPTIONS:**

# YATRA — Captions

- ☐ "Big adventures. Small prices. #YatraDeals"
- ☐ "Fly smart. Stay smart. Book now. #TravelSavings"
- ☐ "Your next trip? Just a click away. #ExploreWithYatra"
- ☐ "Where value meets your travel dreams. #SmartTravel"
- ☐ "Tier 2 to top destinations we get you there. #YatraJourneys"
- ☐ "Best fares. Trusted service. Always. #YatraPromise"

# YATRA - Hashtags (instagram)



#BestPrices

#TravelMore

#BookWithConfidence

**#YatraPromise** 

#TravelMemories

#ShareYourStory

#TravelJourney

#TravelInStyle

#TravelEssentials

#MadeForTravel

#AdventureAwaits

#YatraMerch

# LinkedIn post template



# YATRA — LinkedIn Captions

- ☐ "Enabling smarter journeys for today's business traveler. #YatraBusiness"
- ☐ "Where cost savings and convenience meet. #TravelSmart"
- ☐ "Empowering corporate travel with trusted solutions. #YatraForBusiness"

□ "From Tier 2 cities to the world — we help you get there."
☐ "Delivering seamless travel experiences for every budget. #YatraPromise"
$\hfill\Box$ "Connecting businesses to destinations—trusted by corporate travelers nationwide"
YATRA - Hashtags( LinkedIn)
#Yatra
#YatraBrand
#TravelMarketing
#YatraIndia
#YatraExperience
#ExploreWithUs
#SeamlessTravel
#TravelIndustry
#Innovation
#ProductDesign
#TravelSolutions
#QualityFirst
#TravelTech
TRIPOTO
Instagram post template



# **INSTAGRAM CAPTIONS:**

# TRIPOTO — Captions

□ "Your journey = our inspiration. #TripotoTales"
□ "Hidden gems. Shared stories. #ExploreWithTripoto"
□ "Travel solo. Travel bold. #WanderWithTripoto"
□ "Tag us in your next adventure! #TripotoCommunity"
□ "More than trips. It's a way of life. #TravelVibes"
□ "At Tripoto, every traveler is a storyteller. Together, we map the world in moments"

# **TRIPOTO - Hashtags (instagram)**

#TripotoTales

#TravelWithPurpose

#WanderlustIndia

#TravelCommunity

#MeetsTravel

#ExploreWithTripoto

#MakeItWithTripoto

#TravelWithTripoto #TripotoStories #TravelCommunity #RealTravelStories #TravelNarrative #AuthenticTravel #TravelMemories #TripotoFamily #TripotoPlanner #TravelPlanning #PlanYourTrip #TravelTech #UniqueExperiences #TravelGuide #TravelHacks #DiscoverMore #TravelTips

# LinkedIn post template



# TRIPOTO — LinkedIn Captions

#TravelInnovation

☐ "Every traveler's story is a map of inspiration. #TripotoCommunity"
☐ "We connect explorers, creators, and dreamers through travel."
☐ "Building a global travel community — one adventure at a time."
☐ "Explore. Create. Inspire. Together, we map the world."
☐ "At Tripoto, every traveler is a storyteller. Together, we map the world in moments."
TRIPOTO - Hashtags (LinkedIn)
#TravelMarketing
#TravelWithTripoto
#TravelCommunity
#ExploreMore
#StorytellingTravel
#TripotoTech
#AIInTravel
#TravelTechnology

#PersonalizedTravel

#TravelNarrative

#CommunityBuilding

#TravelNetwork

#AuthenticTravel

#TripotoGrowth

#TravelTrends

#YouthTravel

#TravelBehavior

#TravelMarket

#FutureOfTravel

# **SOCIAL MEDIA STRATEGIES**

# 1. Yatra Social Media Strategy

# Goal:

- Drive traffic to the website/app
- Promote travel deals, flight + hotel bookings
- Build brand recall as a reliable travel partner

# **Platforms Used:**

#TravelInsights

• Instagram, Facebook, Twitter, YouTube, LinkedIn

# **Content Strategy:**

- Travel deal banners and discount codes
- Destination carousels
- Festive offers and seasonal sales
- Basic travel tips

# **Suggestions for Improvement:**

- More engaging reels and user generated content
- Collaborate with micro influencers for trust
- Add behind the scenes content about how Yatra curates packages

# 2. Tripoto Social Media Strategy

#### Goal:

- Promote community based travel stories and guides
- Position as a travel inspiration hub

#### **Platforms Used:**

Instagram, Facebook, YouTube, Pinterest

# **Content Strategy:**

- Travel blogs and vlogs
- Reels from creators & backpackers
- "Hidden gems" and offbeat locations
- Long form guides linked from Instagram

# **Suggestions for Improvement:**

- Use LinkedIn to share travel industry trends or startup stories
- Host live sessions / Q&As with travel influencers
- Increase use of carousel posts to give quick travel guides

# 3. MakeMyTrip Social Media Strategy

#### Goal:

- Push app downloads and booking features
- Establish trust in online travel services

#### Platforms Used:

Instagram, Twitter, LinkedIn, Facebook, YouTube

#### **Content Strategy:**

- Branded reels & animated explainers
- Festive and offer led campaigns
- Customer reviews and feedback stories
- Interactive polls (e.g., "Where should you go next?")

# **Suggestions for Improvement:**

- Add more travel vlogs/reels from real travelers
- Showcase the entire booking experience from app to destination
- Build "travel goals" or "weekend getaways" series for millennials

# **Content Posting Schedule**

# Weekly Content posting strategy for MakeMyTrip:

Day	LINKED IN	INSTAGRAM
Monday	<ul> <li>Post:     Top Travel Trend to watch this year</li> <li>Format:     Infographics</li> <li>Hashtags:     #travelTrends     #MakeMyTrip     #TravelIndustry</li> </ul>	<ul> <li>Post:         <ul> <li>Discover The beauty of Nature</li> </ul> </li> <li>Format:         <ul> <li>High quality photo or Video of beautiful destinations</li> </ul> </li> <li>Hashtags:</li></ul>
Wednesday	Customer's success stories:  Post: Real stories from travelers  Format: Testimonials  Hashtags: #CustomerLove #MakeMyTrip #TravelStories	Travel Tips:  Post: Top tips for planning your dream trip  Format: Reel  Hashtags: #travelTips #MakeMyTrip #TravelPlanning

	Industry News:	Customer's Reviews:
Friday	• Post: Latest development in Travel industry	• Post: share your travel stories with us
	• Format: Analysis report	• Format: Video featuring Customer
	• Hashtags: #industrialInsights #MakeMyTrip #TravelNews	• Hashtags: #TravelStories #MakeMyTripCommu nity #CustomerReviews

# **Weekly Content posting strategy for Tripoto:**

Day	LINKED IN	INSTAGRAM
Monday	Travel Guides:  Post: Ultimate guide to exploring places  Format: Articles  Hashtags: #travelGuides #Tripoto #DestinationExperts	<ul> <li>Post:         <ul> <li>Explore the hidden gems of world</li> </ul> </li> <li>Format:             <ul> <li>Photo or Video of beautiful destinations</li> </ul> </li> <li>Hashtags:</li></ul>
Thursday	Photography Tips:  • Post:  Tips for capturing stunning traveling	Photo Contest:  • Post: Share your best travel photo with us

	photos  Format: Video  Hashtags: #TravelPhotography #Tripoto #PhotographyTips	<ul> <li>Format:         <ul> <li>Community photos</li> </ul> </li> <li>Hashtags: #TravelPics</li></ul>
Sunday	<ul> <li>Post:         <ul> <li>Stories from our community</li> </ul> </li> <li>Format: Testimonials</li> <li>Hashtags:</li></ul>	<ul> <li>Post:         Glimpse into our team's travel adventures</li> <li>Format:         Photo or Reel</li> <li>Hashtags:         #BehindTheScenes         #Tripoto         #TravelAdventures</li> </ul>

# Weekly Content posting strategy for YATRA:

Day	LINKED IN	INSTAGRAM
Tuesday	<ul> <li>Post:     Top 5 Travel Tips for exploring new Destinations</li> <li>Format:     Articles</li> </ul>	<ul> <li>Post:     Explore wonder of world</li> <li>Format:     Photo or Video of beautiful destinations</li> <li>Hashtags:</li> </ul>

	• Hashtags: #TravelTips #Yatra #TravelExperts	#TravelNature #Yatra #BeautifulDestinations
Thursday	<ul> <li>Post:         <ul> <li>Discover the beauty of world</li> </ul> </li> <li>Format:         <ul> <li>Video</li> </ul> </li> <li>Hashtags:</li></ul>	Travel Experience:  Post: Experience of the best places  Format: Reels  Hashtags: #TravelExperience #Yatra #Adventure
Saturday	Customer Testimonials:  Post: Real stories of our travelers  Format: Testimonials  Hashtags: #CustomerLove #TravelStories #Yatra	Travel Highlights:  Post: Glimpse into our team's travel adventures  Format: Photo or Reels  Hashtags: #TravelScenes #Yatra #TravelAdventures

# **Content Pillars (Strategic Planning)**

In the dynamic travel ecosystem, content pillars form the foundation of consistent branding, storytelling, and engagement. Leading Indian travel brands like MakeMyTrip, Yatra, and Tripoto strategically utilize these pillars to drive awareness, trust, and conversions across platforms.

1. Travel Inspiration & Destination Discovery
Travel content that sparks desire and helps users plan.

- MakeMyTrip curates seasonal destination reels like "Top Monsoon Getaways in India" and "Budget International Escapes" on Instagram and YouTube Shorts.
- Yatra runs inspirational blog series like "Weekend Getaways from Delhi" or "Luxury Escapes in India" directly linked to their hotel booking pages.
- Tripoto excels in this pillar by offering a full-fledged community blog platform where users share personal itineraries and travelogues, searchable by location.

# 2. Customer Stories & Testimonials Building trust through real user experiences.

- Tripoto is built on user-generated content. They feature verified traveler journeys like "A 7-Day Spiti Valley Road Trip" with images, budgets, and route details.
- Yatra integrates Google and in-app reviews on flight and hotel search results to enhance social proof.
- MakeMyTrip highlights customer testimonials during campaigns like "#MyHolidayStory" where travelers share photos and stories of their bookings through the platform.

# 3. Partnerships & Collaborations

Collaborations to boost reach and engagement.

- MakeMyTrip partnered with IRCTC and state tourism boards (like Uttarakhand Tourism) to power travel bundles.
- Tripoto collaborated with *Klook* and *Tata Motors* to create branded content and giveaways, showcasing road trips with brand integration.
- Yatra ties up with colleges and corporates for travel sponsorship contests and group travel deals, often showcased on LinkedIn and website banners.

#### 4. Events & Campaigns

Campaign-driven content to boost conversions and engagement.

- Yatra's "Travel Sale Events" (like the Big Travel Carnival) feature countdown timers and influencer promos, promoted heavily across social media.
- MakeMyTrip's "Zero Cancellation Fee" campaign was a hit during COVID times, and the content was widely circulated as a USP to re-instill travel confidence.
- Tripoto hosts 'Wander Women' workshops—offline and virtual events for solo female travelers—turning event content into YouTube series and Instagram highlights.

# 5. Local Culture & Responsible Travel Storytelling with a sustainability and authenticity lens.

- Tripoto features eco-stay listings and posts like "10 Eco-Friendly Homestays in Himachal" that align with conscious travel.
- MakeMyTrip's "Local Love" segment highlights street food tours, craft experiences, and native guides to enhance cultural tourism.
- Yatra's CSR blog covers their initiatives to support local artisans and promote low-impact tourism in places like Sikkim and Rajasthan.

# Purpose & Strategic Value:

By focusing content around these structured pillars, brands build a cohesive identity, improve SEO discoverability, drive higher engagement, and remain consistently relevant to both wanderlust-driven millennials and experience-seeking Gen Z travelers.