# **Natural Language Processing**

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- Post doctoral Fellowship from University of Pennsylvania
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#### **Research:**

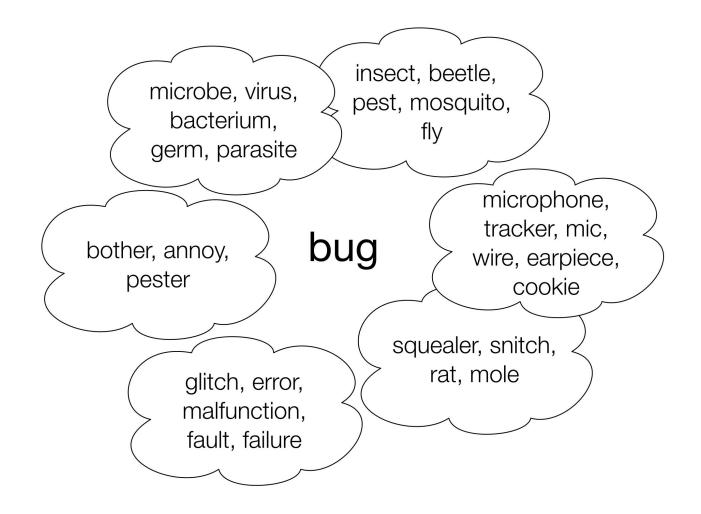
- Natural language processing
- Data Science

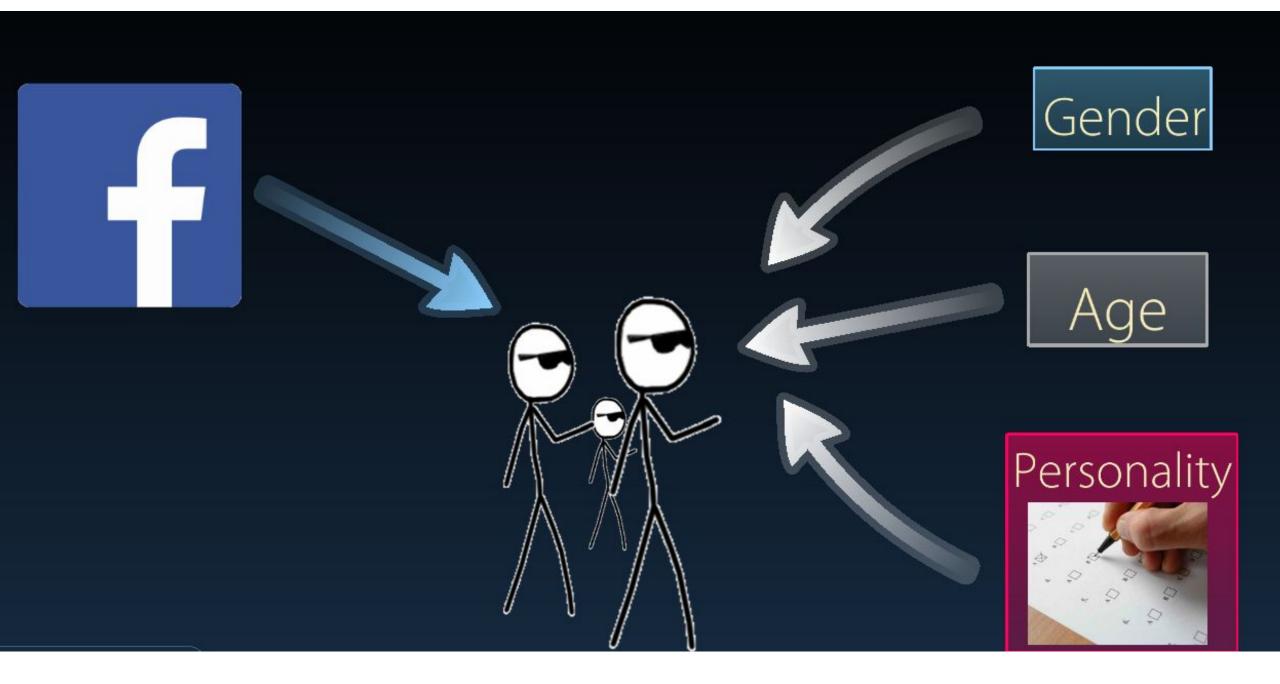
# **Paraphrases**

Differing *textual* expressions of the same *meaning*:

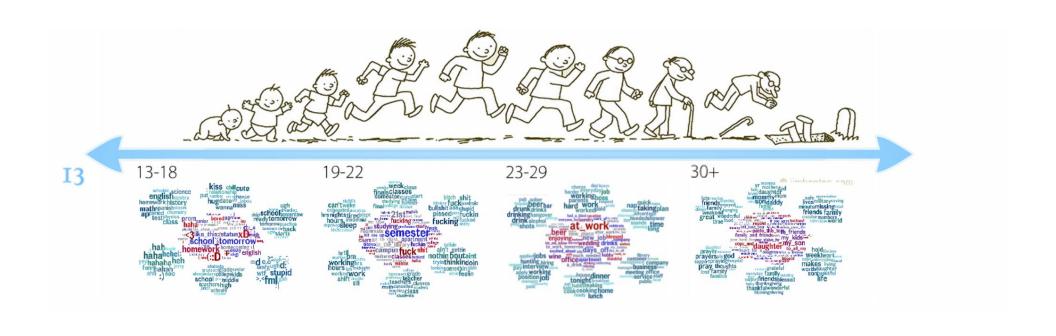
cup	$\leftrightarrow$	mug
the king's speech	$\leftrightarrow$	His Majesty's address
X <sub>1</sub> devours X <sub>2</sub>	$\leftrightarrow$	X <sub>2</sub> is eaten by X <sub>1</sub>
one JJ instance of NP	$\leftrightarrow$	a JJ case of NP

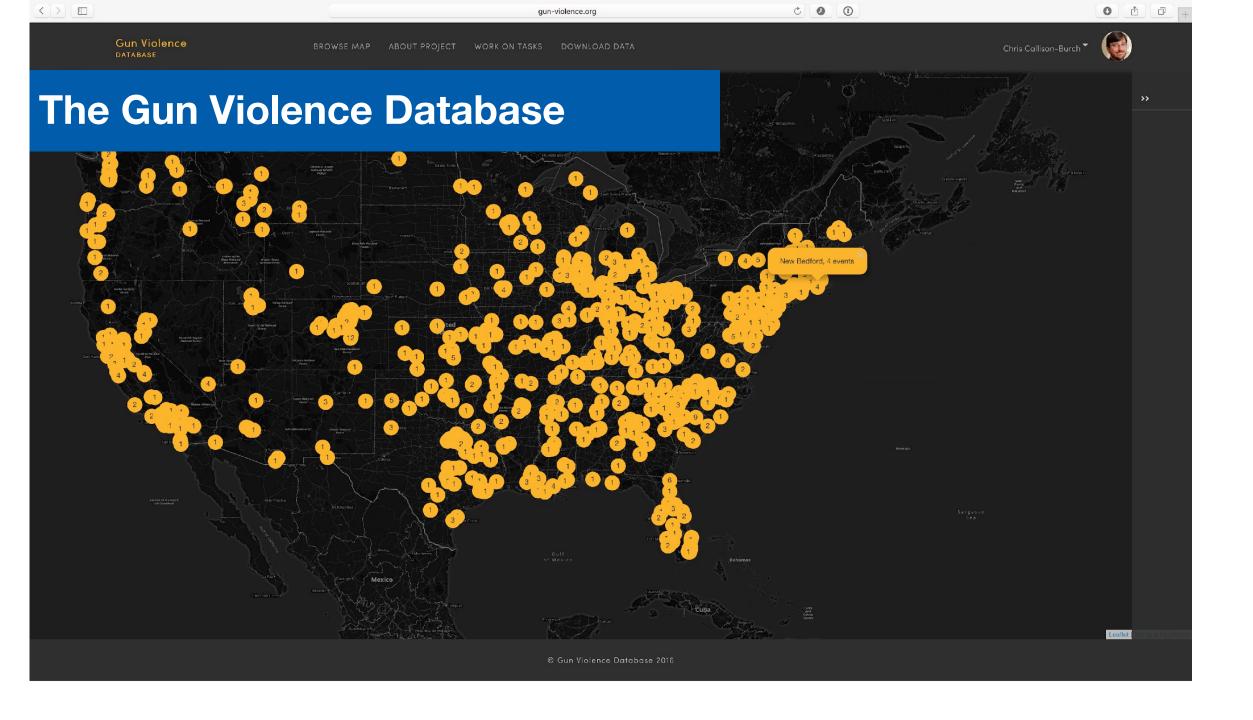
#### **Word Sense**





# **Supervised words of Age**





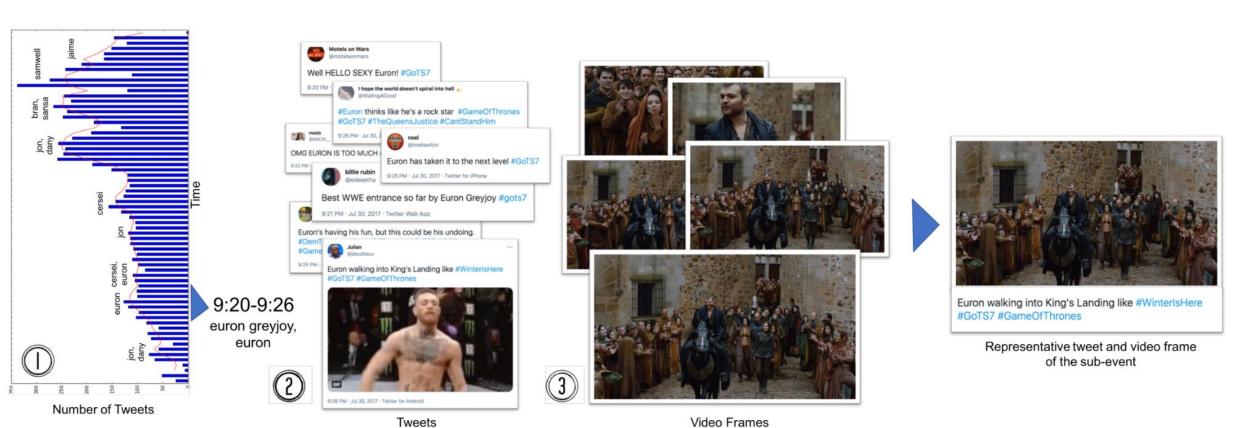
#### **Information Extraction**

#### Chicago Police release Laquan McDonald shooting video | National News

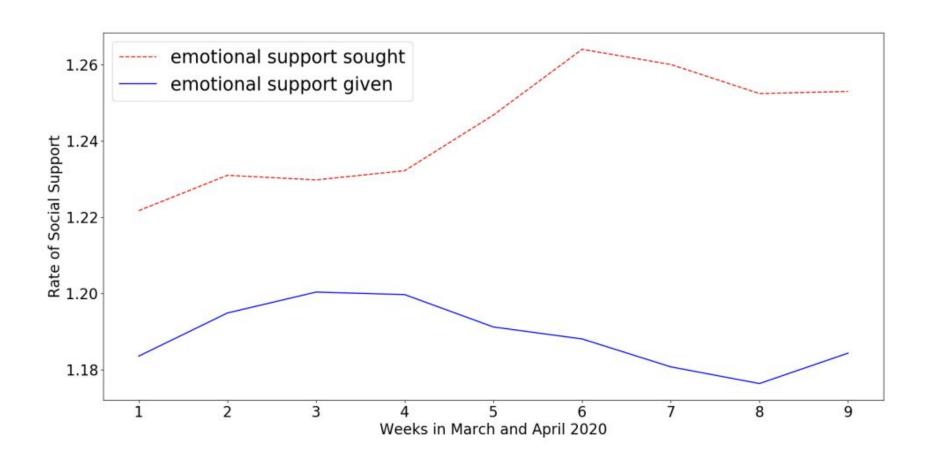
Three seconds. On a dashcam video clock, that's the amount of time between the moment when two officers have their guns drawn and the point when Laquan McDonald falls to the ground. The video, released to the public for the first time late Tuesday, is a key piece of evidence in a case that's <u>sparked</u> protests in Chicago and has landed an efficer behind bars. The 17-year-old McDonald was <u>shot</u> 16 times or that day the video shows in October 2014. Chicago police Officer Jason Van Dyke was <u>charged</u> Tuesday with first-degree murder....

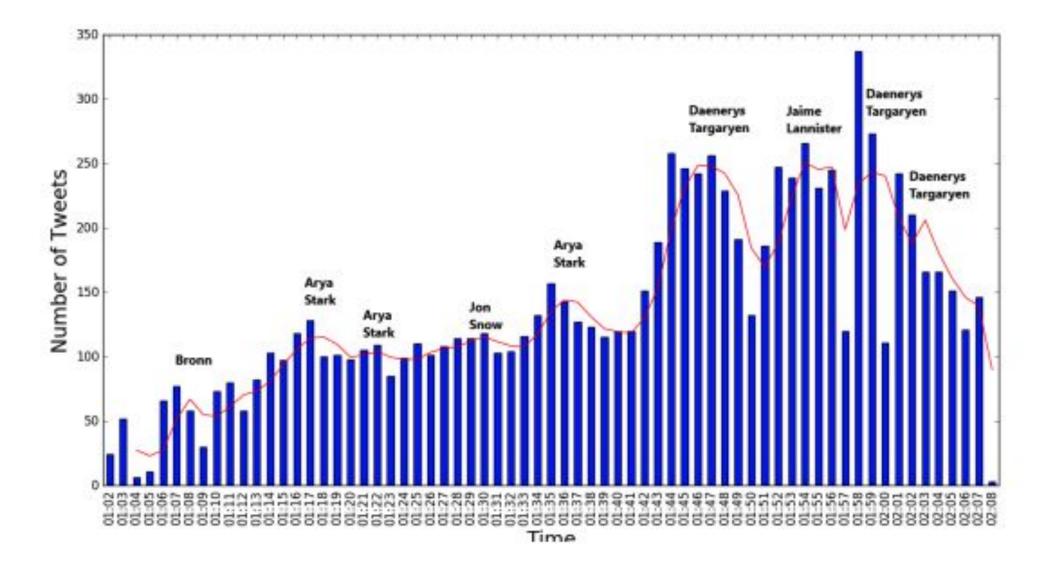
Person #1014		
Name	Laquan McDonald	
Gender		
Age		
Race		
Incident #1053		
City		
Date		
Shooter		
Victim	McDonald	
Victim Killed		

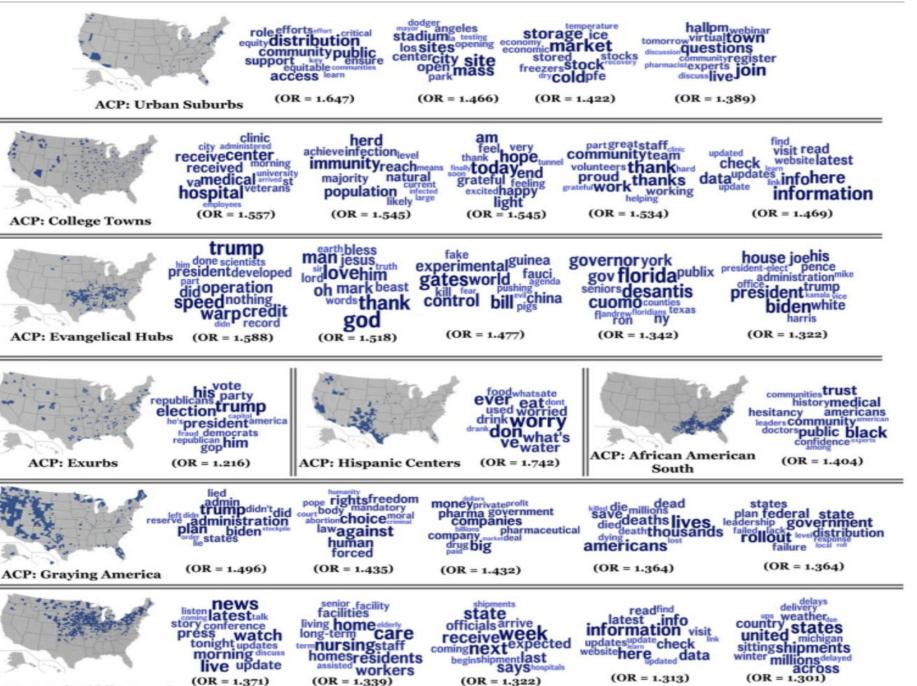
# Twitter posts and video



# **Reddit posts**







**ACP: Rural Middle America** 

# **Text Classification and Sentiment Analysis**

# Positive or negative movie review?



unbelievably disappointing



Full of zany characters and richly applied satire, and some great plot twists



this is the greatest screwball comedy ever filmed



It was pathetic. The worst part about it was the boxing scenes.

# What is the subject of this article?

#### MEDLINE Article



### **MeSH Subject Category Hierarchy**

Antogonists and Inhibitors

**Blood Supply** 

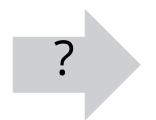
Chemistry

Drug Therapy

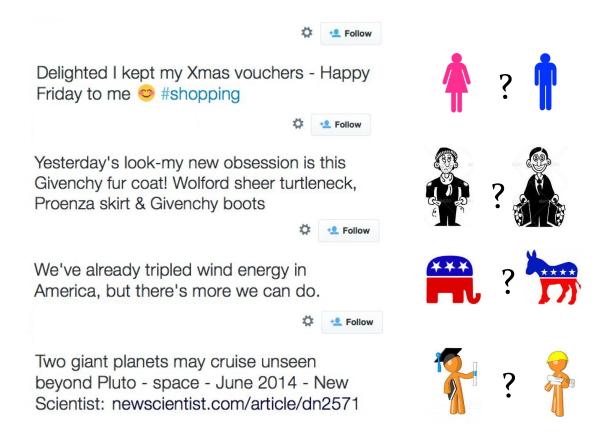
**Embryology** 

**Epidemiology** 

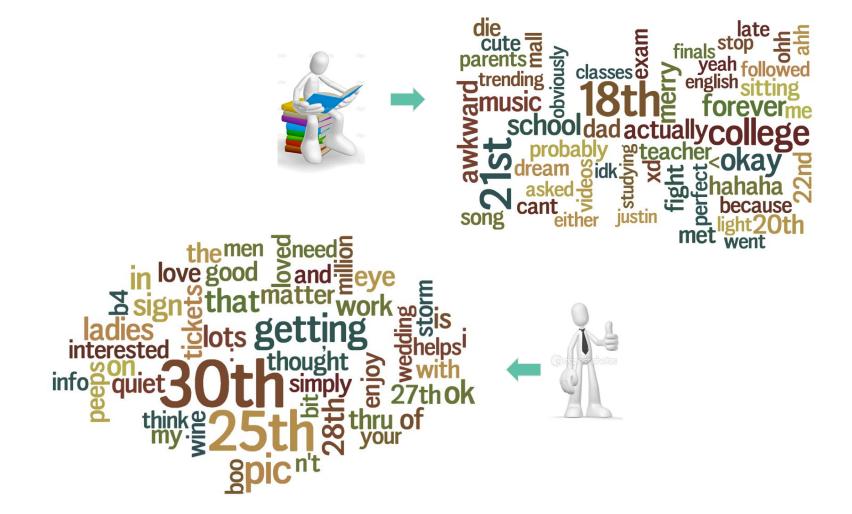
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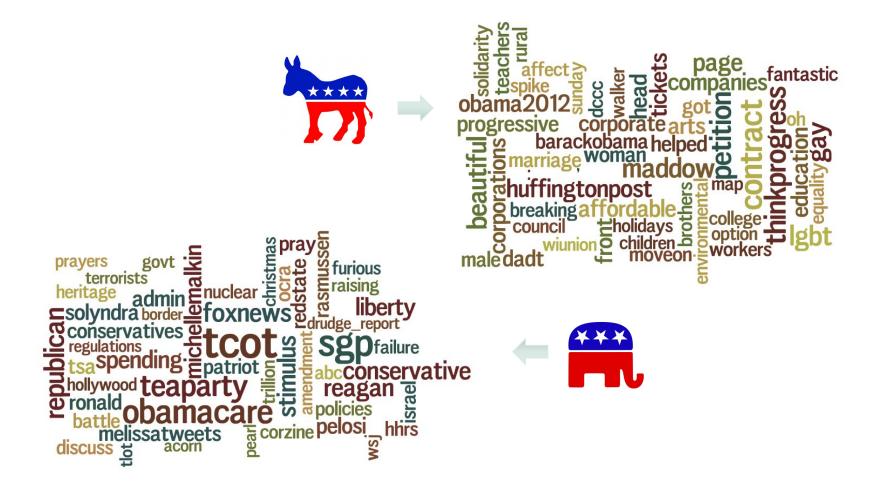
# **Classify User Attributes Using Their Tweets**



# **Lexical Markers for Age**



#### **Lexical Markers for Political Preferences**



#### **Lexical Markers for Gender**





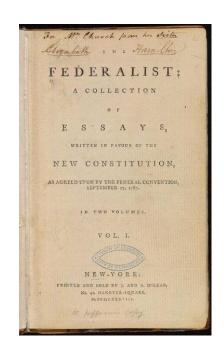


# Who wrote which Federalist papers?

1787-1788: anonymous essays try to convince New York to ratify U.S Constitution by Jay, Madison, Hamilton.

Authorship of 12 of the letters in dispute

1963: solved by Mosteller and Wallace using Bayesian methods



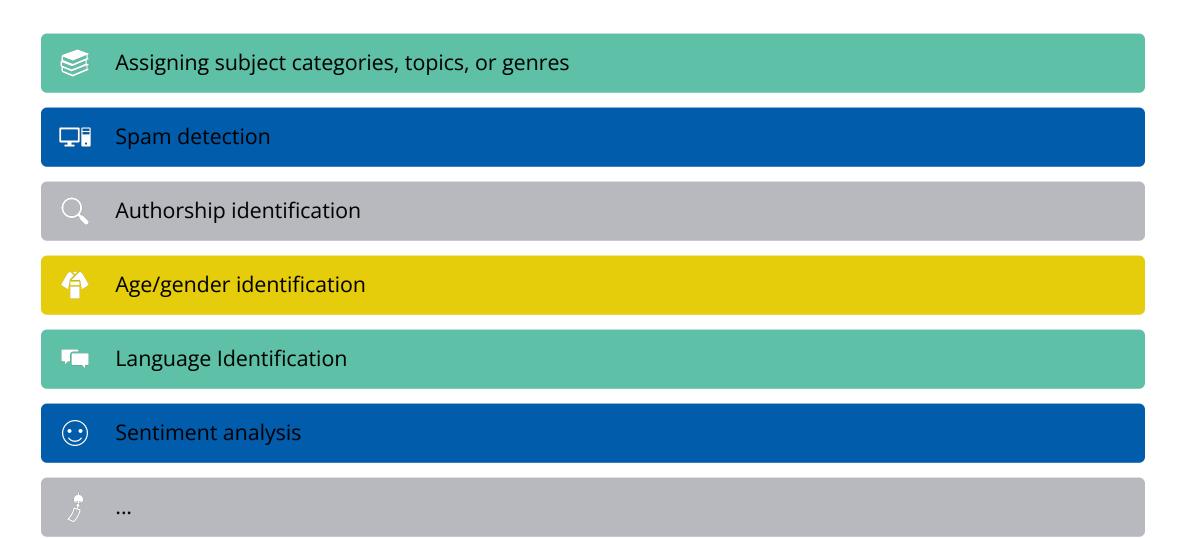


James Madison



Alexander Hamilton

# **Text Classification**



# **What is Sentiment Analysis**



#### Sentiment classifier

Input: "Spiraling away from narrative control as its first three episodes unreel, this series, about a post-apocalyptic future in which nearly everyone is blind, wastes the time of Jason Momoa and Alfre Woodard, among others, on a story that starts from a position of fun, giddy strangeness and drags itself forward at a lugubrious pace."

Output: positive (1) or negative (0)

# **Google Product Search**



HP Officejet 6500A Plus e-All-in-One Color Ink-jet - Fax / copier / printer / scanner \$89 online, \$100 nearby ★★★★☆ 377 reviews

September 2010 - Printer - HP - Inkjet - Office - Copier - Color - Scanner - Fax - 250 she

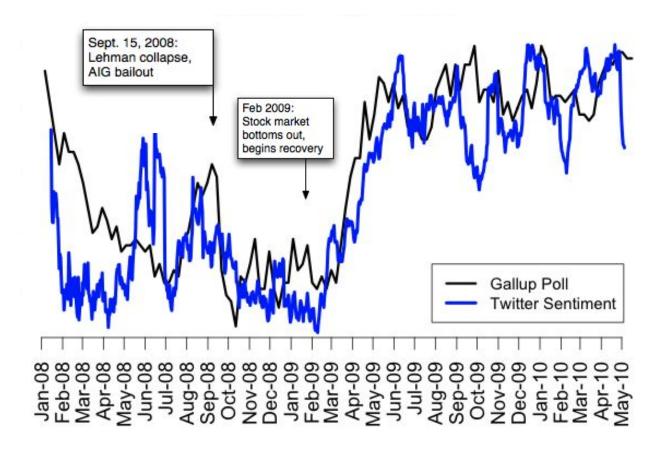
#### Reviews

Summary - Based on 377 reviews

1 star	2	3	4 stars	5 stars		
What peop	le are	sayii	ng			
ease of use	Э			"This was very easy to setup to four computers."		
value				"Appreciate good quality at a fair price."		
setup				"Overall pretty easy setup."		
customer s	ervice			"I DO like honest tech support people."		
size				"Pretty Paper weight."		
mode				"Photos were fair on the high quality mode."		
colors				"Full color prints came out with great quality."		

# Twitter sentiment versus Gallup Poll of Consumer Confidence

Brendan O'Connor, Ramnath Balasubramanyan, Bryan R. Routledge, and Noah A. Smith. 2010. From Tweets to Polls: Linking Text Sentiment to Public Opinion Time Series In ICWSM-2010

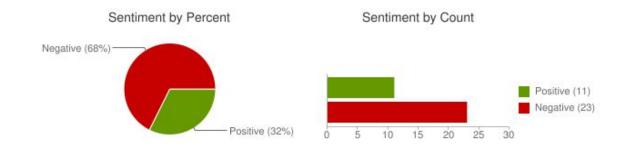


## **Target Sentiment on Twitter**

Type in a word and we'll highlight the good and the bad

"united airlines" Search Save this search

#### Sentiment analysis for "united airlines"



<u>iljacobson</u>: OMG... Could @**United airlines** have worse customer service? W8g now 15 minutes on hold 4 questions about a flight 2DAY that need a human.

12345clumsy6789: I hate **United Airlines** Ceiling!!! Fukn impossible to get my conduit in this damn mess! ?

EMLandPRGbelgiu: EML/PRG fly with Q8 united airlines and 24seven to an exotic destination. http://t.co/Z9QloAjF

<u>CountAdam</u>: FANTASTIC customer service from **United Airlines** at XNA today. Is tweet more, but cell phones off now! Posted 4 hours ago

# **Sentiment Analysis Has Many Other Names**



# Why sentiment analysis?



*Movie*: is this review positive or negative?



*Products*: what do people think about the new iPhone?



Public sentiment: how is consumer confidence? Is despair increasing?



*Politics*: what do people think about this candidate or issue?



*Prediction*: predict election outcomes or market trends from sentiment

## **Scherer Typology of Affective States**

**Emotion**: brief organically synchronized ... evaluation of a major event

• angry, sad, joyful, fearful, ashamed, proud, elated

Mood: diffuse non-caused low-intensity long-duration change in subjective feeling

• cheerful, gloomy, irritable, listless, depressed, buoyant

Interpersonal stances: affective stance toward another person in a specific interaction

• friendly, flirtatious, distant, cold, warm, supportive, contemptuous

Attitudes: enduring, affectively colored beliefs, dispositions towards objects or persons

liking, loving, hating, valuing, desiring

**Personality traits**: stable personality dispositions and typical behavior tendencies

• nervous, anxious, reckless, morose, hostile, jealous

Scherer, Klaus R. 1984. Emotion as a Multicomponent Process: A model and some cross-cultural data. In *Review of Personality and Social Psych* 5: 37-63.

# **Sentiment Analysis**

Sentiment analysis is the detection of **attitudes** 

"enduring, affectively colored beliefs, dispositions towards objects or persons"

- **1. Holder (source)** of attitude
- **2.** Target (aspect) of attitude
- **3. Type** of attitude

From a set of **types** 

• Like, love, hate, value, desire, etc.

Or (more commonly) simple weighted **polarity**:

• positive, negative, neutral, together with strength

From a **Text** containing the attitude

Sentence or entire document

# **Sentiment Analysis**

#### Simplest task:

• Is the attitude of this text positive or negative?

#### More complex:

Rank the attitude of this text from 1 to 5

#### Advanced:

• Detect the target, source, or complex attitude types

# Precision, Recall, and F Measure

## **Confusion Matrix**

	Gold positive	Gold negative
System positive	True positives	False positives
System negative	False negatives	True negatives

#### **Precision and recall**

**Precision** = <u>true positives</u> true positives + false positives **Recall** = <u>true positives</u> true positives + false negatives

	Gold positive	Gold negative
System positive	True positives	False positives
System negative	False negatives	True negatives

## **Accuracy**

Accuracy = <u>true positives + true negatives</u> true positives + false positives + true negatives + false negatives

	Gold positive	Gold negative
System positive	True positives	False positives
System negative	False negatives	True negatives

## A combined measure: F-Measure

A combined measure that assesses the Precision / Recall tradeoff is F measure