

## Bug 85

**Summary:** Broken Link: 404 Page Not Found - on "/sustainability" main page  
**Product:** De Anza website **Reporter:** Pramodh Ramnath <virilevocalist@gmail.com>  
**Component:** UNOWNED **Assignee:** Mary Ann May-Pumphrey <maypumphreymaryann@fhda.edu>  
**Status:** CONFIRMED ---  
**Severity:** normal  
**Priority:** Normal  
**Version:** unspecified  
**Hardware:** PC  
**OS:** Windows  
**URL:** http://www.deanza.edu/sustainability/  
**Time tracking:**

Orig.	Est.	Actual	Hours	Hours Worked	Hours Left	%Complete	Gain
0.0	0.0	0.0	0.0	0	0	0.0	

**Attachments:** Dead Link Checker Report for /sustainability

[Pramodh Ramnath](#) 2016-04-17 15:05:43 PDT

[Description](#)

Created [attachment 53](#) [\[details\]](#)

Dead Link Checker Report for /sustainability

Browser: Google Chrome Version 50.0.2661.75 m

1. Go to <http://www.deanza.edu/directory/>
2. Click on "A-Z Web Site Index"
3. Click on "S"
4. Click on "Sustainability @ De Anza"
5. Look under the heading "In The News" right side of the page.
6. Click on "Foundation Votes to Divest from Fossil Fuel Investments".

Expected Behavior:

It should take us to the relevant news article.

Actual Behavior:

404 Not Found. The Requested URL was not found on this server.

[Mary Ann May-Pumphrey](#) 2016-04-20 10:30:02 PDT

[Comment 1](#)

Good catch. Needs URL field completed with <http://www.deanza.edu/sustainability/>

## Bug 103

**Summary:** Email field in Invitation doesn't accept valid emails with all non-alphanumeric characters

**Product:** ResumeSmarts      **Reporter:** Pramodh Ramnath <virilevocalist@gmail.com>  
**Component:** begin here      **Assignee:** Marie Taylor Harper <marie.taylor.harper@me.com>  
**Status:** IN\_PROGRESS ---  
**Severity:** normal      **CC:** maypumphreymaryann@fhda.edu  
**Priority:** Normal  
**Version:** unspecified  
**Hardware:** PC  
**OS:** Windows  
**Time tracking:**      **Orig. Est. Actual Hours Hours Worked Hours Left %Complete Gain**  
0.0      0.0      0.0      0.0      0      0.0  
**Attachments:** Error remains

[Pramodh Ramnath](#)    2016-04-20 22:02:05 PDT

[Description](#)

When inviting an new email account that contains a +, results in an "Email Invalid" message.

1. Login to Resume Smarts
2. Click on the Preferences cog icon.
3. Enter "[cis74deanza+201904202145@gmail.com](mailto:cis74deanza+201904202145@gmail.com)" in the email field.
4. Enter "[cis74deanza+201904202145@gmail.com](mailto:cis74deanza+201904202145@gmail.com)" in the confirm field.
5. Click on Invite.

Expected Behavior:  
It should send an invite to the email.

Actual Behavior:  
At the bottom of the page, we receive an error message that says "Your Email Is Invalid".

[Mary Ann May-Pumphrey](#)    2016-04-21 14:19:38 PDT

[Comment 1](#)

Very well-written, Pramodh!

[Marie Taylor Harper](#)    2016-05-08 18:16:11 PDT

[Comment 2](#)

Hi Pramodh,

We were not aware of Google's special + feature so we will be adding this in as a Feature Request. We have reviewed RFC2822 and noted that the + is a valid character for certain email providers and as such we will be adding it in but have not marked this as a high priority request currently.

Update pending.

Thank you,  
marie

[Mary Ann May-Pumphrey](#)    2016-05-09 10:24:36 PDT

[Comment 3](#)

Marie: As I explained to my class one evening, Gmail is the QA engineer's "best friend" because of this feature. This feature allows one to run a Selenium/WebDriver registration test of an app all day long, every day, with only ONE email account. The test suite code

simply generates a unique string (I prefer date stamps for this) which is then used as the suffix (after the + sign).

Most apps have even more features requiring unique email addresses, which makes support for the + even more important.

Just an FYI!

**[Marie Taylor Harper](#) 2016-05-09 21:18:00 PDT**

**[Comment 4](#)**

Hi Mary Ann,

We had a discussion about this yesterday because I as familiar with this but Jeff was not. We will be adding in the '+' for such cases which may go beyond the scope of QA testing :)

Thanks Mary Ann!

-marie

P.S. 10 more points for your Brownie collection :)

**[Marie Taylor Harper](#) 2016-05-11 23:38:06 PDT**

**[Comment 5](#)**

H Pramodh,

We have provided a fix for this issue. Can you please test again and confirm whether the fix has resolved the issue you reported?

Thank you,  
marie

**[Pramodh Ramnath](#) 2016-05-24 22:19:37 PDT**

**[Comment 6](#)**

Hi Marie,

I went through the steps again, using "[cis74deanza+201904202145@gmail.com](mailto:cis74deanza+201904202145@gmail.com)" in both the email and confirm field, but I still receive an error message that says:

"Email addresses may include alphabetic, numeric, decimal, underscore, plus, and hyphen characters and a single '@' character."

So it still doesn't seem to be accepting the email. I did notice that the error message has gotten more descriptive about the requirements. However, my supplied email account doesn't break any of the listed rules, and it still results in the error for some reason, instead of sending the invite to my email at [cis74deanza@gmail.com](mailto:cis74deanza@gmail.com)

-Pramodh

**[scott carter](#) 2016-05-25 17:50:20 PDT**

**[Comment 7](#)**

Created [attachment 123 \[details\]](#)  
Error remains

As a third party I tested this on my machine and am seeing the error as reported with the updated error message at the bottom of the page. See attachment

**Summary:** "Delete Branch" bomb icon still deletes branch after clicking on "Omit Branch" eye icon and fading out the branch.

**Product:** ResumeSmarts      **Reporter:** Pramodh Ramnath <virilevocalist@gmail.com>

**Component:** Resume Customizer      **Assignee:** Marie Taylor Harper <marie.taylor.harper@me.com>

**Status:** CONFIRMED ---

**Severity:** normal      **CC:** maypumphreymaryann@fhda.edu

**Priority:** Low

**Version:** unspecified

**Hardware:** PC

**OS:** Windows

**URL:** https://resumesmarts.com/

**Time tracking:**

Orig.	Est.	Actual Hours	Hours Worked	Hours Left	%Complete	Gain
0.0	0.0	0.0	0.0	0	0.0	

**Attachments:** A Screenshot of the faded bomb icon which implies inactivity but still functions on mouse-click.

[Pramodh Ramnath](#)    **2016-05-24 21:15:27 PDT**

[Description](#)

Created [attachment 116 \[details\]](#)

A Screenshot of the faded bomb icon which implies inactivity but still functions on mouse-click.

1. Login to resumesmarts.com
2. Click on "Resume Customizer" icon.
3. If intro page displays, click on green arrow.
4. Click on "Create A New Template" button.
5. Click on "Omit Branch from resume" icon (that looks like an eye) for any branch. Notice that the "Delete Branch" bomb icon is faded out as well. This would imply to the user that the bomb button is inactive.
6. Hover over faded bomb icon with mouse.

Expected Result:

There shouldn't be any mouse-over text. If there is, it should indicate that the button is inactive.

Actual Result:

Mouse-over text "Delete Branch" displays.

7. Click on faded bomb icon.

Expected Result:

The bomb icon has been faded out, so functionality should not occur on mouse-click until they make the branch visible again.

Actual Result:

The branch is deleted.

Alternatively--If you wish for the user to be able to delete a branch while it's omitted from the current template, one suggestion would be to not fade out the closed eye and bomb icons along with the branch so the user knows those button functions are still active.

[Mary Ann May-Pumphrey](#)    **2016-05-29 22:09:13 PDT**

[Comment 1](#)

Very good catch AND well written!

# Bug 165

**Summary:** Broken Link: Page Unavailable from link on "Web Development Software" page; Link "Home Site"

**Product:** De Anza website      **Reporter:** Pramodh Ramnath <virilevocalist@gmail.com>

**Component:** "webguide" Dir      **Assignee:** Web Team QA <qa@saturn.deanza.edu>

**Status:** RESOLVED FIXED

**Severity:** normal

**Priority:** Normal

**Version:** unspecified

**Hardware:** PC

**OS:** Windows

**URL:** <http://www.deanza.edu/webguide/software.html>

**Time tracking:**

Orig.	Est.	Actual	Hours	Hours	Hours	%Complete	Gain
0.0	0.0	0.0	0.0	0	0.0		

**Pramodh Ramnath**    **2016-05-24 21:52:06 PDT**

**Description**

Browser: Google Chrome Version 50.0.2661.102 m

1. Go to <http://www.deanza.edu/webguide/>
2. Click on "Web Development Software" on the left sidebar.
3. Click on "HTML Tools".
4. Click on "Home Site".

Expected Behavior:

It should take us to an external site from Adobe about their "Home Site" text editor tool.

Actual Behavior:

We instead see an Adobe error page with the text- "Sorry, this page is unavailable".

**Mary Ann May-Pumphrey**    **2016-05-25 16:29:41 PDT**

**Comment 1**

Pramod: I think you could have done a bit more research on this one, ostensibly to make it easier for the dev to fix it. If you had done so, you would have found this page....

<https://www.adobe.com/support/homesite/>

It indicates that Adobe's support for Home Site ended in 2011, which was quite awhile ago. So perhaps, it would be better for the web team to totally remove the info about Home Site.

In other words, it's not that De Anza's link to the Home Site page is bad; it's that Home Site itself has "transitioned!"

**Web Team QA**    **2016-05-31 10:50:42 PDT**

**Comment 2**

The link to Adobe's HomeSite page has been removed:

<http://www.deanza.edu/webguide/software.html>

# Bug 166

**Summary:** Broken Link: Page Not Found from link on "Web Development Software" page; Link "Safari"

**Product:** De Anza website      **Reporter:** Pramodh Ramnath <virilevocalist@gmail.com>

**Component:** "webguide" Dir      **Assignee:** Web Team QA <qa@saturn.deanza.edu>

**Status:** RESOLVED FIXED

**Severity:** normal

**Priority:** Normal

**Version:** unspecified

**Hardware:** PC

**OS:** Windows

**URL:** <http://www.deanza.edu/webguide/software.html>

**Time tracking:**

Orig.	Est.	Actual	Hours	Hours Worked	Hours Left	%Complete	Gain
0.0	0.0	0.0	0.0	0.0	0	0.0	

**Pramodh Ramnath**    **2016-05-24 21:56:04 PDT**

**Description**

Browser: Google Chrome Version 50.0.2661.102 m

1. Go to <http://www.deanza.edu/webguide/>
2. Click on "Web Development Software" on the left sidebar.
3. Click on "Web Browsers".
4. Click on "Safari".

Expected Behavior:

It should take us to an external site from Apple about their "Safari" web browser.

Actual Behavior:

We instead see an Apple error page with the text- "Page Not Found".

**Mary Ann May-Pumphrey**    **2016-05-25 16:31:32 PDT**

**Comment 1**

Pramod: Again, you could have done a bit of research on this one to find the proper URL to which De Anza's page should link. Otherwise, this is a well-written bug and good catch.

**Pramodh Ramnath**    **2016-05-25 18:09:12 PDT**

**Comment 2**

Addendum:

The correct URL to link to for Safari would be: <http://www.apple.com/safari/>

**Web Team QA**    **2016-05-31 10:53:47 PDT**

**Comment 3**

The link to Apple's Safari reference page has been updated:

<http://www.deanza.edu/webguide/software.html#browsers>