

STR WEB PROJECT

Booking



Booking.com

Reported By :Husein Aljohary

4/2025

Table of Contents

| | |
|----------------------------------|-------|
| Introduction | 3 |
| Purpose | 3 |
| Scope of Testing | 4 |
| Types of Testing | 5 |
| Metrics | 6 |
| Test Environments and Tools..... | 8 |
| Exit Criteria..... | 9 |
| Recommendations | 10 |
| Summary and Conclusions..... | 11 |
| List of Test Cases-STD | 12-20 |
| Bugs List | 21-23 |
| Bug Report By Jira | 24-72 |

Introduction

Founded in 1996 in Amsterdam, Booking.com has grown from a small start-up to one of the world's leading digital travel companies. As part of Booking Holdings Inc. (NASDAQ: BKNG), its mission is to make it easier for everyone to experience the world.

Booking.com connects millions of travelers to a wide range of accommodations and travel experiences. Available in 43 languages, it offers over 28 million listings, including more than 6.6 million unique places to stay.

Given the platform's global scale, ensuring its quality, performance, and user experience is crucial. This project focuses on ensuring Booking.com provides a seamless, bug-free experience while maintaining high standards of functionality and performance.

Purpose

The purpose of this project is to ensure that Booking.com meets quality requirements by performing thorough manual testing with the goal of:

Analyzing system functionality to ensure that all core components of the website work as expected.

Identifying bugs and defects within the system and prioritizing each based on its impact on the user experience.

Assessing performance to determine if there are any issues with response time or compatibility across different browsers.

Ensuring smooth interaction between various website components, such as booking, payment, and filtering processes.

This testing initiative will follow a structured approach, including test case design, execution, defect logging (via Jira), and reporting, to deliver a comprehensive quality assessment of the Booking.com platform.

Scope of Testing

The scope of testing for this hotel booking platform includes both functional and non-functional aspects. The primary focus was to ensure that users can search, filter, and book hotels smoothly with correct validation and consistent user experience. The following areas were tested:

- Basic search functionality (destination, dates, guests)
- User registration and login (including OTP flow)
- Hotel selection, booking process, and confirmation
- Payment processing and validation
- Filtering and sorting results
- Hotel details page content and behavior
- Notifications and user profile management
- Booking history and account settings
- Accessibility and responsiveness
- UI/UX consistency and branding
- Support pages, footer, and legal content

Types of Testing

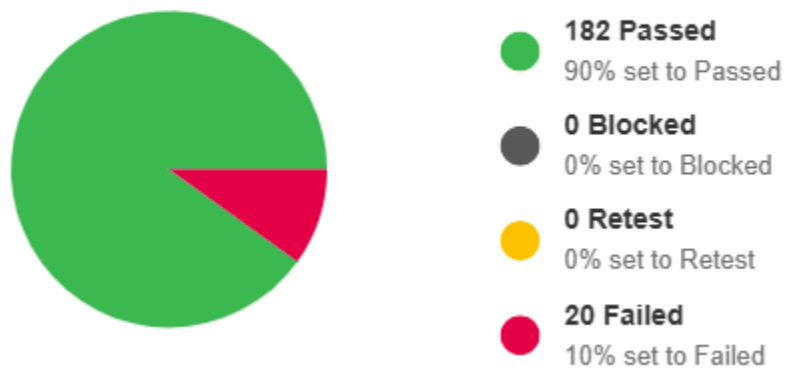
The following types of manual testing were performed on Booking.com:

- **Functional Testing:**
Core functionalities such as search, booking, filtering, and payment were tested to ensure they work according to requirements.
- **UI/UX Testing:**
The website's interface was evaluated to ensure it is user-friendly, consistent, and visually clear across different browsers.
- **Cross-browser Testing:**
The platform was tested across multiple browsers (Chrome, Firefox, Safari, Edge) to ensure consistent behavior and appearance.
- **Regression Testing:**
Previously tested features were re-validated after updates or bug fixes to ensure no new issues were introduced.
- **Error Handling Testing:**
System behavior was verified under invalid inputs and unexpected actions to ensure appropriate error messages are displayed.

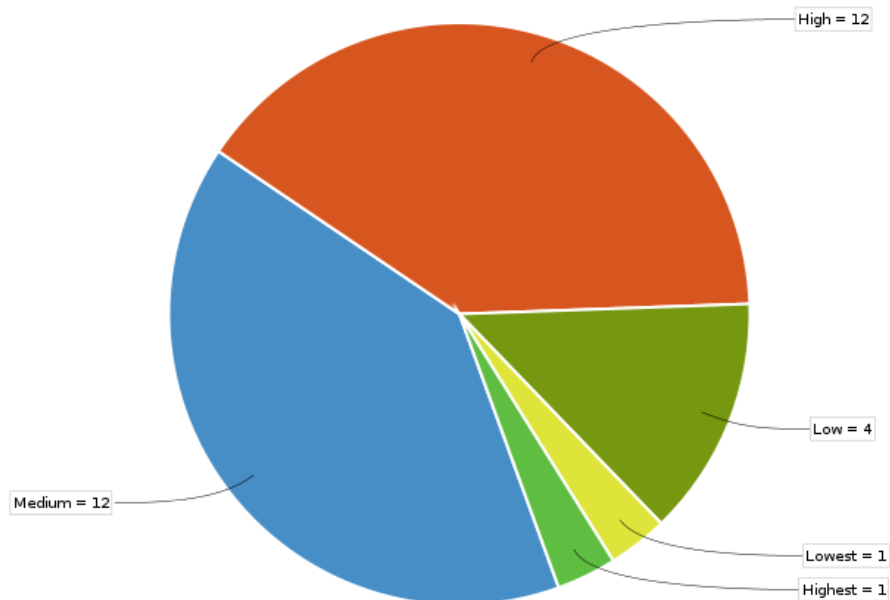
Metrics

Test Case Status

This chart shows the total test cases performed on the site, broken down by passed/failed tests.

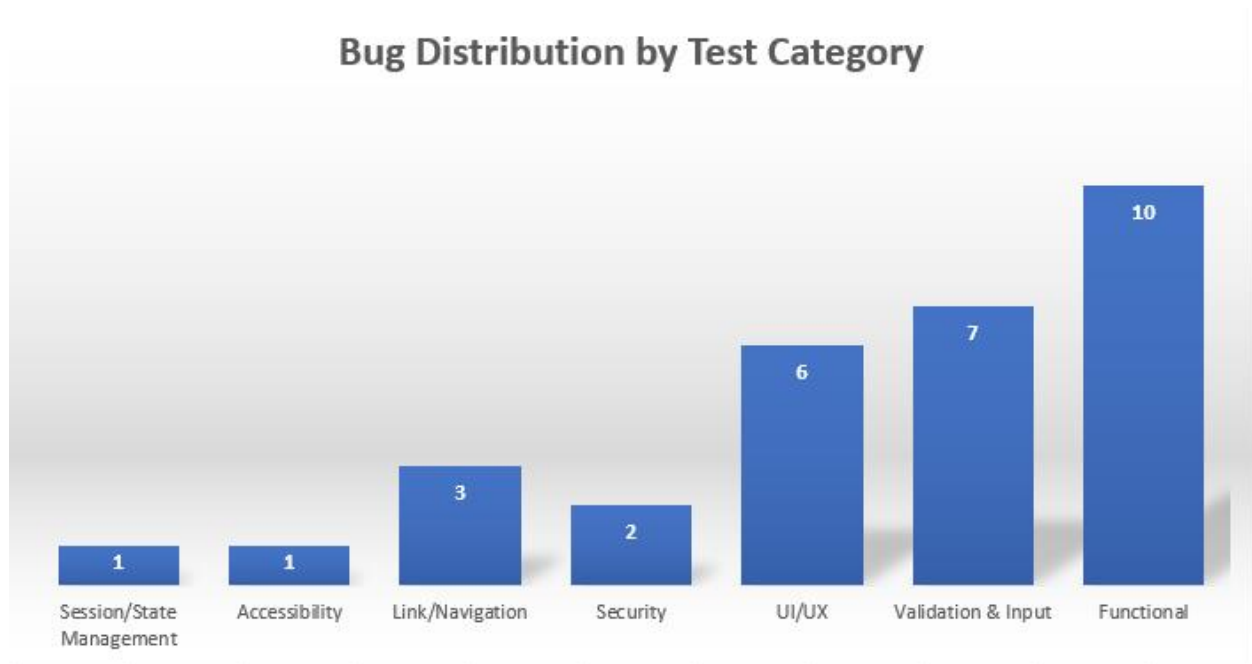


This chart shows the distribution of bugs according to Priority.



Bug Distribution by Test Category

This chart presents a categorized breakdown of the identified bugs (BOOK-1 to BOOK-30) in the hotel booking platform project. Each bug is classified based on the type of testing it falls under, such as Functional, UI/UX, Validation, Security, etc., to highlight areas with the most issues and guide testing priorities.



Test Environments and Tools

🔍 Test Environments:

- **Browsers:**
chrome Version 135.0.7049.96 (Official Build) (64-bit)
- **Operating Systems:**
Windows 11.
- **Screen Resolution:**
Desktop resolutions ranging from 1366x768 to 1920x1080.
- **Network Conditions:**
Standard broadband internet connection was used during testing.

🔍 Testing Tools:

- **TestRail:**
Used for designing, organizing, executing, and tracking test cases systematically.
- **Jira:**
Used for logging, managing, and tracking bugs, as well as for collaboration between team members.

Exit Criteria

The testing phase is considered complete once the following conditions are met:

- All planned test cases were executed (pass/fail status recorded)
- All critical and high severity bugs have been fixed and verified
- Medium and low severity bugs have been documented for future enhancement
- No showstopper bugs remain in any core functionality (e.g., login, booking, payment)
- Regression testing has been performed after key bug fixes
- The system demonstrates acceptable performance across devices and resolutions

Recommendations

Based on the test findings, the following recommendations are provided to improve the overall quality of the application:

- Implement stronger input validations across all forms
- Ensure all support and footer links redirect correctly and open in new tabs when expected
- Improve accessibility support (keyboard navigation, screen reader compatibility)
- Add proper error handling messages for payment failures and server issues
- Enhance performance for mobile and low-resolution screens
- Provide a “Clear Filters” button for improved user control
- Strengthen security in the OTP and payment processes
- Maintain consistent behavior when switching language or refreshing pages

Summary And Conclusions

The testing process successfully identified a wide range of bugs, including functionality issues, input validation problems, UI/UX inconsistencies, and accessibility limitations.

The core flows of searching, booking, and payment were tested thoroughly, and most critical paths are functioning as expected after bug fixes.

The platform shows strong potential but still requires attention to detail in terms of user interface, error handling, and accessibility to meet industry standards.

With the implementation of the suggested recommendations and further polishing, the application will provide a robust and user-friendly experience for travelers.

List Of Test Cases-STD

Home Page 11

| <input type="checkbox"/> ID | Title | Assigned To | Status |
|------------------------------|--|-------------|----------|
| <input type="checkbox"/> T1 | Verify basic search with destination and dates | | Passed ▾ |
| <input type="checkbox"/> T2 | Verify search without destination | | Passed ▾ |
| <input type="checkbox"/> T3 | Verify search without date | | Failed ▾ |
| <input type="checkbox"/> T4 | Verify search with invalid destination | | Failed ▾ |
| <input type="checkbox"/> T5 | Verify autocomplete the destination | | Passed ▾ |
| <input type="checkbox"/> T75 | Verify search with empty fields | | Passed ▾ |
| <input type="checkbox"/> T76 | Verify that a message is shown if no results are found | | Passed ▾ |
| <input type="checkbox"/> T77 | Verify that the search button is inactive when destination and dates are empty | | Passed ▾ |
| <input type="checkbox"/> T78 | Verify that autocomplete suggestions close once a destination is selected | | Passed ▾ |
| <input type="checkbox"/> T79 | Verify that the date picker is working correctly | | Passed ▾ |
| <input type="checkbox"/> T80 | Verify that the number of guests can be adjusted with the guest number slider | | Passed ▾ |

Register And Login 11

| <input type="checkbox"/> ID | Title | Assigned To | Status |
|------------------------------|---|-------------|----------|
| <input type="checkbox"/> T6 | Verify registration with valid email | | Passed ▾ |
| <input type="checkbox"/> T7 | Verify register with already registered email | | Failed ▾ |
| <input type="checkbox"/> T8 | Verify login with valid email | | Passed ▾ |
| <input type="checkbox"/> T9 | Verify sending OTP to valid email | | Passed ▾ |
| <input type="checkbox"/> T10 | Verify login with valid OTP code | | Passed ▾ |
| <input type="checkbox"/> T11 | Verify login with invalid OTP code | | Passed ▾ |
| <input type="checkbox"/> T12 | Verify OTP expiration | | Failed ▾ |
| <input type="checkbox"/> T13 | Verify resend OTP code | | Passed ▾ |
| <input type="checkbox"/> T81 | Verify email format validation on registration | | Passed ▾ |
| <input type="checkbox"/> T82 | Verify user account lock after multiple failed login attempts | | Passed ▾ |
| <input type="checkbox"/> T83 | Verify maximum attempts for OTP | | Passed ▾ |

Booking Process With Login 27

| ID | Title | Assigned To | Status |
|-----|--|-------------|--------|
| T14 | Verify hotel search with valid destination and dates | | Passed |
| T15 | Verify search without destination | | Failed |
| T16 | Verify search without date | | Failed |
| T17 | Verify search with invalid destination | | Failed |
| T23 | Verify the Number of guests | | Passed |
| T18 | Verify viewing hotel details page | | Passed |
| T19 | Verify filtering options work | | Passed |
| T20 | Verify selecting hotel | | Passed |
| T21 | Verify selecting room type and price option | | Passed |
| T22 | Verify the number of rooms | | Passed |
| T24 | Verify room reservation after specifying the number of rooms | | Passed |
| T25 | Verify entering valid booking details (name, email, ...) | | Passed |
| T26 | Verify entering invalid booking details (name, email, ...) | | Failed |
| T27 | Verify entering empty booking details | | Passed |
| T28 | Verify booking confirmation after completing booking | | Passed |
| T29 | Verify auto-fill of user details after login | | Passed |
| T30 | Verify booking history updates after new booking | | Passed |
| T31 | Verify modifying an existing reservation (dates/guests) | | Failed |
| T84 | Verify booking summary page after selecting hotel and room | | Passed |
| T85 | Verify booking confirmation page displays correct information | | Passed |
| T86 | Verify that user can add special requests during booking | | Passed |
| T87 | Verify that selected hotel and room details are saved in booking | | Passed |
| T88 | Verify displaying currency conversion on booking summary | | Passed |
| T89 | Verify booking page loads correctly with correct hotel data | | Passed |
| T90 | Verify search result shows only available rooms | | Passed |
| T91 | Verify system behavior when attempting to make a booking without login | | Passed |
| T92 | Verify that selected hotel and room details are saved in booking | | Failed |



























Payment & Reservation 43

| <input type="checkbox"/> ID | Title | Assigned To | Status |
|------------------------------|--|-------------|--------|
| <input type="checkbox"/> T32 | Verify entering valid payment details | | Passed |
| <input type="checkbox"/> T33 | Verify entering invalid payment details | | Failed |
| <input type="checkbox"/> T34 | Verify payment without entering payment details | | Passed |
| <input type="checkbox"/> T38 | Verify behavior when payment fails | | Passed |
| <input type="checkbox"/> T43 | Verify the option (save card for future purchases) | | Passed |
| <input type="checkbox"/> T35 | Verify payment confirmation and open the next page | | Passed |
| <input type="checkbox"/> T41 | Verify receive email confirmation | | Passed |
| <input type="checkbox"/> T36 | Verify download confirmation PDF | | Passed |
| <input type="checkbox"/> T37 | Verify Save confirmation to phone | | Passed |
| <input type="checkbox"/> T39 | Verify booking cancellation | | Passed |
| <input type="checkbox"/> T40 | Verify edit guest name after booking | | Passed |
| <input type="checkbox"/> T42 | Verify update card details | | Passed |
| <input type="checkbox"/> T44 | Verify valid promo code | | Passed |
| <input type="checkbox"/> T45 | Verify invalid promo code | | Passed |
| <input type="checkbox"/> T46 | Verify session timeout during payment | | Passed |
| <input type="checkbox"/> T47 | Verify payment retry after failure | | Passed |
| <input type="checkbox"/> T48 | Verify redirection to third-party payment gateways | | Passed |
| <input type="checkbox"/> T49 | Verify security of payment page (HTTPS and encryption) | | Passed |
| <input type="checkbox"/> T50 | Verify refund timeline after booking cancellation | | Passed |
| <input type="checkbox"/> T51 | Verify booking modification triggers new payment (if needed) | | Passed |
| <input type="checkbox"/> T52 | Verify changing payment method before final confirmation | | Failed |
| <input type="checkbox"/> T53 | Verify price breakdown visibility before payment | | Passed |
| <input type="checkbox"/> T54 | Verify correct currency is displayed based on user location | | Passed |
| <input type="checkbox"/> T55 | Verify booking with different number of adults/children | | Passed |
| <input type="checkbox"/> T56 | Verify optional services selection (breakfast, parking, ...) | | Passed |
| <input type="checkbox"/> T57 | Verify multiple room booking in one transaction | | Passed |
| <input type="checkbox"/> T58 | Verify cancellation policy display during booking | | Passed |
| <input type="checkbox"/> T59 | Verify access to booking history after reservation | | Passed |

| | | | |
|--------------------------|-----|--|----------|
| <input type="checkbox"/> | T60 | Verify price updates correctly when changing stay dates | Passed ▾ |
| <input type="checkbox"/> | T61 | Verify booking with special requests (late check-in) | Passed ▾ |
| <input type="checkbox"/> | T62 | Verify error handling for invalid credit card | Failed ▾ |
| <input type="checkbox"/> | T63 | Verify behavior when internet disconnects during payment | Failed ▾ |
| <input type="checkbox"/> | T64 | Verify double booking prevention | Passed ▾ |
| <input type="checkbox"/> | T65 | Verify language change keeps booking details | Passed ▾ |
| <input type="checkbox"/> | T66 | Verify no hidden fees appear after booking | Passed ▾ |
| <input type="checkbox"/> | T67 | Verify address autofill when booking | Failed ▾ |
| <input type="checkbox"/> | T68 | Verify session timeout if user inactive during booking | Failed ▾ |
| <input type="checkbox"/> | T69 | Verify behavior if payment gateway fails and recovers | Failed ▾ |
| <input type="checkbox"/> | T70 | Verify browser back button during booking process | Passed ▾ |
| <input type="checkbox"/> | T71 | Verify booking with maximum allowed number of rooms | Passed ▾ |
| <input type="checkbox"/> | T72 | Verify acceptance of international phone numbers | Passed ▾ |
| <input type="checkbox"/> | T73 | Verify proper validation on optional fields | Passed ▾ |
| <input type="checkbox"/> | T74 | Verify cancel and rebook same room immediately | Passed ▾ |

Filters And Sorting

26

| <input type="checkbox"/> ID | Title | Assigned To | Status |
|-------------------------------|--|-------------|--|
| <input type="checkbox"/> T93 | Verify filters for price range work correctly | | Passed  |
| <input type="checkbox"/> T94 | Verify filters for rating work correctly | | Passed  |
| <input type="checkbox"/> T95 | Verify filters for location (city) work correctly | | Passed  |
| <input type="checkbox"/> T96 | Verify filters for popular filters | | Passed  |
| <input type="checkbox"/> T97 | Verify filters for meals filters | | Passed  |
| <input type="checkbox"/> T98 | Verify filters for facilities filters | | Passed  |
| <input type="checkbox"/> T99 | Verify filters for property type filters | | Passed  |
| <input type="checkbox"/> T100 | Verify filters for bedrooms and bathrooms filters | | Passed  |
| <input type="checkbox"/> T101 | Verify filters for property review score filters | | Passed  |
| <input type="checkbox"/> T102 | Verify filters for room facilities filters | | Passed  |
| <input type="checkbox"/> T103 | Verify filters for bed preference filters | | Passed  |
| <input type="checkbox"/> T104 | Verify filters for property rating filters | | Passed  |
| <input type="checkbox"/> T105 | Verify filters for neighborhood filters | | Passed  |
| <input type="checkbox"/> T106 | Verify filters for (Distance from) filters | | Passed  |
| <input type="checkbox"/> T107 | Verify filters for reservation policy filters | | Passed  |
| <input type="checkbox"/> T108 | Verify filters for Fun Things To Do filters | | Passed  |
| <input type="checkbox"/> T109 | Verify filters for online Payment filters | | Passed  |
| <input type="checkbox"/> T110 | Verify filters for highly rated features filters | | Passed  |
| <input type="checkbox"/> T111 | Verify filters for landmarks filters | | Passed  |
| <input type="checkbox"/> T112 | Verify filters for certifications filters | | Passed  |
| <input type="checkbox"/> T113 | Verify filters for brands filters | | Passed  |
| <input type="checkbox"/> T114 | Verify filters for property accessibility filters | | Passed  |
| <input type="checkbox"/> T115 | Verify filters for room accessibility filters | | Passed  |
| <input type="checkbox"/> T116 | Verify filters maintain selection after page refresh | | Passed  |
| <input type="checkbox"/> T117 | Verify combination of multiple filters | | Passed  |
| <input type="checkbox"/> T118 | Verify Reset Filters functionality | | Passed  |

Hotel Details Page 21

| <input type="checkbox"/> ID | Title | Assigned To | Status |
|-------------------------------|---|-------------|--------|
| <input type="checkbox"/> T119 | Verify hotel name displayed correctly | | Passed |
| <input type="checkbox"/> T120 | Verify hotel address displayed correctly | | Passed |
| <input type="checkbox"/> T121 | Verify hotel rating (stars) displayed correctly | | Passed |
| <input type="checkbox"/> T122 | Verify room types and prices displayed | | Passed |
| <input type="checkbox"/> T123 | Verify available facilities listed correctly | | Passed |
| <input type="checkbox"/> T124 | Verify hotel description is shown clearly | | Passed |
| <input type="checkbox"/> T125 | Verify photos gallery working correctly | | Passed |
| <input type="checkbox"/> T126 | Verify customer reviews and ratings displayed | | Passed |
| <input type="checkbox"/> T127 | Verify map location is clickable and accurate | | Passed |
| <input type="checkbox"/> T128 | Verify hotel policies (cancellation, check-in/out times) shown | | Passed |
| <input type="checkbox"/> T129 | Verify switching between different room types updates the price correctly | | Passed |
| <input type="checkbox"/> T130 | Verify availability status (Available / Sold Out) displayed for each room | | Passed |
| <input type="checkbox"/> T131 | Verify "Share this property" functionality works | | Passed |
| <input type="checkbox"/> T132 | Verify "Add to wishlist" or "Save" option for hotel | | Passed |
| <input type="checkbox"/> T133 | Verify dynamic pricing updates if dates are changed from hotel page | | Passed |
| <input type="checkbox"/> T134 | Verify "Save" option for hotel | | Passed |
| <input type="checkbox"/> T135 | Verify "Read more" in the guest reviews is clickable | | Passed |
| <input type="checkbox"/> T136 | Verify user can sort guest reviews by rating | | Passed |
| <input type="checkbox"/> T137 | Verify guest review filters | | Passed |
| <input type="checkbox"/> T138 | Verify facilities icons have correct tooltips | | Passed |
| <input type="checkbox"/> T139 | Verify room amenities displayed for each room | | Passed |

Notifications 8

| <input type="checkbox"/> ID | Title | Assigned To | Status |
|-------------------------------|---|-------------|--------|
| <input type="checkbox"/> T140 | Verify user receives message on the site | | Passed |
| <input type="checkbox"/> T141 | Verify review invitation email after stay | | Passed |
| <input type="checkbox"/> T142 | Verify notifications settings can be updated from user profile | | Passed |
| <input type="checkbox"/> T143 | Verify notification appears if booking is canceled from user account | | Passed |
| <input type="checkbox"/> T144 | Verify "See All Notifications" button leads to full notification history page | | Passed |
| <input type="checkbox"/> T145 | Verify user can manually delete a notification | | Passed |
| <input type="checkbox"/> T146 | Verify notifications are ordered by latest date/time | | Passed |
| <input type="checkbox"/> T147 | Verify notifications center shows correct statuses (Read/Unread) | | Passed |

User Profile And Account Settings 13

| <input type="checkbox"/> ID | Title | Assigned To | Status |
|-------------------------------|---|-------------|----------|
| <input type="checkbox"/> T148 | Verify user can view profile information correctly | | Passed ✓ |
| <input type="checkbox"/> T149 | Verify user can edit profile details | | Passed ✓ |
| <input type="checkbox"/> T158 | Verify edit the mail | | Passed ✓ |
| <input type="checkbox"/> T150 | Verify user receives email after updating email | | Passed ✓ |
| <input type="checkbox"/> T151 | Verify edit profile and refresh the page (beefor click on save) | | Failed ✗ |
| <input type="checkbox"/> T152 | Verify Two-factor authentication correctly work | | Passed ✓ |
| <input type="checkbox"/> T153 | Verify sign-out button | | Passed ✓ |
| <input type="checkbox"/> T154 | Verify delete account button is work | | Passed ✓ |
| <input type="checkbox"/> T155 | Verify (Add new traveler) feature | | Passed ✓ |
| <input type="checkbox"/> T156 | verify Customization preferences | | Passed ✓ |
| <input type="checkbox"/> T157 | Verify add payment card | | Passed ✓ |
| <input type="checkbox"/> T159 | Verify deleting a saved payment method | | Passed ✓ |
| <input type="checkbox"/> T160 | Verify add another payment card | | Passed ✓ |

Saved Page 4

| <input type="checkbox"/> ID | Title | Assigned To | Status |
|-------------------------------|---|-------------|----------|
| <input type="checkbox"/> T161 | Verify saved button clickable | | Passed ✓ |
| <input type="checkbox"/> T162 | Verify saved button open the required page | | Passed ✓ |
| <input type="checkbox"/> T163 | Verify unsaved button clickable | | Passed ✓ |
| <input type="checkbox"/> T164 | Verify map location is clickable and accurate | | Passed ✓ |

Bookings & Trip 6

| <input type="checkbox"/> ID | Title | Assigned To | Status |
|-------------------------------|--|-------------|----------|
| <input type="checkbox"/> T165 | Verify access to "My Bookings" page after login | | Passed ✓ |
| <input type="checkbox"/> T166 | Verify upcoming bookings are listed correctly | | Passed ✓ |
| <input type="checkbox"/> T167 | Verify past bookings are listed correctly | | Passed ✓ |
| <input type="checkbox"/> T168 | Verify user can view full booking details | | Passed ✓ |
| <input type="checkbox"/> T169 | Verify ability to modify booking details (dates, guests) | | Passed ✓ |
| <input type="checkbox"/> T170 | Verify search/filter for booking history | | Passed ✓ |

Footer

1

| <input type="checkbox"/> ID | Title | Assigned To | Status |
|-------------------------------|---|-------------|----------|
| <input type="checkbox"/> T176 | Verify screen fit according to size (zoom in and out) | | Passed ▾ |

Support

5

| <input type="checkbox"/> ID | Title | Assigned To | Status |
|-------------------------------|---|-------------|----------|
| <input type="checkbox"/> T171 | Verify "Coronavirus (COVID-19) FAQs" link redirects to correct page | | Passed ▾ |
| <input type="checkbox"/> T172 | Verify "Manage your trips" redirects to login if not logged in | | Passed ▾ |
| <input type="checkbox"/> T175 | Verify "Manage your trips" without authentication | | Failed ▾ |
| <input type="checkbox"/> T173 | Verify "Contact Customer Service" link functionality | | Passed ▾ |
| <input type="checkbox"/> T174 | Verify "Safety Resource Center" link content | | Passed ▾ |

Discover

4

| <input type="checkbox"/> ID | Title | Assigned To | Status |
|-------------------------------|---|-------------|----------|
| <input type="checkbox"/> T177 | Verify "Genius loyalty program" link opens program details | | Passed ▾ |
| <input type="checkbox"/> T178 | Verify "Seasonal and holiday deals" link | | Passed ▾ |
| <input type="checkbox"/> T179 | Verify "Travel articles" content is visible and categorized | | Passed ▾ |
| <input type="checkbox"/> T180 | Verify "Booking.com for Business" link behavior | | Passed ▾ |

Terms & settings

5

| <input type="checkbox"/> ID | Title | Assigned To | Status |
|-------------------------------|---|-------------|----------|
| <input type="checkbox"/> T181 | Verify "Privacy & cookies" banner appears and opens full policy | | Passed ▾ |
| <input type="checkbox"/> T182 | Verify "Terms & conditions" link opens legal document | | Passed ▾ |
| <input type="checkbox"/> T183 | Verify "Partner dispute" link result | | Passed ▾ |
| <input type="checkbox"/> T184 | Verify "Modern Slavery Statement" content visibility | | Passed ▾ |
| <input type="checkbox"/> T185 | Verify "Human Rights Statement" link result | | Passed ▾ |

Partners4

| <input type="checkbox"/> ID | Title | Assigned To | Status |
|-------------------------------|---|-------------|--------|
| <input type="checkbox"/> T186 | Verify "Extranet login" link redirects properly | | Passed |
| <input type="checkbox"/> T187 | Verify "Partner help" page loads | | Passed |
| <input type="checkbox"/> T188 | Verify "List your property" button works | | Passed |
| <input type="checkbox"/> T189 | Verify "Become an affiliate" link is outdated | | Passed |

About7

| <input type="checkbox"/> ID | Title | Assigned To | Status |
|-------------------------------|--|-------------|--------|
| <input type="checkbox"/> T190 | Verify "About Booking.com" shows company info | | Passed |
| <input type="checkbox"/> T191 | Verify "How We Work" opens correct page | | Passed |
| <input type="checkbox"/> T192 | Verify "Sustainability" page content and visuals | | Passed |
| <input type="checkbox"/> T193 | Verify "Press center" returns access denied | | Passed |
| <input type="checkbox"/> T194 | Verify "Careers" link opens current job listings | | Passed |
| <input type="checkbox"/> T195 | Verify "Investor relations" page opens | | Passed |
| <input type="checkbox"/> T196 | Verify "Corporate contact" page info | | Passed |

UI/UX6

| <input type="checkbox"/> ID | Title | Assigned To | Status | |
|-------------------------------|---|-------------|--------|---|
| <input type="checkbox"/> T197 | Verify all text should follow the same font family, size, and color style | | Passed | > |
| <input type="checkbox"/> T198 | Verify all UI elements should be properly aligned | | Passed | > |
| <input type="checkbox"/> T199 | Verify elements should visually respond on hover | | Passed | > |
| <input type="checkbox"/> T200 | Verify all images should load correctly or have alt text | | Failed | > |
| <input type="checkbox"/> T201 | Verify color palette is consistent with Booking branding | | Passed | > |
| <input type="checkbox"/> T202 | Verify UI elements adjust or stack appropriately | | Passed | > |

Bugs List

| Bug-ID | Summary |
|---------|--|
| BOOK-1 | Search without selecting dates returns hotel list instead of prompting error |
| BOOK-2 | Search with invalid destination an estimated result will be shown |
| BOOK-3 | Unable to write the number manually |
| BOOK-4 | Accept invalid email domain |
| BOOK-5 | No need user details to registration |
| BOOK-6 | Login with expired OTP does not show 'expired' message |
| BOOK-7 | Can't show price for previous dates |
| BOOK-8 | Search button clickable even when required fields are empty |
| BOOK-9 | "Recent searches" list does not clear after logout or refresh the page |
| BOOK-10 | New menu appears when the screen is minimized |
| BOOK-11 | Date picker opens partially off-screen on small resolutions |
| BOOK-12 | The initial value for the number of rooms should be 1 |
| BOOK-13 | Registering with already registered email does not show proper error message |

| | |
|----------------|---|
| BOOK-14 | No saving for the count of rooms after refresh the page |
| BOOK-15 | Filter results are not reset after refresh the page |
| BOOK-16 | There is no button to remove the filtering |
| BOOK-17 | Booking form email field accepts invalid formats |
| BOOK-18 | Booking form name field accepts invalid formats |
| BOOK-19 | Booking form phone number field accepts invalid formats |
| BOOK-20 | Booking form name field accepts illogical formats |
| BOOK-21 | System accepts illogical credit card number |
| BOOK-22 | When the screen is reduced, the content does not appear well |
| BOOK-23 | No need password to login |
| BOOK-24 | When click on (Coronavirus (COVID-19) FAQs) no page found |
| BOOK-25 | Footer links do not open in new tab when expected |
| BOOK-26 | When click on (Safety Resource Center) no page found |
| BOOK-27 | When selecting the city and scrolling down the search field should be fixed in the header |
| BOOK-28 | No accessibility support |

| | |
|----------------|---|
| BOOK-29 | When you change the language to Chinese a new button appears at the top |
| BOOK-30 | Changing language during booking resets all filled fields |

Bug Report By Jira

[BOOK-30] [Changing language during booking resets all filled fields](#) Created: 04/May/25 Updated: 04/May/25

| | |
|----------|-------------------------|
| Status: | To Do |
| Project: | Booking |

| | | | |
|--------------|---|-----------|------------|
| Type: | Bug | Priority: | High |
| Reporter: | hussin aljohari | Assignee: | Unassigned |
| Environment: | OS: Windows 11 Browser: chrome Version 135.0.7049.96 (Official Build) (64-bit) | | |

Attachment
s:

Booking.com

ILS 上线我的住宿 你的帐户 Genius 15

已选住宿

个人信息

3 步

公寓 **Booking.com新上线**

Lara Suit Gaziosmanpaşa Günlük Kiralık Daire

Lara Suit | Gaziosmanpaşa Günlük Kiralık Daire 1, 34245 伊斯坦布尔, 土耳其

位置很赞 — 10

10 优异的 · 5条真实点评

允许携带宠物 免费无线网络连接 停车场

订单详情

入住时间
2025年5月7日周三
下午2:00 – 下午9:00

退房时间
2025年5月13日周二
下午2:00 – 下午2:00

⚠️ 还有3天就要出发啦!

入住总天数:
6晚

您已登录
aljohari390@gmail.com

输入个人信息

快完成啦! 将带*的必填项填写完整即可
请以拉丁字母输入信息, 以确保住宿能理解

姓 (拼音/英语) *

例: Zhang

名 (拼音/英语) *

例: Xiaoming

电子邮箱地址 *

aljohari390@gmail.com

确认邮件将发送至该邮箱

电话号码 *

IL +972

24 | Page

Description

Steps to Reproduce:

- 1)open the home page
- 2)search hotel
- 3)select the hotel
- 4)scroll down to the rooms
- 5)select room
- 4)change the language to Chinese

Actual Result: resets all filled fields

Expected Result: save all details

[BOOK-29] [When you change the language to Chinese a new button appears at the top](#)

Created: 04/May/25 Updated: 04/May/25

Status: To Do

Project: [Booking](#)

Type: Bug Priority: Medium

Reporter: [hussin aljohari](#) Assignee: Unassigned

Environment: OS: Windows 11
Browser: chrome Version 135.0.7049.96 (Official Build) (64-bit)

Attachments:

Booking.com ILS 上线我的住宿 你的帐户 Genius 1级会员

1 已选住宿 2 个人信息 3 完成预订

公寓 [Booking.com新上线](#)
Lara Suit Gaziosmanpaşa Günlük Kiralık Daire
Lara Suit | Gaziosmanpaşa Günlük Kiralık Daire 1,
34245 伊斯坦布尔, 土耳其
位置评分 — 10
10 优秀的 · 5条真实点评
允许携带宠物 免费无线网络连接 停车场

订单详情
入住时间 2025年5月7日周三 下午2:00 – 下午9:00
退房时间 2025年5月13日周二 下午2:00 – 下午2:00
还有3天就要出发啦!
入住总天数: 6晚

您已登录 aljohari390@gmail.com

输入个人信息
快完成啦! 将带*的必填项填写完整即可
请以拉丁字母输入信息, 以确保住宿能理解

姓 (拼音/英语) * 例: Zhang
名 (拼音/英语) * 例: Xiaoming
电子邮箱地址 * aljohari390@gmail.com
确认邮件将发送至该邮箱
电话号码 * IL +972

Description

Steps to Reproduce:

- 1)open the home page
- 2)search hotel
- 3)select the hotel
- 4)scroll down to the rooms
- 5)select room
- 4)change the language to Chinese

Actual Result: new button appears at the top

Expected Result: no change on the page

[BOOK-28] [No accessibility support](#) Created: 04/May/25 Updated: 04/May/25

Status: To Do

Project: [Booking](#)

Type: Bug

Priority: High

Reporter: [hussin aljohari](#)

Assignee: Unassigned

Environment: OS: Windows 11
Browser: chrome Version 135.0.7049.96 (Official Build) (64-bit)

Description

Steps to Reproduce:

1)open the home page

Actual Result: no accessibility support

Expected Result: a large site like this should have accessibility support

[BOOK-27] When selecting the city and scrolling down the search field should be fixed in the header Created: 03/May/25 Updated: 03/May/25

Status: To Do

Project: [Booking](#)

Type: Bug

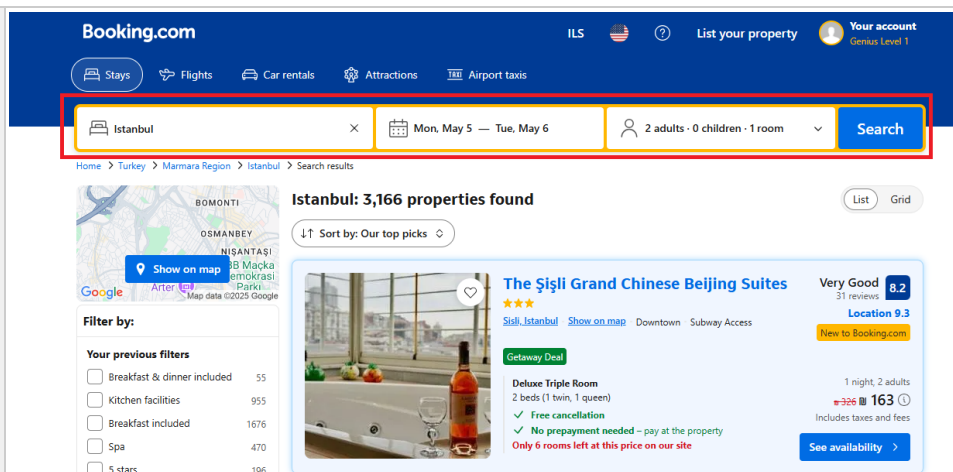
Priority: Medium

Reporter: [hussin aliohari](#)

Assignee: Unassigned

Environment: OS: Windows 11
Browser: chrome Version 135.0.7049.96 (Official Build) (64-bit)

Attachments:



Description

Steps to Reproduce:

- 1)open the home page
- 2)search city
- 3)scroll down

Actual Result: it disappears when scroll down

Expected Result: should be fixed in the header

[BOOK-26] [When click on \(Safety Resource Center\) no page found](#) Created: 03/May/25 Updated: 03/May/25

Status: To Do

Project: [Booking](#)

Type: Bug

Priority: High





Reporter: [hussin aljohari](#)

Assignee: Unassigned

Environment: OS: Windows 11
Browser: chrome Version 135.0.7049.96 (Official Build) (64-bit)


Attachments:


Booking.com



ILS    [List your property](#)  Your account
Genius Level 1

Page Not Found

It happens! Let's get you back on track.

 Where are you going?

 Mon, May 5 — Tue, May 6

 2 adults · 0 children 

[Search](#)

Your Recent Searches

[Istanbul](#)
2 adults (1 room)

Recently Viewed Properties

[Çırağan Palace Kempinski Istanbul](#)
from ₺ 2,746

[Sweet Hotel Istanbul](#)

[BoF Hotels Geo Suites Atasehir](#)
from ₺ 560

Other Options

[Go to homepage](#)

[Destination list](#)

[Report a bug](#)

30 | Page

Description

Steps to Reproduce:

- 1)open the home page
- 2)scroll down at the footer
- 3)click on (Safety Resource Center)

Actual Result: Error (Page Not Found)

Expected Result: should delete this button or fixed it to open the correct page

[BOOK-25] [Footer links do not open in new tab when expected](#) Created: 03/May/25 Updated: 03/May/25

| | |
|----------|-------------------------|
| Status: | To Do |
| Project: | Booking |

| | | | |
|--------------|---|-----------|------------|
| Type: | Bug | Priority: | High |
| Reporter: | hussin aljohari | Assignee: | Unassigned |
| Environment: | OS: Windows 11 Browser: chrome Version 135.0.7049.96 (Official Build) (64-bit) | | |

Description

Steps to Reproduce:

- 1)open the home page
- 2)scroll down at the footer
- 3)click on any link

Actual Result: the link open in this tab

Expected Result: should it open new tab

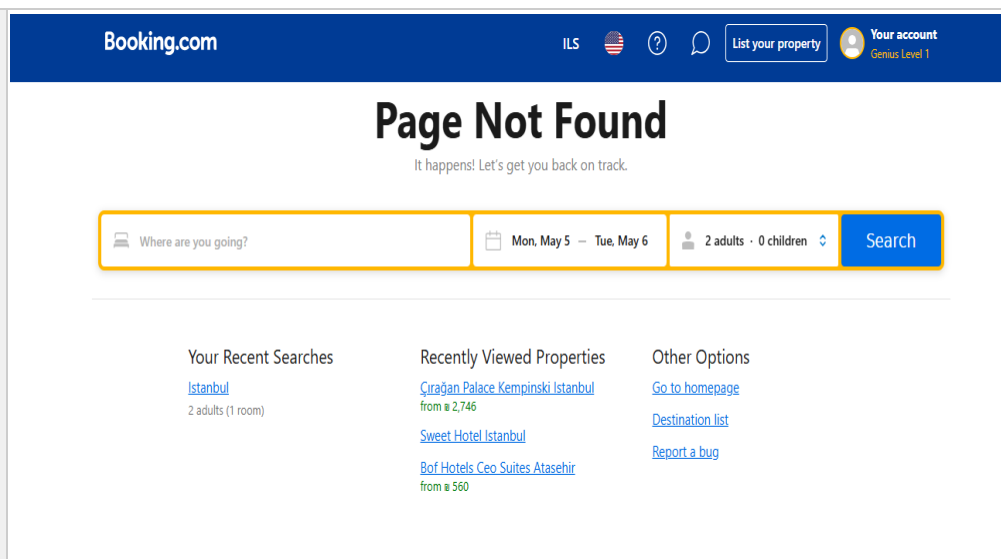
[BOOK-24] [When click on \(Coronavirus \(COVID-19\) FAQs\) no page found](#) Created: 03/May/25 Updated: 03/May/25

Status: To Do

Project: [Booking](#)

| | | | |
|--------------|---|-----------|------------|
| Type: | Bug | Priority: | Highest |
| Reporter: | hussin aljohari | Assignee: | Unassigned |
| Environment: | OS: Windows 11 Browser: chrome Version 135.0.7049.96 (Official Build) (64-bit) | | |

Attachments:



Description

Steps to Reproduce:

- 1)open the home page
- 2)scroll down at the footer
- 3)click on (Coronavirus (COVID-19) FAQs)

Actual Result: Error (Page Not Found)

Expected Result: should delete this button because coronavirus is ended

[BOOK-23] [No need password to login](#) Created: 03/May/25 Updated: 03/May/25

Status: To Do

Project: [Booking](#)

Type: Bug

Priority: High

Reporter: [hussin aljohari](#)


Assignee: Unassigned


Environment: OS: Windows 11
Browser: chrome Version 135.0.7049.96 (Official Build) (64-bit)


Attachments:


Booking.com

[My account](#) > Security settings


 Personal details

 [Security settings](#)

 Other travelers

 Customization preferences

 Payment methods

 Privacy and data management

Security settings

Change your security settings, set up secure authentication, or delete your account.

Two-factor authentication

Increase your account's security by setting up two-factor authentication.

[Set up](#)

Active sessions

Selecting "Sign out" will sign you out from all devices except this one. This can take up to 10 minutes.

[Sign out](#)

Delete account

Permanently delete your Booking.com account

[Delete account](#)

Description

Steps to Reproduce:

- 1)open my account page
- 2)scroll down

Actual Result: no option to set password to login

Expected Result: should be another way to login (like password)

[BOOK-22] [When the screen is reduced, the content does not appear well.](#) Created: 03/May/25 Updated: 03/May/25

Status: To Do

Project: [Booking](#)

| | | | |
|--------------|---|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | hussin aljohari | Assignee: | Unassigned |
| Environment: | OS: Windows 11 Browser: chrome Version 135.0.7049.96 (Official Build) (64-bit) | | |

Attachments:

Based on your filters, 98% of places to stay are unavailable

Filter by:

Your previous filters

- ☐ Spa 44
- ☐ 5 stars 28
- ☐ Kitchen facilities 14
- ☐ Very Good: 8+ 42
Based on guest reviews
- ☐ All deals 28
- ☐ 24-hour front desk 55

Your budget (per night)

200 – 3,000+

Deals

- ☐ All deals 28

Popular filters

- ☐ Wonderful: 9+ 11

Çırağan Palace Kempinski Istanbul ★★★★★

[Besiktas, Istanbul](#) [Show on map](#) [Do](#)

Yildiz King Room
1 king bed

Breakfast & dinner included

- ✓ Free cancellation
- ✓ No prepayment needed – pay at property

Six Senses Kocatas M ★★★★★

[Sariyer, Istanbul](#) [Show on map](#)

13.5 km from downtown

Deluxe Twin Room
2 twin beds

Breakfast & dinner included

- ✓ Includes bottle of wine

Only 1 room left at this price on ou

Description

Steps to Reproduce:

- 1)open the home page
- 2)search hotel
- 3)click on minimize the screen

Actual Result: the content does not appear well.

Expected Result: all content displays well.

[BOOK-21] [System accepts illogical credit card number](#) Created: 02/May/25 Updated: 02/May/25

Status: To Do

Project: [Booking](#)

Type: Bug

Priority: High

Reporter: [hussin aljohari](#)

Assignee: Unassigned

Environment: OS: Windows 11
Browser: chrome Version 135.0.7049.96 (Official Build) (64-bit)

Attachments:

New card



Cardholder's name *

a a

Card number *

VISA 4564 5645 6456 6



Description

Steps to Reproduce:

- 1)open the payment page
- 2)fill the card number(4564564564566)

Actual Result: accept the number

Expected Result: error message that it is illogical credit card number

[BOOK-20] [Booking form name field accepts illogical formats](#) Created: 02/May/25 Updated: 02/May/25

Status: To Do

Project: [Booking](#)

Type: Bug Priority: High

Reporter: [hussin aljohari](#) Assignee: Unassigned

Environment: OS: Windows 11
Browser: chrome Version 135.0.7049.96 (Official Build) (64-bit)

Attachments:

Are you traveling for work?

☐ Yes ☒ No

Almost done! Just fill in the * required info

Title First Name * Last Name *

a a

At check-in, the guest **has to** provide an ID that matches this name. This name cannot be changed later.

Email Address *

aaaaaaaa@aaaaaa.com

Confirm Email Address *

aaaaaaaa@aaaaaa.com

Telephone (mobile number preferred) *

+972 | 000000000000

Description

Steps to Reproduce:

- 1)open the home page
- 2)search hotel
- 3)select the hotel
- 4)scroll down to the rooms
- 5)select room
- 4)fill the first name (a)
- 5)fill the last name (a)

Actual Result: accept the name

Expected Result: error message that this form it is not valid

[BOOK-19] [Booking form phone number field accepts invalid formats](#) Created: 02/May/25 Updated: 02/May/25

Status: To Do

Project: [Booking](#)

Type: Bug Priority: Medium

Reporter: [hussin aliohari](#) Assignee: Unassigned

Environment: OS: Windows 11
Browser: chrome Version 135.0.7049.96 (Official Build) (64-bit)

Attachments:

Are you traveling for work?

☐ Yes ☒ No

Almost done! Just fill in the * required info

Title First Name * Last Name *

Email Address *

aaaaaaaa@aaaaaa.com ✓

Confirm Email Address *

aaaaaaaa@aaaaaa.com ✓

Telephone (mobile number preferred) *

+972 000000000000



Suite Room

Non-refundable ?

8.8 Sparkly clean ✓
748 reviews

Description

Steps to Reproduce:

- 1)open the home page
- 2)search hotel
- 3)select the hotel
- 4)scroll down to the rooms
- 5)select room
- 4)fill the phone number(000000000000)

Actual Result: accept the phone number

Expected Result: error message that this form it is not valid

[BOOK-18] [Booking form name field accepts invalid formats](#) Created: 02/May/25 Updated: 02/May/25

Status: To Do

Project: [Booking](#)

Type: Bug Priority: High

Reporter: [hussin aljohari](#) Assignee: Unassigned

Environment: OS: Windows 11
Browser: chrome Version 135.0.7049.96 (Official Build) (64-bit)

Attachments:

Are you traveling for work?


☐ Yes ☒ No


Almost done! Just fill in the * required info


Title

First Name *

Last Name *


Mr. 

aaaaaaaaaaaaaaaa 

aaaaaaaaaaaaaaaa 

At check-in, the guest **has to** provide an ID that matches this name. This name cannot be changed later.

Email Address *

Double-check for typos 

Enter a valid email address

Confirm Email Address *



Enter a valid email address

Telephone (mobile number preferred) *

+972

Description

Steps to Reproduce:

- 1)open the home page
- 2)search hotel
- 3)select the hotel
- 4)scroll down to the rooms
- 5)select room
- 4)fill the first name 30 (a)
- 5)fill the last name 30 (a)

Actual Result: accept the name

Expected Result: error message that this form it is not valid

[BOOK-17] [Booking form email field accepts invalid formats](#) Created: 02/May/25 Updated: 02/May/25

Status: To Do

Project: [Booking](#)

Type: Bug Priority: Medium

Reporter: [hussin aljohari](#) Assignee: Unassigned

Environment: OS: Windows 11
Browser: chrome Version 135.0.7049.96 (Official Build) (64-bit)

Attachments:

Are you traveling for work? Almost done! Just fill in the * required info

☐ Yes ☒ No

Title First Name * Last Name *

Email Address *

☒

Confirm Email Address *

☒

Telephone (mobile number preferred) *

Suite Room

☒ Non-refundable

Description

Steps to Reproduce:

- 1)open the home page
- 2)search hotel
- 3)select the hotel
- 4)scroll down to the rooms
- 5)select room
- 4)fill the mail (aaaaaaaa@aaaaaa.com)

Actual Result: accept the name

Expected Result: error message that this form it is not valid

[BOOK-16] [There is no button to remove the filtering](#) Created: 02/May/25 Updated: 02/May/25

Status: To Do

Project: [Booking](#)

Type: Bug Priority: Low

Reporter: [hussin aljohari](#) Assignee: Unassigned

Environment: OS: Windows 11
Browser: chrome Version 135.0.7049.96 (Official Build) (64-bit)

Attachments:

Filter by:

Your previous filters

- ☒ 5 stars 34
- ☒ Kitchen facilities 34
- ☒ Spa 34
- ☐ Very Good: 8+ 31
Based on guest reviews
- ☐ All deals 23
- ☐ 24-hour front desk 34

Your budget (per night)

₹ 300 – ₹ 4,000+



Description

Steps to Reproduce:

- 1)open the home page
- 2)search for city
- 3)fill the filtering section

Actual Result: no thing

Expected Result: button to remove the selected filtering

[BOOK-15] [Filter results are not reset after refresh the page](#) Created: 02/May/25 Updated: 02/May/25

Status: To Do

Project: [Booking](#)

Type: Bug

Priority: High

Reporter: [hussin aliohari](#)

Assignee: Unassigned

Environment: OS: Windows 11
Browser: chrome Version 135.0.7049.96 (Official Build) (64-bit)

Attachments:

The screenshot shows a travel booking website interface. At the top, there's a search bar with 'Istanbul' entered, dates 'Fri, May 2 — Fri, May 9', and '2 adults · 0 children · 1 room'. Below the search bar, a map shows the location in Istanbul. The main section displays 'Istanbul: 34 properties found'. A filter bar shows 'Sort by: Top picks for long stays' and filters for 'Spa', '5 stars', and 'Kitchen facilities'. A message states: 'Based on your filters, 99% of places to stay are unavailable on our site.' Below this, a property card for 'Bof Hotels Ceo Suites Atasehir' is shown, featuring a blue box around the property details. The filters '5 stars', 'Kitchen facilities', and 'Spa' are highlighted with a red box in the 'Filter by:' section.

Description

Steps to Reproduce:

- 1)open the home page
- 2)search about city
- 3)select some filtering
- 4)refresh the page

Actual Result: Filter results are not reset

Expected Result: Filter results are reset

[BOOK-14] [No saving for the count of rooms after refresh the page](#) Created: 02/May/25 Updated: 02/May/25

Status: To Do

Project: [Booking](#)

| | | | |
|--------------|---|-----------|------------|
| Type: | Bug | Priority: | High |
| Reporter: | hussin aljohari | Assignee: | Unassigned |
| Environment: | OS: Windows 11 Browser: chrome Version 135.0.7049.96 (Official Build) (64-bit) | | |

Attachments:

Availability
Prices converted to ILS ⓘ

📅 Fri, May 2 — Fri, May 9 👤 2 adults · 0 children · 1 room Change search

Filter by:
☐ Rooms ☐ Suites

| Room type | Number of guests | Price for 1 week | Your choices | Select Rooms | |
|---|------------------|---|---|--------------|---|
| Standard Double Room 1 queen bed 20 m² Air conditioning Patio Flat-screen TV Soundproof Minibar Free Wifi More | | 2,325 Includes taxes and fees | Good breakfast included Non-refundable • Pay in advance Partner offer: Facilitated by a Booking.com partner company • No modifications • Confirmed within 2 minutes • Can't be combined with other offers Learn more | <div>0</div> | <div>I'll reserve</div> <ul style="list-style-type: none">It only takes 2 minutes |

Description

Steps to Reproduce:

- 1)open the home page
- 2)select hotel
- 3)scroll down to the “select room”
- 4)chose count of room
- 5)refresh the page

Actual Result: no saving the count of rooms

Expected Result: should save the count of rooms

[BOOK-13] [Registering with already registered email does not show proper error message](#)

Created: 01/May/25 Updated: 01/May/25

Status: To Do

Project: [Booking](#)

Type: Bug **Priority:** High

Reporter: [hussin aljohari](#) **Assignee:** Unassigned

Environment: OS: Windows 11
Browser: chrome Version 135.0.7049.96 (Official Build) (64-bit)

Attachments:

Verify your email address

We sent a verification code to
aljohari390@gmail.com. Enter this code to continue.

Verify email

[Request new code](#)

[Back to sign-in](#)

By signing in or creating an account, you agree with our [Terms & Conditions](#) and [Privacy Statement](#)

All rights reserved.
Copyright (2006-2025) – Booking.com™

Description

Steps to Reproduce:

- 1)open the home page
- 2)click on register
- 3)enter email that have account in the site

Actual Result: it accept the mail and send OTP code

Expected Result: error message that this email is have account

[BOOK-12] [The initial value for the number of rooms should be 1](#) Created: 01/May/25 Updated: 01/May/25

Status: To Do

Project: [Booking](#)

Type: Bug Priority: Medium

Reporter: [hussin aliohari](#) Assignee: Unassigned

Environment: OS: Windows 11
Browser: chrome Version 135.0.7049.96 (Official Build) (64-bit)

Attachments:

Availability

Prices converted to ILS ⓘ

Fri, May 2 — Fri, May 9

2 adults · 0 children · 1 room

Change search

Filter by:

☐ Rooms ☐ Apartments

| Accommodation Type | Number of guests | Price for 1 week | Your choices | Select amount | |
|--|------------------|--|---|---------------|--|
| Deluxe Room 1 queen bed 1 room · 22 m² · City view Air conditioning · Private bathroom Flat-screen TV · Soundproof Coffee machine · Minibar Free toiletries · Safe · Bidet Toilet · Bathtub or shower Hardwood or parquet floors · Towels Linens · Socket near the bed | | 2,504 1,292 ⓘ Includes taxes and fees 50% off Getaway Deal | Exceptional breakfast @ 33 ⓘ Total cost to cancel ⓘ ✓ No prepayment needed – pay at the property Only 6 rooms left on our site | 0 ⓘ | I'll reserve • It only takes 2 minutes • Confirmation is immediate |

Description

Steps to Reproduce:

- 1)open the home page
- 2)enter "Istanbul" in the search bar
- 3)chose date
- 4)click search
- 5)select hotel
- 6)scroll down to the rooms

Actual Result: it is 0

Expected Result: should to be 1 because it is the minimum number that can be booked

[BOOK-11] [Date picker opens partially off-screen on small resolutions](#) Created: 01/May/25 Updated: 01/May/25

Status: To Do

Project: [Booking](#)

Type: Bug

Priority: Medium

Reporter: [hussin aljohari](#)

Assignee: Unassigned

Environment: Environment
OS: Windows 11
Browser: chrome Version 135.0.7049.96 (Official Build) (64-bit)

Attachments:

Istanbul

Check-in date — Check-out date

Calendar I'm flexible

< May 2025 June 2025

| Su | Mo | Tu | We | Th | Fr | Sa | Su | Mo | Tu | We | Th |
|----|----|----|----|----|----|----|----|----|----|----|----|
| | | | | 1 | 2 | 3 | 1 | 2 | 3 | 4 | 5 |
| 4 | 5 | 6 | 7 | 8 | 9 | 10 | 8 | 9 | 10 | 11 | 12 |
| 11 | 12 | 13 | 14 | 15 | 16 | 17 | 15 | 16 | 17 | 18 | 19 |
| 18 | 19 | 20 | 21 | 22 | 23 | 24 | 22 | 23 | 24 | 25 | 26 |
| 25 | 26 | 27 | 28 | 29 | 30 | 31 | 29 | 30 | | | |

Exact dates + 1 day + 2 days + 3 days + 7 days

Based on guest reviews

☐ 24-hour front desk 3044

Description

Steps to Reproduce:

- 1)open the home page
- 2)click on the minimize button
- 3)click on the date

Actual Result: the date is open partially

Expected Result: it should be symmetrical with the screen

[BOOK-10] [New menu appears when the screen is minimized](#) Created: 01/May/25 Updated: 01/May/25

Status: To Do

Project: [Booking](#)

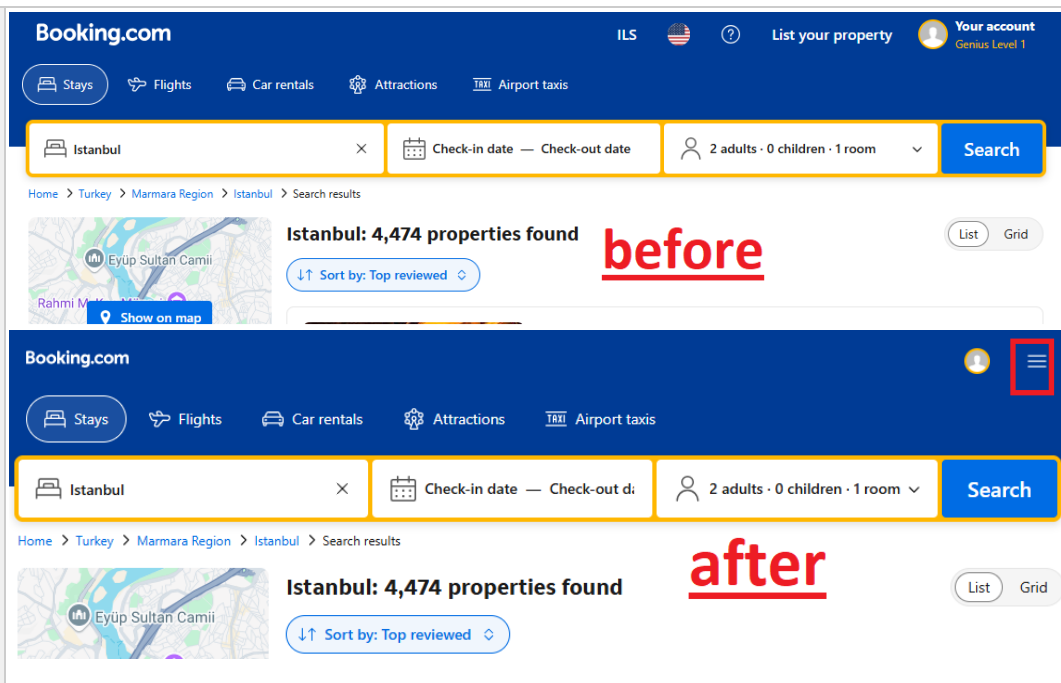
Type: Bug Priority: Medium

Reporter: [hussin aliohari](#) Assignee: Unassigned

Environment: OS: Windows 11
Browser: chrome Version 135.0.7049.96 (Official Build) (64-bit)

Attachments

:



Description

Steps to Reproduce:

- 1)open the home page
- 2)minimize the page

Actual Result: new drop down list appearance

Expected Result: nothing should be change

[BOOK-9] ["Recent searches" list does not clear after logout or refresh the page](#) Created: 01/May/25 Updated: 01/May/25

Status: To Do

Project: [Booking](#)

Type: Bug

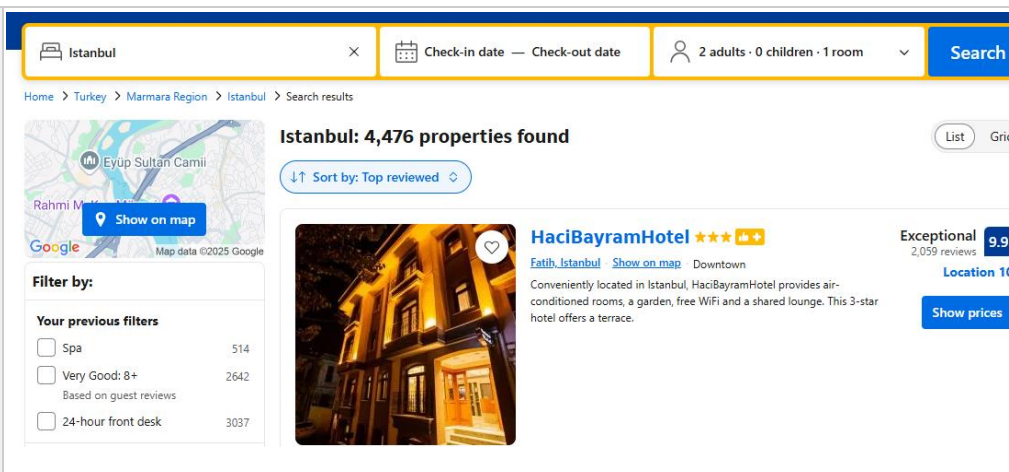
Priority: Low

Reporter: [hussin aljohari](#)

Assignee: Unassigned

Environment: OS: Windows 11
Browser: chrome Version 135.0.7049.96 (Official Build) (64-bit)

Attachments:



Description

Steps to Reproduce:

- 1)open the home page
- 2)login to the account

Actual Result: the last search in the search field

Expected Result: search field should be empty

[BOOK-8] [Search button clickable even when required fields are empty](#) Created: 01/May/25 Updated: 01/May/25

Status: To Do


Project: [Booking](#)


Type: Bug Priority: Medium


Reporter: [hussin aljohari](#) Assignee: Unassigned

Environment: OS: Windows 11
Browser: chrome Version 135.0.7049.96 (Official Build) (64-bit)

Attachments:

 Where are you going?

 Check-in date — Check-out date

 2 adults · 0 children · 1 room ▾

Description

Steps to Reproduce:

- 1)open the home page
- 2)click search

Actual Result: it is clickable

Expected Result: the button should to be can't clickable

[BOOK-7] [Can't show price for previous dates](#) Created: 01/May/25 Updated: 01/May/25

Status: To Do

Project: [Booking](#)

Type: Bug

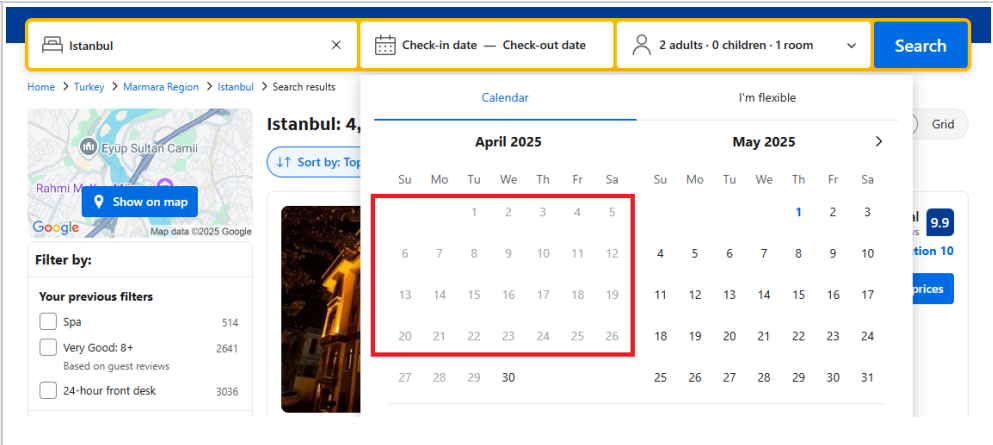
Priority: Medium

Reporter: [hussin aljohari](#)

Assignee: Unassigned

Environment: OS: Windows 11
Browser: chrome Version 135.0.7049.96 (Official Build) (64-bit)

Attachments:



Description

Steps to Reproduce:

- 1)open the home page
- 2)click on date

Actual Result: can't chose the previous dates

Expected Result: View previous prices without the possibility of booking

[BOOK-6] [Login with expired OTP does not show 'expired' message](#) Created: 30/Apr/25 Updated: 01/May/25

Status: To Do

Project: [Booking](#)

Type: Bug

Priority: Low

Reporter: [hussin aljohari](#)

Assignee: Unassigned

Environment: OS: Windows 11
Browser: chrome Version 135.0.7049.96 (Official Build) (64-bit)

Attachments:

Verify your email address

We sent a verification code to **aljohari390@gmail.com**. Enter this code to continue.

| | | | | | |
|---|---|---|---|---|---|
| 6 | D | 4 | M | A | V |
|---|---|---|---|---|---|

The code is incorrect. Check it carefully and try again.

Verify email

Didn't get an email? Check your spam folder or request another code in 48 seconds

[Back to sign-in](#)

Description

Steps to Reproduce:

- 1)open the home page
- 2)click on login
- 3)enter email
- 4)enter expired OTP

Actual Result: show "The code is incorrect. Check it carefully and try again"

Expected Result: should show message that the code is expired

[BOOK-5] [No need user details to registration](#) Created: 30/Apr/25 Updated: 01/May/25

Status: To Do

Project: [Booking](#)

Type: Bug

Priority: Medium

Reporter: [hussin aljohari](#)

Assignee: Unassigned

Environment: OS: Windows 11
Browser: chrome Version 135.0.7049.96 (Official Build) (64-bit)

Attachments:

Verify your email address

We sent a verification code to **edcrecre@crcrc.com**.
Enter this code to continue.

| | | | | | |
|--------------------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| <input type="text" value=" "/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
|--------------------------------|----------------------|----------------------|----------------------|----------------------|----------------------|

Verify email

Didn't get an email? Check your spam folder or request another
code in 53 seconds

[Back to sign-in](#)

Description

Steps to Reproduce:

- 1)open the home page
- 2)click on register
- 3)enter email
- 4)click on "Continue with email"

Actual Result: its is accept and open the next page

Expected Result: open page to enter the user details

[BOOK-4] [Accept invalid email domain](#) Created: 30/Apr/25 Updated: 01/May/25

Status: To Do

Project: [Booking](#)

Type: Bug

Priority: Medium

Reporter: [hussin aljohari](#)

Assignee: Unassigned

Environment: OS: Windows 11
Browser: chrome Version 135.0.7049.96 (Official Build) (64-bit)

Attachments:

Verify your email address

We sent a verification code to [aaaaaaa@aaaaaaa.com](#).
Enter this code to continue.

| | | | | | |
|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|

Verify email

Didn't get an email? Check your spam folder or request another
code in 54 seconds

[Back to sign-in](#)

Description

Steps to Reproduce:

- 1)open the home page
- 2)click on register
- 3)enter email
- 4)click on "Continue with email"

Actual Result: its is accept and open the next page

Expected Result: should show message that this domain is invalid

[BOOK-3] [Unable to write the number manually](#) Created: 29/Apr/25 Updated: 29/Apr/25

Status: To Do

Project: [Booking](#)

Type: Bug

Priority: Lowest

Reporter: [hussin aljohari](#)

Assignee: Unassigned

Environment: OS: Windows 11
Browser: chrome Version 135.0.7049.96 (Official Build) (64-bit)

Attachments:

The screenshot shows a booking interface. At the top, there is a blue header bar. Below it, a white search bar contains a person icon, the text "2 adults · 0 children · 1 room", a dropdown arrow, and a blue "Search" button. A modal dialog is open in the center, allowing users to adjust the number of adults, children, and rooms. Each category has a minus button, a value, and a plus button. Below these, there is a toggle for "Traveling with pets?" which is currently turned off. A note states "Assistance animals aren't considered pets." with a link to "Read more about traveling with assistance animals". At the bottom of the modal is a blue "Done" button.

| | | | |
|----------|---|---|---|
| Adults | — | 2 | + |
| Children | — | 0 | + |
| Rooms | — | 1 | + |

Traveling with pets? ☐

Assistance animals aren't considered pets.
[Read more about traveling with assistance animals](#)

Done

Description

Steps to Reproduce:

- 1)open the home page
- 2)Click on the box to change the number of people and rooms
- 3)try to write number

Actual Result: No change is made

Expected Result: The site accepts numbers and can be changed manually

[BOOK-2] [Search with invalid destination an estimated result will be shown](#) Created: 29/Apr/25 Updated: 01/May/25

Status: To Do

Project: [Booking](#)

Type: Bug

Priority: High

Reporter: [hussin aljohari](#)

Assignee: Unassigned

Environment: OS: Windows 11
Browser: chrome Version 135.0.7049.96 (Official Build) (64-bit)

Attachments:

Search results for **aaaaaaaaqqqqqq** in Brent, London. 19,353 properties found.

Sort by: Distance from place of interest

Veeve - A Vision in Blue
Brent, London (Kilburn) | Show on map | 2.5 km from map center
Subway Access
Veeve - A Vision in Blue in London features accommodations with free Wifi, 1.9 miles from Lord's Cricket Ground, 2.3 miles from Portobello Road Market, and 2.5 miles from Paddington Station.

Contemporary Boutique Residence
Brent, London (Kilburn) | Show on map | 2.5 km from map center
Subway Access
Featuring a garden, Contemporary Boutique Residence features accommodations in London. With quiet street views, this accommodation offers a balcony.

Filter by:

Popular filters

- ☐ 4 stars 7588
- ☐ Apartments 13641
- ☐ Wonderful: 9+ Based on guest reviews 4815
- ☐ Vacation Homes 1780
- ☐ Hotels 1595
- ☐ Less than 1 km Distance from address 128
- ☐ Guesthouses 892
- ☐ Free Wifi 17849

Property Type

Description

Steps to Reproduce:

- 1)open the home page
- 2)enter "aaaaaaaqqqqqqq" in the search bar
- 3)click search

Actual Result: estimated result will be shown

Expected Result: error "should enter a valid destination "

[BOOK-1] [Search without selecting dates returns hotel list instead of prompting error](#)

Created: 29/Apr/25 Updated: 01/May/25

Status: To Do

Project: [Booking](#)

Type: Bug Priority: Low

Reporter: [hussin aljohari](#) Assignee: Unassigned

Environment: OS: Windows 11
Browser: chrome Version 135.0.7049.96 (Official Build) (64-bit)

Attachments:

The screenshot displays a hotel search interface. At the top, a search bar contains 'Istanbul' and a filter for '2 adults · 0 children · 1 room'. Below the search bar, a map shows the location of the hotels in Istanbul. The results section is titled 'Istanbul: 4,449 properties found'. Two hotels are listed: 'Ramada Encore by Wyndham Istanbul Sisli' with an 'Excellent' 8.8 rating, and 'Lamartine Hotel' with a 'Wonderful' 9.1 rating. The 'Ramada Encore' listing includes a photo of the hotel and a description: 'Located in Istanbul, 1.1 miles from Istanbul Congress Center, Ramada Encore by Wyndham Istanbul Sisli provides accommodations with a terrace, free private parking, a restaurant and a bar.' The 'Lamartine Hotel' listing includes a photo of the hotel and a description: 'Located close to Taksim Square, Lamartine Hotel is surrounded by Istanbul's finest shopping and dining venues and offers clean and modern accommodations with free wireless internet access. Famous...'

Description

Steps to Reproduce:

- 1)open the home page
- 2)enter "Istanbul" in the search bar
- 3)click search

Actual Result: Shows all hotels in the city

Expected Result: error "should enter date"