

Benjamin Huser-Berta

SENIOR SOFTWARE ENGINEER / AGILE COACH / PROFESSIONAL KANBAN TRAINER (PKT)

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About Me

I am an experienced Agile Coach passionate about creating effective, efficient, and predictable systems. I embrace practices that help teams and organizations achieve these goals, regardless of frameworks or methods. My approach combines deep theoretical understanding with years of practical, hands-on experience in corporate environments, collaborating closely with teams and leadership.

With a background as a Software Engineer, I possess a perspective that allows me to empathize with developers and effectively suggest improvements in technical practices. Whether supporting teams in adopting eXtreme Programming (XP) principles (including Test-Driven Development (TDD) and pair/mob programming) or evolving CI/CD and broader DevOps capabilities, I have hands-on experience driving such changes.

In recent years, I've focused on enabling data-informed decision-making. This includes applying Flow Metrics to measure and enhance system stability and leveraging probabilistic forecasting to predict delivery timelines. My teams' efforts in these areas have received international recognition, with case studies and workshops presented at conferences and meetups worldwide.

While my recent roles were not primarily focused on coding, I continue to identify as a developer. Through my work on [Lighthouse](#), I actively practice TDD, CI/CD, and pair/mob programming.

Automation of anything and everything is another passion of mine. Whether it's a script that can collect some data automatically, or a CI/CD pipeline for this CV, it's something I genuinely enjoy doing.

Skills

Methodologies, Frameworks, and Practices

Programming Languages C# / .Net, WPF/XAML, PowerShell, Python, TypeScript, Java

Frameworks and Tools Nuget, Asp.Net, Entity Framework, REST, Node.js, React, npm, Visual Studio, Visual Studio Code, Power BI

DevOps Azure DevOps, Azure Pipelines, Git, Docker

Facilitation and Collaboration Liberating Structures, Training from the Back of the Room, Microsoft Teams, Zoom, Mural, Miro

Languages German (native), English (fluent), Spanish (basics)

Education

University of Applied Sciences and Arts Northwestern Switzerland

Windisch, Switzerland

CERTIFICATE OF ADVANCED STUDIES IN DATA SCIENCE

Apr. 2019 - Jun. 2019

University of Applied Sciences Zurich (UAS Zurich)

Winterthur, Switzerland

BACHELOR OF SCIENCE IN SOFTWARE ENGINEERING

Sep. 2011 - Jul. 2014

Community Contributions

Conferences and Meetups

- Regular participant at conferences and meetups
- Speaker and workshop host at conferences and meetups
- Co-Organizer of meetups

Blog Posts

- Published various posts on [Medium](#) and [Substack](#)
- Contributed to publications like [Serious Scrum](#) and [Mastering Agility](#)
- Case Studies republished on [ProKanban.org](#)

OSS Development

- [Lighthouse](#) – open-source tool for Flow Metrics and data-driven portfolio-level forecasting
- [Azure DevOps Extension for CI/CD Pipelines](#)
- [Flow Metric Charts Generation](#) and [Monte Carlo Forecasts](#) based on CSV files

Certifications

Scrum

[Scrum.org Profile](#)

CERTIFICATIONS WITH SCRUM.ORG

- All Scrum Master certifications, including PSM-III
- Other certifications: PSPO-I, PSD-I, PAL-I, and PSK-I

Kanban

[Credly Profile](#)

CERTIFICATIONS WITH PROKANBAN.ORG

- Professional Kanban Trainer (PKT)
- Certificates: PSK-I, PAM (Metrics), and SPK (Scaling)

Experience

aity AG

aity AG is a company in the finance industry, providing Swiss engineering for banking, SaaS, and embedded finance.

My motivation: To join a dynamic company with a non-traditional model (using Unfix Patterns) to create systemic change and foster new ways of collaboration.

aity AG

Bern, Switzerland

May 2025 – Present

TEAM COACH & ORGANISATIONAL DEVELOPER (TECHNICAL AGILE COACHING)

- Collaborated with teams, other coaches, and the entire organisation to improve flow and data-based decision making.
- Supported teams in improving their collaboration and drove these changes across the company, from team level to C-Level.
- Provided technical agile coaching on engineering practices such as TDD, CI/CD, and pair/mob programming and supported sustainable day-to-day adoption.

LETPEOPLEWORK GMBH

LetPeopleWork GmbH helps organizations unlock their full potential. Through consulting, training, and the development of Lighthouse, an open-source tool for flow metrics and data-driven forecasting.

We share knowledge in our areas of expertise, gain experience running a business, and stay up to date with technology by driving Lighthouse development.

LetPeopleWork GmbH

Zurich, Switzerland

May 2025 – Present

CO-FOUNDER AND MANAGING DIRECTOR

- Co-founded and built a consulting company focused on process optimization, project management, and agile methods.
- Responsible for management, strategy, and client projects.
- Lead developer and technical owner for the development and operation of the Lighthouse software solution.

ABB POWER GRIDS / HITACHI ENERGY

Hitachi Energy (formerly ABB Power Grids) is a global technology leader committed to advancing a sustainable energy future. The company develops innovative solutions for power grids and energy systems, specializing in high-voltage technologies, digital grid automation, and energy storage. Its mission is to drive the transition to renewable energy and ensure reliable power delivery worldwide.

I began my journey at ABB during my apprenticeship, continuing to work on an hourly basis while pursuing my Software Engineering studies. After completing my degree, I joined the company full-time as a Software Engineer and have since taken on diverse roles and responsibilities, contributing to various initiatives over the years.

Senior Software Engineer II

HEAD OF PROCESSES AND QUALITY FOR PLATFORMS, AGILE COACH

Baden, Switzerland

Oct. 2023 - Mar. 2025

- Responsible for overseeing processes and driving improvements across more than 10 teams, including offshore external teams integrated into the setup. Collaborated closely with Scrum Masters and Product Owners to define clear boundaries that empowered teams to self-manage, while ensuring a unified working style and shared quality standards. This was achieved by setting clear quality goals, defining a standardized workflow and 'done' criteria, and establishing key metrics for performance measurement.
- Responsible for maintaining the quality of three internal platforms. Worked closely with developers and Product Owners to establish objective, data-driven quality metrics, minimizing assessment bias. Designed dashboards and automated data collection methods to ensure transparency for teams and stakeholders. Supported teams in analyzing, interpreting, and acting on this data, driving continuous improvement through regular inspection and adaptation. This created transparency around the current state and facilitated the creation of experiments for improvements, which were then validated against baseline metrics.
- Delivered Scrum training to teams across various departments to introduce the fundamentals of the framework, focusing on fostering behavior change rather than simply conducting events. The sessions, delivered remotely to groups of up to 50 participants, incorporated a high degree of interactivity through Liberating Structures and adhered to 'Training from the Back of the Room' principles.
- Evaluated various tools for capturing Flow Metrics and conducting probabilistic forecasting tailored to our environment. Led the development of custom tools designed for portfolio-level forecasting, facilitating collaboration across multiple teams working on shared features. This led to wider adoption of these practices, improving predictability through continuous inspection and adaptation of Flow Metrics. The forecasts also reduced the effort invested in estimation, proving to be more accurate, and ultimately freed up more time for value-adding activities.

Senior Software Engineer

TECH LEAD, SCRUM MASTER, CONFIGURATION MANAGER

Baden, Switzerland

Dec. 2019 - Oct. 2023

- As Scrum Master, I guided a team through the modernization of a legacy web application built on Microsoft Silverlight, transitioning to modern technologies like .NET 6+, TypeScript, and React. I ensured the team continuously improved and evolved the application to meet customer needs, all while replacing outdated components. I introduced engineering practices such as test-driven development and clean code principles to ensure a smooth and effective modernization process. Through this modernization process, the team successfully enhanced both the scalability and maintainability of the application, while minimizing disruption to current users.
- As Scrum Master, I led a team focused on a web application built with C#, React, and TypeScript, hosted on Azure Cloud. I introduced and implemented a fully automated CI/CD pipeline, streamlining the build-test-deploy process and resulting in fast(er) feedback cycles, simplifying production releases. Collaborating closely with the Product Owner and Developers, we introduced agile software development practices, including weekly 'Scrum Bites' to explore one concept at a time and improve overall team understanding.
- I was responsible for overseeing Configuration Management and managing pipelines for our 'Product Line,' which included several products and teams. I led the initiative to modernize our CI environments, automating several previously manual processes, such as digital signing, scanning for open-source license violations, and addressing cybersecurity vulnerabilities. I also established a 'Configuration Management Forum' to facilitate sharing best practices across teams and products. These efforts resulted in increased consistency across our products and significantly reduced the potential for errors in the deployment process.
- I coached and trained multiple teams on the Scrum framework, establishing a 'Scrum Master Guild' to encourage knowledge sharing and community-building. Through organizing internal events, I helped spread good practices and fostered exchanges between Scrum Masters across the company.
- I introduced Kanban practices, including Flow Metrics and probabilistic forecasting, across various teams. I hosted training sessions, workshops, and internal meetups to help teams understand and adopt these concepts. I supported Scrum Masters in establishing these practices with their teams, contributing to a more predictable delivery process.

Software Engineer

SOFTWARE DEVELOPER, SCRUM MASTER

Baden, Switzerland

Aug. 2014 - Dec. 2019

- Development of modular Windows desktop applications in the .NET stack using C#, WPF/XAML, and Visual Studio.
- Part of the 'Clean Code Team' focused on improving code quality by establishing practices such as static code analysis, pair programming, code reviews, refactoring, unit testing, and test-driven development. I hosted introductory training and hands-on workshops, supporting team members with the adoption of these practices in their daily work.
- Introduced, maintained, and extended the continuous integration environment using Azure Pipelines, automating build and test runs as well as the creation and deployment of packages to test environments, resulting in faster feedback cycles and more reliable deployments.
- Initiated the development of an automated end-to-end test framework based on the page object pattern, enabling tests to run efficiently against the latest packages produced by our pipelines to validate the latest changes.
- Led the scale-up from one to multiple teams across various countries. Provided technical and process-level guidance, including several weeks of on-site training and hands-on onboarding for the project. Responsible for introducing and implementing a scaled process model based on Nexus/SAFe.
- Responsible for the education and training of an application developer apprentice, providing guidance and mentorship to support their growth and development in software engineering.