

KEY COMPETENCIES

Teamwork skills.
Leadership skills.
Attention to detail.
Management and organisational skills.
Willingness to learn.
Creativity.
Critical Thinking.
Problem Solving.

CERTIFICATES RECEIVED

- cPanel & WHM Administrator Certification (CWA)
 - cPanel & WHM Sales Professional
 - cPanel Professional Certification

PERSONAL SUMMARY

I am a technical support specialist with experience in all aspects of a that business, I also work with a customers professionally.

WORK HISTORY

Hostimul LLC

Technical Support Specialist | May 2020 - present

- Work with cPanel/WHM based server
- Communicate with clients in live chat, ticketing system
- Solve the tickets in a short time
- Knowledge of DNS/Domain transfer
- CSF, CloudLinux, Mail,

Data processing center

Internship | September 2019 - March 2020

- Work with Linux based servers
- Work with ESXI
- Manage VM's in ESXI

SCHOOLS ATTENDED

Azerbaijan State Oil and Industry University

Bachelor of Science | September 2017 - June 2021

Industrial engineering (studied in English)

Azerbaijan State Oil and Industry University

Master of Science | June 2021 - June 2023

Computer Information Systems (CIS)

- Studeis in English

CONTACT INFORMATION

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