

Description

These matt black hexagon tiles are the shape-of-things-to-come. These oh-so-cute little glazed hexagon tiles are perfect for your bathroom and kitchens and suitable for use on both walls and floors. The ‘ickie size and handmade style are so sexy and unique!

If you like these shapes then you’re going to love the [seaside-vibe colours of the wall tile](#) version.

Additional information

WEIGHT	0.094 kg
DIMENSIONS	79 × 91 mm
COLOUR	black
SIZE	Small
EFFECT	aged/worn, Coloured, Feature Wall, Handmade, Mosaic
PRICE	luxury
ROOM	Bathroom, Kitchen, Porch, Wetroom
SHAPE	Hexagon
COUNTRY OF ORIGIN	Spain
FINISH	Matt
MATERIAL TYPE	ceramic
SUITABILITY	Wall & Floor
GROUT JOINT	3-4mm
THICKNESS	9mm

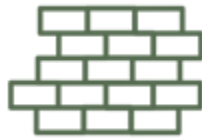
Suitable for...



Bathroom



Floors



Walls



Kitchen



Porch



Wet room

Delivery

We are committed to ensuring you receive your tiles in good time and condition.

You can choose various delivery options to suit your individual needs – including next day delivery and also evening delivery if time away from your work makes daytimes difficult. Just select your preferred method at checkout stage.

Delivery is FREE on most orders over £500.

Standard Delivery

The standard delivery service is free on orders over £500 *surcharge postcodes & upgrade options may apply. Orders under £500, we charge just £39 for standard delivery.

Standard delivery takes between 5 and 7 working days from order confirmation to delivery. Your order will be delivered on the day you nominate, between 8am and 6pm Monday to Friday. On the delivery day, you may receive a text or phone call detailing a two-hour delivery slot, however, this is not guaranteed to happen.

Upgraded Delivery

The following delivery upgrades are available at the checkout:

- £55 delivery within 48 hours – available on orders placed before 11 am
- £89 Saturday AM delivery – available on orders placed before 11 am on Friday
- If you wish to you can elect for evening delivery – between 5pm and 9pm on a weekday evening. Please email us or call 0113 231 0218 for a quote if you require this service.

Surcharge Postcodes

Due to increased courier charges, the following delivery surcharges will be charged for the following postcodes:

Area	Postcodes	Price
Scottish Highlands postcodes	FK20-21, G83-84, PA21-38, PH33, PH36-41, PH49-50, TR17-26, AB, IV0-39, IV63, KW1-14, PH19-32, PH34-35	£65
Any Island, including Isle of Wight, Channel Islands, Isle of Man and Scottish islands	HS, IV40-56, PA20, PA40+, PH42-44, KA27-28, ZE, KW15-17, PO30-41, GY, IM, JE	£100
Northern Island	All BT postcodes	£150

How will my order be delivered?

Orders are mostly delivered on a wooden pallet by national pallet network.

Please note:

- Two or more pallets may be used for larger orders
- The delivery vehicle is generally the same size as a bin wagon – please advise if there are any property access issues
- All deliveries are kerbside only, they will not bring the pallets into your property. Please watch the videos below which detail how deliveries are made.

Kerbside Delivery

The delivery is made to the kerbside only and the driver will determine the nearest accessible point to your property.

Please note:

The driver will not open the pallet, physically handle the tiles or enter your property at all.

- We would recommend that you arrange help to move the order prior to delivery
- Please also remember that tiles can be heavy and some boxes may weigh up to 30 kg

Delivery Access

We need to be informed prior to delivery if you have access restrictions around the delivery address. Examples would be: Narrow lanes, road works. If a bin lorry can't get to your address, the delivery wagon will not be able to either.

An extra charge of £30 will need to be applied if a nobody is present to accept the delivery and a redelivery is required or a smaller delivery vehicle is required.

Signing for your delivery

An adult must be present when the delivery is made to check and sign for the order:

We recommend you do the following:

- Check the goods are present
- Check for any damage
- Sign to accept the delivery You'll need a sharp knife to cut through the shrink wrap that protects the boxes and you may need to move and open boxes. If you see or suspect any damage then you must follow the guidelines below.

Damaged Product

All orders are inspected for damage before they leave the warehouse.

However, if you suspect or see damage of any description you should:

- Mark the delivery note with the word 'DAMAGED' (nothing else).
- Take photographs of the damaged pallet and product
- Inform us within 24 hours by phone or by email

Please note that we can only issue exchanges free of charge if the above steps are followed. We would like to point out that sometimes there may be tiles with small chips or cracks on the edges or corners – it is likely that your tiler can use these for off-cuts.

Missing Items

A delivery note will be included on the side of each pallet. Please check this note against your actual delivery. Please note any tiles are missing on the delivery note and inform us immediately so we can send out replacements.

Late Deliveries

Very rarely there could be delivery issues that are out of our control (very bad weather, breakdown, traffic etc), and should this happen, we cannot be held liable for any costs occurring from a delayed delivery. Therefore it is wise to book your tiler in the diary after your delivery is on site.

Covid-19 – Social Distancing Policy

During the current Covid-19 pandemic please exercise social distancing and hygiene protocols as advised by the Government at all times throughout the delivery process.

[Read more](#)

Returns

If you have a change of mind, or you are not 100% happy – no problem! you can send your order back to us within 30 days for a full refund, excluding any original delivery charges.

Should you wish to return your order you will need to inform us within 7 days of receipt. All tiles returned must be undamaged and in the original resalable condition.

We can only accept the return of your full order, unfortunately we can't accept leftovers or part orders for return. It is not possible to accept returns or provide refunds for unboxed or damaged tiles.

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You will need to arrange and pay for the transport to our warehouse as we cannot cover this cost. It is strongly recommended that you ensure your tiles are very securely wrapped onto a pallet* to prevent damage, and that a reputable national pallet company such as Palletways are used.

Once we have received and checked through your order, we'll refund the full cost of the tiles. The refund process will take around 7 days to reach your account

If you wish to return your order, please complete the returns form below. When we have received your completed form, we will send you a returns confirmation to attach to the pallet you are returning to us.

Should you wish to return your order you may do by informing us within 14 working days, goods for return must be unused.

Cost and risk of returning is at your own cost and risk – if goods are lost or damaged in transit we reserve the right to charge you for such loss or damage.

Returns must be undertaken within 14 days of agreement to return the goods. We undertake to refund you within 14 days of our receipt of the goods.

If you wish to return your order, please complete our returns form below. When we have received your completed form, we will send you a returns confirmation to attach to the pallet you are returning to us.